



***Contra Costa County Mental Health Services Act
Three Year Program and Expenditure Plan
Fiscal Years 2020-2023***



The PhotoVoice Empowerment Project

Each year, artwork from the PhotoVoice Empowerment Project is selected to be included in the Mental Health Services Act (MHSA) Three Year Program and Expenditure Plan or Annual Update. The PhotoVoice Empowerment Project enables peers/clients/consumers to produce artwork; that is personal and allows for expression through poetry and narrative. The artwork speaks to the prejudice and discrimination that some people with lived behavioral health and/or wellness experience face.

The PhotoVoice Empowerment Project also empowers peers/clients/consumers with lived behavioral health and/or wellness experience or lived experience to record and reflect their community's strengths or concerns; while promoting critical dialogue about personal and community issues to reach policymakers and effect change. Special thanks to PhotoVoice participants for sharing their experience and artwork.



Overcoming Obstacles

Throughout time we are stigmatized for skin color whether we are Black, Mexican, Asian or White. I wanted to symbolize how I was stigmatized throughout my life and that has caused insecurities within myself. My photo is my mother in front of the American flag because she has been a huge factor in making me proud of my culture and being an American citizen and overcoming obstacles like she did throughout my life.

- Angela Navarro

Executive Summary

We are pleased to present Contra Costa Behavioral Health Services (CCBHS) Mental Health Services Act (MHSA) Three Year Program and Expenditure Plan (Three Year Plan) for fiscal years 2020-23. This Three-Year Plan starts July 1, 2020 and will be updated annually in fiscal years 2021-22 and 2022-23.

The Three-Year Plan describes programs that are funded by the MHSA, what they will do, and how much money will be set aside to fund these programs. The Three-Year Plan includes the components of Community Services and Supports (CSS), Prevention and Early Intervention (PEI), Innovation (INN), Workforce Education and Training (WET), and Capital Facilities/ Information Technology (CF/TN). Also, the Three-Year Plan describes what will be done to evaluate plan effectiveness and ensure that all MHSA funded programs meet the intent and requirements of the Mental Health Services Act.

California approved Proposition 63 in November 2004, and the Mental Health Services Act became law. The Act provides significant additional funding to the existing public mental health system and combines prevention services with a full range of integrated services to treat the whole person. With the goal of wellness, recovery and self-sufficiency, the intent of the law is to reach out and include those most in need and those who have been traditionally underserved. Services are to be consumer driven, family focused, based in the community, culturally and linguistically responsive, and integrated with other appropriate health and social services. Funding is to be provided at sufficient levels to ensure that counties can provide each child, transition age youth, adult and senior with the necessary mental health services and supports set forth in their treatment plan. Finally, the Act requires the Three-Year Plan be developed with the active participation of local stakeholders in a Community Program Planning Process (CPPP).

Program Changes and Updates. The 2020-23 Three Year Plan was prepared in response to a community program planning process that took place in 2019 and early 2020. The plan was then posted for a 30-day public comment period on March 1, 2020. With the onset of COVID-19 in ensuing weeks, the Public Hearing was postponed and a request for extension was made to the Department of Health Care Services (5510 Form) in order to allow time to respond to the economic impact of the global pandemic. The Three-Year Plan was subsequently revised with stakeholder input to incorporate new fiscal realities, while also maintaining vital existing programs and services. Foremost among prioritized service and support needs are a variety of supportive housing strategies that increase the ability of persons most challenged by serious mental illness to live in the community:

- Expansion of Full Service Partnership (FSP) capacity by serving 40 additional adults, and services to include housing flex funds (pages 31).
- An update to the County's participation in the State initiative *No Place Like Home* for increasing permanent supportive housing units for persons experiencing

serious mental illness and who are homeless or at risk of chronic homelessness (page 35).

- Increased funding to provide on-site behavioral health care for persons residing in CCBHS sponsored permanent supportive housing units (page 35).

Additional prioritized service needs that have been added to the Three-Year Plan include:

- Support to expand Mobile Crisis Response Team which serves adults across the County who are experiencing a mental health crisis (page 40-41).
- Providing outreach, education and linkage to treatment for families with very young children experiencing serious emotional disorders (page 46-47).
- Providing dedicated staff to provide countywide suicide prevention education and training (page 52-53).
- Financially supporting County or contract workforce to be more culturally and linguistically responsive via the locally funded MHSA Loan Repayment Program in the behavioral health field and retention in the workforce (page 60).

Funding. Fiscal Year 2020-21 sets aside up to \$61.3 million in budget authority; a \$7 million annual increase from the previous Three-Year Plan (page 65). This increase in budget authority is significantly smaller than anticipated pre-COVID-19 and is primarily identified to fund a variety of supportive housing strategies, such as flexible housing funds, increasing the number of temporary and permanent supportive housing beds and units, and fielding additional staff dedicated to assisting individuals to get and keep their housing. Funding has also been added in response to the most recent Community Program Planning Process which recommended more support for early childhood mental health and suicide prevention training, as well as in support of building upon existing community crisis response strategies. In addition, stakeholders were in favor of the temporary use of MHSA funds to address shortfalls in Realignment funds in order to preserve vital supports and services, particularly within the Community Supports and Services (CSS) component, which provides intensive services to our most vulnerable residents.

Outcomes. Performance indicators for the County's Full Service Partnership Programs (pages 27-28) and Prevention and Early Intervention component (pages 43-45) were updated in Fiscal Year 2018-19. In addition, Appendix B contains individual program profiles of MHSA programs and plan elements and includes FY 18-19 performance outcomes.

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Vision

The Mental Health Services Act serves as a catalyst for the creation of a framework that calls upon members of our community to work together to facilitate change and establish a culture of cooperation, participation and innovation. We recognize the need to improve services for individuals and families by addressing their complex behavioral health needs. This is an ongoing expectation. We need to continually challenge ourselves by working to improve a system that pays particular attention to individuals and families who need us the most and may have the most difficult time accessing care.

Our consumers, their families and our service providers describe behavioral health care that works best by highlighting the following themes:

Access. Programs and care providers are most effective when they serve those with behavioral health needs without regard to Medi-Cal eligibility or immigration status. They provide a warm, inviting environment, and actively and successfully address the issues of transportation to and from services, wait times, availability after hours, services that are culturally and linguistically competent, and services that are performed where individuals live.

Capacity. Care providers are most appreciated when they are able to take the time to determine with the individual and his or her family the level and type of care that is needed and appropriate, coordinate necessary health, behavioral health and ancillary resources, and then are able to take the time to successfully partner with the individual and his or her family to work through the behavioral health issues.

Integration. Behavioral health care works best when health and behavioral health providers, allied service professionals, public systems such as law enforcement, education and social services, and private community and faith-based organizations work as a team. Effective services are the result of multiple services coordinated to a successful resolution.

We honor this input by envisioning a system of care that supports independence, hope, and healthy lives by making accessible behavioral health services that are responsive, integrated, compassionate and respectful.

Suzanne K. Tavano, PHN, Ph. D
Behavioral Health Services Director

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Needs Assessment

Introduction

In 2019 CCBHS conducted a triennial quantitative and qualitative needs assessment of public mental health needs in preparation for developing the Fiscal Year 2020-23 MHSA Three Year Plan. This data driven analysis complements the CPPP, where interested stakeholders provided input on priority needs and suggested strategies to meet these needs. Data was obtained to determine whether CCBHS was doing the following:

a) reaching the people it is mandated to serve, b) appropriately allocating its resources to provide a full spectrum of care, and c) experiencing any significant workforce shortfalls.

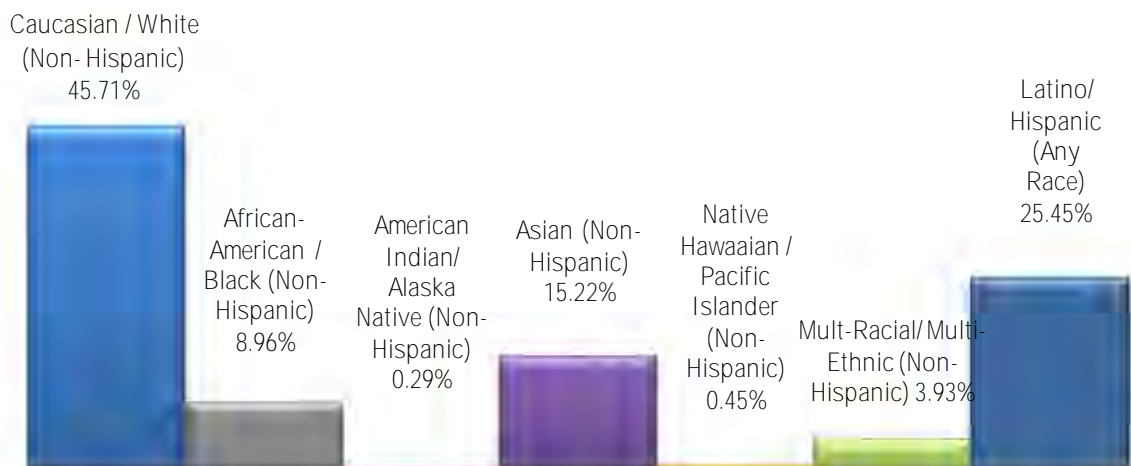
In 2019 Contra Costa Health Services (CCHS) also launched its Envision Health planning process to understand, think about, deliver and support health in Contra Costa County to collectively address changing realities. As part of this process CCBHS is working with the community and partners in planning for health realities for 10, 20 and even 30 years into the future.

Contra Costa County Population Summary

According to the most recent 2018 U.S. Census Bureau estimates, the population size in Contra Costa County was estimated at 1,150, 215. It's estimated that about 9% of people in Contra Costa County are living in poverty and about 30% of the non - institutionalized residents have public health coverage, however with the passing of the Affordable Care Act the numbers of people eligible are foreseen to grow as Medi-Cal eligibility is considered for some cases to be up to 322% Federal Poverty Level (FPL). Information released by the State of California's Department of Finance projects that population size is expected to grow. Latino/Hispanic and Asian/ Pacific Islander communities will see larger population growth.

An estimate of current racial/ethnic demographic data is illustrated below in Figure 1. In addition, more than half of the population is 18 or older, with about 30% of the population being children. About a quarter of Contra Costa County residents are foreign born.

Figure 1: Contra Costa County 2019 Projected Racial/ Ethnic Populations



Method

The data collected and used in this Needs Assessment included quantitative and qualitative data studies collected from various County sources, as well as State and other reports referenced in the report. The following areas of inquiry were identified in analyzing the information presented in this Needs Assessment:

- 1) The populations in Contra Costa County CCBHS intends to serve and which populations are being served.
- 2) The demographic composition of the Contra Costa County population.
- 3) How CCBHS is aligning its resources to provide a full spectrum of services at the appropriate level, while also being culturally and linguistically responsive.
- 4) How CCBHS is developing its workforce to address and implement identified service needs.
- 5) Identified service gaps and how CCBHS addresses these service gaps.

Findings

Data analysis supports that overall, CCBHS is serving most clients/consumers/peers and families requiring services, and that CCBHS serves more eligible clients than most counties in California. This is based upon prevalence estimates and **penetration rates** (meaning proportion of people being served in CCBHS in comparison to total Medi-Cal eligible population in the County) of economically under privileged children with serious emotional disturbance and adults with a serious mental illness, as compared with other counties. Whether consumers are appropriately served (in ways that align with their cultural values and linguistic needs) is an issue that has been raised by community stakeholders and advocates and is something that warrants on-going assessment and evaluation. This has become even more relevant during the pandemic, as existing social and racial inequities have been exacerbated.

Particular findings revealed through this Needs Assessment include the following:

- 1) Persons who identify as Asian/Pacific Islander, and very young children are slightly under-represented when considering penetration rates in comparison to other demographic groups within Contra Costa County.
- 2) There continues to be an ongoing shortage of affordable housing and housing supports for those individuals and families affected by serious mental illness.
- 3) Based on data analysis and stakeholder input, there is a need to strengthen services that can support children, youth and adults who are most severely challenged by emotional disturbances or mental illness.
- 4) Suicide prevention, awareness, and training is needed throughout the County, with special consideration for youth and young adults.
- 5) Workforce analysis indicates a continued shortage of staff capable of prescribing psychotropic medications.
- 6) There are minimal career progression opportunities for the classifications of peer specialists and family partners.
- 7) Staff capacity for communicating in languages other than English continues to be a need, specifically for Spanish and Asian/Pacific Islander languages.

- 8) Persons identifying as LatinX / Hispanic and Asian/Pacific Islander are under-represented in the CCBHS workforce.
- 9) CCBHS is lacking a state-of-the-art electronic data management system to support more effective decision-making, evaluation of services and communication with stakeholders.

Recommendation

CCBHS recognizes the importance of fielding programs and services that are responsive to clients and their families as well as the development of a workforce that can support and respond to the needs of those served. Input gathered through this data driven analysis complements the CPPP, where stakeholders, to include clients, family members, service providers, allied health and social service agencies and the community in general provide input in various methods to prioritize needs.

The above findings are addressed in this MHSa Three Year Program and Expenditure Plan for FY 2020-23. It is recommended that CCBHS work together with all stakeholders to make the very best of the resources provided by this Three-Year Plan.

The full Needs Assessment Report can be found at:

<https://cchealth.org/mentalhealth/mhsa/pdf/2019-Needs-Assessment-Report.pdf>

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Impact of COVID-19 on the Three-Year Program and Expenditure Plan

In late summer 2020, a thorough revision process took place with stakeholder involvement in order to address significant COVID-19 related budget shortfalls, while also maintaining the most vital services and supports. The March 2020 version of the Plan included significant expansion, particularly in the areas of housing, early childhood mental health, suicide prevention training and upgrading FSP's (ACT to fidelity). Ultimately, all existing contracts were renewed. Cuts were primarily made in the areas of planned future expansion. The below table highlights necessary changes made to the previously posted 2020-23 Three Year Program and Expenditure Plan draft, in light of the fiscal and community impact of COVID-19.

2020-23 COVID-19 Related Plan Revision Summary	
Additional FSP ACT Enhancement	Removed
Permanent Supportive Housing and Housing Supports	Increased funding (at lower level)
Suicide Prevention Training	Increased funding (at lower level)
Early Childhood Mental Health Outreach	Increased funding (at lower level)
CSS Contracts (with blended MHSA & Realignment funding)	Increased MHSA funding portion in order to address Realignment shortfall
Community Crisis Response	Increased staffing

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The Community Program Planning Process

Each year CCBHS utilizes a Community Program Planning Process (CPPP) to accomplish the following:

- Identify issues related to mental illness that result from a lack of mental health services and supports
- Analyze mental health needs
- Identify priorities and strategies to meet these mental health needs

CPAW. CCBHS continues to seek counsel from its ongoing stakeholder body, entitled the Consolidated Planning Advisory Workgroup (CPAW). Over the years CPAW members, consisting of consumers, family members, service providers and representative community members, have provided input to the Behavioral Health Services Director as each Three-Year Plan and yearly Plan Update has been developed and implemented. CPAW has recommended that the Three-Year Plan provide a comprehensive approach that links MHSA funded services and supports to prioritized needs, evaluates their effectiveness and fidelity to the intent of the Act, and informs future use of MHSA funds. CPAW has also recommended that each year's Community Program Planning Process build upon and further what was learned in previous years. Thus, the Three-Year Plan can provide direction for continually improving not only MHSA funded services, but also influencing the County's entire Behavioral Health Services Division. In addition, CPAW utilizes part of its monthly meeting time to be the planning and implementation resource for fielding each year's Community Forums.

Community Forums Informing Fiscal Year 2020-21

Since 2018, Community Forums have each focused on a unique theme, identified by stakeholders as a priority issue, and developed in collaboration with our CBO partners. In the past year, approximately 371 individuals of all ages participated in the community program planning process by attending the forums described below.

- July 18, 2019 (San Pablo – West County) – Supportive Housing
- September 12, 2019 (San Ramon - South County) – Suicide Prevention
- November 2, 2019 (Pittsburg – East County) – Early Childhood Mental Health

Supportive Housing Community Forum – West County (San Pablo)

7/18/19 - Event sponsored in partnership with Contra Costa Interfaith Housing

Total Present	Ethnicity	Affiliation	Age	Gender	Keynote Speaker Topics
110	White: 41%	Consumer/ Family Member: 32%	Under 25: 10%	Female: 66%	<ul style="list-style-type: none"> • What is supportive housing (vs other types of housing)? • Consumer perspective – Personal Story
	African American/ Black: 28%	Service Provider 26%	26-59: 67%	Male: 29%	
	Hispanic: 13%	CCBHS Staff: 16%	Over 60: 20%	Other: 5%	
	API: 13%	Other 15%			
	Native American/ Alaskan Native: 4%				
	Other: 9%				

Small Group Discussions. The following questions were discussed in small break-out groups. The top issues brought up by participants are summarized below:

Question 1: What kind of housing assistance is most helpful?

- Case managers with cultural humility
- Help with money management / budgeting
- Life skills training
- On-site nutritional counseling & activities
- Employment and educational support
- Linkages to food and other community resources
- Legal assistance / tenants' rights advocacy
- Substance use disorder support
- Clarity on public housing policies and procedures
- More housing, housing first model
- Parenting support
- Flex funds – help with move in costs
- Transportation
- Conflict resolution / safety

Question 2: What qualities make a good case manager?

- Empathy / compassion
- Cultural humility
- Bilingual / bicultural
- Flexibility

- Patience
- Trust / rapport
- Good communication
- Reliable, follows through
- Lived experience – share their story
- Employers should give smaller caseloads, address burnout & compassion fatigue to reduce employee turnover

Question 3: How should support be made available?

- As needed, 24/7
- On-site
- Culturally appropriate
- Peer to peer
- Accessible in all regions
- Improve transportation
- Home visits
- Case management “teams”

Question 4: Other comments?

