Contra Costa County Behavioral Health - Credentialing Documentation Help Sheet

New Provider

New to Contra Costa County Mental Health Plan?

• Complete a Credentialing / Privileging Form and ShareCare ID Request Form

Three Year Recredentialing

Due for 3 year recredentialing?

• Complete a Recredentialing Application

Existing Provider Requesting a New Credentialing Classification

Obtained a new professional license, additional education, or additional work experience?

• Complete a Recredentialing Application

Existing Provider With Name Change

Changed legal name since last credentialing?

• Complete the Credentialing Change Form

Existing Provider With a Facility Add or Change

Need to add and/or remove facilities?

• Complete the **Credentialing Change Form**

Returning Provider

Returning to Contra Costa Mental Health Plan after a period of inactivity in the plan?

- If the time away from the plan has been less than 30 days, complete a **Credentialing Change Form**.
- If the time away from the plan has been more than 30 days and the provider is still within their 3 year credentialing period, complete a **Recredentialing Application**.
- If the time away from the plan has been more than 30 days and the provider is no longer within their 3 year credentialing period, complete a **Credentialing /Privileging Form** and **ShareCare ID Request Form.**

Terminated Provider

Need to terminate a provider in ShareCare because they are no longer employed with your agency/program?

• Complete the Staff Termination Worksheet

All forms can be downloaded from our website at: https://cchealth.org/mentalhealth/provider/