

Medi-Cal Rx 101

How to Prepare for the Transition



Agenda

- Introductions
- Medi-Cal Rx Transition Background
- Provider Portal Registration
- Prior Authorization (PA)
- Contract Drugs List (CDL) & Drug Look Up Tool
- Beneficiary Details
- Contacts & Resources
- Q&A



Medi-Cal Rx Team Introductions

- *Katie Trueworthy- VP, MCO Liaison and External Affairs*
- *Jason Manviller- Education & Outreach Manager*
- *Vanessa Chavez- Education and Outreach Supervisor*
- *Shaylene Gilkison- Sr. Pharmacy Services Representative*
- *Samantha Fink RN, BSN- Medi-Cal Rx Clinician*
- *Paola Barajas- Sr. Pharmacy Services Representative*

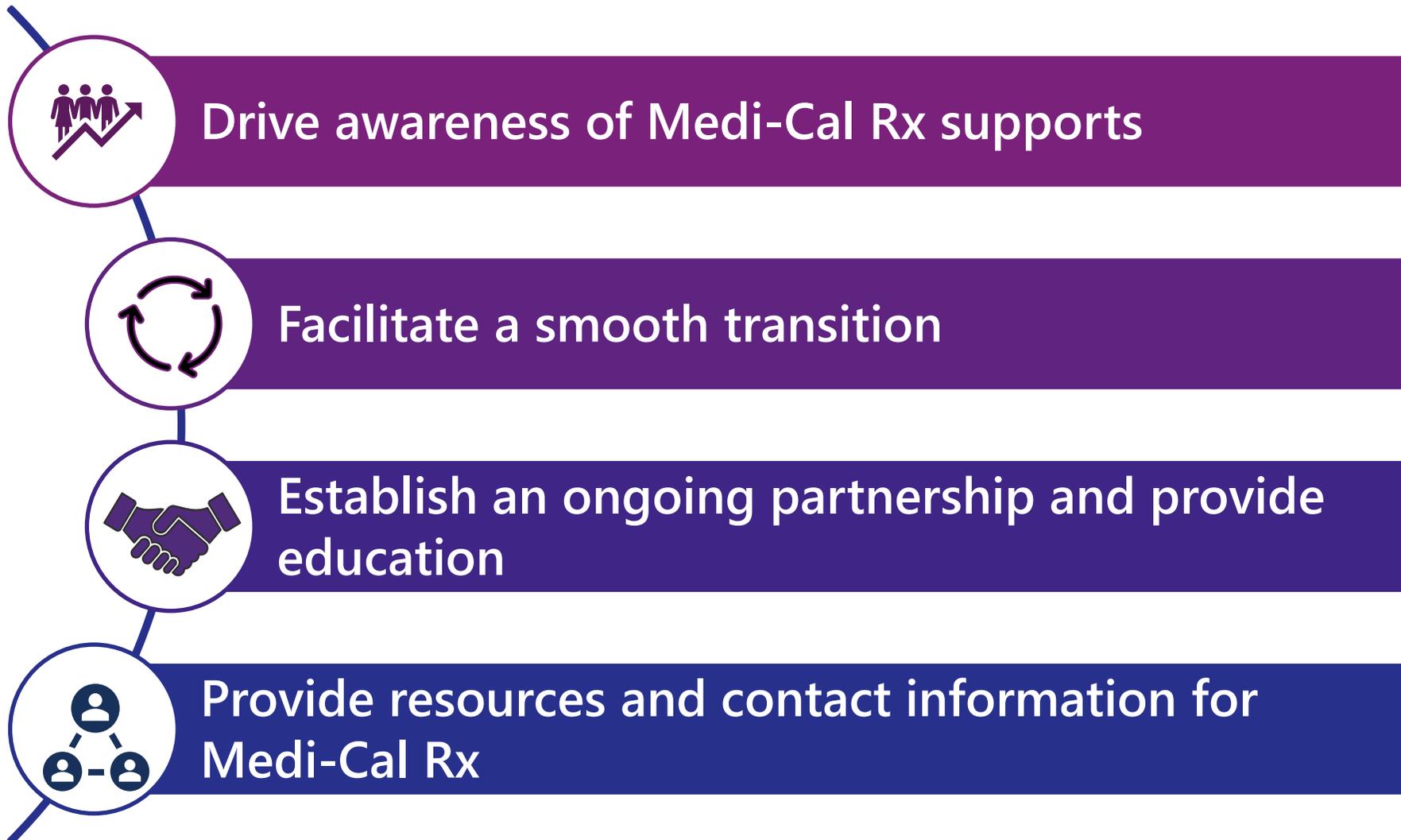


Medi-Cal Rx Transition Background

*Vanessa Chavez, Education and Outreach
Supervisor*



Transition Objectives





What is Medi-Cal Rx?