- Explore alternative housing options – i.e. tiny homes, co-housing
- What happens when caregivers of mentally ill people die (i.e. elderly parents)?
- More step-down options from IMD’s; IMD’s should be local
- Tenant Advisory Board
- Transportation – agencies should have vans, provide vouchers
- ACT team approach
- More money for housing
- Prison Re-Entry

Suicide Prevention Community Forum – South County (San Ramon)

9/12/19 - Event sponsored in partnership with Contra Costa Crisis Center

Total Present	Ethnicity	Affiliation	Age	Gender	Keynote Speaker Topics
110	White 50 (54%)	Consumer/ Family Member: 25 (27%)	Under 25: 7 (8%)	Female: 62 (67%)	<ul style="list-style-type: none"> • Suicide Data – Contra Costa County • Youth Suicide Epidemic • Suicide Prevention Skills and Resources
	Hispanic: 15 (16%)	Service Provider: 52 (57%)	26-59: 69 (75%)	Male: 27 (29%)	
	African American / Black: 10 (11%)	CCBHS Staff: 16 (17%)	Over 60: 17 (19%)	Other: 3 (3%)	
	API: 9 (10%)	Other 12 (13%)			
	Native American/ Alaskan Native: 0%				
	Other: 12 (13%)				

Small Group Discussions. The following questions were discussed in small break-out groups. The top issues brought up by participants are listed below in order of popularity.

Question 1: What resources exist in your community for those affected by suicide?

- Participants were able to identify 45 unique resources that ranged from CBO's, faith-based groups, crisis services, county programs, school based and law enforcement related services.

Question 2: What resources/services do you want to see more of?

- Language services – more language hotlines other than Spanish, more printed materials, more beyond interpretation, work force that reflects community – more bilingual/bicultural staff, more trainings in other languages
- Training for school communities
- Peer support
- Training for law enforcement (including training during police academy) and first responders
- Normalize mental health by starting conversations in early childhood – destigmatize
- More housing, explore modular housing
- Family support/advocacy
- Family training and education around suicide prevention
- Commitments to serve regardless of “eligibility requirements”

Question 3: What are some practices in your community or culture that promote health and wellness?

- Spirituality / Church / Prayer
- Law enforcement – crisis intervention services, peer support team, first responders, community events
- Exercise / Sports
- Outdoor activity / Nature
- Mindfulness / yoga / meditation
- Inclusivity

Question 4: Any other thoughts or ideas to share related to this topic?

- More education / outreach / cultural exchange
- More scholarships / low cost opportunities for minorities and low-income people to get therapy
- Promote more mental health resources online
- More community events on suicide prevention & general prevention, especially in schools
- Staff – more providers of color, more care for staff to prevent burnout, promote empathy & compassion
- More peer respite models

Early Childhood (0-5) Mental Health Community Forum – East County (Pittsburg)

11/2/19 - Event sponsored in partnership with First Five Contra Costa and the Early Childhood Prevention and Intervention Coalition

Total Present	Ethnicity	Affiliation	Age	Gender	Key-Note Speaker Topics
151 Total 116 Participants, 28 Children, 7 Child Care Providers <i>*Children were entertained in an adjacent activity room and did not complete demographic forms. They are represented in total number only.</i>	White: 39%	Consumer / Family Member: 15%	*Children Under 18: 19%	Female: 93%	<ul style="list-style-type: none"> • Early Childhood Mental Health Overview • Early Childhood Provider Presentations • Understanding and Healing Early Childhood Trauma
	Hispanic: 30%	Service Provider: 54%	18-25: 5%	Male: 6%	
	African American/ Black: 18%	CCBHS Staff: 10%	26-59: 85%	Other: 1%	
	API: 11%	Other: 23%	Over 60: 10%		
	Native American / Alaskan Native: 4%				
	Other: 8%				

Small Group Discussions. Participants actively discussed via small groups topical issues that were developed by CPAW representatives, CBO partners and an electronic survey prior to the forums. Highlights of small group input include:

Question 1: What would help reduce the stigma associated with “mental health” and increase understanding that early childhood mental health means supporting healthy social-emotional development in babies and young children?

- Improve messaging around mental health
- Re-brand, create a jingle, use celebrity advocates, social media
- Educate around behavioral health as an illness, remove blame/shame
- Person first language – you are not your illness
- Workshops
- Change the narrative around mental health
- Understand the impact of trauma, including intergenerational trauma
- Role of the pediatrician/medical provider is key – establish trust/rapport
- Pediatricians to focus on behavioral health, not just physical, screen for ACES, improve cultural sensitivity, ask the right questions without judgement
- Increase general community knowledge of mental health and normal development
- Build community – enhance natural supports, utilize peers, let people know they’re not alone
- Access & Quality of care
- Early Intervention

Question 2: What types of support are most helpful for parents of babies and young children?

- Welcoming & Inclusive spaces
- Strength-based approach to working with parents
- Use faith leaders and trusted members of the community
- Community connections to those with similar experiences
- Free events / support groups
- Support for new parents, including home visits
- More general information / education
- School based mental health services and teacher education around mental health
- Reduce barriers such as childcare, transportation, basic needs
- Include and empower fathers, build on natural supports
- Community agencies

Question 3: Who is providing Early Childhood Mental Health services in Contra Costa?

- First 5, We Care, Lynn Center, ECMHS, Regional Center, Coco Kids, ABCD Clinic,

211 – Help Me Grow, MOPS (mothers of preschoolers), Lincoln Child Center, Seneca, Fred Finch, Seneca, Head Start, Kinship Support Services, parents, community advocates, county services, wrap around services, faith communities, play groups, city parks and outdoor spaces.

- Barriers include childcare, fear in immigrant communities, healthcare should do better at promoting community resources, economics, generational gaps, inequity, transportation, de-centralized services

Question 4: What trainings do providers need to work with and to meet the needs of families with babies and young children?

- Trauma / Cultural Sensitivity trainings throughout community
- Workshops on stages of development, brain science, attachment/bonding
- Teacher trainings – development stages, cultural humility, early intervention
- General info on community resources – more use of technology to promote

Prioritizing Identified Unmet Needs. As part of each community forum, participants were asked to prioritize via applying dot markers to the following unmet needs identified through a needs assessment process and tracked over time. This provides a means for evaluating perceived impact over time of implemented strategies to meet prioritized needs. Thus, service needs determined to be unmet in previous years can drop in ranking as the system successfully addresses these needs. Unmet needs are listed in order of priority as determined by forum participants, with last year’s Three-Year Plan rankings provided for comparison.

Current Year Rank	Topic	Previous Year Rank
1	More housing and homeless services	1
2	More support for family members and loved ones of consumers	3
3	Support for peer and family partner providers	11
4	Outreach to the underserved – provide care in my community, in my culture, in my language	2
5	Improved response to crisis and trauma	4
6	Connecting with the right service providers in your community when you need it	5
7	Better coordination of care between providers of mental health, substance use disorders, homeless services and primary care	6
8	Children and youth in-patient and residential beds	9
9	Intervening early in psychosis	8
10	Getting to and from services	7
11	Serve those who need it the most	10
12	Care for the homebound frail and elderly	13
13	Increased psychiatry time	12
14	Assistance with meaningful activity	14

- 1. More housing and homeless services.** (last year's rank: 1) The chronic lack of affordable housing makes this a critical factor that affects the mental health and well-being of all individuals with limited means. However, it is especially deleterious for an individual and his/her family who are also struggling with a serious mental illness. A range of strategies that would increase housing availability include increasing transitional beds, housing vouchers, supportive housing services, permanent housing units with mental health supports, staff assistance to locate and secure housing in the community, and coordination of effort between Health, Housing and Homeless Services and CCBHS.

Relevant program/plan elements: Sufficient affordable housing for all consumers of CCBHS is beyond the financial means of the County's Behavioral Health Services budget. In 2019, it is estimated that nearly 2300 individuals in the County are homeless on any given night, which is a 43% increase since 2017.

The MHSA funded Housing Services category of the Community Services and Supports component is coordinating staff and resources with the Health, Housing and Homeless Services Division in order to improve and maximize the impact of the number of beds and housing units available, shorten wait times, and improve mental health treatment and life skills supports needed for consumers to acquire and retain housing.

- 2. More support for family members and loved ones of consumers.** (last year's rank: 3) Critical to successful treatment is the need for service providers to partner with family members and significant others of loved ones experiencing mental illness. Stakeholders continued to underscore the need to provide families and significant others with education and training, emotional support, and assistance with navigating the system.

Relevant program/plan elements: Children's Services utilizes family partners to actively engage families in the therapeutic process, and fields the evidence-based practices of multi-dimensional family therapy and multi-systemic therapy, where families are an integral part of the treatment response. Adult Services is expanding their family advocacy services to all three of their Adult Mental Health Clinics. In the Prevention and Early Intervention component the County provides clinicians dedicated to supporting families experiencing the juvenile justice system due to their adolescent children's involvement with the law. Three programs provide family education designed to support healthy parenting skills. Project First Hope provides multi-family group therapy and psychoeducation to intervene early in a young person's developing psychosis. Rainbow Community Center has a family support component. The Workforce Education and Training Component funds NAMI's Family-to-Family training, where emotional support and assistance with how to navigate the system is provided, as well as the Family Volunteer Support Network, which is funded to recruit, train and develop family support volunteers to assist, educate and help families members to navigate services and enhance their capacity to participate in their loved ones' recovery.

- 3. Support for peer and family partner providers.** (last year's rank: 11) CCBHS was acknowledged for hiring individuals who bring lived experience as consumers and/or family members of consumers. Their contributions have clearly assisted the County to move toward a more client and family member directed, recovery focused system of care. However, these individuals have noted the high incidence of turnover among their colleagues due to exacerbation of mental health issues brought on by work stressors, and lack of support for career progression. Individuals in recovery who are employed need ongoing supports that assist with career progression and normalize respites due to relapses.

Relevant program/plan elements: CCBHS has strengthened its certification training for consumers who are preparing for a service provider role in the behavioral health system. Additional staff are funded to expand the SPIRIT curriculum to include preparing family members as well, provide ongoing career development and placement assistance, and develop ongoing supports for individuals with lived experience who are now working in the system.

- 4. Outreach to the underserved – provide care in my community, in my culture, in my language.** (last year's rank: 2) Focus groups underscored that mental health stigma and non-dominant culture differences continue to provide barriers to seeking and sustaining mental health care. Emphasis should continue on recruiting and retaining cultural and linguistically competent service providers, training and technical assistance emphasis on treating the whole person, and the importance of providing on-going staff training on cultural-specific treatment modalities. Also, culture-specific service providers providing outreach and engagement should assist their consumers navigate all levels of service that is provided in the behavioral health system. Transition age youth, to include lesbian, gay, bi-sexual, transgender and questioning youth, who live in at-risk environments feel particularly vulnerable to physical harassment and bullying. Stakeholders continued to emphasize MHSA's role in funding access to all levels of service for those individuals who are poor and not Medi-Cal eligible.

Relevant program/plan elements: All MHSA funded prevention and early intervention programs provide outreach and engagement to individuals and underserved populations who are at-risk for suffering the debilitating effects of serious mental illness. These programs are culture specific and will be evaluated by how well they assist individuals from non-dominant cultures obtain the cultural and linguistically appropriate mental health care needed. The training and technical assistance category of the Workforce Education and Training component utilizes MHSA funding to sensitize service providers to the issues impacting cultural awareness and understanding, and mental health access and service delivery for underserved cultural and ethnic populations. The Needs Assessment has indicated the underrepresentation of care provider staff who identify as Hispanic and Asian Pacific Islanders. Additional funds have been added to the Internship program to specifically recruit clinicians to address this underrepresentation.

- 5. Improved response to crisis and trauma.** (last year's rank: 4) Response to crisis situations occurring in the community needs to be improved for both adults and children. Crisis response now primarily consists of psychiatric emergency services located at the Contra Costa Regional Medical Center (CCRMC). There are few more appropriate and less costly alternatives.

Relevant program/plan elements: CCBHS should be part of a quality mental health response to traumatic violence experienced by the community. CCBHS has trained and certified a number of our mental health professionals to offer Mental Health First Aid training to community groups who have a special interest in responding to trauma events. A component of the training is strengthening the ability to identify the need for more intensive mental health care, as well as the ability to connect individuals to the right resources. Hope House, a crisis residential facility, and the Miller Wellness Center are two newer community resources. CCBHS was awarded state MHSA funding for a mobile, multi-disciplinary team for adults and older adults to partner with law enforcement to field a Mental Health Evaluation Team (MHET). Referrals are persons who have been in contact with the police on numerous occasions due to psychiatric issues and are at a high risk for hospitalization or incarceration. MHSA funds are used to augment and expand the capacity of CCBHS clinicians to assist law enforcement jurisdictions respond to persons experiencing psychiatric crises.

Seneca Family of Agencies contracts with the County as part of the Children's Services full-service partnership program and provides a mobile response team for coordinating crisis support activities on behalf of youth and their families.

Additional MHSA funding supports expanded hours of availability of Seneca's mobile crisis response team's capacity to respond to children and their families when in crisis. CCBHS also fields a countywide Mobile Crisis Response Team (MCRT) to support adult consumers experiencing mental health crises. MHSA also provides funding to the Contra Costa Crisis Center, which fields a 24/7 call center nationally certified by the American Association of Suicidology.

- 6. Connecting with the right service providers in your community when you need it.** (last year's rank: 5) Mental health and its allied providers, such as primary care, alcohol and other drug services, housing and homeless services, vocational services, educational settings, social services and the criminal justice system provide a complexity of eligibility and paperwork requirements that can be defeating. Just knowing what and where services are can be a challenge. Easy access to friendly, knowledgeable individuals who can ensure connection to appropriate services is critical.

Relevant program/plan elements: Family partners are stationed at the children's and adult County operated clinics to assist family members and their loved ones in navigating services. Clinicians are stationed at adult county operated clinics to assist consumers with rapid access and connectivity to services. The Workforce Education and Training Component funds NAMI's Family-to-Family training, where emotional support and assistance with how to navigate the system is provided, as well as the

Family Volunteer Support Network which recruits, trains and develops family support volunteers to support family members to navigate services and enhance their capacity to participate in their loved ones' recovery.

- 7. Better coordination of care between providers of mental health, substance use disorders, homeless services and primary care.** (last year's rank: 6) Integrating mental health, primary care, drug and alcohol, homeless services and employment services through a coordinated, multi-disciplinary team approach has been proven effective for those consumers fortunate to have this available. Often cited by consumers and their families was the experience of being left on their own to find and coordinate services, and to understand and navigate the myriad of eligibility and paperwork issues that characterize different service systems. Also cited was the difficulty of coordinating education, social services and the criminal justice systems to act in concert with the behavioral health system.

Relevant Program/Plan Elements. The Three-Year Plan funds a number of multi-disciplinary teams that models effective integration of service providers for select groups of clients. However, this is a system issue that affects all programs and plan elements. The chapter entitled Evaluating the Plan describes the method by which every program and plan element will be evaluated as to the degree to which it communicates effectively with its community partners. The degree to which there is successful communication, cooperation and collaboration will be addressed in each written report, with program response and plan(s) of action required where attention is needed.

- 8. Children and youth in-patient and residential beds.** (last year's rank: 9) In-patient beds and residential services for children needing intensive psychiatric care are not available in the county and are difficult to find outside the county. This creates a significant hardship on families who can and should be part of the treatment plan, and inappropriately strains care providers of more temporary (such as psychiatric emergency services) or less acute levels of treatment (such as Children's' clinics) to respond to needs they are ill equipped to address. Additional funding outside the Mental Health Services Act Fund would be needed to add this resource to the County, as in-patient psychiatric hospitalization is outside the scope of MHSA.

Relevant Program/Plan Elements. In response to recent state legislation CCBHS will be offering the continuum of early and periodic screening, diagnosis and treatment (EPSDT) services to any specialty mental health service child and young adult who needs it. The Needs Assessment has indicated that seriously emotionally disturbed children ages 0-5 are slightly underrepresented in receiving care. This additional funding adds capacity for the Children's System of Care to serve more children ages 0-5. In addition, Assembly Bill 403 mandates statewide reform for care provided to foster care children, to include the County's responsibility to provide Therapeutic Foster Care (TFC) services. This expansion of care responsibility enables the County to reduce the need for care in more restricted, locked facilities.

9. Intervening early in psychosis. (Previous rank: 8) Teenagers and young adults experiencing a first psychotic episode are at risk for becoming lifelong consumers of the public mental health system. Evidence based practices are now available that can successfully address this population by applying an intensive multi-disciplinary, family-based approach.

Relevant program/plan elements: Project First Hope has expanded its target population from youth at risk for experiencing a psychotic episode to include those who have experienced a “first break”.

10. Getting to and from services. (last year’s rank: 7) The cost of transportation and the County’s geographical challenges make access to services a continuing priority. Flexible financial assistance with both public and private transportation, training on how to use public transportation, driving individuals to and from appointments, and bringing services to where individuals are located, are all strategies needing strengthening and coordinating.

Relevant program/plan elements: Transportation assets and flexible funds to assist consumers get to and from services are included in supports provided in Full-Service Partnerships. MHSA purchased vehicles to augment children, adult and older adult county operated clinic transportation assets, and additional staff are being hired through MHSA funding to drive consumers to and from appointments. The Innovative Project, Overcoming Transportation Barriers, has been implemented to provide a comprehensive, multi-faceted approach to transportation needs.

11. Serve those who need it the most. (last year’s rank: 10) Through MHSA funding the County has developed designated programs for individuals with serious mental illness who have been deemed to need a full spectrum of services. These are described in the full-service partnership category of the Community Services and Supports component. In spite of these programs, stakeholders report that a number of individuals who have been most debilitated by the effects of mental illness continue to cycle through the costliest levels of care without success.

Relevant program/plan elements: In February 2015, the Contra Costa Board of Supervisors passed a resolution authorizing \$2.25 million of MHSA funds to be utilized on an annual basis for providing mental health treatment as part of an assisted outpatient treatment (AOT) program. The County implements the standards of an assertive community treatment team as prescribed by Assembly Bill 1421, and thus meet the acuity level of a full-service partnership. This program provides an experienced, multi-disciplinary team who provides around the clock mobile, out-of-office interventions to adults, a low participant to staff ratio, and provides the full spectrum of services, to include health, substance abuse, vocational and housing services. Persons deemed eligible for assisted outpatient treatment are served, whether they volunteer for services, or are ordered by the court to participate.

12. Care for the homebound frail and elderly. (last year's rank: 13) Services for older adults continue to struggle with providing effective treatment for those individuals who are homebound and suffer from multiple physical and mental impairments. Often these individuals cycle through psychiatric emergency care without resolution.

