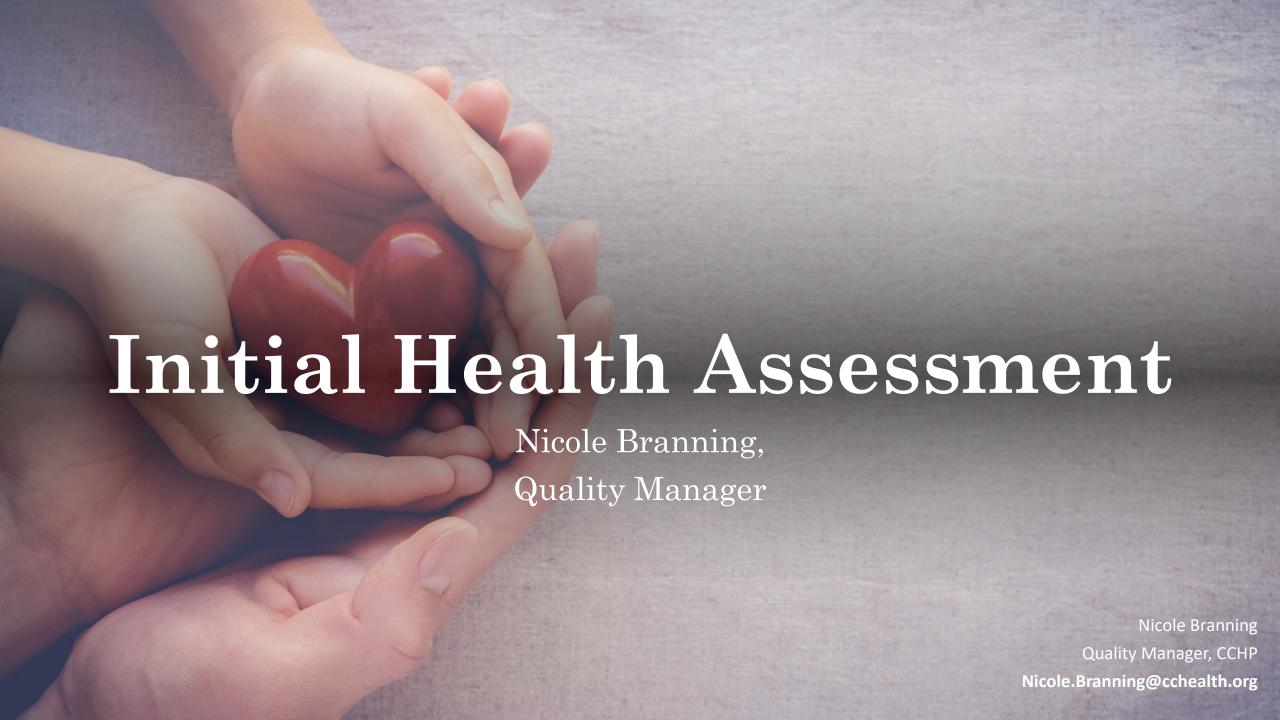
Provider Network Training

Tuesday, July 27, 2021

Agenda

Time	Topic	Presenter	
	Initial Healthy Assessment	Nicole Branning,	
		Quality Manager	
7:30 AM – 8:00 AM	Health Education Update	Elisa Hernandez,	
7.50 AW - 0.00 AW	Treatin Education Opuate	, ,	
		Health Education Manager	
	Quality Update	Tammy Fisher,	
	quality e paate	<u> </u>	
	COLLEGE TO TAIL	Quality Director	
8:00 AM – 8:15 AM	COVID- 19 Updates	Dr. Sara Levin,	
		Deputy Health Officer	
8:15 AM – 8:30 AM	UM and Behavioral Health	Dr. Dennis Hsieh,	
	Updates, Grievance Reminder	Chief Medical Officer	
8:30 AM – 9:00 AM	Health Equity and Disparities	Gilbert Salinas,	
		Chief Equity Officer	

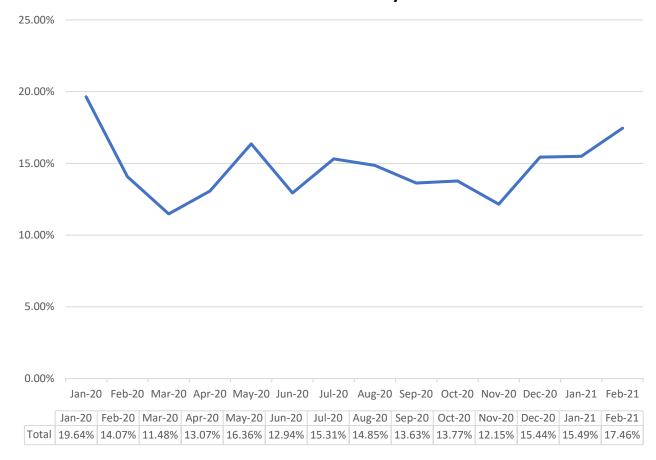


Initial Health Assessment

Required Components:

- Completion of the Staying Healthy Assessment (SHA)
- A comprehensive history
- A comprehensive physical and mental exam
- Diagnoses, as needed
- Plan of care, including all follow up activities and referrals to address findings or risk factors discovered during the initial assessment and completion of the SHA
- Provision of needed preventive care

IHA Compliance March 2020 - February 2021





Initial Health Assessment

1) Staying Healthy Assessment

- 1) Ensure the provider reviews with the member and provides counseling for any areas indicated
- 2) Confirm provider review by signing and dating at the end of the form
- 3) If the patient declines, check the box at the end of the form. Still sign and date.