Medi-Cal Rx

Medi-Cal Rx is the administration of Medi-Cal pharmacy benefits through the Fee-for-Service (FFS) delivery system.

Full Medi-Cal Rx implementation will begin January 1, 2022.



Outpatient Drugs



Physician-Administered Drugs (PADs)



Medical Supplies



Enteral Nutrition Products



Medi-Cal Rx Pharmacy Benefits

Includes

- Medi-Cal
- California Children's Services (CCS)
- Genetically Handicapped Persons Program (GHPP)
- Family Planning, Access, Care, and Treatment (FPACT)

Excludes

- Programs of All-Inclusive Care for the Elderly (PACE) plans
- Senior Care Action Network (SCAN)
- Cal MediConnect health plans
- Major Risk Medical Insurance Program (MRMIP)

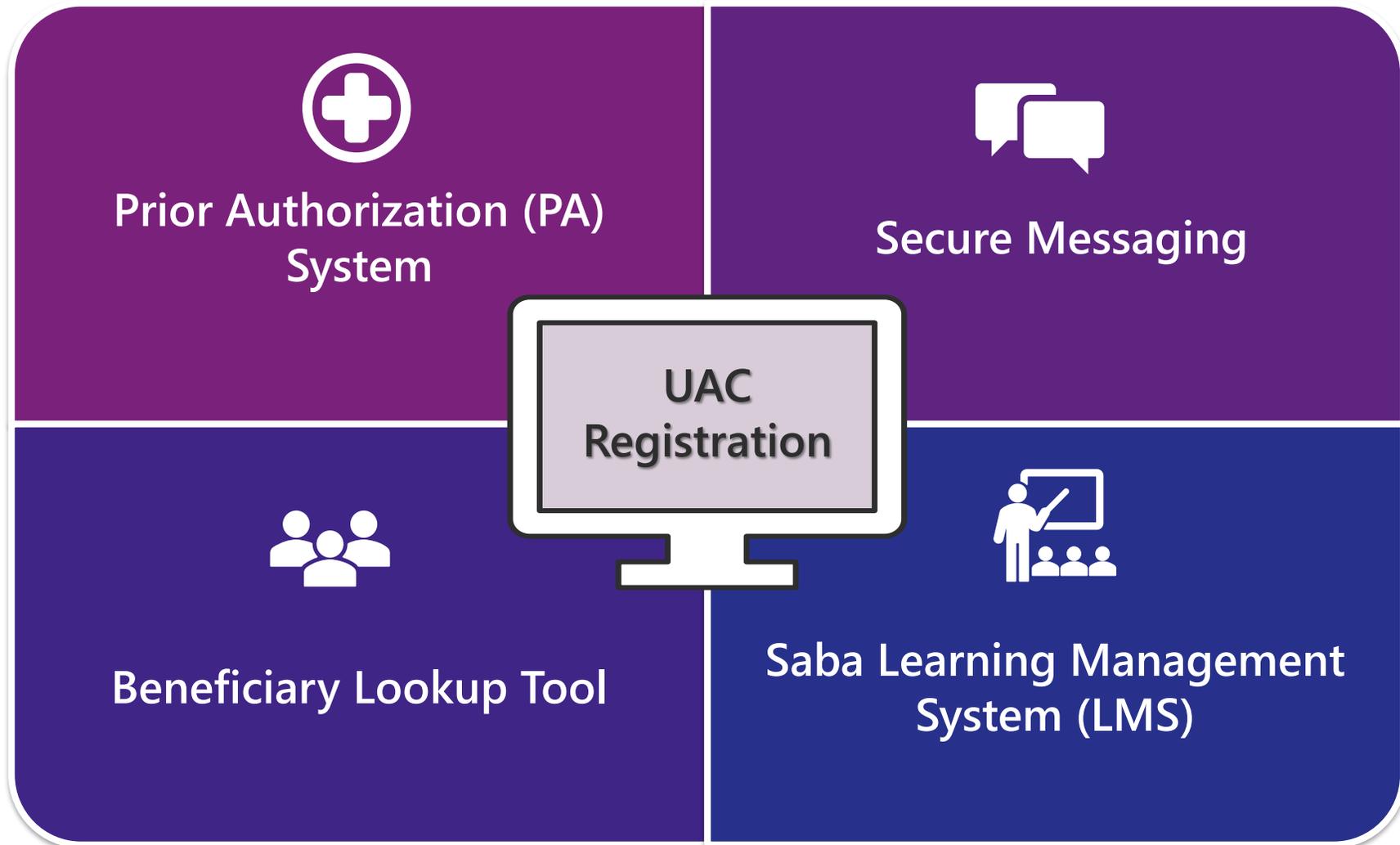


Medi-Cal Rx Provider Portal

Shaylene Gilkison, Sr. Pharmacy Services Representative



Registration – Why Sign Up?





Provider Portal – How to Register via UAC

1 Request PIN

Visit the User Administration Console ([UAC](#)) and click "**Register**".

2 Receive PIN

Personal Identification Number (PIN) will be sent by USPS.

- Alt Address

3 Register with PIN

Return to [UAC](#) and click "**Complete Registration**".

4 Validate your Account

Click activation link in the email.

5 Add Users and User Roles

Within UAC, add your organizations' users and assign their roles.



UAC Tools - Role Descriptions

UAC Applications/Roles/Descriptions		
Application	Role: Tool Available	Description