Relevant program/plan elements: MHSA funds the Older Adult Program, where three multi-disciplinary teams, one for each region of the County provide mental health services to older adults in their homes, in the community, and within a clinical setting. Lifelong Medical Care is funded in the Prevention and Early Intervention component to provide services designed to support isolated older adults. The Innovative Project, Partners in Aging, trains and fields in-home peer support workers to engage older adults who are frail, homebound and suffer from mental health issues. This innovative project is being implemented in response to the Needs Assessment, where older adults have been identified as underrepresented in the client population.

13. Increased psychiatry time. (last year: 12) Stakeholders reported long waiting periods before they could see a psychiatrist. This is confirmed by the quantitative workforce needs analysis that indicates a significant shortage of psychiatrists to fill authorized county and contract positions. This leads to a lack of needed psychotropic medication prescriptions, lack of time for psychiatrists to work as part of the treatment team, and a compromised ability to monitor and regulate proper dosages.

Relevant program/plan elements: MHSA has supported the implementation of a County funded Loan Repayment Program that specifically addresses critical psychiatry shortages.

14. Assistance with meaningful activity. (last year's rank: 14) Stakeholders underscored the value of engaging in meaningful activity as an essential element of a treatment plan. Youth in high risk environments who are transitioning to adulthood were consistently noted as a high priority. For pre-vocational activities, suggested strategies include providing career guidance, assistance with eliminating barriers to employment, and assistance with educational, training and volunteer activities that improve job readiness. Stakeholders highlighted the need for better linkage to existing employment services, such as job seeking, placement and job retention assistance. For daily living skills, suggested strategies include assistance with money and benefits management, and improving health, nutrition, transportation, cooking, cleaning and home maintenance skill sets.

Relevant program/plan elements: Putnam Clubhouse provides peer-based programming that helps individuals develop support networks, career development skills, and the self-confidence needed to sustain stable, productive and more independent lives. The Prevention and Early Intervention programs of Contra Costa Interfaith Housing, Vicente Martinez Continuation High School, People Who Care and RYSE all have services to assist young people navigate school successfully and engage in meaningful activity.

Summary. The community program planning process identifies current and ongoing mental health service needs and provides direction for MHSA funded programs to address these needs. It also informs planning and evaluation efforts that can influence how and where MHSA resources can be directed in the future.

The full complement of MHSA funded programs and plan elements described in this document are the result of current as well as previous community program planning processes. Thus, this year's planning process builds upon previous ones. It is important to note that stakeholders did not restrict their input to only MHSA funded services but addressed the entire health and behavioral health system. The MHSA Three Year Program and Expenditure Plan operates within the laws and regulations provided for the use of the Mental Health Services Act Fund. Thus, the Three-Year Plan contained herein does not address all the prioritized needs identified in the community program planning process but does provide a framework for improving existing services and implementing additional programs as funding permits.

The following chapters contain programs and plan elements that are funded by the County's MHSA Fund, and will be evaluated by how well they address the Three-Year Plan's Vision and identified needs as prioritized by the Community Program Planning Process.

The Plan

Community Services and Supports

Community Services and Supports is the component of the Three-Year Program and Expenditure Plan that refers to service delivery systems for mental health services and supports for children and youth, transition age youth (ages 16-25), adults, and older adults (over 60). Contra Costa County Behavioral Health Services utilizes MHSAs funding for the categories of Full Service Partnerships and General System Development.

First approved in 2006 with an initial State appropriation of \$7.1 million, Contra Costa's budget has grown incrementally to approximately \$46.9 million for FY 2020-21 in commitments to programs and services under this component. The construction and direction of how and where to provide funding began with an extensive and comprehensive community program planning process whereby stakeholders were provided training in the intent and requirements of the Mental Health Services Act, actively participated in various venues to identify and prioritize community mental health needs, and developed strategies by which service delivery could grow with increasing MHSAs revenues. The programs and services described below are directly derived from this initial planning process and expanded by subsequent yearly community program planning processes.

Full Service Partnerships

Contra Costa Behavioral Health Services both operates and contracts with mental health service providers to enter into collaborative relationships with clients, called Full Service Partnerships. Personal service coordinators develop an individualized services and support plan with each client, and, when appropriate, the client's family to provide a full spectrum of services in the community necessary to achieve agreed upon goals. Children (0 to 18 years) diagnosed with a serious emotional disturbance, transition age youth (16 to 25 years) diagnosed with a serious emotional disturbance or serious mental illness, and adults and older adults diagnosed with a serious mental illness are eligible. These services and supports include, but are not limited to crisis intervention/stabilization services, mental health and substance use disorder treatment, including alternative and culturally specific treatments, peer and family support services, access to wellness and recovery centers, and assistance in accessing needed medical, housing, educational, social, vocational rehabilitation and other community services, as appropriate. A qualified service provider is available to respond to the client/family 24 hours a day, seven days a week to provide after-hours intervention. As per statute requirements, these services comprise the majority of the Community Services and Supports budget.

Performance Indicators. The rates of in-patient psychiatric hospitalization and psychiatric emergency service (PES) episodes for persons participating in Full Service Partnerships indicate whether Contra Costa's FSP programs promote less utilization of higher acute and more costly care. For FY 2018-19 data was obtained for 472

participants who were served by FSP programs. Use of PES and in-patient psychiatric hospitalization was compared before and after FSP participation, with the following results:

- A 38.9% decrease in the number of PES episodes
- A 60.1% decrease in the number of in-patient psychiatric hospitalizations
- A 32.0% decrease in the number of in-patient psychiatric hospitalization days

The following full service partnership programs are now established:

Children. The Children's Full Service Partnership Program is comprised of four elements, 1) personal services coordinators, 2) multi-dimensional family therapy for co-occurring disorders, 3) multi-systemic therapy for juvenile offenders, and 4) county operated children's clinic staff.

- 1) Personal Service Coordinators. Personal service coordinators are part of a program entitled Short Term Assessment of Resources and Treatment (START). Seneca Family of Agencies contracts with the County to provide personal services coordinators, a mobile crisis response team, and three to six months of short-term intensive services to stabilize the youth in their community and to connect them and their families with sustainable resources and supports. Referrals to this program are coordinated by County staff on a countywide assessment team, and services are for youth and their families who are experiencing severe stressors, such as out-of-home placement, involvement with the juvenile justice system, co-occurring disorders, or repeated presentations at the County's Psychiatric Emergency Services.
- 2) Mobile Crisis Response. Additional MHSA funding supports the expansion of hours that Seneca's mobile crisis response teams are available to respond to children and their families in crisis. This expansion began in FY 2017-18 and includes availability to all regions of the county. Seneca has two teams available from 7:00 A.M. until 10:00 P.M. with on call hours 24/7 and the ability to respond to the field during all hours if indicated and necessary.
- 3) Multi-dimensional Family Therapy (MDFT) for Co-occurring Disorders. Lincoln Child Center contracts with the County to provide a comprehensive and multi-dimensional family-based outpatient program for adolescents with a mental health diagnosis who are experiencing a co-occurring substance abuse issue. These youth are at high risk for continued substance abuse and other problem behaviors, such as conduct disorder and delinquency. This is an evidence-based practice of weekly or twice weekly sessions conducted over a period of 4-6 months that target the youth's interpersonal functioning, the parents' parenting practices, parent-adolescent interactions, and family communications with key social systems.
- 4) Multi-systemic Therapy (MST) for Juvenile Offenders. Community Options for Families and Youth (COFY) contracts with the County to provide home-based multiple therapist family sessions over a 3-5 month period. These sessions are based on nationally recognized evidence-based practices designed to decrease rates of anti-social behavior improve school performance and interpersonal skills, and reduce out-of-home placements. The goal is to empower families to build a healthier environment through the mobilization of existing child, family and community resources.

- 5) Children's Clinic Staff. County clinical specialists and family partners serve all regions of the County and contribute a team effort to full service partnerships. Clinical specialists provide a comprehensive assessment on all youth deemed to be most seriously emotionally disturbed. The team presents treatment recommendations to the family, ensures the family receives the appropriate level of care, and family partners help families facilitate movement through the system.
- 6) Strength Based Mental Health Services. Center for Asian Americans (CHAA). CHAA contracts with the County to provide comprehensive consumer-oriented, strengths-based mental health services and supports for children ages 5- 21 and their families. Services may be provided in home, community or school settings and may include the following: case management and linkage; assessment and evaluation; individual, group and family therapy; rehabilitation and skills training, as well as crisis intervention.

The Children's category is summarized below. Note that the total amount of these programs is funded by a combination of Medi-Cal reimbursed specialty mental health services and MHPSA funds.

Amounts summarized below are the MHPSA funded portion of the total cost for Children programming:

Program/Plan Element	County/ Contract	Region Served	Number to be Served Yearly	MHPSA Funds Allocated for FY 2020-21
Personal Service Coordinators	Seneca Family of Agencies (FSP)	Countywide	75	2,174,196
Multi- dimensional Family Therapy	Lincoln Child Center (FSP)	Countywide	60	989,969
Multi-systemic Therapy	Community Options for Family and Youth (FSP)	Countywide	65	1,107,602
Children's Clinic Staff	County Operated	Countywide	Support for full service partners	516,518
Strength Based Mental Health Services	Community Health for Asian Americans	Countywide	65	453,530
Total			200	\$5,241,815

Transition Age Youth. Eligible youth (ages 16-25) are individuals who are diagnosed with a serious emotional disturbance or serious mental illness, and experience one or more of the risk factors of homelessness, co-occurring substance abuse, exposure to trauma, repeated school failure, multiple foster care placements, and experience with the juvenile justice system.

- 1) Fred Finch Youth Center is located in West County and contracts with CCBHS to serve West and Central County. This program utilizes the assertive community

treatment model as modified for young adults that includes a personal service coordinator working in concert with a multi-disciplinary team of staff, including peer and family mentors, a psychiatric nurse practitioner, staff with various clinical specialties, to include co-occurring substance disorder and bilingual capacity. In addition to mobile mental health and psychiatric services the program offers a variety of services designed to promote wellness and recovery, including assistance finding housing, benefits advocacy, school and employment assistance, and support connecting with families.

- 2) Youth Homes is located in East County and contracts with CCBHS to serve Central and East County. This program emphasizes the evidence-based practice of integrated treatment for co-occurring disorders, where youth receive mental health and substance abuse treatment from a single treatment specialist, and multiple formats for services are available, to include individual, group, self-help and family. Youth Home's Short Term Residential Therapeutic Program (STRTP) also provides intensive individual mental health services to foster youth with a need for Specialty Mental Health Services (SMHS) who are residents in one of the STRTP programs, including limited follow up services for youth post residential discharge and their families, if appropriate. Services provided are Assessment, Individual Therapy, Collateral (including family therapy), Individual and Group Rehab, Crisis Intervention, Case Management Brokerage (including Linkage and Advocacy, and Placement), and Medication Evaluation and Medication Monitoring. All services are provided in a trauma informed, culturally sensitive, client-and-family centered, team-based manner and are individually determined based on need.

Amounts summarized below are the MHSAs funded portion for Transition Age Youth Full Service Partnership programming:

Program	County/ Contract	Region Served	Number to be Served Yearly	MHSA Funds Allocated for FY 20-21
Transition Age Youth Full Service Partnership	Fred Finch Youth Center	West and Central County	70	1,503,789
Transition Age Youth Full Service Partnership	Youth Homes	Central and East County	30	726,662
Transition Age Youth STRTP and Outpatient	Youth Homes	Central County	24	2,096,385
County support costs				32,782
Total			150	\$4,359,618

Adult. Adult Full Service Partnerships provide a full spectrum of services and supports to adults over the age of 18 who are diagnosed with a serious mental illness, are at or below 200% of the federal poverty level and are uninsured or receive Medi-Cal benefits.

CCBHS contracts with Portia Bell Hume Behavioral Health and Training Center (Hume Center) to provide FSP services in the West and East regions of the County. Prior to COVID-19, the Hume contract was increased in order to provide enhanced services including housing flex funds as well as serving 40 additional clients. Mental Health Systems takes the lead in providing full service partnership services to Central County, while Familias Unidas contracts with the County to provide the lead on full service partnerships that specialize in serving the County's LatinX population whose preferred language is Spanish.

Amounts summarized below are the MHPA funded portion for Adult Full Service Partnership Programming:

Program/ Plan Element	County/ Contract	Region Served	Number to be Served Yearly	MHPA Funds Allocated for FY 20-21
Full Service Partnership	Hume Center	West County	70 (Adult) 5 (Older Adult)	4,147,691
		East County	70 (Adult) 5 (Older Adult)	
Full Service Partnership	Mental Health Systems, Inc.	Central County	47 (Adult) 3 (Older Adult)	1,050,375
Full Service Partnership	Familias Unidas	West County	28 (Adult) 2 (Older Adult)	272,167
Total			275	\$5,470,233

Additional Services Supporting Full Service Partners. The following services are utilized by full service partners and enable the County to provide the required full spectrum of services and supports.

Adult Mental Health Clinic Support. CCBHS has dedicated clinicians at each of the three adult mental health clinics to provide support, coordination and rapid access for full service partners to health and mental health clinic services as needed and appropriate.

Rapid Access Clinicians offer drop-in screening and intake appointments to clients who have been discharged from the County Hospital or Psychiatric Emergency Services but who are not open to the county mental health system of care. Rapid Access Clinicians will then refer clients to appropriate services and, when possible, follow-up with clients to ensure a linkage to services was made. If a client meets eligibility criteria for Full Service Partnership services, the Rapid Access Clinician will seek approval to refer the client to Full Service Partnership services. Clinic management act as the gatekeepers for the Full Service Partnership programs, authorizing referrals and discharges as well as providing clinical oversight to the regional Full Service Partnership programs. Full Service Partnership Liaisons provide support to the Full Service Partnership programs by assisting the programs with referrals and discharges, offering clinical expertise, and helping the programs to navigate the County systems of care. Community Support

Worker positions are stationed at all three adult clinics to support families of clients as they navigate and assist in the recovery of their loved ones.

Amounts summarized below are the MHPA funded portion for Adult Mental Health Clinic Support:

Program/Plan Element	County/Contract	Region Served	Number to be Served Yearly	MHPA Funds Allocated for FY 20-21
FSP Support, Rapid Access	County Operated	West, Central, East County	Support for Full Service Partners	1,763,101
Total				\$1,763,101

Assisted Outpatient Treatment. In February 2015, the Contra Costa Board of Supervisors passed a resolution authorizing \$2.25 million of MHPA funds to be utilized on an annual basis for providing mental health treatment as part of an assisted outpatient treatment (AOT) program. The County implements the standards of an assertive community treatment team as prescribed by Assembly Bill 1421, and thus meet the acuity level of a full service partnership. This program provides an experienced, multi-disciplinary team who provides around the clock mobile, out-of-office interventions to adults, a low participant to staff ratio, and provides the full spectrum of services, to include health, substance abuse, vocational and housing services. Persons deemed eligible for assisted outpatient treatment are served, whether they volunteer for services, or are ordered by the court to participate. CCBHS contracts with Mental Health Systems, Inc. to provide the Assertive Community Treatment (ACT), while CCBHS has dedicated clinicians and administrative support within the Forensic Mental Health Clinic to 1) receive referrals in the community, 2) conduct outreach and engagement to assist a referred individual, 3) conduct the investigation and determination of whether a client meets eligibility criteria for AOT, 4) prepare Court Petitions with supporting documentation and ongoing affidavits, 5) testify in court, 6) coordinate with County Counsel, Public Defender and law enforcement jurisdictions, 7) act as liaison with ACT contractor, and 8) participate in the development of the treatment plan.

Amounts summarized below are the MHPA funded portion for Assisted Outpatient Treatment programming:

Program/ Plan Element	County/ Contract	Region Served	Number to be Served Yearly	MHPA Funds Allocated for FY 20-21
Assisted Outpatient Treatment	Mental Health Systems, Inc.	Countywide	70 (Adult) 5 (Older Adult)	2,136,653
Assisted Outpatient Treatment Clinic Support	County Operated	Countywide	Support for Assisted Outpatient Treatment	412,586
Total				\$2,549,239

Wellness and Recovery Centers. RI International contracts with the County to provide wellness and recovery centers situated in West, Central and East County to ensure the full spectrum of mental health services is available. These centers offer peer-

led recovery-oriented, rehabilitation and self-help groups that teach self-management and coping skills. The centers offer Wellness Recovery Action Planning (WRAP), physical health and nutrition education, advocacy services and training, arts and crafts, and support groups.

Amounts summarized below are the MHSa funded portion for Wellness and Recovery Centers:

Program/Plan Element	County/Contract	Region Served	Number to be Served Yearly	MHSA Funds Allocated for FY 20-21
Recovery and Wellness Centers	RI International	West, Central, East County	200	1,290,630
Total			200	\$1,290,630

Hope House - Crisis Residential Center. The County contracts with Telecare to operate a 16-bed crisis residential facility. This is a voluntary, highly structured treatment program that is intended to support seriously mentally ill adults during a period of crisis and to avoid in-patient psychiatric hospitalization. It also serves consumers being discharged from the hospital and long-term locked facilities that would benefit from a step-down from institutional care in order to successfully transition back into community living. Services are designed to be short term, are recovery focused with a peer provider component, and treat co-occurring disorders, such as drug and alcohol abuse.

Bay Area Community Services (BACS). The County contracts with BACS to operate two programs: 1) Nierika House, a short term crisis residential treatment program for adults living with a serious mental illness and dual diagnoses, located in Central County, and 2) Nevin House, a 16-bed facility in West County that provides transitional care in a therapeutic milieu for adults living with a co-occurring mental health and substance use disorders. 3) Don-Brown, a shelter that provides outreach and outpatient services for homeless individuals with severe and persistent mental illness.

Amounts summarized below are the MHSa funded portion for the Crisis Residential Center programming:

Program	County/Contract	Region Served	Number to be Served Yearly	MHSA Funds Allocated for FY 20-21
Hope House - Crisis Residential Center	Telecare	Countywide	200	2,204,052
Bay Area Community Services	BACS	West and Central		1,928,140
Total			200	\$4,132,192

MHSA Housing Services. MHSa funds for housing supports supplements that which is provided by CCBHS and the County’s Health, Housing and Homeless Services Division, and is designed to provide various types of affordable shelter and housing for low income adults with a serious mental illness or children with a severe emotional disorder and their families who are homeless or at imminent risk of chronic

homelessness. Annual expenditures have been dynamic due to the variability of need, availability of beds and housing units, and escalating cost. Housing supports are categorized as follows; 1) temporary shelter beds, 2) augmented board and care facilities or homes, 3) scattered site, or master leased housing, 4) permanent supportive housing, and 5) a centralized county operated coordination team.