2) Blood Lead Screening

- 1) All children should have a blood lead screen at 12 months and 24 months of age.
- 2) If the screenings were missed, a screening should still be ordered at least once until 72 months of age.
- 3) If it is not in the child's best interest or if the parent/guardian refuses, document the reason and obtain a signed statement from the parent or a reason why a statement was not obtained.

Clinic Use Only	Counseled	Referred	Anticipatory Guidance	Follow-up Ordered	Commen	ts:
Nutrition						
Physical Activity						
Safety						
Dental Health						
Tobacco Exposure						Patient Declined the SHA
PCP's Signature:		Print Nam	e:			Date:

Nicole Branning

Quality Manager, CCHP

Nicole.Branning@cchealth.org



Health Education Provider Resource Guide

Category	Program	Description	Contact Information
	American Lung Association	Provides counseling sessions, interactive classes, support groups (Cancer, COPD, and Asthma) and materials on lung cancer.	(510) 638- 5864 or 1-800-lungsusa
Asthma	CCHP and Public Health	This combined effort will be starting a 3-year Asthma Home Visiting Pilot for members with moderate to severe asthma.	Contact shea.gaier@cchealth.org or Kathie.phun@cchealth.org
Behavioral Health	24 Hour Behavioral Health Access Line	Provides Services for mental health and substance abuse.	888-678-7277
	La Leche League (Antioch & Pleasant Hill)	-	(925) 550-6459 or (415) 633-6441
Breastfeeding John Muir		Recommended to check web-site for current class offerings.	www.johnmuirhealth.com
	WIC	Provides classes and material on website.	https://cchealth.org/wic/
Case & Disease Management	Contra Costa Health Plan	_	www.cchealth.org/healthplan/case- management.php
Dental	Denti-Cal	Provides dental services to Medi-Cal eligible individuals in multiple languages. Call to speak with a representative for questions regarding eligibility, general program information, including share of costs, and how to find a dental provider.	1-800-322-6384
	Inspiring Communities	Provides Diabetes Prevention and Diabetes Self-Managements and Education and Support (DSMES).	www.inspiringcommunities.org or call Minda Chai (510) 609 6875
Diabetes	Contra Costa Health Plan	Pilot program using cellular enabled glucometer and Diabetes Management and Self-care Education for CCHP members with Medi-Cal in the East and West county who are obese and have an A1c 9 or greater.	Disease.Management@cchealth.org or call 925.864.3189

Health Education Provider Resource Guide

Category	Program	Description	Contact Information
HIV/AIDS	Public Health: HIV/AIDS & STD Program	Provides comprehensive services for people living with HIV/AIDS including education, testing and prevention services and medical case management. The STD Program provides services for syphilis, gonorrhea, and chlamydia that includes screening, diagnosis, and treatment.	https://cchealth.org/hiv/
Heart Health	American Heart Association	Provides information on healthy living, healthy lifestyle, fitness and healthy cooking. They also have information on over 20 heart related topics including heart failure, high blood pressure and heart valve problems and disease.	<u>www.heart.org</u>
	Car Seat Fittings: National Highway Traffic Safety Administration	Provides free car fitting installations by certified seat technicians that help install seats in English and Spanish. Search by city at website: -	https://www.nhtsa.gov/equipment/car- seats-and-booster-seats
Injury Prevention	Public Health Nurses Car Seat Program	Provides car seat fittings with a grant from the Office of Traffic Safety, (Please note: Car seats are subject to availability based on grant funding).	Jessica Recinos at (925) 608-5325 or Jessica.recinos@cchealth.org
	Public Health: Safe Routes to School	Provides assemblies, leadership building and bicycle rodeos, to encourage bicycling and physical activities and address fear of violence in communities:	cchealth.org/injury-prevention
	Food Bank of Contra Costa and Solano Counties	Offers food in various cities	www.foodbankccs.org
Nutrition, Exercise	Fresh Approach	Low cost & free food though Cal-Fresh & Market-match famers markets, offer on- line enrollment for nutrition workshops & resources on YouTube & Instagram	www.freshapproach.org
and Healthy Weight	Monument Impact	Provides physical activity classes for adults and children	https://monumentimpact.org/
	18 Reasons	Cooking and nutrition classes conducted by Instagram, YouTube and Facebook	https://18reasons.org
	UC Cooperative Extension Expanded Food and Nutrition Education Program	Provides virtual classes regarding nutrition, food savings, and food access for adult and youth	efnep.ucanr.edu or call (925) 608-6670