MRx Provider Portal	California Provider Portal	Able to access the Secured Provider Portal, which features the following: Beneficiary Eligibility Lookup Prior Authorization Submission and Inquiry Secure Message Center and Chat
Web Claims Submission	Web Claims Submission Access	Able to submit claims (includes reversals and resubmissions)
Financial Portal	Financial Portal Access	Able to have full access to financial information and medical insurance payment explanation
	835 File Access	Able to have access to and download the 835 File
	EFT Access	Able to add and remove financial information only
	ERA Access	Able to request data of medical insurance payment explanation
Saba	Saba Training	Able to view and register for trainings, class schedules and courses calendar of education and outreach events



Assign UAC User Roles Under Your NPI

1. After logging on, click on the "**Orgs and Roles**" tab

2. Select the correct organization from the organizations list

3. Click the "**role assignments**" application and select what is appropriate

4. Click "**Save**" to save your changes



UAC Registration Assistance

YouTube Tutorials

- Found on the [Education & Outreach homepage](#)
- Provides easy-to-follow guides to help you with registration

Office Hours

- Pharmacy Service Representatives (PSRs) are available for walkthrough registration.
- Set up a meeting by sending a request to:
medicalrxeducationoutreach@magellanhealth.com

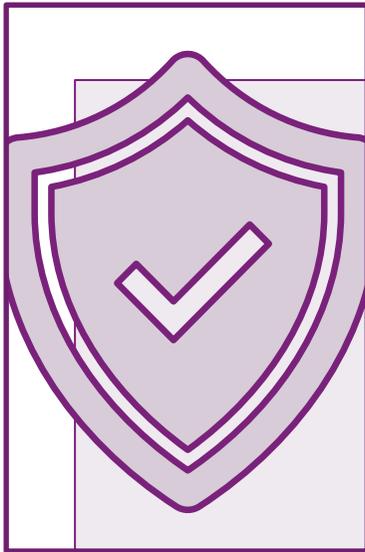


Prior Authorization (PA)

Samantha Fink, RN, Medi-Cal Rx Clinician



What is a PA?