- 1) Temporary Shelter Beds. The County's Health, Housing and Homeless Services Division operates a number of temporary bed facilities for adults and transitional age youth. CCBHS has a Memorandum of Understanding with the Health, Housing and Homeless Services Division that provides MHSA funding to enable individuals with a serious mental illness or a serious emotional disturbance to receive temporary emergency housing in these facilities. This agreement includes 400 bed nights per year for the Bissell Cottages and Appian House Transitional Living Programs, staff for the Calli House Youth Shelter, 23,360 bed nights for the Brookside and Concord temporary shelters, and 3,260 bed nights for the Respite Shelter in Concord.
- 2) Augmented Board and Care. The County contracts with a number of licensed board and care providers and facilities to provide additional funds to augment the rental amount received by the facility from the SSI rental allowance. These additional funds pay for facility staff care to enable those with serious mental illness to avoid institutionalization and enable them to live in the community. An individualized services agreement for each person with a serious mental illness delineates needed supplemental care, such as assistance with personal hygiene, life skills, prescribed medication, transportation to health/mental health appointments, and connection with healthy social activities. Of these augmented board and care providers, there are currently seven that are MHSA funded, and augment their board and care with additional agreed upon care for persons with seriously mental illness. These include Divines, Modesto Residential, Oak Hill, Pleasant Hill Manor, United Family Care (Family Courtyard), Williams Board and Care Home, and Woodhaven. An eighth provider, Crestwood Healing Center, has 64 augmented board and care beds in Pleasant Hill, and has a 16-bed Pathways program that provides clinical mental health specialty services for up to a year (with a possible six month extension) for those residents considered to be most compromised by mental health issues. During this three year period CCBHS will seek to maintain and increase the number of augmented board and care beds available for adults with serious mental illness.
- 3) Scattered Site Housing. Shelter, Inc. contracts with the County to provide a master leasing program, in which adults or children and their families are provided tenancy in apartments and houses throughout the County. Through a combination of self-owned units and agreements with landlords Shelter, Inc. acts as the lessee to the owners and provides staff to support individuals and their families move in and maintain their homes independently.

For this Three Year Plan the adult and transition age youth Full Service Partnership Programs will have funds added to enable flexible housing capacity as described above. The cost for this capacity is added to the respective budgets for the FSP

Programs and is not reflected here.

- 4) Permanent Supportive Housing. Until 2016 the County participated in a specially legislated state- run MHSA Housing Program through the California Housing Finance Agency (CalHFA). In collaboration with many community partners the County embarked on a number of one-time capitalization projects to create 56 permanent housing units for individuals with serious mental illness. These individuals receive their mental health support from CCBHS contract and county service providers. The sites include Villa Vasconcellos in Walnut Creek, Lillie Mae Jones Plaza in North Richmond, The Virginia Street Apartments in Richmond, Tabora Gardens in Antioch, Robin Lane apartments in Concord, Ohlone Garden apartments in El Cerrito, Third Avenue Apartments in Walnut Creek, Garden Park apartments in Concord, and scattered units throughout the County operated by Hope Solutions (formerly Contra Costa Interfaith Housing).

The aforementioned state-run program ended in 2016 and was replaced by the Special Needs Housing Program (SNHP). The County received and distributed \$1.73 million in heretofore state level MHSA funds in order to preserve, acquire or rehabilitate housing units, and recently added 5 additional units of permanent supportive housing at the St. Paul Commons in Walnut Creek. Due to COVID-19 challenges in program implementation of the SNHP, the Department of Health Care Services (DHCS) notified county mental health plans that the deadline to use funds was extended to June 30, 2021.

In July 2016 Assembly Bill 1618, or “No Place Like Home”, was enacted to dedicate in future years \$2 billion in bond proceeds throughout the State to invest in the development of permanent supportive housing for persons who are in need of mental health services and are experiencing homelessness or are at risk of chronic homelessness. Local applications for construction and/or re-purposing of residential sites are being developed and submitted to the state. For the first round of NPLH state funding Contra Costa was awarded funding in partnership with Satellite Affordable Housing Association for construction of 10 dedicated NPLH units for persons with serious mental illness at their Veteran’s Square Project in the East region of the County. For the second round Contra Costa applied for funding to construct permanent supportive housing units in the Central and West regions of the County. An award was granted to Resources for Community Development in the amount of \$6,000,103 for 13 NPLH Units at their Galindo Terrace development. CCBHS will continue to apply for State NPLH permanent supportive housing funds in future rounds in order to add this valuable resource as part of the full spectrum of care necessary for recovery from mental illness.

- 5) Coordination Team. Mental Health Housing Services Coordinator and staff work closely with the Health, Housing and Homeless Services Division staff to coordinate referrals and placements, facilitate linkages with other Contra Costa mental health programs and services, and provide contract monitoring and quality control.

Amounts summarized below are the MHSA allocation for MHSA funded housing services:

Plan Element	County/ Contract	Region Served	Number of MHPSA beds, units budgeted	MHPSA Funds Allocated for FY 20-21
Shelter Beds	County Operated	Countywide	75 beds (est.)	2,048,912
Augmented * Board and Care	Crestwood Healing Center	Countywide	80 beds	1,210,356
Augmented * Board and Care	Various	Countywide	335 beds	3,000,682
Scattered Site Housing	Shelter, Inc.	Countywide	119 units	2,420,426
Permanent Supportive Housing	Contractor Operated	Countywide	81 units	State MHPSA funded
Coordination Team	County Operated	Countywide	Support to Homeless Program	532,200
Total Beds/Units			685 **	\$9,212,576

*Augmented Board and Care facility contracts vary in negotiated daily rate, and several contracts have both realignment as well as MHPSA as funding sources. Thus, the budgeted amount for FY 20-21 may not match the total contract limit for the facility and beds available. The amount of MHPSA funds budgeted are projections based upon the 1) history of actual utilization of beds paid by MHPSA funding, 2) history of expenditures charged to MHPSA, and 3) projected utilization for the upcoming year. CCBHS will continue to look for and secure additional augmented board and care beds. Annual Three Year Plan Updates will reflect adjustments in budgeted amounts.

** It is estimated that over 1,000 individuals per year are receiving temporary or permanent supportive housing by means of MHPSA funded housing services and supports. CCBHS is and will continue to actively participate in state and locally funded efforts to increase the above availability of supportive housing for persons with serious mental illness.

Non-FSP Programs (General System Development)

General System Development is the service category in which the County uses Mental Health Services Act funds to improve the County's mental health service delivery system for all clients who experience a serious mental illness or serious emotional disturbance, and to pay for mental health services for specific groups of clients, and, when appropriate, their families. Since the Community Services and Supports component was first approved in 2006, programs and plan elements included herein have been incrementally added each year by means of the community program planning process. These services are designed to support those individuals who need services the most.

Funds are now allocated in the General System Development category for the following programs and services designed to improve the overall system of care:

Supporting Older Adults. There are two MHPSA funded programs serving the

older adult population over the age of 60, 1) Intensive Care Management, and 2) IMPACT (Improving Mood: Providing Access to Collaborative Treatment).

- 1) Intensive Care Management. Three multi-disciplinary teams, one for each region of the County, provide mental health services to older adults in their homes, in the community, and within a clinical setting. The primary goal is to support aging in place and to improve consumers' mental health, physical health and overall quality of life. Each multi-disciplinary team is comprised of a psychiatrist, a nurse, a clinical specialist, and a community support worker. The teams deliver a comprehensive array of care management services, linkage to primary care and community programs, advocacy, educational outreach, medication support and monitoring, and transportation assistance.
- 2) IMPACT. IMPACT is an evidence-based practice which provides depression treatment to older adults in a primary care setting who are experiencing co-occurring physical health impairments. The model involves short-term (8 to 12 visits) problem solving therapy and medication support, with up to one year follow-up as necessary. MHSA funded mental health clinicians are integrated into a primary treatment team.

Amounts summarized below are the MHSA funded portion for Older Adult Mental Health Program:

Program	County/ Contract	Region Served	Number to be Served Yearly	MHSA Funds Allocated for FY 20-21
Intensive Care Management	County Operated	Countywide	237	3,036,899
IMPACT	County Operated	Countywide	138	381,744
Total			375	\$3,418,643

Supporting Children and Young Adults. There are two programs supplemented by MHSA funding that serve children and young adults: 1) Wraparound Program, and 2) expansion of the Early and Periodic Screening, Diagnosis and Treatment Program.

- 1) Wraparound Program. The County's Wraparound Program, in which children and their families receive intensive, multi-leveled treatment from the County's three children's mental health clinics, was augmented in 2008 by family partners and mental health specialists. Family partners are individuals with lived experience as parents of children and adults with serious emotional disturbance or serious mental illness who assist families with advocacy, transportation, navigation of the service system, and offer support in the home, community, and county service sites. Family partners participate as team members with the mental health clinicians who are providing treatment to children and their families. Mental Health Specialists are non-licensed care providers, often in successful recovery with lived experience as a consumer or family member, who can address culture and language specific needs of families in their communities. These professionals arrange and facilitate team meetings between

the family, treatment providers and allied system professionals.

- 2) EPSDT Expansion. EPSDT is a federally mandated specialty mental health program that provides comprehensive and preventative services to low income children and adolescents that are conjointly involved with Children and Family Services. State realignment funds have been utilized as the up-front match for the subsequent federal reimbursement that enables the County to provide the full scope of services. This includes assessment, plan development, therapy, rehabilitation, collateral services, case management, medication support, crisis services, intensive home-based services (IHBS), and Intensive Care Coordination (ICC). Recently the Department of Health Care Services has clarified that the continuum of EPSDT services are to be provided to any specialty mental health service beneficiary who needs it. In addition, Assembly Bill 403 mandates statewide reform for care provided to foster care children, to include the County’s responsibility to provide Therapeutic Foster Care (TFC) services. This significant expansion of care responsibility, entitled Continuing Care Reform (CCR), will utilize MHPA funds as the up-front match for the subsequent federal reimbursement that enables the County to provide the full scope of services, and includes adding County mental health clinicians, family partners and administrative support.

The MHPA funded portion of the Children Wraparound Support/ EPSDT Support are summarized in the following:

Plan Element	County/ Contract	Region Served	Number to be Served Yearly	MHPA Funds Allocated for FY 20-21
Wraparound Support	County Operated	Countywide	Supports Wraparound Program	1,412,040
EPSDT Expansion	County Operated	Countywide	Supports EPSDT Expansion	686,418
Total				\$2,098,458

Miller Wellness Center. The Miller Wellness Center, adjacent to the Contra Costa Regional Medical Center, co-locates primary care and mental health treatment for both children and adults, and is utilized to divert adults and families from the psychiatric emergency services (PES) located at the Regional Medical Center. Through a close relationship with Psychiatric Emergency Services children and adults who are evaluated at PES can quickly step down to the services at the Miller Wellness Center if they do not need hospital level of care. The Miller Wellness Center will also allow for urgent same day appointments for individuals who either are not open to the Contra Costa Behavioral Health Services System of Care or have disconnected from care after previously been seen. The Miller Wellness Center is certified as a federally qualified health center, and as such, receives federal financial participation for provision of specialty mental health services. MHPA funding is utilized to supplement this staffing pattern with two community support workers to act as peer and family partner providers, and a program manager.

The MHSA allocation for the Miller Wellness Center is summarized below:

Plan Element	County/ Contract	Region Served	Number to be Served Yearly	MHSA Funds Allocated for FY 20-21
Supporting the Miller Wellness Center	County Operated	Countywide	Supports clients served by MWC	319,590
Total				\$319,590

Concord Health Center. The County's primary care system staffs the Concord Health Center, which integrates primary and behavioral health care. Two mental health clinicians are funded by MHSA to enable a multi-disciplinary team to provide an integrated response to adults visiting the clinic for medical services who have a co-occurring mental illness.

The MHSA allocation for the Concord Health Center is summarized below:

Plan Element	County/ Contract	Region Served	Number to be Served Yearly	MHSA Funds Allocated for FY 20-21
Supporting the Concord Health Center	County Operated	Central County	Supports clients served by Concord Health Center	254,496
Total				\$254,496

Liaison Staff. CCBHS partners with CCRM to provide Community Support Worker positions to liaison with Psychiatric Emergency Services (PES) in order to assist individuals experiencing a psychiatric crisis connect with services that will support them in the community. These positions are on the CCBHS Transition Team, and schedule regular hours at PES.

The allocation for the Liaison Staff is as follows:

Plan Element	County/ Contract	Region Served	Number to be Served Yearly	MHSA Funds Allocated for FY 20-21
Supporting Liaison Staff	County Operated	Countywide	Supports clients served by PES	145,907
Total				\$145,907

Clinic Support. County positions are funded through MHSA to supplement clinical staff implementing treatment plans at the adult clinics. These positions were created in direct response to identified needs surfaced in prior Community Program Planning Processes.

- 1) Resource Planning and Management. Dedicated staff at the three adult clinics assist consumers with money management and the complexities of eligibility for Medi-Cal, Medi-Care, Supplemental Security Income (SSI) and Social Security Disability Insurance (SSDI) benefits. Money management staff are allocated for each clinic, and work with and are trained by financial specialists.
- 2) Transportation Support. The Community Program Planning Process identified transportation to and from clinics as a critical priority for accessing services. Toward

this end one-time MHSA funds were purchased in prior years to purchase additional county vehicles to be located at the clinics. Community Support Workers have been added to adult clinics to be dedicated to the transporting of consumers to and from appointments.

- 3) Evidence Based Practices. Clinical Specialists, one for each Children’s clinic, have been added to provide training and technical assistance in adherence to the fidelity of treatment practices that have an established body of evidence that support successful outcomes.

The MHSA allocation for Clinic Support are as follows:

Plan Element	County/ Contract	Region Served	Number to be Served Yearly	MHSA Funds Allocated for FY 20-21
Resource Planning and Management	County Operated	Countywide	Supplements Clinic Staff	730,914
Transportation Support	County Operated	Countywide	Supplements Clinic Staff	139,490
Evidence Based Practices	County Operated	Countywide	Supplements Clinic Staff	381,744
Total				\$1,252,148

Forensic Team. Clinical specialists are funded by MHSA to join a multi-disciplinary team that provides mental health services, alcohol and drug treatment, and housing supports to individuals with serious mental illness who are either referred by the courts for diversion from incarceration, or on probation and at risk of re-offending and incarceration. These individuals were determined to be high users of psychiatric emergency services and other public resources, but very low users of the level and type of care needed. This team works very closely with the criminal justice system to assess referrals for serious mental illness, provide rapid access to a treatment plan, and work as a team to provide the appropriate mental health, substance abuse and housing services needed.

Mobile Crisis Response Team (MCRT). During the FY 2017-20 Three Year Plan the Forensic Team expanded its mobile crisis response capacity from fielding a mobile Mental Health Evaluation Team (MHET) with law enforcement to fielding a full Mobile Crisis Response Team to respond to adult consumers experiencing mental health crises in the community. Mental health clinicians and community support workers will work closely with the County’s Psychiatric Emergency Services and law enforcement, if necessary, to respond to residents in crises who would be better served in their respective communities. MHSA funds will be utilized to supplement funding that enables this team to respond seven days a week with expanded hours of operation and the addition of two positions.

The MHSA allocation for the Forensic Team are as follows:

Plan Element	County/ Contract	Region Served	Number to be Served Yearly	MHSA Funds Allocated for FY 20-21
Forensic Team	County Operated	Countywide	Support to the Forensic Team	381,744
MCRT	County Operated	Countywide	Supplements MCRT	1,244,646
Total				\$1,626,390

Quality Assurance and Administrative Support. MHSA funding supplements County resources to enable CCBHS to provide required administrative support, quality assurance and program evaluation functions for statutory, regulatory and contractual compliance, as well as management of quality of care protocols, such as fidelity to Assisted Outpatient Treatment and Assertive Community Treatment. County staff time and funding to support the mandated MHSA community program planning process are also included here. County positions have been incrementally justified, authorized and added each year as the total MHSA budget has increased.

The MHSA allocation for the following functions and positions are summarized below:

1) Quality Assurance.

Function	MHSA Funds Allocated for FY 20-21
Medication Monitoring	241,158
Clinical Quality Management	726,568
Clerical Support	284,103
Total	\$1,251,829

2) Administrative Support.

Function	MHSA Funds Allocated for FY 20-21
Program and Project Managers	819,906
Clinical Coordinator	120,643
Planner/Evaluators	478,080
Family Service Coordinator	108,333
Administrative and Financial Analysts	607,030
Clerical Support	297,163
Stakeholder Facilitation (contract)	15,000
ACT/AOT Fidelity Evaluation (contract)	100,000
Total	\$2,546,152

Community Services and Supports (CSS) FY 20-21 Program Budget Summary

Full Service Partnership (FSP Programs)		Number to be Served: 700	\$34,019,404
	Children	5,241,815	
	Transition Age Youth	4,359,618	
	Adults – Includes total funding listed in <i>Adult Full Service Partnership Programming</i> table and <i>Adult Mental Health Clinic Support</i> table.	7,233,334	
	Assisted Outpatient Treatment	2,549,239	
	Wellness and Recovery Centers	1,290,630	
	Crisis Residential Center	4,132,192	
	MHSA Housing Services	9,212,576	
Non-FSP Programs (General System Development)			\$12,913,613
	Older Adult Mental Health Program	3,418,643	
	Children’s Wraparound, EPSDT Support	2,098,458	
	Miller Wellness Center	319,590	
	Concord Health Center	254,496	
	Liaison Staff	145,907	
	Clinic Support	1,252,148	
	Forensic Team	1,626,390	
	Quality Assurance	1,251,829	
	Administrative Support	2,546,152	
	Total		\$46,933,017

Prevention and Early Intervention

Prevention and Early Intervention (PEI) is the component of the Three-Year Plan that refers to services designed to prevent mental illnesses from becoming severe and disabling. This means providing outreach and engagement to increase recognition of early signs of mental illness and intervening early in the onset of a mental illness.

First approved in 2009, with an initial State appropriation of \$5.5 million Contra Costa's Prevention and Early Intervention budget has grown incrementally to approximately \$9 million annually in commitments to programs and services. The construction and direction of how and where to provide funding for this component began with an extensive and comprehensive community program planning process that was similar to that conducted in 2005-06 for the Community Services and Support component. Underserved and at risk populations were researched, stakeholders actively participated in identifying and prioritizing mental health needs, and strategies were developed to meet these needs. The programs and services described below are directly derived from this initial planning process, and expanded by subsequent yearly community program planning processes, to include current year.