Health Education Provider Resource Guide

Category	Program	Description	Contact Information
	CoCo Kids Childhood Champions	Free or low-cost parenting services and childcare	www.cocokids.org
Parenting	Public Health (Black Infant Health)	-	www.cchealth.org/fmch/ or call 1-800-696-9644
	First 5	Provides support to families with classes and workshops for children including art, science, cooking and dance. Other options include drop-in play-time classes, Saturday classes and classes for dads currently classes are closed at all locations but can be accessed Facebook and Instagram.	http://www.first5coco.org/
	WIC	Classes for new parents, newborns and education for children at different ages	https://cchealth.org/wic/
	Healthy Start	For Regional Medical Center Providers: Martinez, Pittsburg, and West County	(925) 431-2345
Pregnancy and Childbirth	Public Health: Black Infant Health	Prenatal Care Guidance Program, Postpartum, Home Visiting Program	www.cchealth.org/fmch/_or call 1-800-696-9644
WIC		Provides classes for new parents, newborns and education for children at different ages	https://cchealth.org/wic/
	American Lung Association	Provides counseling sessions, interactive classes, support groups (Cancer, COPD, and Asthma) and materials on lung cancer	www.lung.org
Smoking Cessation	California Smokers Help Line	Provides free multi-lingual telephone counseling services, smoking cession materials, provider training and toolkits, and fact sheets	<u>www.nobutts.org</u> or 1-800-No-Butts
33333.7	Monument Impact	Monument Impact Provides classes on smoking cessation	
	Nicotine Anonymous	On-line meetings and phone counseling	www.nicotine-anonymous.org
Violence Prevention	Center for Human Development	Provides services to youth, young adults, and their families who have been victims of violence and trauma (Central Contra Costa 14- 26 years of age)	Contact (925) 687-8844

Elisa Hernandez

Program Manager in Health Education, CCHP

The Partners in Pregnancy Program is proud to announce

The Fatherhood Program

Why was this program developed?

This fatherhood program has been selected through community involvement, due to the work of the Perinatal Equity Initiative. This agency is committed to changing poor health outcomes in Black babies in the community and to provide support for Black families.

What does the program offer?

- Free Fatherhood Services for Black fathers
- 12 sessions (Zoom/virtual) in group or individual regarding fathering skills, parenting and self-care with a Father Engagement Specialist (Groups will meet in person once pandemic restrictions are lifted)
- The program also offers additional sessions for new and expectant fathers regarding workforce development and money management

Who qualifies for this program?

- A father that is a resident of Contra Costa County
- A father that is expecting a child or parenting a child with a Black mother

Please note that if you have other individuals who do not qualify for this program, Aspiranet has other programs available.





Hello my name is

Tammy Fisher Quality Director

Adult Preventive Guidelines Updates

United States Preventive Services Taskforce

2021 Updates

- Colon Cancer Screening
- Lung Cancer Screening

Advisory Committee on Immunization Practices

- Coronavirus (Updated July 9, 2021)
 - COVID-19 vaccines approved under an emergency use authorization (EUA) include Pfizer-BioNTech, Moderna, and Johnson & Johnson.
- <u>HPV</u> (Updated 2018)
- MMR (Updated 2019)
- Pneumonia (Updated 2019)

ACEs

- ACE Study shows link between ACEs adversity in childhood and health outcomes in adulthood.
- 60 percent of Californians have experienced at least one ACE, and 16.7 percent have experienced four or more.
- Scientific data shows that early detection and early intervention significantly improves health outcomes.
- Primary care is often the first point of contact for patients and families
- Building a system of care people, processes, and links to community resources
- is essential for screening and response in primary care

SCREENING

Inquiry about current & lifelong abuse, PTSD, depression and substance use.

Our Clinic

RESPONSE

Onsite and community-based

programs that promote

safety and healing.

ENVIRONMEN

Calm, safe, empowering

for both patients

and staff.

FOUNDATION

Trauma-informed values, robust

ACEs Resources

Training for providers and care team ACEs Training

Workflows to screen and respond to patients with a positive ACE score Workflows

Join the Contra Costa Network of Care Contra Costa Network

COVID-19 UPDATE IN CONTRA COSTA COUNTY

THE GOOD, THE BAD & THE UGLY(& THE BEAUTIFUL)

7/21/2021

Quick Links



? Frequently
Asked Questions
Preguntas frecuentes



vacunas



Give Thanks to our Frontline Workers

On behalf of Contra Costa County, we extend our heartfelt gratitude to every frontline worker supporting the community during this crisis. Your skill and dedication save lives. You make our hope for a brighter future possible.



If you would like to thank our healthcare heroes and frontline workers, <u>click here to submit a short message</u> or <u>donate</u>.

