



# SUBSTANCE USE PROVIDER MONTHLY

## JANUARY 2024

# NEWSFLASH

### DMC—ODS SUD Coordination of Care—RESIDENTIAL PROGRAMS

**Purpose:** Collaborative and coordinated approach to linking clients with appropriate services to address specific needs and to ensure clients are moving across levels of care.

Monday, January 8, 2024 and  
January 22, 2024

1:00–4:00 PM

**Who:** SUD Residential Treatment Providers

**Meeting Type:** Virtual

Address: 443 152 1575

**Contact:** [Fatima.MatalSol@cchealth.org](mailto:Fatima.MatalSol@cchealth.org)

Address: 367 563 7635

**Contact:** [Keith.Hall@cchealth.org](mailto:Keith.Hall@cchealth.org)

### SUD Latino Workgroup

**Purpose:** Reduce SUD Inequities of Latinos through policy change. Increase penetration rates.

Tuesday, January 9, 2024

9:00–10:00 AM

**Who:** Latino Behavioral Health Staff

**Meeting Type:** Virtual

Address: 443 152 1575

**Contact:** [Fatima.MatalSol@cchealth.org](mailto:Fatima.MatalSol@cchealth.org)

### SUD Youth Treatment Provider Network

**Purpose:** Network, Coordination, and Guest Speaker.

January 9, 2024

3:00–4:00 PM

**Who:** Adolescent and Transition Age Youth Substance Use Disorder (SUD) Providers

**Meeting Type:** Virtual

Address: [CLICK HERE](#)

**Contact:** [Patricia.Rogers@cchealth.org](mailto:Patricia.Rogers@cchealth.org)

### Recovery Incentives Provider Meeting

**Purpose:** Recovery Incentives program planning and implementation.

Tuesday, January 9, 2024

10:00–11:00 AM

**Who:** Providers and County Staff

**Meeting Type:** Virtual

Address: 328 594 6550

**Contact:** [Zachariah.Todd@cchealth.org](mailto:Zachariah.Todd@cchealth.org)

### MEDS Coalition

**Purpose:** Prevent prescription drug-related overdoses, addiction, and crimes through community education and engagement, policy change, and advocacy.

Thursday, January 11, 2024

9:00–11:00 AM

**Who:** Open to the community and public at large

**Meeting Type:** Virtual

For Zoom address and password

contact Mariella Sanding at

[msanding@cccmedscoalition.org](mailto:msanding@cccmedscoalition.org) or

[info@cccmedscoalition.org](mailto:info@cccmedscoalition.org)

### Fiscal Meeting—Medi-Cal Claims, Invoices, Denials and CalOMS Reports

**Purpose:** Denials, billing questions, and quarterly reconciliation reports.

Friday, January 12, 2024

12:00–1:00 PM

**Who:** Providers and County Staff

**Meeting Type:** Virtual

Address: 443 152 1575

**Contact:** [Fatima.MatalSol@cchealth.org](mailto:Fatima.MatalSol@cchealth.org)

### SUD Data Quality Workgroup

**Purpose:** Monitor, analyze and improve data collection.

Friday, January 12, 2024

9:00–10:30 AM

**Who:** Providers and County

**Meeting Type:** Virtual

Address: 413 463 0113

Contact: [Mark.Messerer@cchealth.org](mailto:Mark.Messerer@cchealth.org)

CONTRA COSTA  
HEALTH



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### Recovery Housing Meeting

**Purpose:** To collaborate and provide technical support to Recovery Residences.

Tuesday, January 16, 2024  
4:00–5:00 PM

**Who:** Recovery Residence Owners, House Managers and County Staff

**Meeting Type:** Virtual  
Address: 230 670 9453

**Contact:** [Darren.Webb@cchealth.org](mailto:Darren.Webb@cchealth.org)

### County Perinatal Coordination

**Purpose:** Collaboration and Networking.

Monday, January 22, 2024  
9:30–10:30 AM

**Who:** Providers, County and Special Guest Speakers

**Meeting Type:** Virtual  
Address: 702 102 7205

**Contact:** [Sonya.Blunt@cchealth.org](mailto:Sonya.Blunt@cchealth.org)

### Alcohol and Other Drugs Advisory Board Meeting

**Purpose:** Monthly Board Meeting.  
Wednesday, January 24, 2024  
4:00–6:00 PM

**Who:** Open to the community and public at large

**Meeting Type:** Hybrid  
Address: 950 417 8914

Address: 1220 Morello Ave,  
Martinez CA 94553, 2<sup>nd</sup> Floor,  
Walker Conference Room

**Contact:** [Patricia.Rogers@cchealth.org](mailto:Patricia.Rogers@cchealth.org)

### DMC—ODS System of Care Meeting

**Purpose:** Relevant policy/information and compliance system collaboration, System of Care.

Thursday, January 25, 2024  
10:00 AM–12:00 PM

**Who:** All Substance Use Disorder (SUD) Treatment Providers

**Meeting Type:** Virtual  
Address: 443 152 1575

**Contact:** [Mary.McLain@cchealth.org](mailto:Mary.McLain@cchealth.org)

### Primary Prevention Providers Staff

**Purpose:** Network and Coordination .  
Tuesday, January 25, 2024  
1:00–2:30 PM

**Who:** All Prevention Provider & County Staff

**Meeting Type:** Location

Address: 1220 Morello Ave,  
Martinez CA 94553, 2<sup>nd</sup> Floor,  
Walker Conference Room

**Contact:** [Jessica.Recinos@cchealth.org](mailto:Jessica.Recinos@cchealth.org)

### DMC—ODS SUD Coordination of Care—OUTPATIENT PROGRAMS

**Purpose:** Collaborative and coordinated approach to linking clients with appropriate services to address specific needs and to ensure clients are moving across levels of care.