New regulations for the PEI component went into effect on October 6, 2015. Programs in this component now focus their programming on one of the following seven PEI categories: 1) outreach for increasing recognition of early signs of mental illness; 2) prevention; 3) early intervention; 4) access and linkage to treatment; 5) improving timely access to mental health services for underserved populations; 6) stigma and discrimination reduction; and 7) suicide prevention. All of the programs contained in this component help create access and linkage to mental health treatment, with an emphasis on utilizing non-stigmatizing and non-discriminatory strategies, as well as outreach and engagement to those populations who have been identified as historically underserved.

Performance Indicators

The table below illustrates the estimated number of individuals served in FY 2019-2020 in the seven PEI categories.

PEI Program Component	FY 19-20 Estimated Numbers Served
Early Intervention	960
Outreach for Increasing Recognition of Early Signs of Mental Illness	2,105
Prevention	2,109
Stigma and Discrimination Reduction	465
Access and Linkage to Treatment	2,183
Suicide Prevention	21,577
Improving Timely Access to Mental Health Services for Underserved Populations	3,043
Total	32,442

Performance Indicators. PEI regulations also have new data reporting requirements that will enable CCBHS to report on the following performance indicators:

- 1) Outreach to Underserved Populations. Demographic data, such as age group, race/ethnicity and primary language enable an assessment of the impact of outreach and engagement efforts over time.
- 2) Linkage to Mental Health Care. Number of people connected to care, and average duration of reported untreated mental illness enable an assessment over time of impact of programs on connecting people to mental health care.

Demographic data was reported for individuals served in Contra Costa Behavioral Health Services' Prevention and Early Intervention Programs for FY 2019-20. Within the seven PEI categories several programs focused their service delivery on historically marginalized groups, such as immigrants, young children, underserved youth, older adults, Black, Indigenous, People of Color (BIPOC), and persons who identify as LGBTQI+.

The following table illustrates *primary populations* served in Fiscal Year 19-20 by Prevention and Early Intervention providers.

Prevention and Early Intervention Cultural and Linguistic Providers	
Provider	Primary Population(s) Served
Asian Family Resource Center	Asian / Pacific Islander (API) recent immigrant communities
Building Blocks for Kids (BBK)	African American / LatinX
Center for Human Development	African American / LGBTQI+
Child Abuse Prevention Council	LatinX
COPE / First Five	African American / LatinX
Hope Solutions (Interfaith Housing)	African American / LatinX
James Morehouse Project	African American / API / LatinX
Jewish Family Community Services of the East Bay	Afghan / Russian / Middle East (and other recent immigrants)
La Clinica	LatinX
Lao Family Development	API (and other recent immigrants)
Latina Center	LatinX
Lifelong (SNAP Program)	African American, Older Adults
Native American Health Center	Native American
People Who Care	African American / LatinX underserved youth
Rainbow Community Center	LGBTQI+, All Ages (youth – Older Adult)
RYSE	African American / LatinX/ LGBTQI+, underserved and Transition Aged Youth
STAND!	African American / LatinX

It is noted that PEI programs serve a larger percentage of African-American/Black and LatinX/Hispanic community members than seen in the overall population. The following table summarizes estimated demographic groups as they were served by PEI programs in fiscal year 2019-20. It should be noted that a significant number of participants declined to respond to demographic information and in general conducting surveys and self-reporting on behalf of clients served by PEI programs decreased, most likely due to

COVID-19. The percentages listed are most likely higher than what is illustrated, based upon comparison from data collected in previous years.

Demographic sub-group	% PEI clients served in FY 19-20
Asian	6%
African American / Black	10%
Caucasian / White	23%
LatinX / Hispanic	12%
Multi-Racial	2%
Native American / Alaskan Native	1%
Native Hawaiian / Other Pacific Islander	2%
Other	<1%

In addition, at least 6% of persons served in PEI programs received services in their primary language of Spanish, while at least another 3% received services in other languages.

For FY 2019-20 PEI programs reported that, as a result of their referrals 883 persons engaged in mental health treatment and reported 4.5 weeks as the average length of time between referral and mental health service implementation. PEI programs estimated an average duration of untreated mental illness of 56 weeks for persons who were referred for treatment. Of the 32,442 individuals who received PEI services in FY 19- 20, 18% were Children & Transition Age Youth (TAY), 28% were Adults, 8% were Older Adults, and 46% either declined to state or did not make data available. It is estimated that in FY 19-20, over 60% of PEI programs offered services that are geared toward young people between the ages of 0-25. Further information about PEI Aggregate Data and Programs can be found in the Annual PEI Evaluation Report posted on the Contra Costa MHSa site.

For the Three Year Plan for FY 2020-23 PEI programs are listed within the seven categories delineated in the PEI regulations.

Outreach for Increasing Recognition of Early Signs of Mental Illness

Programs in this category provide outreach to individuals with signs and symptoms of mental illness so they can recognize and respond to their own symptoms. Outreach is engaging, educating and learning from potential primary responders. Primary responders include, but are not limited to, families, employers, law enforcement, school, community service providers, primary health care, social services and faith based organizations.

Seven programs are included in this category:

- 1) Asian Family Resource Center (fiscal sponsor Contra Costa ARC) provides culturally sensitive education and access to mental health services for immigrant Asian communities, especially the Southeast Asian and Chinese population of Contra Costa County. Staff provide outreach, medication compliance education, community integration skills, and mental health system navigation. Early intervention services are provided to those exhibiting symptoms of mental illness, and participants are assisted

in actively managing their own recovery process.

- 2) The Counseling Options Parenting Education (COPE) Family Support Center utilizes the evidence-based practices of the Positive Parenting Program (Triple P) to help parents develop effective skills to address common child and youth behavioral issues that can lead to serious emotional disturbances. Targeting families residing in underserved communities this program delivers in English and Spanish a number of seminars, training classes and groups throughout the year.
- 3) First Five of Contra Costa, in partnership with the COPE Family Support Center, takes the lead in training families who have children up to the age of five. First Five also partners with the COPE Family Support Center to provide training in the Positive Parenting Program method to mental health practitioners who serve this at-risk population.
- 4) Hope Solutions (formerly Contra Costa Interfaith Housing) provides on-site services to formerly homeless families, all with special needs, at the Garden Park Apartments in Pleasant Hill, the Bella Monte Apartments in Bay Point, Los Medanos Village in Pittsburg, and supportive housing sites throughout the County. Services include coordination and assistance with accessing needed community resources, pre-school and afterschool programs, such as teen and family support groups, assistance with school preparation, and homework clubs. These services are designed to prevent serious mental illness by addressing domestic violence, substance addiction and inadequate life and parenting skills.
- 5) Jewish Family Community Services of the East Bay provides culturally grounded, community-directed mental health education and navigation services to refugees and immigrants of all ages in the Latino, Afghan, Bosnian, Iranian and Russian communities of Central and East County. Outreach and engagement services are provided in the context of group settings and community cultural events that utilize a variety of non-office settings convenient to individuals and families.
- 6) The Native American Health Center provides a variety of culturally specific methods of outreach and engagement to educate Native Americans throughout the County regarding mental illness, identify those at risk for developing a serious mental illness, and help them access and navigate the human service systems in the County. Methods include an elder support group, a youth wellness group, a traditional arts group, talking circles, Positive Indian Parenting sessions, and Gatherings of Native Americans.
- 7) The Latina Center serves Latino parents and caregivers in West Contra Costa County by providing culturally and linguistically specific twelve-week parent education classes to high risk families utilizing the evidence based curriculum of Systematic Training for Effective Parenting (STEP). In addition, the Latina Center trains parents with lived experience to both conduct parenting education classes and to become Parent Partners who can offer mentoring, emotional support and assistance in navigating social service and mental health systems.

In addition, additional funding will be added for this Three Year Plan to provide prevention and early intervention services to families with young children who are experiencing serious emotional disturbances. The Needs Assessment and Community Program

Planning Process has identified 0-5 age children with serious emotional disturbances as underserved. The FY 2017-20 MHSA Three Year Plan substantially increased funding for increasing treatment capacity in the Children’s System of Care. The FY 2020-23 MHSA Three Year Plan will dedicate funding to provide outreach, engagement, training, education and linkage to mental health care for families with young children who are exposed to violence, physical and emotional abuse, parental loss, homelessness, the effects of substance abuse, and other forms of trauma.

The allocation for Outreach for Increasing Recognition of Early Signs of Mental Illness is summarized in the following:

Program	Region Served	Number to be Served Yearly	MHSA Funds Allocated for FY 20-21
Asian Family Resource Center	Countywide	50	146,317
COPE	Countywide	210	253,240
First Five	Countywide	(numbers included in COPE)	84,416
Hope Solutions	Central and East County	200	385,477
Jewish Family Community Services of the East Bay	Central and East County	350	179,720
Native American Health Center	Countywide	150	245,712
The Latina Center	West County	300	115,177
0-5 Children Outreach	Countywide	TBD	125,000
Total		1,260	\$1,535,059

Prevention

Programs in this category provide activities intended to reduce risk factors for developing a potentially serious mental illness, and to increase protective factors. Risk factors may include, but are not limited to, poverty, ongoing stress, trauma, racism, social inequality, substance abuse, domestic violence, previous mental illness, prolonged isolation, and may include relapse prevention for those in recovery from a serious mental illness.

a. Five programs are included in this category:

- 1) The Building Blocks for Kids Collaborative (fiscal sponsor Tides), located in the Iron Triangle of Richmond, train family partners from the community with lived mental health experience to reach out and engage at-risk families in activities that address family mental health challenges. Individual and group wellness activities assist participants make and implement plans of action, access community services, and integrate them into higher levels of mental health treatment as needed.
- 2) Vicente Alternative High School in the Martinez Unified School District provides career academies for at-risk youth that include individualized learning plans, learning projects, internships, and mental health education and counseling support. Students, school staff, parents and community partners work together on projects designed to develop leadership skills, a healthy lifestyle and pursuit of career goals.
- 3) People Who Care is an afterschool program serving the communities of Pittsburg and Bay Point that is designed to accept referrals of at-risk youth from schools, juvenile

justice systems and behavioral health treatment programs. Various vocational projects are conducted both on and off the program’s premises, with selected participants receiving stipends to encourage leadership development. A clinical specialist provides emotional, social and behavioral treatment through individual and group therapy.

- 4) Putnam Clubhouse provides peer-based programming for adults throughout Contra Costa County who are in recovery from a serious mental illness. Following the internationally recognized clubhouse model this structured, work focused programming helps individuals develop support networks, career development skills, and the self-confidence needed to sustain stable, productive and more independent lives. Features of the program provide respite support to family members, peer-to-peer outreach, and special programming for transition age youth and young adults.
- 5) The RYSE Center provides a constellation of age-appropriate activities that enable at-risk youth in Richmond to effectively cope with the continuous presence of violence and trauma in the community and at home. These trauma informed programs and services include drop-in, recreational and structured activities across areas of health and wellness, media, arts and culture, education and career, technology, and developing youth leadership and organizing capacity. The RYSE Center facilitates several city and system-wide training and technical assistance events to educate the community on mental health interventions that can prevent serious mental illness as a result of trauma and violence.

The allocation for the Prevention category is summarized below:

Program	Region Served	Number to be Served Yearly	MHSA Funds Allocated for FY 20-21
Building Blocks for Kids	West County	400	223,404
Vicente	Central County	80	191,337
People Who Care	East County	200	229,795
Putnam Clubhouse	Countywide	300	600,345
RYSE	West County	2,000	518,110
Total		2,980	\$1,762,991

Early Intervention

Early intervention provides mental health treatment for persons with a serious emotional disturbance or mental illness early in its emergence.

- a. The County operated First Hope Program serves youth who show early signs of psychosis or have recently experienced a first psychotic episode. Referrals are accepted from all parts of the County, and through a comprehensive assessment process young people, ages 12-25, and their families are helped to determine whether First Hope is the best treatment to address the psychotic illness and associated disability. A multi-disciplinary team provides intensive care to the individual and their family, and consists of psychiatrists, mental health clinicians, occupational therapists and employment/education specialists. These services are based on the Portland Identification and Early Referral (PIER) Model, and consists of multi-family group

therapy, psychiatric care, family psychoeducation, education and employment support, and occupational therapy.

The allocation for Early Intervention is summarized below:

Program	Region Served	Number to be Served Yearly	Funds Allocated for FY 20-21
First Hope	Countywide	200	2,587,099
Total		200	\$2,587,099

Access and Linkage to Treatment

Programs in this category have a primary focus on screening, assessment, and connecting children and adults as early as practicable to necessary mental health care and treatment.

a. Three programs are included in this category:

- 1) The James Morehouse Project (fiscal sponsor Bay Area Community Resources - BACR) at El Cerrito High School, a student health center that partners with community-based organizations, government agencies and local universities, provides a range of youth development groups designed to increase access to mental health services for at-risk high school students. These on-campus groups address mindfulness (anger/stress management), violence and bereavement, environmental and societal factors leading to substance abuse, peer conflict mediation and immigration/acclimation.
- 2) STAND! Against Domestic Violence utilizes established curricula to assist youth successfully address the debilitating effects of violence occurring both at home and in teen relationships. Fifteen-week support groups are held for teens throughout the County, and teachers and other school personnel are assisted with education and awareness with which to identify and address unhealthy relationships amongst teens that lead to serious mental health issues.
- 3) Experiencing the Juvenile Justice System. Within the County operated Children's Services five mental health clinicians support families who are experiencing the juvenile justice system due to their adolescent children's involvement with the law. Three clinicians are out-stationed at juvenile probation offices. The clinicians provide direct short-term therapy and coordinate appropriate linkages to services and supports as youth transition back into their communities.

The allocation for Access and Linkage to Treatment is summarized in the following:

Program	Region Served	Number to be Served Yearly	Funds Allocated for FY 20-21
James Morehouse Project	West County	300	105,983
STAND! Against Domestic Violence	Countywide	750	138,136
Experiencing Juvenile Justice	Countywide	300	381,744
Total		1,350	\$625,863

Improving Timely Access to Mental Health Services for Underserved Populations.

Programs in this category provide mental health services as early as possible for

individuals and their families from an underserved population. Underserved means not having access due to challenges in the identification of mental health needs, limited language access, or lack of culturally appropriate mental health services. Programs in this category feature cultural and language appropriate services in convenient, accessible settings.

a. Six programs are included in this category:

- 1) The Center for Human Development fields two programs under this category. The first is an African American wellness group that serves the Bay Point community in East Contra Costa County. Services consist of culturally appropriate education on mental health issues through support groups and workshops. Participants at risk for developing a serious mental illness receive assistance with referral and access to County mental health services. The second program provides mental health education and supports for LGBTQ youth and their supports in East County to work toward more inclusion and acceptance within schools and in the community.
- 2) The Child Abuse Prevention Council of Contra Costa provides a 23-week curriculum designed to build new parenting skills and alter old behavioral patterns and is intended to strengthen families and support the healthy development of their children. The program is designed to meet the needs of Spanish speaking families in East and Central Counties.
- 3) La Clinica de la Raza reaches out to at-risk Latina/os in Central and East County to provide behavioral health assessments and culturally appropriate early intervention services to address symptoms of mental illness brought about by trauma, domestic violence and substance abuse. Clinical staff also provide psycho-educational groups that address the stress factors that lead to serious mental illness.
- 4) Lao Family Community Development provides a comprehensive and culturally sensitive integrated system of care for Asian and Southeast Asian adults and families in West Contra Costa County. Staff provide comprehensive case management services, to include home visits, counseling, parenting classes, and assistance accessing employment, financial management, housing, and other service both within and outside the agency.
- 5) Lifelong Medical Care provides isolated older adults in West County opportunities for social engagement and access to mental health and social services. A variety of group and one-on-one approaches are employed in three housing developments to engage frail, older adults in social activities, provide screening for depression and other mental and medical health issues, and linking them to appropriate services.
- 6) Rainbow Community Center provides a community based social support program designed to decrease isolation, depression and suicidal ideation among members who identify as lesbian, gay, bisexual, transgender, or who question their sexual identity. Key activities include reaching out to the community in order to engage those individuals who are at risk, providing mental health support groups that address isolation and stigma and promote wellness and resiliency, and providing clinical mental health treatment and intervention for those individuals who are identified as seriously mentally ill.

The allocation for Improving Timely Access to Mental Health Services for Underserved Populations is summarized below:

Program	Region Served	Number to be Served Yearly	Funds Allocated for FY 2020-21
Child Abuse Prevention Council	Central and East County	120	128,862
Center for Human Development	East County	230	161,644
La Clínica de la Raza	Central and East County	3,750	288,975
Lao Family Community Development	West County	120	196,128
Lifelong Medical Care	West County	115	134,710
Rainbow Community Center	Countywide	1,125	782,143
Total		5,460	\$1,692,461

Stigma and Discrimination Reduction

Activities in this category are designed to 1) reduce negative feelings, attitudes, beliefs, perceptions, stereotypes and/or discrimination related to having a mental illness, 2) increase acceptance, dignity, inclusion and equity for individuals with mental illness and their families, and 3) advocate for services that are culturally congruent with the values of the population for whom changes, attitudes, knowledge and behavior are intended.

- a. The County operated Office for Consumer Empowerment (OCE) provides leadership and staff support to a number of initiatives designed to reduce stigma and discrimination, develop leadership and advocacy skills among consumers of behavioral health services, support the role of peers as providers, and encourage consumers to actively participate in the planning and evaluation of MHSA funded services. Staff from the OCE support the following activities designed to educate the community in order to raise awareness of the stigma that can accompany mental illness.
 - 1) The PhotoVoice Empowerment Project enables consumers to produce artwork that speaks to the prejudice and discrimination that people with behavioral health challenges face. PhotoVoice’s vision is to enable people to record and reflect their community’s strengths and concerns, promote critical dialogue about personal and community issues, and to reach policymakers to effect change.
 - 2) The Wellness Recovery Education for Acceptance, Choice and Hope (WREACH) Speakers’ Bureau forms connections between people in the community and people with lived mental health and co-occurring experiences, using face to face contact by providing stories of recovery and resiliency and current information on health treatment and supports. Other related activities include producing videos, public service announcements and educational materials.
 - 3) The OCE facilitates Wellness Recovery Action Plan (WRAP) groups by providing certified leaders and conducting classes throughout the County. Staff employ the evidence-based WRAP system in enhancing the efforts of consumers to promote and advocate for their own wellness. OCE also supports a writers’ group in partnership with the Contra Costa affiliate of the National Alliance on Mental Illness (NAMI).
 - 4) The Committee for Social Inclusion is an ongoing alliance of committee members that

work together to promote social inclusion of persons who receive behavioral health services. The Committee is project based, and projects are designed to increase participation of consumers and family members in the planning, implementation and delivery of services. Current efforts are supporting the integration of mental health and alcohol and other drug services within the Behavioral Health Services Division. In addition, OCE staff assist and support consumers and family members in participating in the various planning committees and sub-committees, Mental Health Commission meetings, community forums, and other opportunities to participate in planning processes.