Click below for links to other resources:



VACCINATION DASHBOARD

a coronavirus.cchealth.org/vaccine-dashboard





% of County Population 12 and Older Partially Vaccinated

81.1%

The percent of Contra Costa residents 12 and older who have been at least partially vaccinated against COVID-19. These individuals have received at least one dose of the Pfizer or Moderna vaccine, or one dose of the Johnson & Johnson vaccine.

of People Partially Vaccinated

801,101

Total number of Contra Costa residents who have been at least partially vaccinated against COVID-19. These individuals have received at least one dose of the Pfizer or Moderna vaccine, or one dose of the Johnson & Johnson vaccine.

of Vaccine Doses Administered

1,497,246

% of County Population 12 and Older Fully Vaccinated

75.3%

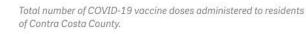
The percent of Contra Costa residents 12 and older who have been fully vaccinated against COVID-19. These individuals have received two doses of the Pfizer or Moderna vaccine, or one dose of the Johnson & Johnson vaccine

of People Fully Vaccinated

743,931

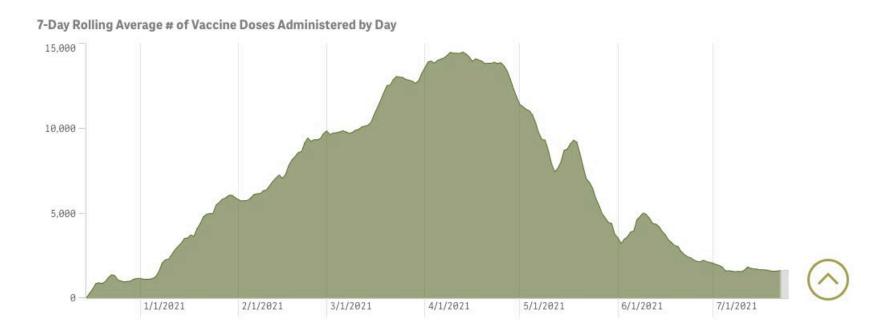
Total number of Contra Costa residents who have been fully vaccinated against COVID-19. These individuals have received two doses of the Pfizer or Moderna vaccine, or one dose of the Johnson & Johnson vaccine





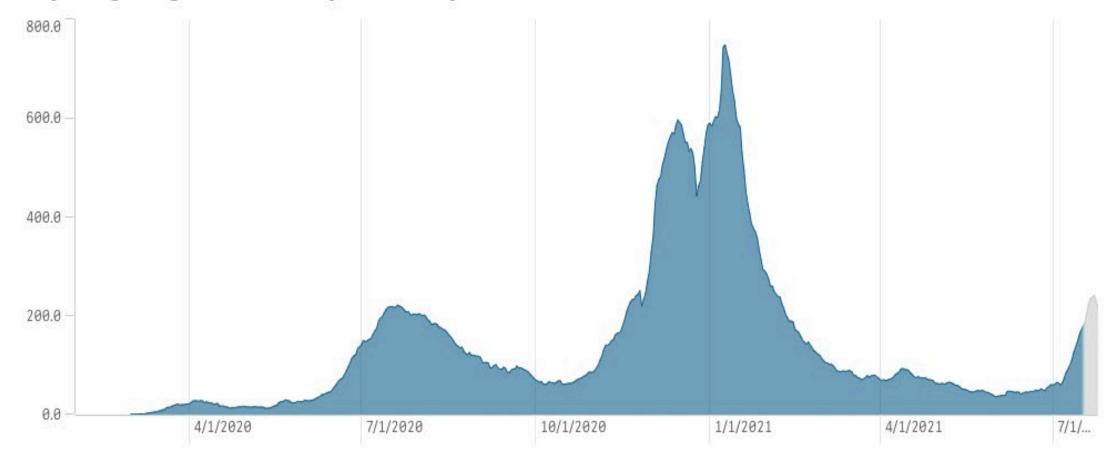


VACCINE - WIDESPREAD AVAILABILITY



This chart shows the 7-day average number of COVID-19 vaccine doses administered per day to residents of Contra Costa County by day. Data that is likely incomplete is in gray.

7-Day Rolling Average # of New Cases by Collection Day

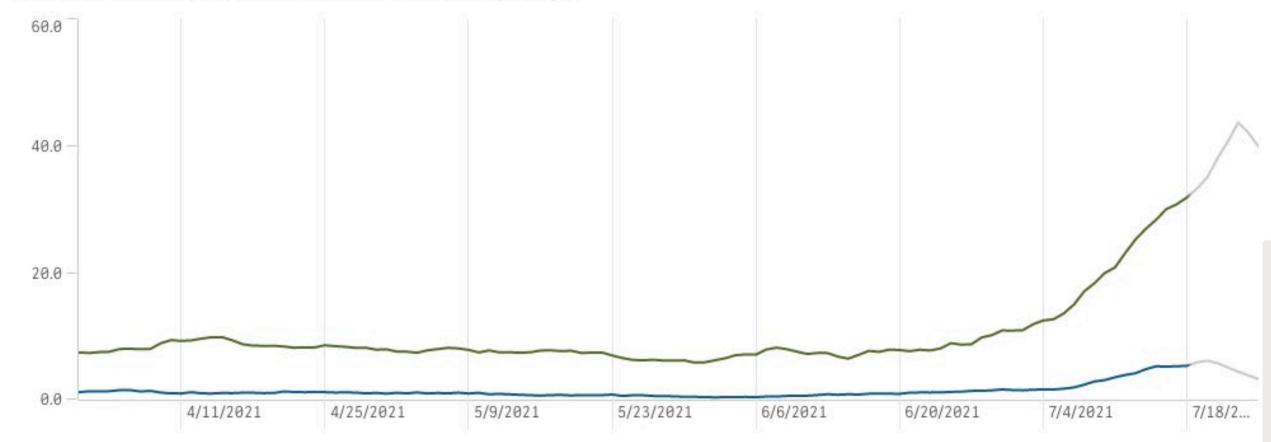


Previous 7-day average of number of new confirmed cases of COVID-19 in Contra Costa based on the date the specimen was collected. Data from the last 7 days is still being reported.