**PAAs will replace TARs
as of January 1, 2022.**



PA 180-day Transition Period

180-day Pharmacy Transition Policy

Existing
prescriptions
without previously
approved PAs

- Will use encounters/paid back claims date to validate prior prescription
- Includes drugs not on the Medi-Cal CDL
- Includes drugs that otherwise have PA requirements under Medi-Cal Rx
- Excludes medication used for off-label diagnosis

Prescriptions with
previously
approved PA

- Will use PA and encounter/claims history data to “grandfather” those prescriptions
- Allows continuation of the PA through its stated duration
- Not to exceed one full year



PA Submission Methods

New Medi-Cal Rx
Secured Portal

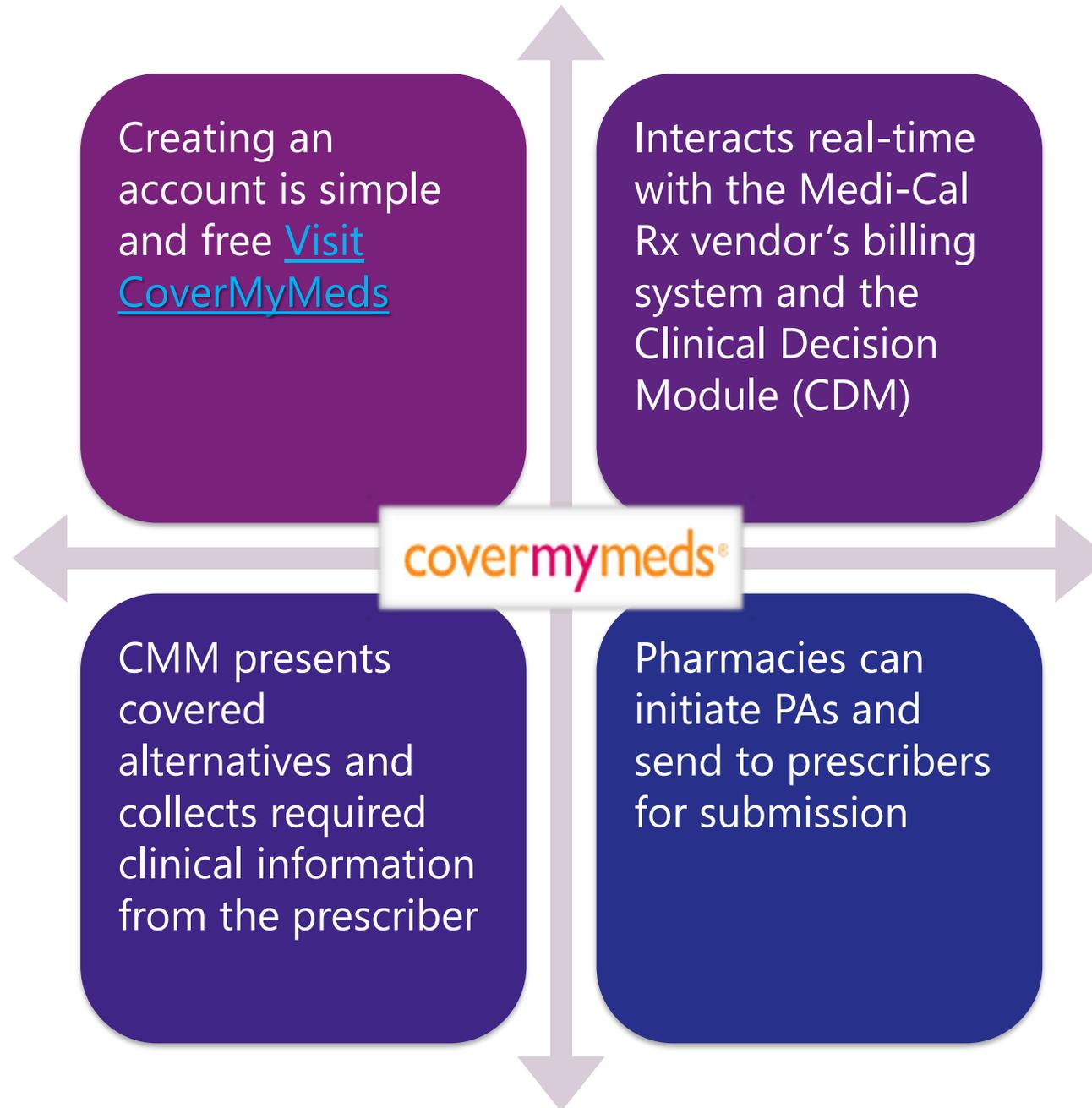
CoverMyMeds®
(CMM)

Fax

Mail



PA Submission via CoverMyMeds® (CMM)