- 5) Through the Each Mind Matters initiative California Mental Health Services Authority (CalMHSA) provides technical assistance to encourage the County’s integration of available statewide resources on stigma and discrimination reduction and suicide prevention. CCBHS partners via Memorandum of Understanding (MOU) with CalMHSA to link county level stigma and discrimination reduction efforts with statewide social marketing programs. This linkage will expand the County’s capacity via language specific materials, social media, and subject matter consultation with regional and state experts to reach diverse underserved communities, such as Hispanic, African American, Asian Pacific Islander, LGBTQ, Native American and immigrant communities. Primary focus will be to reach Spanish speaking Latina/o communities via social media and materials adapted specifically for this population.

The allocation for Stigma and Discrimination Reduction is summarized in the following:

Program	County/Contract	Region Served	Funds Allocated for FY 20-21
OCE	County Operated	Countywide	218,861
CalMHSA	MOU	Countywide	78,000
Total			\$296,861

Suicide Prevention

There are three plan elements that support the County’s efforts to reduce the number of suicides in Contra Costa County: 1) augmenting the Contra Costa Crisis Center, and 2) supporting a suicide prevention committee. Additional funds are allocated to dedicate staff trained in suicide prevention to provide countywide trainings, education and consultation for a host of entities such as schools, social service providers, criminal justice and first responder community based organizations to know the signs of persons at risk of suicide, assess lethality and respond appropriately.

- 1) The Contra Costa Crisis Center provides services to prevent suicides by operating a certified 24-hour suicide prevention hotline. The hotline connects with people when they are most vulnerable and at risk for suicide, enhances safety, and builds a bridge to community resources. Staff conduct a lethality assessment on each call, provide support and intervention for the person in crisis, and make follow-up calls (with the caller’s consent) to persons who are at medium to high risk of suicide. MHSA funds enable additional paid and volunteer staff capacity, most particularly in the hotline’s trained multi-lingual, multi-cultural response.
- 2) A multi-disciplinary, multi-agency Suicide Prevention Committee has been

established, and has published a countywide Suicide Prevention Strategic Plan. This ongoing committee oversees the implementation of the Plan by addressing the strategies outlined in the Plan. These strategies include i) creating a countywide system of suicide prevention, ii) increasing interagency coordination and collaboration, iii) implementing education and training opportunities to prevent suicide, iv) implementing evidence based practices to prevent suicide, and v) evaluating the effectiveness of the County's suicide prevention efforts.

The allocation for Suicide Prevention is summarized in the following:

Plan Element	Region Served	Number to be Served Yearly	Funds Allocated for FY 20-21
Contra Costa Crisis Center	Countywide	25,000	320,006
Suicide Prevention Training	Countywide		50,000
County Supported	Countywide	N/A	Included in PEI administrative cost
Total		25,050	\$370,006

PEI Administrative Support

Staff time has been allocated by the County to provide administrative support and evaluation of programs and plan elements that are funded by MHSA.

The allocation for PEI Administration is summarized below:

Plan Element	Region Served	Yearly Funds Allocated
Administrative and Evaluation Support	Countywide	158,090
Total		\$158,090

Prevention and Early Intervention (PEI) Summary for FY 2020-21

Outreach for Increasing Recognition of Early Signs of Mental Illness	1,535,059
Prevention	1,762,991
Early Intervention	2,587,108
Access and Linkage to Treatment	625,863
Improving Timely Access to Mental Health Services for Underserved Populations	1,692,462
Stigma and Discrimination Reduction	296,861
Suicide Prevention	370,006
Administrative, Evaluation Support	158,090
Total	\$9,028,430

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Innovation

Innovation is the component of the Three-Year Program and Expenditure Plan that funds new or different patterns of service that contribute to informing the mental health system of care as to best or promising practices that can be subsequently added or incorporated into the system. Innovative projects for CCBHS are developed by an ongoing community program planning process that is sponsored by the Consolidated Planning Advisory Workgroup through its Innovation Committee.

Innovation Regulations went into effect October 2015. As before, innovative projects accomplish one or more of the following objectives: i) increase access to underserved groups, ii) increase the quality of services, to include better outcomes, iii) promote interagency collaboration, and iv) increase access to services. While Innovation projects have always been time-limited, the Innovation Regulations have placed a five-year time limit on Innovation projects. During FYs 2015-16 and 16-17, CCBHS staff and stakeholders reviewed and ensured that all existing and emerging Innovation projects complied with the Innovation Regulations.

The following programs have been approved, implemented, and funds have been allocated for Fiscal Year 2020-21:

- 1) Coaching to Wellness. Individuals who have experience as a consumer and/or family member of the mental health system have been trained to provide mental health and health wellness coaching to recipients of integrated health and mental health services within CCBHS. These peer providers are part of the County's Behavioral Health Services integration plans that are currently being implemented and are assigned to the adult mental health clinics. The Coaches have received training specific to the skill sets needed to improve health and wellness outcomes for consumers. The Coaching to Wellness Project began implementation in FY 2015-16 and will sunset in FY 20-21.
- 2) Partners in Aging. Older adults who are frail, homebound and suffer from mental health issues experience higher rates of isolation, psychiatric emergency interventions, and institutionalization that could be prevented. Field-based peer support workers engage older adults who have been identified by their IMPACT clinicians, primary care providers, or Psychiatric Emergency Services as individuals who need additional staff care in order to avoid repeated crises, engage in ongoing mental health treatment, increase their skills in the activities of daily living, and engage appropriate resources and social networks. The Partners in Aging Project began implementation in FY 2016-17.
- 3) Overcoming Transportation Barriers. Transportation challenges provide a constant barrier to accessing mental health services. A comprehensive study was completed via the County's community program planning process, and a number of needs and strategies were documented. Findings indicated a need for multiple strategies to be combined in a systemic and comprehensive manner. These strategies include training consumers to independently navigate public transportation, providing flexible resources to assist with transportation costs, educating consumers regarding schedules, costs and means of various modes of public transportation, and creating a centralized staff

response to coordinate efforts and respond to emerging transportation needs. Peer Specialists address these needs and provide a means to inform the mental health system of care regarding solutions for improving transportation access to care. The Overcoming Transportation Barriers Project began implementation in FY 2016-17.

- 4) Center for Recovery and Empowerment (CORE). CCBHS recognizes substance abuse/dependence in adolescence as it negatively affects physical, social, emotional and cognitive development. Early onset of alcohol or other drug use is one of the strongest predictors of later alcohol dependence. This is a priority because CCBHS does not have a coordinated system of care to provide treatment services to youth with addictions and co-occurring emotional disturbances. The CORE Project is an intensive outpatient treatment program offering three levels of care: intensive, transitional and continuing care to adolescents dually diagnosed with substance use and mental health disorders. Services will be provided by a multi-disciplinary team, and includes individual, group and family therapy, and linkage to community services.
- 5) Cognitive Behavioral Social Skills Training (CBSST). The project is designed to enhance the quality of life for the those residing in enhanced board & care homes by incorporating meaningful activity and skills into their daily routines and increasing overall functional improvement. Cognitive Behavioral Social Skills Training (CBSST) is an emerging practice with demonstrated positive results for persons with severe and persistent mental illness. The CBSST Project applies this therapeutic practice to the population of individuals that have been placed in augmented board and care facilities. The CBSST Project has a clinical team, consisting of a licensed clinician and peer support worker, to lead cognitive behavioral social skills training groups at board and care facilities. Adults with serious mental illness learn and practice skills that enable them to achieve and consolidate recovery-based skills, while decreasing the need for costly interventions such as PES admissions. Funds have been added to expand services to reach additional board & care residents.

The allocation for Innovation projects is summarized below:

Project	County/ Contract	Region Served	Number to be Served Yearly	MHSA Funds Allocated for FY 20-21
Coaching to Wellness	County Operated	Countywide	90	145,907
Partners in Aging	County Operated	Countywide	45	126,596
Overcoming Transportation Barriers	County Operated	Countywide	200	76,536
Center for Recovery and Empowerment (CORE)	County Operated	West	80	1,158,439
Cognitive Behavioral Social Skills Training (CBSST)	County Operated	Countywide	240	368,489
Administrative Support	County	Countywide	Innovation Support	364,363
Total			520	\$2,240,3

Workforce Education and Training

Workforce Education and Training (WET) is the component of the Three Year Plan that provides education and training, workforce activities, to include career pathway development, and financial incentive programs for current and prospective CCBHS employees, contractor agency staff, and consumer and family members who volunteer their time to support the public mental health effort. The purpose of this component is to develop and maintain a diverse mental health workforce capable of providing consumer and family-driven services that are compassionate, culturally and linguistically responsive, and promote wellness, recovery and resilience across healthcare systems and community-based settings.

CCBHS's WET Plan was developed and approved in May 2009, with subsequent yearly updates. The following represents funds and activities allocated in the categories of 1) Workforce Staffing Support, 2) Training and Technical Assistance, 3) Mental Health Career Pathway Programs, 4) Internship Programs, and 5) Financial Incentive Programs.

Workforce Staffing Support

- 1) Workforce Education and Training Coordination. County staff are designated to develop and coordinate all aspects of this component. This includes conducting a workforce needs assessment, coordinating education and training activities, acting as an educational and training resource by participating in the WET Greater Bay Area Regional Partnership and state level workforce activities, providing staff support to County sponsored ongoing and ad-hoc workforce workgroups, developing and managing the budget for this component, applying for and maintaining the County's mental health professional shortage designations, applying for workforce grants and requests for proposals, coordinating intern placements throughout the County, and managing the contracts with various training providers and community based organizations who implement the various workforce education and training activities.
- 2) Supporting Family Members. For the Three Year Plan a cadre of volunteers are recruited, trained and supervised for the purpose of supporting family members and significant others of persons experiencing mental illness. Critical to successful treatment is the need for service providers to partner with family members and significant others of loved ones experiencing mental illness. Family members of consumers should be provided with assistance to enable them to become powerful natural supports in the recovery of their loved ones. Stakeholders continue to underscore the need to provide families and significant others with education and training, emotional support, and assistance with navigating the behavioral health system. CCBHS contracts with National Alliance on Mental Illness Contra Costa (NAMI CC) to recruit, train and develop family members with lived experience to act as subject matter experts in a volunteer capacity to educate and support other family members in understanding and best navigating and participating in the different systems of care.
- 3) Senior Peer Counseling Program. The Senior Peer Counseling Program within the CCBHS Older Adult Program recruits, trains and supports volunteer peer counselors

to reach out to older adults at risk of developing mental illness by providing home visits and group support. Two clinical specialists support the efforts aimed at reaching Latina/o and Asian American seniors. The volunteers receive extensive training and consultation support.

The MHSA funding for Workforce Staffing Support is summarized below:

Program/Plan Element	County/ Contract	Region Served	MHSA Funds Allocated for FY 20-21
WET Coordination	County Operated	Countywide	386,542
Supporting Families	NAMI CC	Countywide	618,000
Senior Peer Counseling	County Operated	Countywide	238,986
Total			\$1,243,528

Training and Technical Support

- 1) Staff Training. Various individual and group staff trainings will be funded that support the values of the MHSA. As a part of the MHSA community program planning process, staff development surveys, CCBHS's Training Advisory Workgroup and Reducing Health Disparities Workgroup, stakeholders identified six staff training and training-related themes: 1) Client Culture, 2) Knowledge and Skills, 3) Management, 4) Orientation, 5) Career Development, and 6) Interventions/Evidence Based Practices. Within these themes a number of training topics were listed and prioritized for MHSA funding in the Three-Year Plan.
- 2) NAMI Basics/ Faith Net/ Family to Family (De Familia a Familia)/ Conversations with Local Law Enforcement. NAMI CC will offer these evidence-based NAMI educational training programs on a countywide basis to family members, care givers of individuals experiencing mental health challenges, faith leaders/ communities, and local law enforcement. These training programs and classes are designed to support and increase knowledge of mental health issues, navigation of systems, coping skills, and connectivity with community resources that are responsive and understanding of the challenges and impact of mental illness. NAMI CC shall offer NAMI Basics and Family to Family/ De Familia a Familia in Spanish and Chinese languages.
- 3) Crisis Intervention Training. CCBHS partners with the County's Sherriff's Department to provide three-day Crisis Intervention Trainings twice a year for law enforcement officers so that they are better able to respond safely and compassionately to crisis situations involving persons with mental health issues. Officers learn from mental health professionals, experienced officers, consumers and family members who advise, problem-solve and support with verbal de- escalation skills, personal stories, and provide scenario-based training on responding to crises.
- 4) Mental Health First Aid Instructor Training. CCBHS works with the National Council to train staff to become certified instructors for Mental Health First Aid. These instructors will then provide Mental Health First Aid Training to community and faith - based organizations and agencies who are often first responders to community trauma, violence or natural disaster. Mental Health First Aid is a proprietary evidence based in-person training for anyone who wants to learn about mental illness and addictions, including risk factors and warning signs. This eight-hour training provides participants

with a five step action plan to help a person in crisis connect with professional, peer, social, and self-help care. Participants are given the opportunity to practice their new skills and gain confidence in helping others who may be developing a mental health or substance use challenge, or those in distress.

The MHSA funding allocation for Training and Technical Support is summarized below:

Plan Element	County/ Contract	Region Served	MHSA Funds Allocated for FY 20-21
Staff Training	Various vendors	Countywide	238,203
NAMI Basics/ Faith Net/ Family to Family/ De Familia a Familia/ Conversations with Local Law Enforcement	NAMI-Contra Costa	Countywide	70,596
Crisis Intervention Training	County Sherriff's Department	Countywide	15,000
Mental Health First Aid	The National Council	Countywide	20,000
Total			\$343,799

Mental Health Career Pathway Program

1) Service Provider Individualized Recovery Intensive Training (SPIRIT). SPIRIT is a college accredited recovery oriented, peer led classroom and experiential-based program for individuals with lived mental health experience as a consumer or a family member of a consumer. This classroom and internship experience leads to a certification for individuals who successfully complete the program and is accepted as the minimum qualifications necessary for employment within CCBHS in the classification of Community Support Worker. Participants learn peer provider skills, group facilitation, Wellness Recovery Action Plan (WRAP) development, wellness self-management strategies and other skills needed to gain employment in peer provider and family partner positions in both County operated and community-based organizations. The Office for Consumer Empowerment (OCE) offers this training annually and supplements the class with a monthly peer support group for those individuals who are employed by the County in various peer and family partner roles. The SPIRIT Program also provides support and assistance with placement and advancement for SPIRIT graduates consistent with their career aspirations.

The MHSA funding allocation for the Mental Health Career Pathway Program is summarized below:

Program	County/ Contract	Region Served	Number to be Trained Yearly	MHSA Funds Allocated for FY 20-21
SPIRIT	OCE County Staff Contra Costa College	Countywide	50	346,258 25,000
Total			50	\$371,258

Internship Programs

1) Internships. CCBHS supports internship programs which place graduate level students in various County operated and community-based organizations. Particular emphasis

is put on the recruitment of individuals who are bi-lingual and/or bi-cultural, individuals with consumer and/or family member experience, and individuals who can reduce the disparity of race/ethnicity identification of staff with that of the population served. CCBHS provides funding to enable approximately 75 graduate level students to participate in paid internships in both county operated and contract agencies that lead to licensure as a Marriage and Family Therapist (MFT), Licensed Clinical Social Worker (LCSW), Clinical Psychologist and Mental Health Nurse Practitioner. These County financed internships are in addition to and separate from the state level workforce education and training stipend programs that are funded by the California Office of Statewide Health Planning and Development. This state funded stipend program requires that participants commit to working in community public mental health upon graduation. The County's assessment of workforce needs has determined that a combination of state and locally financed internships has enabled the County and its contractors to keep pace with the annual rate of turnover of licensed staff.

The MHSA funding allocation for Internship Programs is summarized below:

Program	County/ Contract	Region Served	Number to be Trained	MHSA Funds Allocated for FY 20-21
Graduate Level Internships	County Operated	Countywide		252,350
Graduate Level Internships	Contract Agencies	Countywide		100,000
Total			75	\$352,350

Financial Incentive Programs

- 1) Loan Repayment Program. For the Three Year Plan CCBHS is continuing its County funded and administered Loan Repayment Program that addresses critical staff shortages, such as language need, psychiatrists, hard to fill and retain positions, and provides potential career advancement opportunities for CCBHS Community Support Workers and contract providers performing in the roles of peer provider and family partner. CCBHS partners with the California Mental Health Services Authority (CalMHSA) to administer a loan repayment program patterned after state level loan repayment programs but differing in providing flexibility in the amount awarded to each individual, and the County selecting the awardees based upon workforce need.

The MHSA funding allocation for Financial Incentive Programs is summarized below:

Program	County/ Contract	Region Served	Number to be Served Yearly	MHSA Funds Allocated for FY 2020-21
Loan Repayment	CalMHSA	Countywide	Variable	300,000
Total				\$300,000

Workforce Education and Training (WET) Component Budget Authorization for FY 2020-21:

Workforce Staffing Support	1,243,528
Training and Technical Assistance	343,799
Mental Health Career Pathways	371,258
Internship Program	352,350
Loan Forgiveness Program	300,000
Total	\$2,610,935

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Capital Facilities/Information Technology

The Capital Facilities/Information Technology component of the Mental Health Services Act enables counties to utilize MHSA funds on a one-time basis for major infrastructure costs necessary to i) implement MHSA services and supports, and ii) generally improve support to the County's community mental health service system.

For the Three-Year Plan Contra Costa has one Information Technology Project.