**Postponed**  
9:00–12:00 AM

**Who:** All Substance Use Disorder (SUD) Treatment Providers

**Meeting Type:** Virtual  
Address: TBD

**Contact:** [Fatima.MatalSol@cchealth.org](mailto:Fatima.MatalSol@cchealth.org)

Let  
Us Know  
HOW WE ARE DOING



# TRAINING OPPORTUNITY

## Adult Mental Health First Aid (MHFA) Training

Wednesday, January 17, 2024 and February 21, 2024 | 9:00 AM–3:30 PM

**Meeting Type:** Contra Costa Behavioral Health Services (CCBHS) is sponsoring Adult Mental Health First Aid (MHFA) Training presented by the Cypress Resilience Project. This training is **FREE** and will be offered virtually on two dates. Please register for which ever date works for you.

You must register AND complete the prerequisites to attend. There is a requirement to complete online prework prior to the start of the class. ***You should complete the prework for the January course by Sunday, January 7, 2024 and/or you should complete the prework for the February course by Sunday, February 11, 2024.***

Registration is on a first come, first serve basis. Should you register and have a seat made available to you, you will receive a follow up email with instructions to create your online account to complete your prework.

**Who May Attend?** This training is best geared towards individuals who are NOT mental health clinicians and have basic or introductory knowledge of mental health. This training is geared for any interested person working with adults.

## Contra Costa Opioid Response: February 14, 2024 AODS & UCLA

As part of our Opioid Response, AODS has partnered with the Opioid Response Network to provide a training on how to engage those Missing in Treatment (MIT) particularly those disproportionately impacted by Opioid Overdoses; African Americans and Latinos. The focus is on populations not ready to embrace treatment with an Opioid Use Disorder (OUD). Stay tuned, more information to follow. CEU's will be offered, this will be in-person training.

Questions? Contact: [Darren.Webb@cchealth.org](mailto:Darren.Webb@cchealth.org)

# QUALITY MATTERS CORNER!

Hello everyone and Happy New Year. January's Quality Matters focuses on the collection of findings resulting from the chart reviews or onsite monitoring visits. The following documents must be uploaded into SmartCare via scanning:

**For all Levels of Care:** Physical Exams, Health Questionnaire, Signed Beneficiary Rights, Signed Admission Agreement, Program Specific Documents (childcare, client possessions, etc.) UA Results, Legal Communications (court documents, probations, CFS, etc. Recovery Residence applications, Recovery Incentive Documents and other correspondence.

**Residential Treatment Specific:** TB Tests, Hospital Release Paperwork, Medical orders including copies of prescriptions and any medication updates and NOABDS.

**Detox Program Specific:** 30-minute check, 6 hours vitals check and the Transition. Optional Documents that can be uploaded: Client passes and any worksheets. Let us know if you have any questions.

## Training Requirements & SmartCare

Please note that effective January 1, 2023 anyone needing access to SmartCare who is a counselor, will need to submit with your request a certification of ASAM Trainings A & B, MAT and Narcan training. If you are a registered counselor, we will need a copy of your registration. Please submit to: [David.Kekuewa@cchealth.org](mailto:David.Kekuewa@cchealth.org) with your request for user access. If questions, please contact: [Fatima.Matalsol@cchealth.org](mailto:Fatima.Matalsol@cchealth.org)

## External Quality Review (EQR)

The upcoming side-by-side Drug Medi-Cal Organized Delivery System (DMC-ODS) and Mental Health Plan (MHP) External Quality Review (EQR) for Contra Costa has been scheduled for January 17–19, 2023. The EQR is the analysis and evaluation of aggregated information on quality, timeliness, and access to the health services that the DMC—ODS/ MHP or its contractors furnish to Medicaid beneficiaries [see 42 CFR 438.320]. We thank you in advance for your participation and apologize for any disruptions this may cause on other processes or meetings.

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**Effective January 1, 2024 the Beneficiary Handbook has changed!**

MHPs and DMC—ODS counties are required to distribute beneficiary handbooks under the 2016 Medicaid and Children’s Health Insurance Program Managed Care Final Rule (Final Rule), which aimed to align the Medicaid managed care regulations with Behavioral Health. The Behavioral Health Information Notice (BHIN) No.: 23–048 outline stipulations for the required format, content, and distribution of beneficiary handbooks. Remember: you must provide a Handbook to beneficiaries in paper form without charge upon request and provide the handbook upon request within 5 business days. We would like to remind you that notification to beneficiaries must also be done by posting the distributed flyers on a conspicuous location. We thank you in advance for your diligence and support.

**WORTH REMINDING**  
**IMPORTANT EMAIL ADDRESSES**

- [AODregistrations@cchealth.org](mailto:AODregistrations@cchealth.org) ..... Client Registrations (Retired)
- [AODS@Shelterinc.org](mailto:AODS@Shelterinc.org).....Applications for Recovery Housing Grants
- [AODSproviderdemands@cchealth.org](mailto:AODSproviderdemands@cchealth.org) ..... Demands for Payment
- [ASAMEModulesRequest@cchealth.org](mailto:ASAMEModulesRequest@cchealth.org) ..... Request ASAM E-Modules for Staff
- [AODSmerges@cchealth.org](mailto:AODSmerges@cchealth.org)..... Remove Duplicate Clients
- [CCMH.Training@cchealth.org](mailto:CCMH.Training@cchealth.org)..... To requests Free Relias Account Training

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