This shows the average number of people testing positive for COVID for the first time in the previous 7 days based on the day the test was administered. This is an average for a whole week, so it accounts for the weekend dips and you can more easily compare the trend over time. Because the cases are reported for the day the test was administered and tests can take several days to be completed and reported the most recent data is incomplete and should not be used to draw conclusions. Data that is likely incomplete is in gray.

Rates for vaccinated vs unvaccinated populations

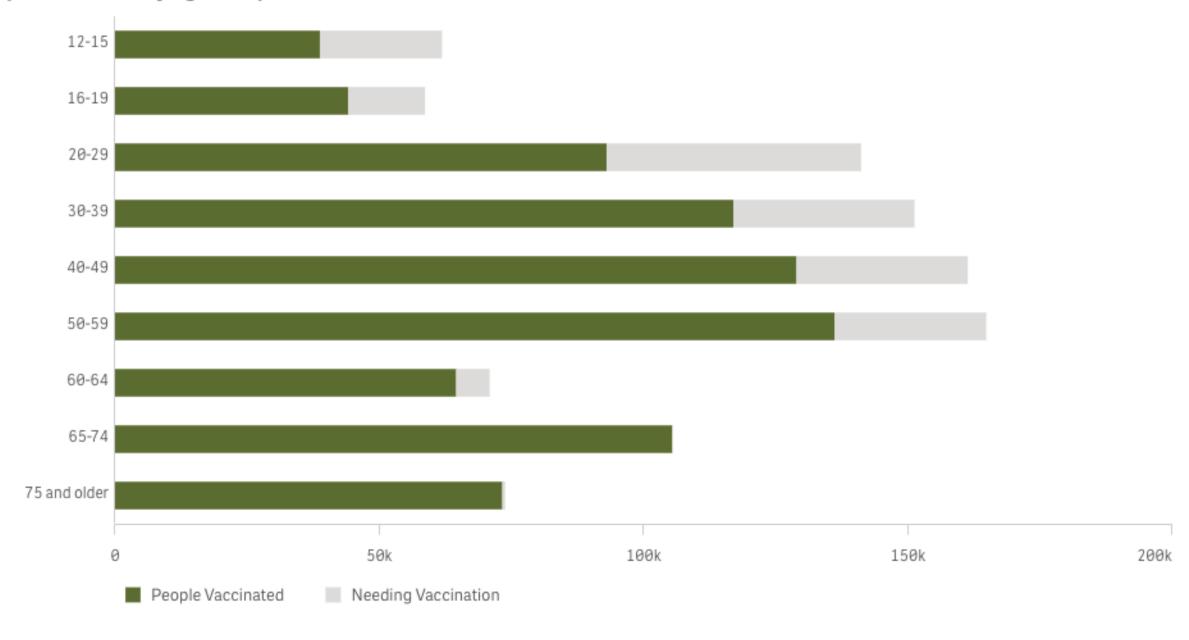
Number of New Cases per Day per 100,000 Residents (7-Day Rolling Average)



Previous 7-day average of number of new confirmed cases of COVID-19 in Contra Costa per 100,000 residents based on the date the specimen was collected. Data from the last 7 days is still being reported.

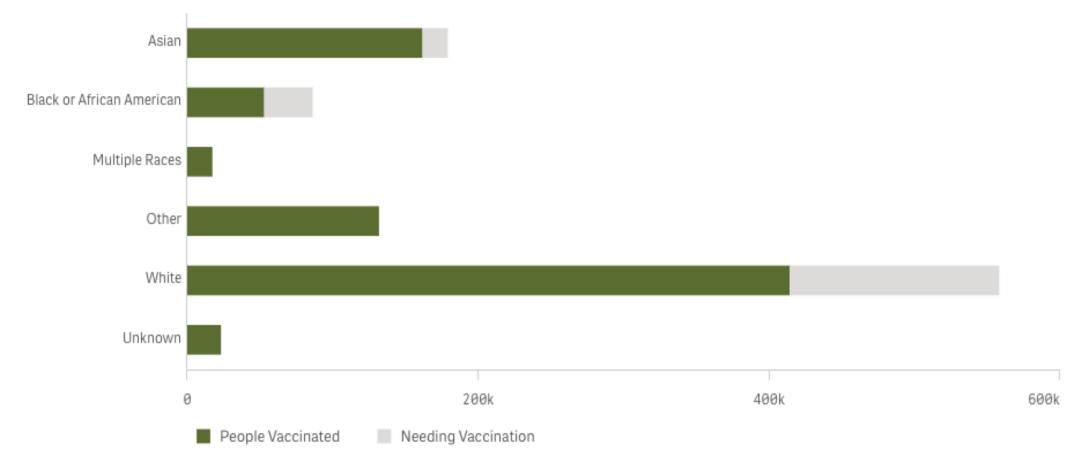
This shows the average number of people per 100,000 vaccinated and per 100,000 unvaccinated who had a new positive COVID test administered over the previous 7 days. Because the cases are reported for the day the test was administered and tests can take several days to be completed and reported the most recent data is incomplete and should not be used to draw conclusions.

