



—INSIDE ISSUE—

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SUBSTANCE USE PROVIDER MONTHLY

APRIL 2024

# NEWSFLASH

### DMC—ODS SUD Coordination of Care—RESIDENTIAL PROGRAMS

**Purpose:** Collaborative and coordinated approach to linking clients with appropriate services to address specific needs and to ensure clients are moving across levels of care.

Mondays, April 1, 2024, April 15, 2024 and April 29, 2024  
1:00–4:00 PM

**Who:** SUD Residential Treatment Providers

**Meeting Type:** Virtual  
Address: 443 152 1575

**Contact:** [Fatima.MatalSol@cchealth.org](mailto:Fatima.MatalSol@cchealth.org)  
Address: 367 563 7635

**Contact:** [Keith.Hall@cchealth.org](mailto:Keith.Hall@cchealth.org)

### SUD Youth Treatment Provider Network

**Purpose:** Network, Coordination, Guest Speaker and Guest Speaker: Public Health’ School-Based Clinic Services.

Tuesday, April 2, 2024  
2:00–3:00 PM

**Who:** Adolescent and Transition Age Youth Substance Use Disorder (SUD) Providers

**Meeting Type:** Virtual  
Address: [CLICK HERE](#)

**Contact:** [Fatima.MatalSol@cchealth.org](mailto:Fatima.MatalSol@cchealth.org)

### Recovery Incentives Provider Meeting

**Purpose:** Recovery Incentives program planning and implementation.

Tuesday, April 9, 2024  
11:00 AM–12:00 PM

**Who:** Providers and County Staff

**Meeting Type:** Virtual  
Address: 328 594 6550

**Contact:** [Zachariah.Todd@cchealth.org](mailto:Zachariah.Todd@cchealth.org)

### Fiscal Meeting—Medi-Cal Claims, Invoices, Denials and CalOMS Reports

**Purpose:** Denials, billing questions, and quarterly reconciliation reports.

Friday, April 12, 2024  
12:00–1:00 PM

**Who:** Providers and County Staff

**Meeting Type:** Virtual  
Address: 443 152 1575

**Contact:** [Fatima.MatalSol@cchealth.org](mailto:Fatima.MatalSol@cchealth.org)

### SUD Data Quality Workgroup

**Purpose:** Monitor, analyze and improve data collection.

Friday, April 12, 2024  
9:00–10:30 AM

**Who:** Providers and County

**Meeting Type:** Virtual  
Address: 413 463 0113

**Contact:** [Mark.Messerer@cchealth.org](mailto:Mark.Messerer@cchealth.org)

### Recovery Housing Meeting

**Purpose:** To collaborate and provide technical support to Recovery Residences.

Friday, April 16, 2024  
4:00–5:00 PM

**Who:** Recovery Residence Owners, House Managers and County Staff

**Meeting Type:** Virtual  
Address: 230 670 9453

**Contact:** [Darren.Webb@cchealth.org](mailto:Darren.Webb@cchealth.org)

### MEDS Coalition

**Purpose:** Prevent prescription drug-related overdoses, addiction, and crimes through community education and engagement, policy change, and advocacy.

Thursday, April 18, 2024  
9:00–11:00 AM

**Who:** Open to the community and public at large

**Meeting Type:** Hybrid  
For Zoom address and password contact Mariella Sanding at [msanding@cccmedscoalition.org](mailto:msanding@cccmedscoalition.org) or [info@cccmedscoalition.org](mailto:info@cccmedscoalition.org)

### County Perinatal Coordination

**Purpose:** Collaboration and Networking.

Monday, April 22, 2024  
9:30–10:30 AM



# SUBSTANCE USE PROVIDER MONTHLY

## MARCH 2024

# NEWSFLASH

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OTHER UPDATES

**Who:** Providers, County and Special Guest Speakers

**Meeting Type:** Virtual

**Address:** 702 102 7205

**Contact:** [Sonya.Blunt@cchealth.org](mailto:Sonya.Blunt@cchealth.org)

### Alcohol and Other Drugs Advisory Board Meeting

**Purpose:** Monthly Board Meeting. Wednesday, April 24, 2024

4:00–6:00 PM

**Who:** Open to the community and public at large

**Meeting Type:** Hybrid

Address: 947 2540 0865

Address: 1220 Morello Ave, Martinez CA 94553, 2<sup>nd</sup> Floor, Walker Conference Room