Information Technology

- 1) Electronic Mental Health Record System – Data Management. Contra Costa received approval from the State to utilize MHSA funds to develop and implement an electronic mental health record system. The project has transformed the current paper and location-based system with an electronic system where clinical documentation can be centralized and made accessible to all members of a consumer's treatment team, with shared decision-making functionality. It replaced the existing claims system, where network providers and contract agencies would be part of the system and be able to exchange their clinical and billing information with the County. The electronic health record system now allows doctors to submit their pharmacy orders electronically, permit sharing between psychiatrists and primary care physicians to allow knowledge of existing health conditions and drug inter-operability, and allows consumers to access part of their medical record, make appointments, and electronically communicate with their treatment providers.

For the upcoming three-year period CCBHS will set aside MHSA Information Technology component funds to build into this electronic system CCBHS data management capability by means of ongoing and ad hoc reports. These reports will be electronically accessed via the Health Services' iSITE, and will depict a series of performance indicators, such as productivity, service impact, resource management, and quality assurance. This will enable more effective analysis, decision-making, communication and oversight of services by providing visibility of selected indicators that can influence the quality and quantity of behavioral health care that is provided.

Capital Facilities

- 1) Capital Facilities Project. Funds have been set aside to support upcoming Capital Facilities projects that may arise in the upcoming cycle.

Capital Facilities/ Information Technology (CFTN) Budget Authorization for FY 2020-21:

Electronic Mental Health Data Management System	250,000
Capital Facilities Projects	250,000
Total	\$500,000

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The Budget

Previous chapters provide detailed projected budgets for individual MHSA plan elements, projects, programs, categories and components for FY 2020-21. The following table summarizes the total MHSA spending authority by component for each year of the Three-Year Plan.

	CSS	PEI	INN	WET	CF/TN	TOTAL
FY 20/21	46,933,017	9,028,430	2,240,330	2,610,935	500,000	61,312,712
FY 21/22	40,267,273	9,028,430	2,240,330	2,610,935	250,000	54,396,968
FY 22/23	40,267,273	9,028,430	2,240,330	2,610,935		54,146,968

Appendix E, titled *Funding Summaries*, provides a FY 2020-21 through FY 2022-23 Three Year Mental Health Services Act Expenditure Plan. This funding summary matches budget authority with projected revenues and shows sufficient MHSA funds are available to fully fund all programs, projects and plan elements for the duration of the three year period. The following fund ledger depicts projected available funding versus total budget authority for each year of the Three-Year Plan:

Fiscal Year 2020/21

A. Estimated FY 2020/21 Available Funding	CSS	PEI	INN	WET	CF/TN	TOTAL
1. Estimated unspent funds from prior fiscal years	32,393,398	5,478,788	4,403,254	2,058,784	818,996	45,153,210
2. Estimated new FY 20/21 funding	38,489,576	9,622,394	2,532,209	0	0	50,644,177
3. Transfers in FY 20/21	(6,200,000)			6,200,000		
4. Estimated available funding for FY 20/21	64,682,974	15,101,172	6,935,463	8,258,784	818,996	95,797,389
B. Budget Authority for FY20/21	46,933,017	9,028,430	2,240,330	2,610,935	500,000	61,312,712
C. Estimated FY 20/21 Unspent Fund Balance	18,688,617	6,253,310	4,739,940	5,700,068	328,996	35,710,931

Fiscal Year 2021/22

A. Estimated FY 2021/22 Available Funding	CSS	PEI	INN	WET	CF/TN	TOTAL
1. Estimated unspent funds from prior fiscal years	18,688,617	6,253,310	4,739,940	5,700,068	328,996	35,710,931
2. Estimated new FY 21/22 funding	32,049,539	8,012,384	2,108,522	0	0	42,170,445
3. Transfers in FY 21/22						
4. Estimated available funding for FY 21/22	50,738,156	14,265,694	6,848,462	5,700,068	328,996	77,881,376
B. Budget Authority for FY 21/22	40,267,273	9,028,430	2,240,330	2,610,935	250,000	54,396,968
C. Estimated FY 21/22 Unspent Fund Balance	11,276,229	5,417,833	4,652,939	3,141,351	83,996	24,572,348

Fiscal Year 2022/23

A. Estimated FY 2022/23 Available Funding	CSS	PEI	INN	WET	CF/TN	TOTAL
1. Estimated unspent funds from prior fiscal years	11,276,229	5,417,833	4,652,939	3,141,351	83,996	24,572,348
2. Estimated new FY 22/23 funding	29,368,569	7,342,142	1,932,143	0	0	38,642,854
3. Transfers in FY 22/23						
4. Estimated available funding for FY 22/23	40,644,798	12,759,975	6,585,082	3,141,351	83,996	63,215,202
B. Budget Authority for FY22/23	40,267,273	9,028,430	2,240,330	2,610,935		54,146,968
D. Transfers in FY 22/23 to Prudent Reserve				0	0	
C. Estimated FY 22/23 Unspent Fund Balance	377,525	3,731,545	4,344,752	530,416	83,996	9,068,234

Estimated Prudent Reserve for FY 20/21	7,579,248
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Notes.

1. The Mental Health Services Act requires that 20% of the total of new funds received by the County from the State MHSA Trust Fund be allocated for the PEI component. The balance of new funding is for the CSS component. The exception to this funding percentage mandate is for instances in which a County has Innovation (INN) projects; in which 5% combined PEI & CSS funding will be utilized to fund INN. CCBHS has existing INN projects and therefore the funding percentages are divided as follows; 76% CSS, 19% PEI, and 5% INN. The estimated new funding for each fiscal year includes this distribution.
2. Estimated new funding year includes the sum of the distribution from the State MHSA Trust Fund and interest earned from the County's MHSA fund.
3. The County may set aside up to 20% annually of the average amount of funds allocated to the County for the previous five years for the Workforce, Education and Training (WET) component, Capital Facilities, Information Technology (CF/TN) component, and a prudent reserve. For this three-year period the County has allocated \$6,200,000 for FY 2020/21, no transfers in FY 2021/22 and FY 2022/23.
4. The MHSA requires that counties set aside sufficient funds, entitled a Prudent Reserve, to ensure that services do not have to be significantly reduced in years in which revenues are below the average of previous years. The County's prudent reserve balance through June 30, 2020 is \$7,579,248, and includes interest earned. This amount is less than the estimated maximum allowed of \$13,188,000 as per formula stipulated in Department of Health Care Services Information Notice No. 19-037.
5. It is projected that the requested total budget authority for the Three Year Plan period enables the County to fully fund all proposed programs and plan elements while maintaining sufficient funding reserves (prudent reserve plus unspent funds from previous years) to offset any reduction in state MHSA Trust Fund distribution.

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Evaluating the Plan

Contra Costa Behavioral Health Services is committed to evaluating the effective use of funds provided by the Mental Health Services Act. Toward this end a comprehensive program and fiscal review process has been implemented to a) improve the services and supports provided, b) more efficiently support the County's MHSA Three Year Program and Expenditure Plan, and c) ensure compliance with statute, regulations and policies.

During each three-year period, each of the MHSA funded contract and county operated programs undergoes a program and fiscal review. This entails interviews and surveys of individuals both delivering and receiving services, review of data, case files, program and financial records, and performance history. Key areas of inquiry include:

- Delivering services according to the values of the Mental Health Services Act.
- Serving those who need the service.
- Providing services for which funding was allocated.
- Meeting the needs of the community and/or population.
- Serving the number of individuals that have been agreed upon.
- Achieving the outcomes that have been agreed upon.
- Assuring quality of care.
- Protecting confidential information.
- Providing sufficient and appropriate staff for the program.
- Having sufficient resources to deliver the services.
- Following generally accepted accounting principles.
- Maintaining documentation that supports agreed upon expenditures.
- Charging reasonable administrative costs.
- Maintaining required insurance policies.
- Communicating effectively with community partners.

Each program receives a written report that addresses each of the above areas.

Promising practices, opportunities for improvement, and/or areas of concern will be noted for sharing or follow-up activity, as appropriate. The emphasis will be to establish a culture of continuous improvement of service delivery, and quality feedback for future planning efforts.

In addition, a MHSA Financial Report is generated that depicts funds budgeted versus spent for each program and plan element included in this plan. This enables ongoing fiscal accountability, as well as provides information with which to engage in sound planning.

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Acknowledgements

We acknowledge that this document is not a description of how Contra Costa Behavioral Health Services has delivered on the promise provided by the Mental Health Services Act. It is, however, a plan for how the County can continually improve upon delivering on the promise. We have had the honor to meet many people who have overcome tremendous obstacles on their journey to recovery. They were quite open that the care they received literally saved their life. We also met people who were quite open and honest regarding where we need to improve. For these individuals, we thank you for sharing.

We would also like to acknowledge those Contra Costa stakeholders, both volunteer and professional, who have devoted their time and energy over the years to actively and positively improve the quality and quantity of care that has made such a difference in people's lives. They often have come from a place of frustration and anger with how they and their loved ones were not afforded the care that could have avoided unnecessary pain and suffering. They have instead chosen to model the kindness and care needed, while continually working as a team member to seek and implement better and more effective treatment programs and practices. For these individuals, we thank you, and feel privileged to be a part of your team.

The MHSA Staff

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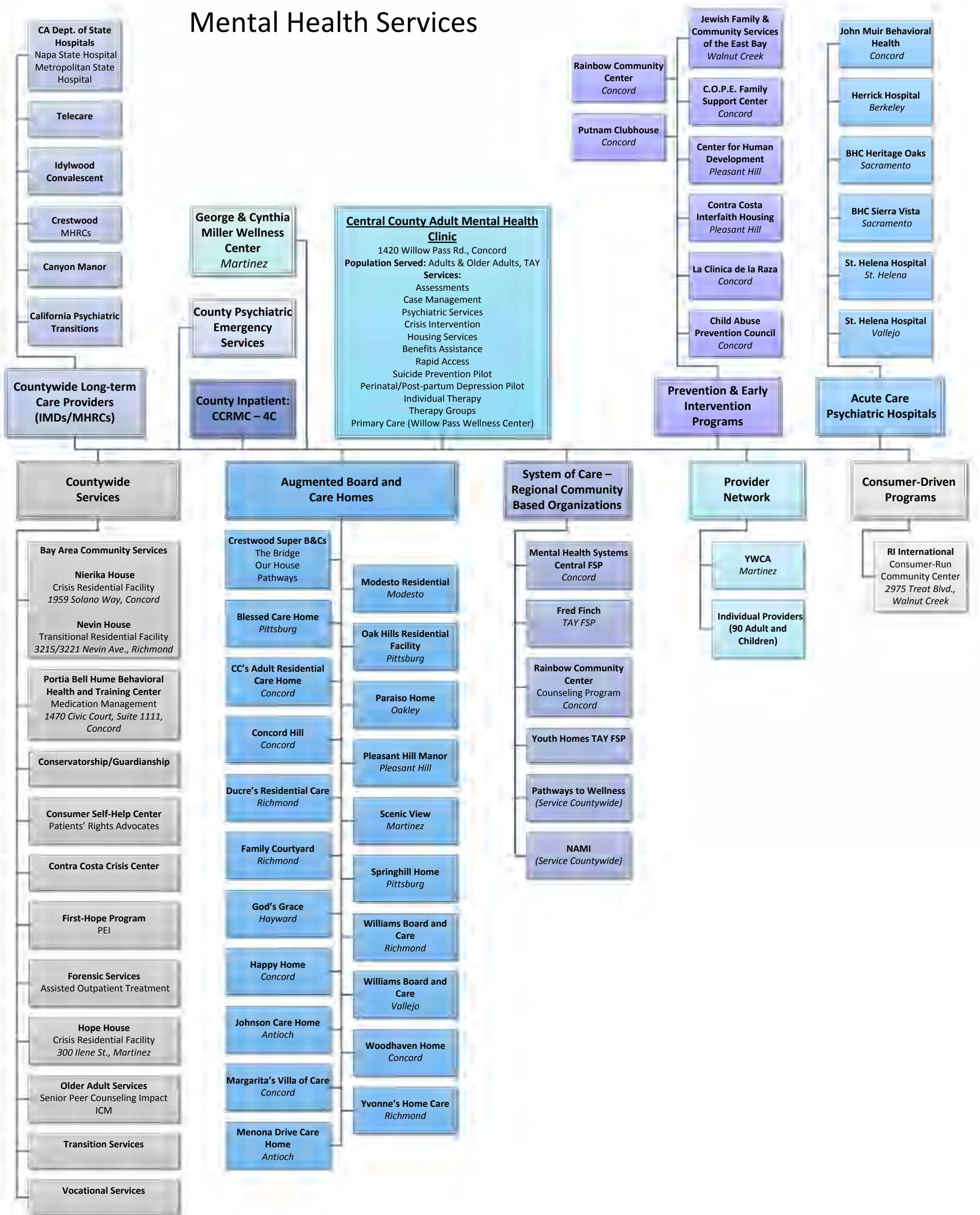
Appendix A

Mental Health Service Maps

Mental Health Services Act funded programs and plan elements are only a portion of the total funding that supports public mental health services provided by Contra Costa County employees and staff employed by contractors. The backbone of the Contra Costa Behavioral Health Services system of care is its three county operated Children's and three county operated Adult clinics that serve the Western, Central and Eastern regions of the county.

The following six service maps provide a visual picture, or architecture, of the constellation of types of Contra Costa Mental Health's programs, and thus enable the viewer to see the inclusion of MHSA funded services as part of the entire system of care.

Central County Adult Mental Health Services



Central County Children's Mental Health Services

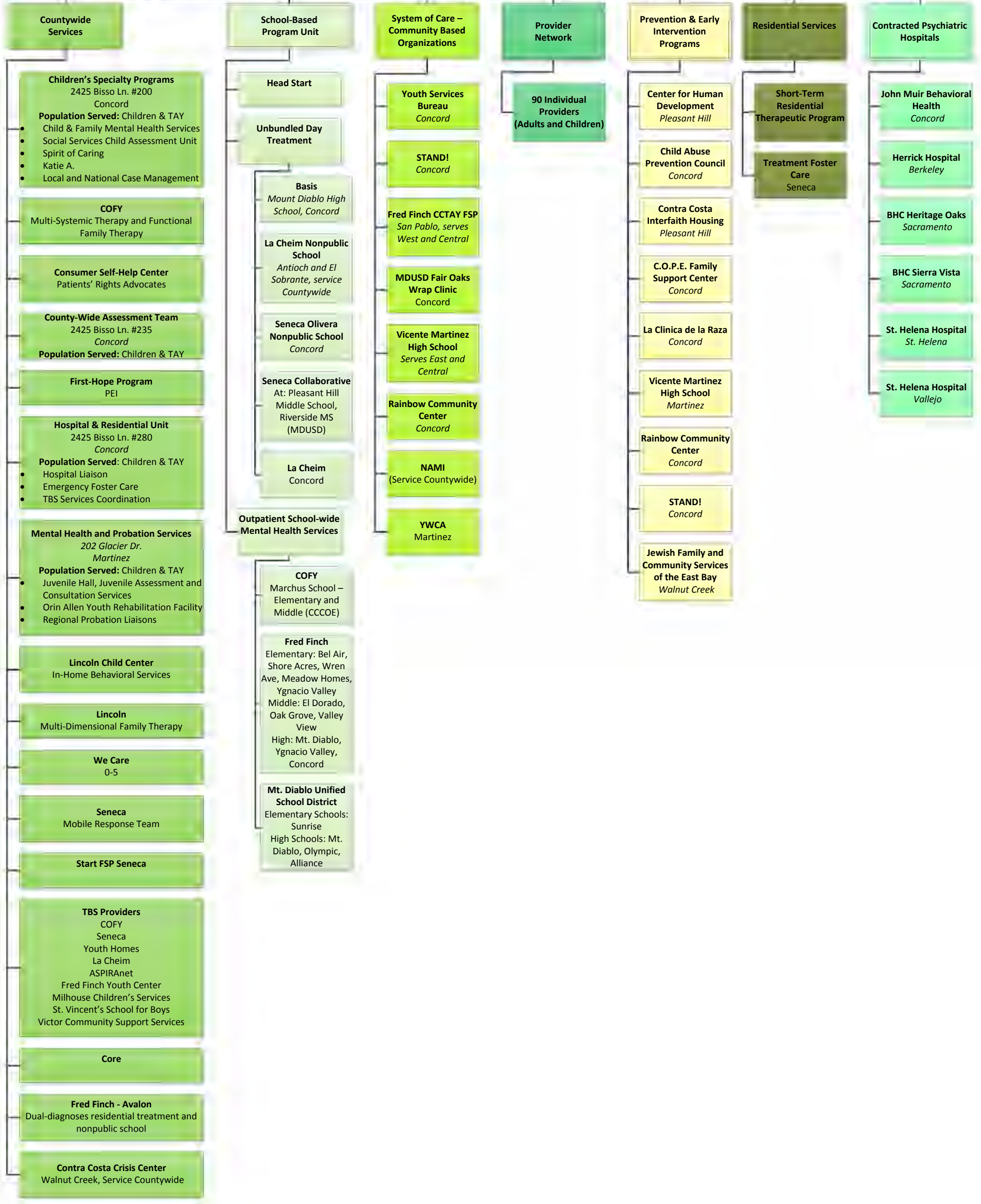
Central County Children's Mental Health Clinic
 2425 Bisso, Ste. 200
 Concord, CA 94520
 Population Served: Children and TAY
 Services:
 Psychiatric Services
 Outpatient Services
 Parent Partners
 Parent Project
 PIP Program
 Wrap Around Services
 Cognitive Behavioral Therapy
 Dialectical Behavior Therapy
 Trauma Focused Cognitive Behavioral Therapy
 Family Based Therapy for Eating Disorders