Medi-Cal Rx Secured Provider Portal

-  Submit a PA request
-  Inquire about the state of a PA request submitted via any submission method
-  Cancel an "In Progress" PA request submitted via the Portal
-  Add additional information to an existing "In Progress" PA submitted via the Portal
-  Attach documents to an "In Progress" PA submitted via the Portal



Prior Authorization Submission Methods



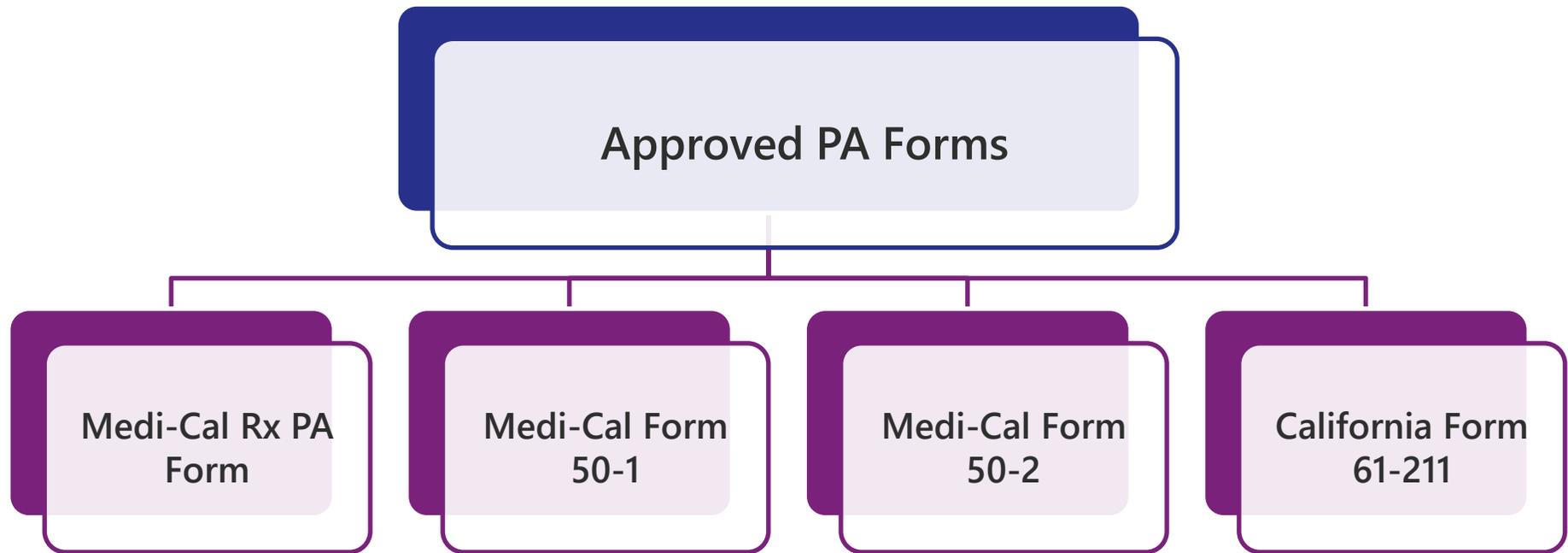
Fax

- Fax number:
800-869-4325



Mail

- Medi-Cal Rx Customer Service Center
Attn: PA Request
P.O. Box Number 730
Rancho Cordova, CA 95741-0730



Unapproved Forms
Forms not listed above will not be accepted.



PA Lifecycle – What is the Process?

Step 1

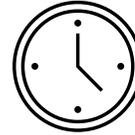
PA request received by system



- System reviews PA
- 24-hour review turnaround

Step 2

System processes PA information



- System approves, defers, or escalates PA for clinical review

Step 3

If needed, clinical review

- Clinician approves, defers, or recommends denial to the Department of Health Care Services (DHCS)





Prior Authorization Appeals

Three ways to submit an appeal

Mail

Fax

Medi-Cal Rx
Secured Provider
Portal

PA appeal process flow

Intake

- PA Appeal submission review & entry

Evaluate

- Ensure PA request explicitly indicates Appeal

Assess

- Assessment of any new information provided

Review

- Review request with additional information for medical necessity

Case Decision

- Approve or recommend denial and send to DHCS



Contract Drugs List (CDL) & Drug Look Up Tool



CDL Navigation

[Contract Drugs List Page](#)