People Vaccinated by Age Group



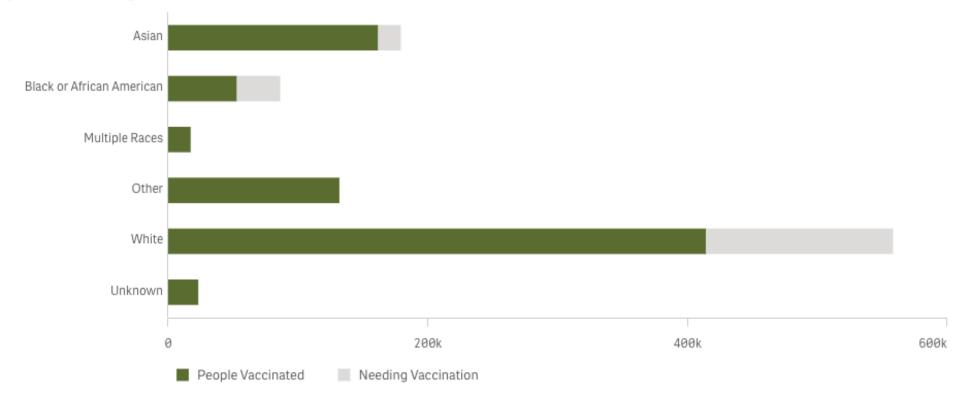
People who are at least partially vaccinated against COVID-19 by age group versus county population 12 and older who still need vaccination

People Vaccinated by Race



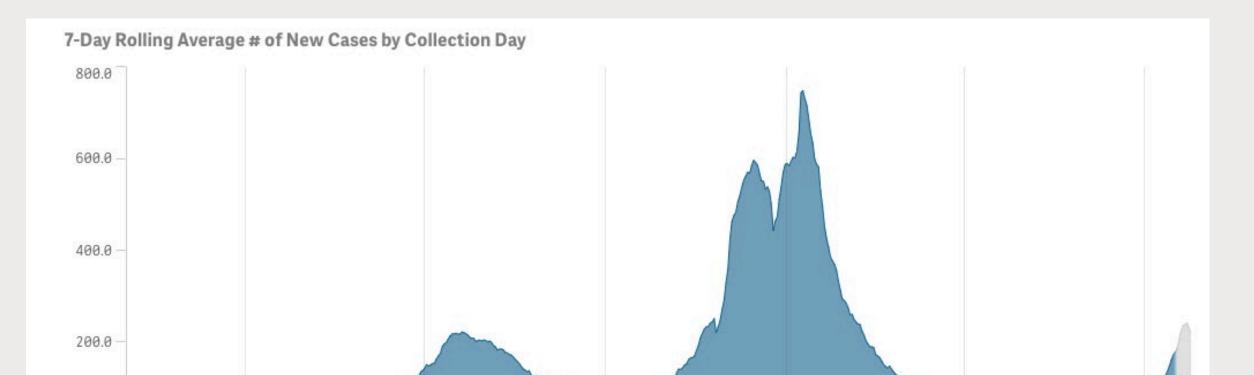
People who are at least partially vaccinated against COVID-19 by race versus county population 12 and older who still need vaccination by race.

People Vaccinated by Race



People who are at least partially vaccinated against COVID-19 by race versus county population 12 and older who still need vaccination by race.

