



AGENDA

2024 Q2 Provider Network Training Tuesday,

April 30, 2024

12:00 PM – 1:30 PM

Zoom Meeting

Zoom Meeting Link: <https://cchealth.zoom.us/j/94458391577>

Registration Link:

<https://cchealth.zoom.us/meeting/register/tjApcuGrpzovHdMc3NwPzOwptwy8JRjp5AFW>

Agenda Items	Presenter
1. Welcome and Introduction	Irene J. Lo, MD, Chief Medical Officer, CCHP
2. Navigating ADHD: Integrating Neuropsychological Assessments into PCP	Guest Speaker K. Wortman, PhD, Clinical Neurologist, Psychologist
3. Behavioral Health Updates	Nicolás Barceló, MD, Medical Director, CCHP
4. Quality Updates <ul style="list-style-type: none">• Access and Appointment Availability• IHA	Elizabeth Hernandez, MS, CPHQ, Director of Quality, CCHP
5. Transitional Care Services (TCS)	Sara Levin, MD, FACP, Medical Director, CCHP
6. Non-Emergency Medical Transportation	Suzanne Tsang, MPH, Director of Member Services, CCHP
7. Community Health Works (CHWs)	Stephanie S. Schram, PHN, BSN, MSHCA, Director of Nurse Program, CCHP
8. Provider Disputes and Claims	Erin Mellas, Director of Operations, CCHP
9. Chief Medical Officer Updates	Irene J. Lo, MD, Chief Medical Officer, CCHP