**Contact:** [Jessica.Recinos@cchealth.org](mailto:Jessica.Recinos@cchealth.org)

### Primary Prevention Providers Staff

**Purpose:** Network and Coordination. Wednesday, April 25, 2024

10:00–11:30 AM

**Who:** All Staff Prevention Providers & County Staff Providers & County Staff

**Meeting Type:** Location

Address: 2380 Bisso Lane, Concord, CA 94520. Grizzly Room

**Contact:** [Jessica.Recinos@cchealth.org](mailto:Jessica.Recinos@cchealth.org)

### SUD Latino Workgroup

**Purpose:** Reduce SUD Inequities of Latinos through policy change. Increase penetration rates.

Friday, April 26, 2024  
1:00–2:00 PM

**Who:** Latino Behavioral Health Staff

**Meeting Type:** Virtual

Address: 443 152 1575

**Contact:** [Fatima.MatalSol@cchealth.org](mailto:Fatima.MatalSol@cchealth.org)

### DMC—ODS System of Care Meeting

**Purpose:** Relevant policy/information and compliance system collaboration, System of Care.

### NO MEETING IN APRIL

10:00 AM–12:00 PM

**Who:** All Substance Use Disorder (SUD) Treatment Providers

**Meeting Type:** Virtual

Address: 443 152 1575

**Contact:** [Mary.McLain@cchealth.org](mailto:Mary.McLain@cchealth.org)

### DMC—ODS SUD Coordination of Care—OUTPATIENT PROGRAMS

**Purpose:** Collaborative and coordinated approach to linking clients with appropriate services to address specific needs and to ensure clients are moving across levels of care.

### POSTPONED

9:00–11:00 AM

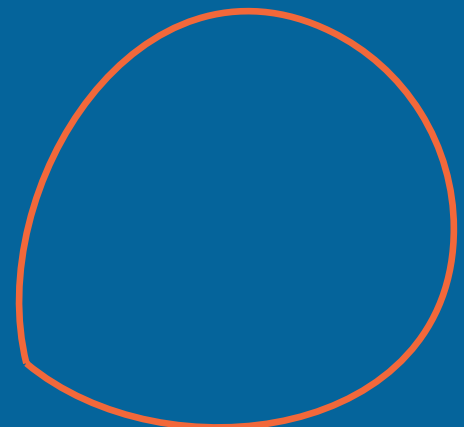
**Who:** Substance Use Disorder (SUD) Outpatient Treatment Providers

**Meeting Type:** Virtual

Address: TBD

**Contact:** [Fatima.MatalSol@cchealth.org](mailto:Fatima.MatalSol@cchealth.org)

Let  
Us Know  
HOW WE ARE DOING



# TRAINING OPPORTUNITY

**Other Health Care (OHC) Insurance—Patient Accounting**

[Join Us on Zoom](#)

Meeting ID: 514 149 3937

## SUD BROWN BAG SERIES

Understanding Denial Reports.

**Tuesday, April 2, 2024**

[Join Us on Zoom](#)

Meeting ID: 514 149 3937

## INTRODUCTION TO THE AMERICAN SOCIETY OF ADDICTION MEDICINE CRITERIA (ASAM)

**Tuesday, April 16, 2024**

**9:00 AM–12:15 PM**

Zoom Address: 443 152 1575

Virtual via Zoom.

You will receive a confirmation email with a unique Zoom link upon registration.

**Presented by:** Grant Hovik, MA, and Rosana Trivino-Perez, LCSW, UCLA Integrated Substance Abuse Programs



*Please do not share your unique Zoom link*

A flyer for "PREVENT OPIOID OVERDOSES" with a blue header. It includes a photo of a person holding a pill, text about safe opioid use, and contact information for the Contra Costa Health Opioid Response Team. The footer features the Contra Costa Health logo and a QR code.

**PREVENT OPIOID OVERDOSES**  
Use Opioids Safely.  
Keep Naloxon on hand.  
Test your supply.  
Don't use alone.

Call Us & Get FREE Naloxon  
• Fentanyl test strips available  
• Info on needle exchange sites  
• Referrals to substance-use treatment, including buprenorphine & methadone

Contra Costa Health Opioid Response Team  
[AODOpioidResponse@cchealth.org](mailto:AODOpioidResponse@cchealth.org)  
No judgment! You matter—We care!  
David Saechao 925-387-9612 | Melissa Mata 925-387-9622

CONTRA COSTA HEALTH

## LEARNING TO EFFECTIVELY ENGAGE PEOPLE OF COLOR WITH OPIOID DISORDERS AND BEHAVIORAL HEALTH NEEDS

**Thursday, April 25, 2024**

**10:00 AM**

In-person training.