Location	Population	Total Q Doses	Total Partially Q Vaccinated	% of Location Partially Q Vaccinated	Total Fully Q Vaccinated	% of Location Fully Q Vaccinated
Alamo	14,750	23,458	12,457	84.5%	11,670	79.1%
Antioch	112,520	119,750	64,562	57.4%	58,784	52.2%
Bay Point	22,639	30,311	16,328	72.1%	14,835	65.5%
Bethel Island	2,137	2,032	1,109	51.9%	1,000	46.8%
Brentwood	65,118	79,244	42,481	65.2%	39,061	60.0%
Byron	1,325	1,336	748	56.5%	683	51.5%
Clayton	11,337	17,836	9,480	83.6%	8,924	78.7%
Concord*	130,935	162,816	87,634	66.9%	81,102	61.9%
Crockett*	3,224	4,193	2,231	69.2%	2,088	64.8%
Danville*	58,201	86,714	46,137	79.3%	43,372	74.5%
Diablo	818	1,514	816	99.8%	748	91.4%
Discovery Bay	13,352	15,762	8,458	63.3%	7,789	58.3%
El Cerrito	24,953	40,868	21,562	86.4%	20,431	81.9%
Hercules	25,530	35,818	19,004	74.4%	17,709	69.4%
Kensington	5,595	8,508	4,451	79.6%	4,239	75.8%
Knightsen	1,531	622	332	21.7%	305	19.9%
Lafayette	25,604	46,664	24,745	96.6%	23,329	91.1%
Martinez*	43,745	60,033	31,808	72.7%	29,851	68.2%
Moraga	16,946	24,944	13,237	78.1%	12,521	73.9%
Oakley	42,461	44,592	24,053	56.6%	21,972	51.7%
Orinda	19,009	30,983	16,405	86.3%	15,474	81.4%
Pacheco	3,685	5,220	2,782	75.5%	2,607	70.7%
Pinole	19,505	26,325	13,995	71.8%	13,086	67.1%
Pittsburg	74,321	79,934	42,952	57.8%	39,328	52.9%
Pleasant Hill*	37,785	49,698	26,359	69.8%	24,812	65.7%
Richmond*	131,133	161,306	87,251	66.5%	80,166	61.1%
Rodeo	8,679	11,214	6,006	69.2%	5,492	63.3%
San Pablo*	44,693	59,972	32,526	72.8%	29,606	66.2%
San Ramon*	84,015	128,512	68,598	81.6%	64,505	76.8%
Walnut Creek*	91,669	136,030	72,036	78.6%	67,923	74.1%



Previous 7-day average of number of new confirmed cases of COVID-19 in Contra Costa based on the date the specimen was collected. Data from the last 7 days is still being reported.

10/1/2020

1/1/2021

4/1/2021

7/1/...

7/1/2020

0.0

4/1/2020

This shows the average number of people testing positive for COVID for the first time in the previous 7 days based on the day the test was administered. This is an average for a whole week, so it accounts for the weekend dips and you can more easily compare the trend over time. Because the cases are reported for the day the test was administered and tests can take several days to be completed and reported the most recent data is incomplete and should not be used to draw conclusions. Data that is likely incomplete is in gray.

Contra Costa, Santa Clara and San Francisco Public Health Officials Urge Employers to Consider Requiring Employee Vaccination to Promote COVID-Safe Workplaces





Thursday, July 22, 2021

With COVID-19 cases rapidly on the rise, leaving unvaccinated individuals at risk for serious illness and death, the health officers of Contra Costa, Santa Clara, and San Francisco counties strongly urge all employers to consider implementing workplace COVID-19 safety policies that require their workforce to get fully vaccinated as soon as possible.

For any employees who are not yet fully vaccinated, employers must require and enforce masking under current state law. In addition, employers are encouraged to require frequent COVID-19 testing of unvaccinated employees.

"Workers who are unvaccinated against COVID-19 pose a substantial health and financial risk to the workplace," said Dr. Chris Farnitano, Contra Costa County's health officer. "Most importantly, workplace exposures have led to serious illnesses and deaths."

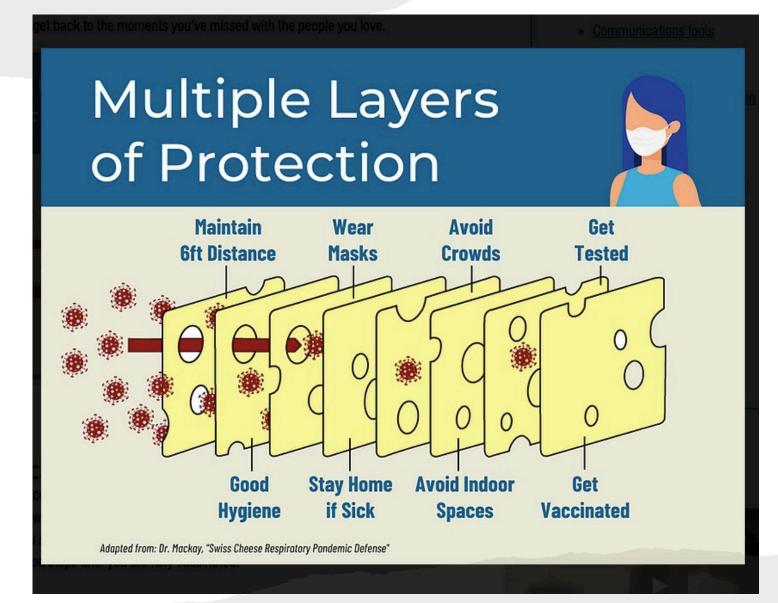
CONTACT

CCHS Media Line, 925-608-5463

RELATED

 COVID-19 in Contra Costa County

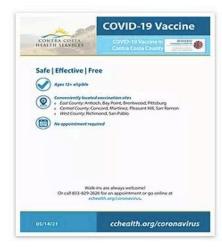
INFECTION PREVENTION & CONTROL = BOTH/AND!!!