Searchable & Organized In Table Format

All drug names are listed
alphabetically in Therapeutic
Classifications



Only generic names are listed,
even for brand name products





Contract Drugs List (CDL)

Drug Name	Dosage	Strength/ Package Size	Billing Unit	UM Type	Code 1
Azithromycin	Tablets	250 mg	ea	LR	* Restricted to NDC labeler code 17478 for the ophthalmic solution only.
		500 mg	ea		
		600 mg	ea		
	Powder packet + Suspension	1 gm	ea		
		100 mg/5 ml	ml		
		200 mg /5 ml	ml		
	Ophthalmic solution *	1 %	ml		
Cefaclor*	Capsules	250 mg	ea	AL	* Restricted to use for individuals 50 years old and over with lower respiratory tract infections.
		500 mg	ea		
Cefazolin Sodium	Powder for injection	250 mg/vial	ea		
		500 mg/vial	ea		
		1 gm/vial	ea		
		5 gm/vial	ea		
		10 gm/vial	ea		
		20 gm/vial	ea		
		500 mg, piggyback	ea		
		1 gm, piggyback	ea		
	Injection	500 mg in 5 % Dextrose and water (D5W)	ml		
		1 gm in 5 % Dextrose and water (D5W)	ml		



Drug Lookup

The [Drug Lookup](#) tool is available by accessing the Medi-Cal Rx Provider Portal

Drug Lookup results are for covered drugs only

Can search by Drug Name or NDC#

Searching by Drug Name will display everything related to the drug

For medications not covered within Medi-Cal, alternative covered medications will display



Beneficiary BIC/CIN

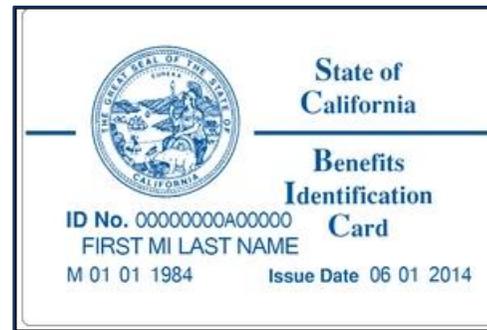
Paola Barajas Sr. Pharmacy Services Representative



Beneficiaries

Beneficiary must provide pharmacy with one of the below:

- ✓ Show a Benefits Identification Card (BIC)



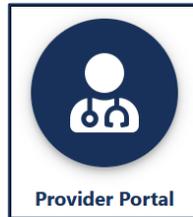
- ✓ Have Client Index Number (CIN)



Beneficiary Eligibility

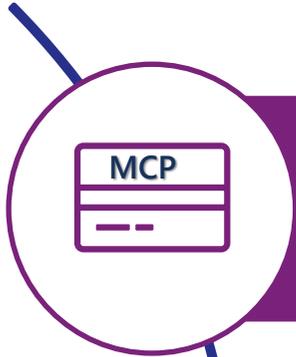
Validate eligibility through methods listed below:

- ✓ The Secured Provider Portal
- ✓ Contacting the Customer Service Center (CSC)





Reminders



MCP identification cards and associated ID numbers **cannot** be used



Beneficiaries must present their Medi-Cal ID card at time of service



Beneficiaries can obtain a new card by contacting their local county office



Contacts & Resources



Need Additional Help or Want to Learn More?



Pharmacy Service Reps

MediCalRxEducationOutreach@MagellanHealth.com



Customer Service Center

1-800-977-2273



Prior
Authorization Fax

1-800-869-4325



Live Chat & Messaging

For assistance, visit the [Contact Us](#) page



Readiness Survey

Take the [Medi-Cal Rx Readiness Survey](#)



Medi-Cal Rx Subscription
Service (MCRxSS)

Sign up for [MCRxSS](#) for the latest [Bulletins & News](#)



Resource Links

-  Medi-Cal Homepage [Medi-Cal Rx Home Page](#)
-  Medi-Cal Rx Education & Outreach [Medi-Cal Rx Education & Outreach Page](#)
-  Provider Manual [Provider Manual](#)
-  FAQs [FAQs](#)
-  Medi-Cal Rx Communications [Medi-Cal Rx Communications](#)



Questions?



**Thank you for attending the Medi-Cal Rx 101
Webinar**