**Location:**

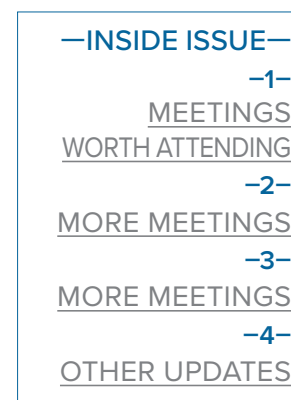
IBEW Local Union 302 building 1875 Arnold Drive Martinez, CA 94553

If you have questions Contact Heather Momberg by email [hmomberg@mednet.ucla.edu](mailto:hmomberg@mednet.ucla.edu) or by phone (310) 206-2759 or Darren Webb at AODS (925) 335-3327

## QUALITY MATTERS CORNER!

Most Common Documentation Deficiencies in FY21–22 and FY22–23:

- Missing intake notes. Some of the intake notes do not include all the required elements
- Late progress notes
- ROI's are not being filled out correctly or missing
- Missing physical exams signed by the Medical Director in the file. No documentation on the Problem List/Care Plan that attempts are being made to complete the physical examination or obtain a TB test (residential)
- Curriculum used and the topic of the group are not being documented in the group note
- Missing LPHA face to face Medical Necessity note
- Outdated Forms: Some programs are still using the old Consent to Treat and Discharge Plan/Summary and other documents and uploading them into SmartCare instead of using the forms in the system.
- Discharge date is the date of the final service not the date when the paperwork is filled out.
- Progress notes do not adhere to the Certification Standards Section 8000.

A graphic with a blue border containing the text "INSIDE ISSUE" and a list of items: "MEETINGS WORTH ATTENDING", "MORE MEETINGS", "OTHER UPDATES".

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## IMPROVE THE QUALITY OF OUR SERVICES: JOIN OUR SUD WORKGROUPS!

- Recovery Support Services
- Latino
- Quality
- Youth
- Recovery Residences
- Family Participation
- Data & PIPs

## TRAINING REQUIREMENTS & SMARTCARE

Please note that effective January 1, 2023 anyone needing access to SmartCare who is a counselor, will need to submit with your request: certification of ASAM Trainings A & B, MAT and Narcan training. If a registered counselor, we will need a copy of your registration. Please submit to [David.Kekuewa@cchealth.org](mailto:David.Kekuewa@cchealth.org) with your request for user access. If questions, please contact [Fatima.Matalsol@cchealth.org](mailto:Fatima.Matalsol@cchealth.org)

## INVOICE SUBMISSION AND SUPPLEMENTAL DEMANDS REMINDER (MEMORANDUM DATED 1/10/24)

1. All services must be entered into SmartCare by providers by the 10<sup>th</sup> of the following month for services rendered the previous month.
2. AODS will generate the SmartCare Billing Report on the 11th or next business day of the month and the reports will be distributed to Providers via e-mail. You will use this report to generate your invoice or D15.
3. All Providers must submit the demand no later than the end of the month. Supplemental demands will only be

## WORTH REMINDING IMPORTANT EMAIL ADDRESSES

<a href="mailto:AODregistrations@cchealth.org">AODregistrations@cchealth.org</a>	Client Registrations (Retired)
<a href="mailto:AODS@Shelterinc.org">AODS@Shelterinc.org</a>	Applications for Recovery Housing Grants
<a href="mailto:AODSproviderdemands@cchealth.org">AODSproviderdemands@cchealth.org</a>	Demands for Payment
<a href="mailto:AODRecoveryCoach@cchealth.org">AODRecoveryCoach@cchealth.org</a>	To request a Recovery Coach
<a href="mailto:AODOpioidResponse@cchealth.org">AODOpioidResponse@cchealth.org</a>	Contacting the Opioid Response Team
<a href="mailto:ASAMEModulesRequest@cchealth.org">ASAMEModulesRequest@cchealth.org</a>	Request ASAM E-Modules for Staff
<a href="mailto:AODSmerges@cchealth.org">AODSmerges@cchealth.org</a>	Remove Duplicate Clients
<a href="mailto:CCMH.Training@cchealth.org">CCMH.Training@cchealth.org</a>	To requests Free Relias Account Training



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