Vaccination

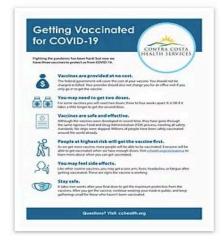
COVID-19 Vaccines -Safe, Effective, No Cost



COVID-19 Vaccines -Safe, Effective, No Cost



Getting Vaccinated for COVID-19



Answers to Frequently Asked Questions



English | Spanish

English

English | Spanish

English | Spanish

What to Know After You Get a COVID-19 Vaccine



Be a Hero - Help Your Neighbor



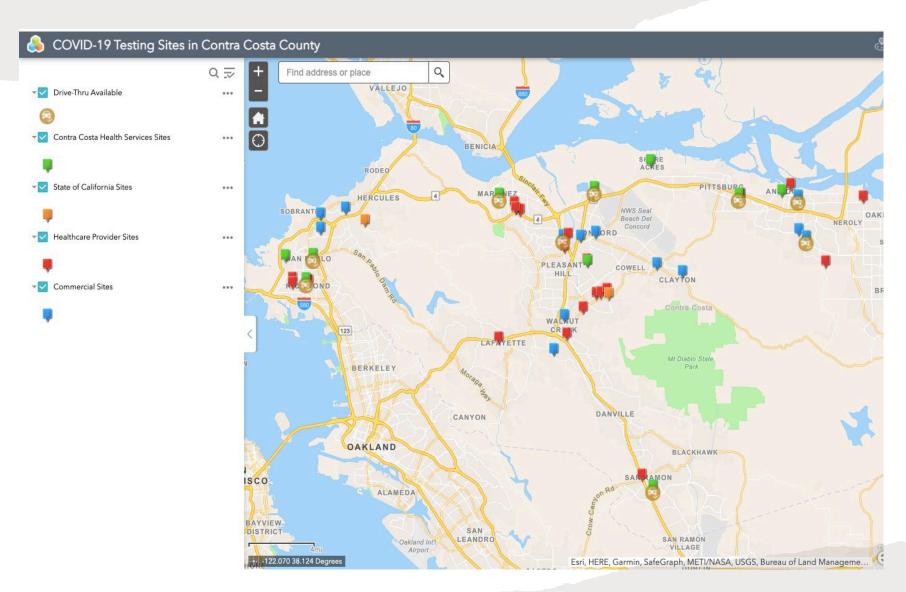
Central County Vaccination



East County Vaccination



COVID TESTINGAVAILABLE THROUGHOUT COUNTY



COVID TESTING AVAILABLE THROUGHOUT COUNTY



En Español

Get Tested

We offer no-cost, confidential COVID-19 testing for people living and working in Contra Costa County. Click here for other testing sites in California.

Results: Results will take 2-3 days and turnaround time cannot be guaranteed. Please wait 2-3 days before calling about your

reculte



COVID-19 Testing Resources

- Schedule, change or cancel an appointment by phone: (833) 829-2626
- · Make an appointment online
- Frequently Asked Questions



CHANNEL YOUR SUPERPOWERS AS PROVIDERS!!

- You may be the single most important person to move a vaccine undecided person to a decision to receive the vaccine.
 - Ask the question/understand your patients' indecision? "tell me about why you haven't got vaccinated"
 - Hear/Clarify their answer and respond appropriately to meet them where they are
 - Offer resources
 - If you don't have vaccine available in your clinic know where to refer them for immediate, accessible vaccine

Medical Director Updates

Dennis Hsieh, MD Chief Medical Officer





User ID

Password

LOG IN

Forgot password?

For technical issues, please contact the Contra Costa Health Services
Customer Service Help Desk at 925957-7272.

UM Guideline Updates







ST/OT/Audiology

Gastric Bypass

Other







GRIEVANCE REMINDER

- Please remember to submit copy of complaint/grievance to CCHP
- Providers can also assist the member if they want to file a complaint/grievance
- Forms (English and Spanish) are available at each Provider Office and on our website https://cchealth.org/healthplan/grievance/



INCENTIVE

For attending this training, you may be eligible for a \$100 incentive from CCHP.

For Eligibility, you must be an active CPN and CCRMC Provider (Ineligible:

Admin Staff, Managers).

<u>Instructions</u>

- Complete your W-9 and submit to Vanessa.Pina@cchealth.org
 - Include your Individual Name, Tax Status, Address and Signature
- Complete our Provider Network Training Survey: https://bit.ly/3x9bVz7
- Deadline: Friday, August 6, 2021, 5:00 PM

Note: This process will take several weeks before your check is mailed to you. Do not input this training into your timesheet, as this payment will be separate from your check.

Thank You! Upcoming Dates

Date	Time
Tuesday, July 27 th , 2021	Attend one of the three sessions:
Tuesday, October 19, 2021	
Tuesday, January 25 th , 2022	7:30 AM - 9:00 AM
Tuesday, April 26 th , 2022	12:00 PM – 1:30 PM
Tuesday, July 26 th , 2022	5:00 PM – 6:30 PM
Tuesday, October 25 th , 2022	

Questions?

Dennis.Hsieh@cchealth.org Elisa.Hernandez@cchealth.org Vanessa.Pina@cchealth.org