George & Cynthia Wellness Center
 Martinez

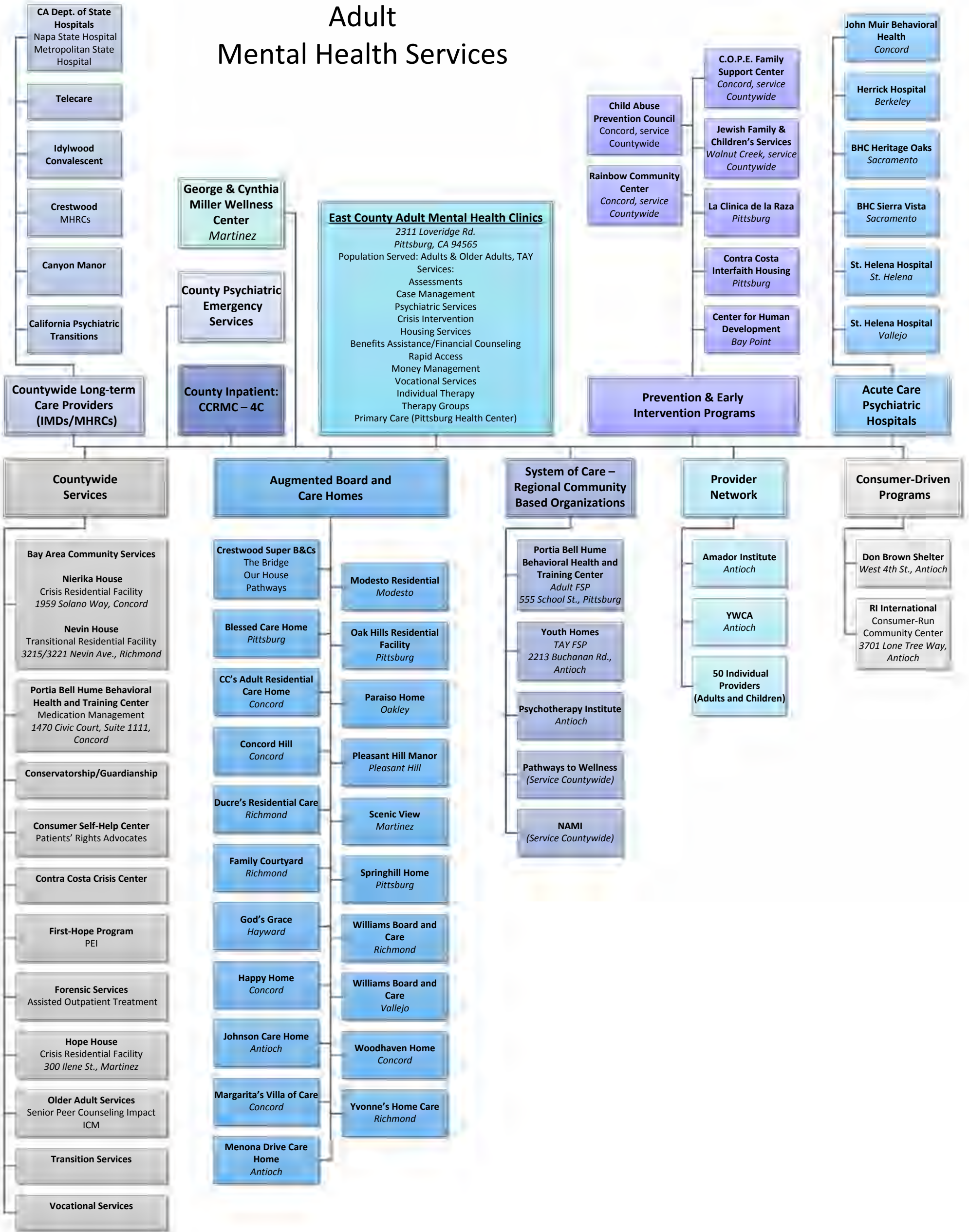
County Psychiatric Emergency Services

Child-Parent Psychotherapy

Family-Based Treatment for Eating Disorder



East County Adult Mental Health Services



East County Children's Mental Health Services

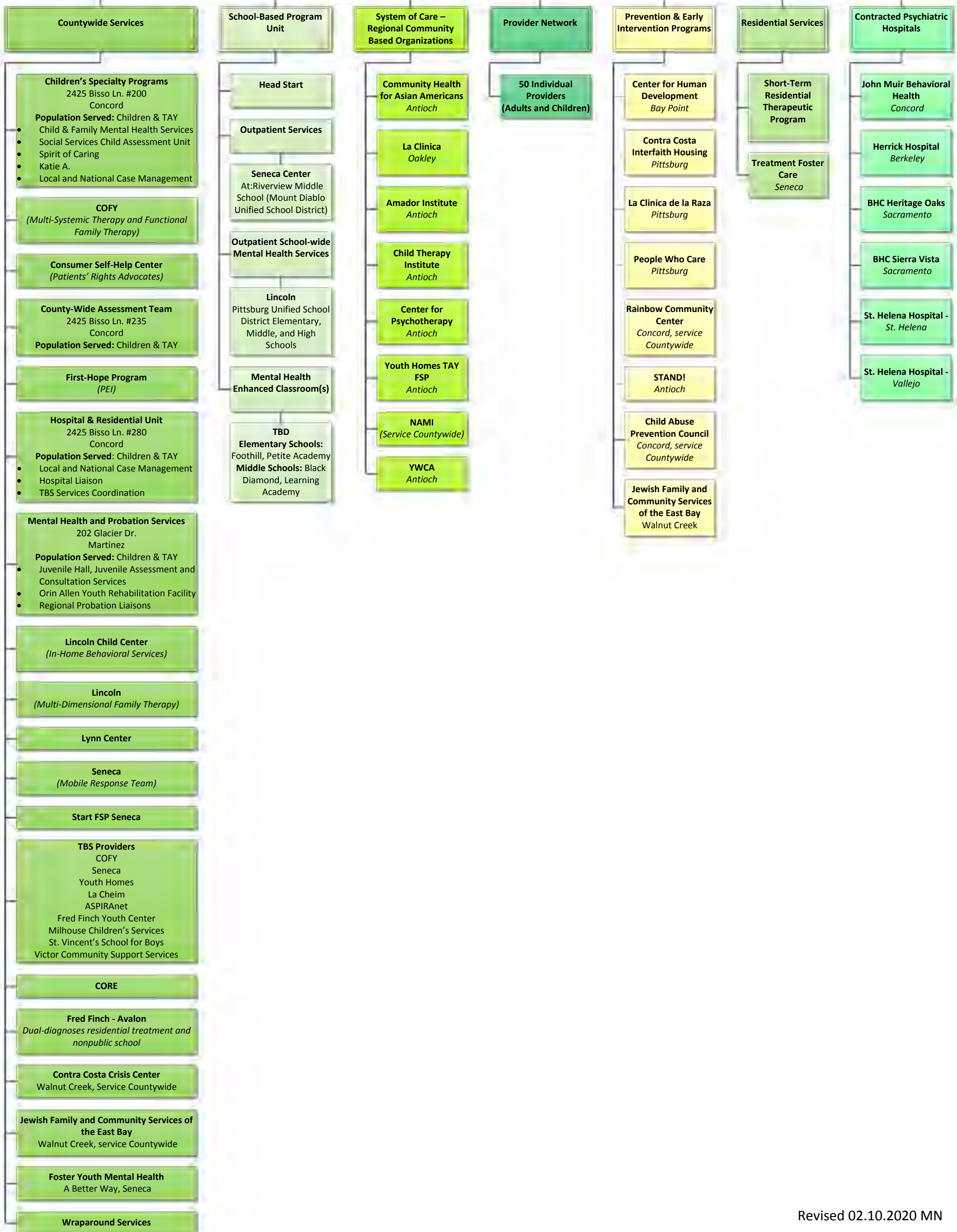
Antioch Children's Behavioral Health
 2335 Country Hills Drive
 Antioch, CA 94509
 Population Served: Children and TAY
 Services:
 Head Start Program
 Psychiatric Services
 Outpatient Services
 Parent Partners
 Parent Project
 Wrap Around Services
 Cognitive Behavioral Therapy
 Dialectical Behavior Therapy
 Trauma Focused Cognitive Behavioral Therapy
 Family Based Therapy for Eating Disorders
 NAMI/Basics

County Psychiatric Emergency Services

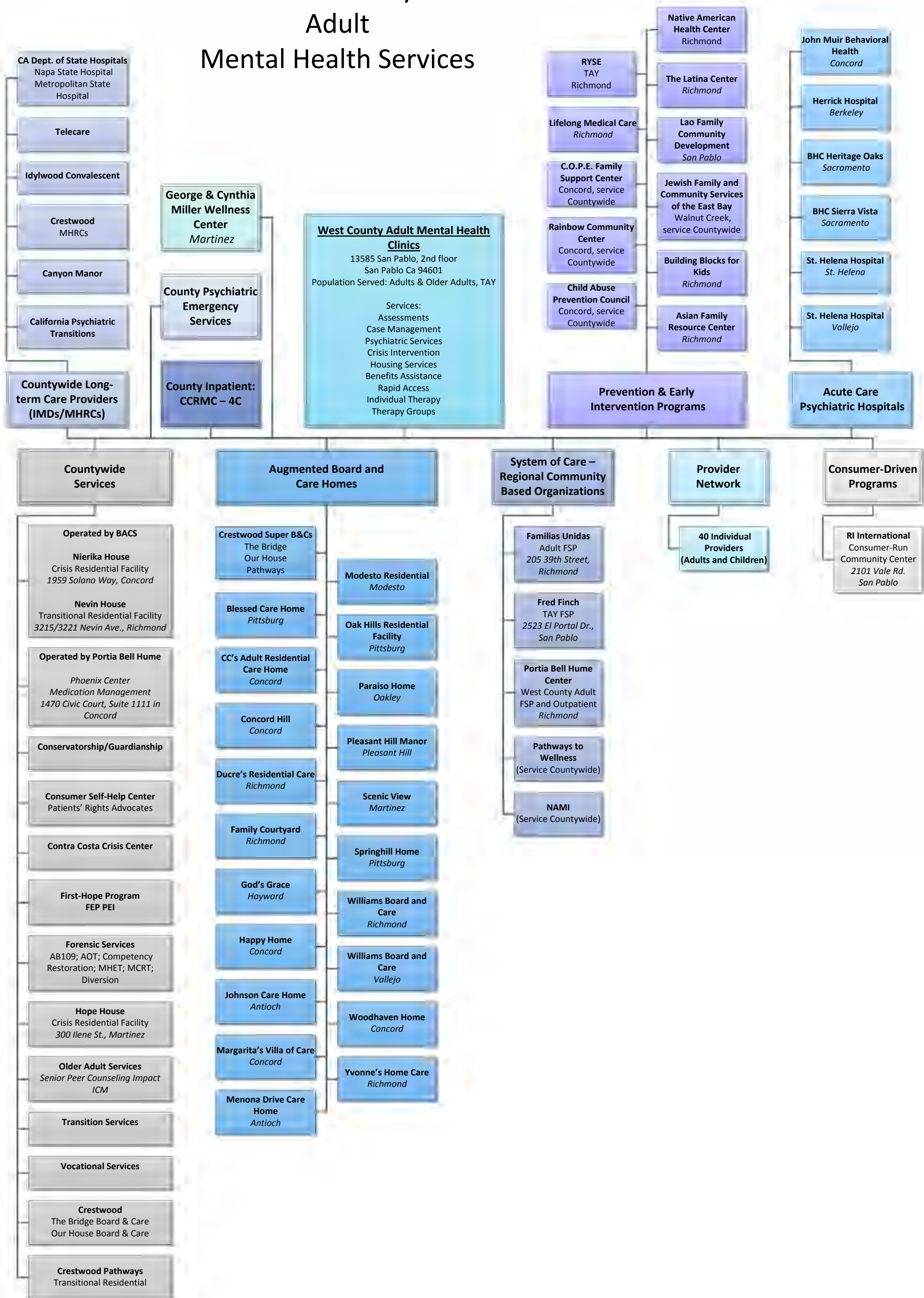
George & Cynthia Wellness Center
Martinez

Child-Parent Psychotherapy

Family-Based Treatment for Eating Disorder



West County Adult Mental Health Services



West County Children's Mental Health Services

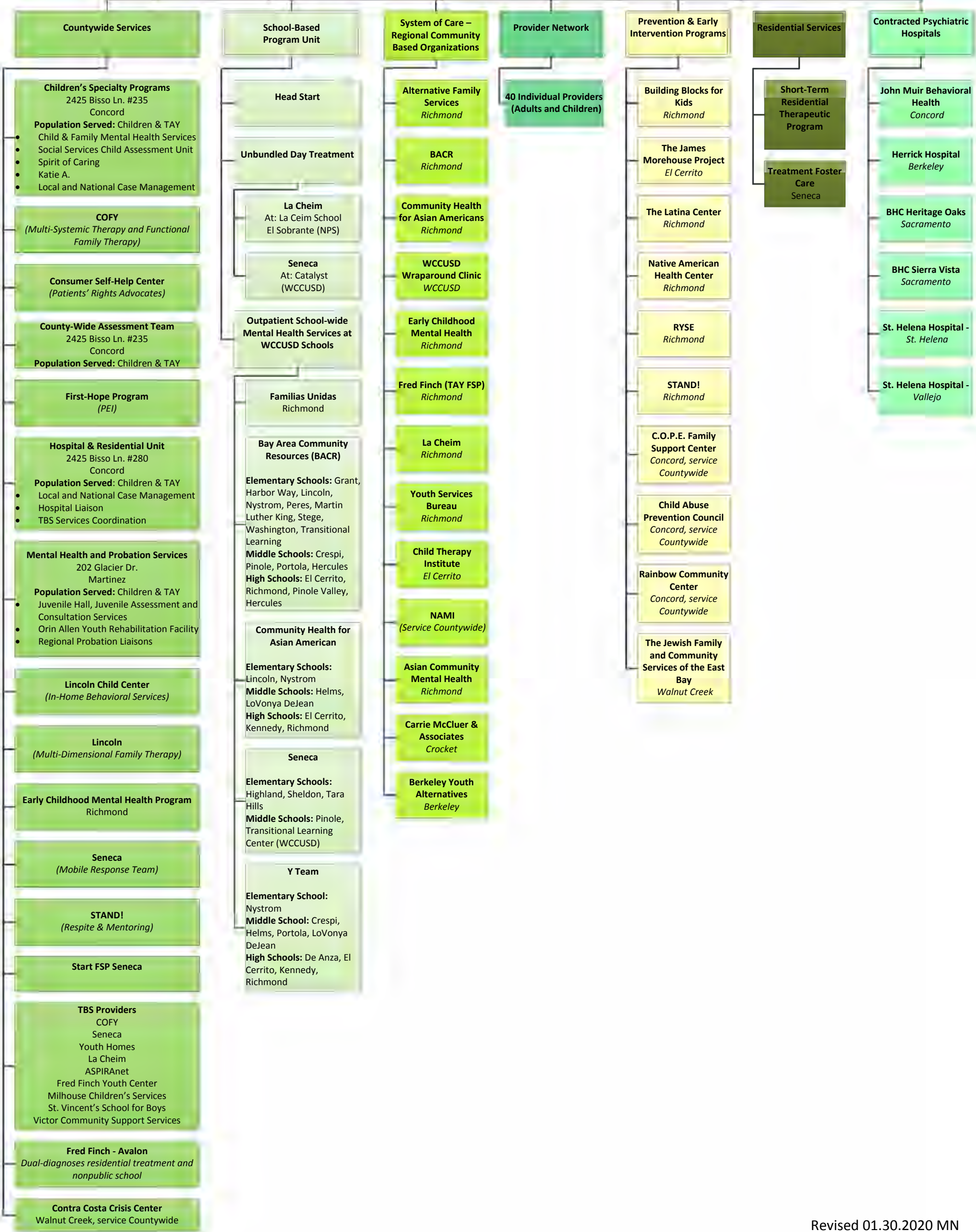
West County Children's Mental Health Clinic
 303 41st Street
 Richmond, CA
Population Served: Children and TAY
Services:
 Psychiatric Services
 Outpatient Services
 Parent Partners
 Wrap Around Services
 Cognitive Behavioral Therapy
 Dialectical Behavior Therapy
 Trauma Focused Cognitive Behavioral Therapy
 NAMI Basics

County Psychiatric Emergency Services

George & Cynthia Wellness Center
Martinez

Child-Parent Psychotherapy

Family-Based Treatment for Eating Disorder



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Appendix B

Program and Plan Element Profiles

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Asian Family Resource Center (AFRC)

Point of Contact: Sun Karnsouvong

Contact Information: Asian Family Resource Center (AFRC), 12240 San Pablo Ave,
Richmond, CA

Skarnsouvong@arcofcc.org

1. General Description of the Organization

AFRC provides multicultural and multilingual services, empowering the most vulnerable members of our community to lead healthy, productive and contributing lives.

2. Program: Building Connections (Asian Family Resource Center) - PEI

a. Scope of Services: Asian Family Resource Center (AFRC), under the fiscal sponsorship of Contra Costa ARC, will provide comprehensive and culturally-sensitive education and access to mental health services for Asian and Asian Pacific Islander (API) immigrant and refugee communities, especially the Southeast Asian and Chinese population of Contra Costa County. AFRC will employ multilingual and multidisciplinary staff from the communities which they serve. Staff will provide the following scope of services:

- i. Outreach and Engagement Services: Individual and/or community outreach and engagement to promote mental health awareness, educate community members on signs and symptoms of mental illness, provide mental health workshops, and promote mental health wellness through community events. Engage community members in various activities to screen and assess for mental illness and/or assist in navigating them into the service systems for appropriate interventions: community integration skills to reduce MH stressors, older adult care giving skills, basic financial management, survival English communication skills, basic life skills, health and safety education and computer education, structured group activities (on topics such as, coping with adolescents, housing issues, aid cut-off, domestic violence, criminal justice issues, health care and disability services), mental health education and awareness, and health/mental health system navigation. AFRC, in collaboration with community-based organizations, will participate in 3-5 mental health and wellness events to provide wellness and mental health outreach, engagement, and education to immigrants and refugees in the Contra Costa County.
- ii. Individual Mental Health Consultation: This service will also be provided to those who are exhibiting early signs of mental illness, to assess needs, identify signs/symptoms of mental health crisis/trauma, provide linkages/referrals or assist in navigation into the mental health system, provide wellness support groups, access essential community resources, and linkage/referral to mental health services. Peer Navigators will be utilized to support participants in accessing services in a culturally sensitive manner. These services will generally be provided for a period of less than one year.

- ACMHS will serve a minimum of 75 high risk and underserved Southeast Asian community members within a 12 month period, 25 of which will reside in East County with the balance in West and Central County.
- iii. Translation and Case Management: AFRC staff will provide translation and case management services to identified mono-lingual consumers in the West County Adult Behavioral Health Clinic in San Pablo, CA. Services will include attending medical appointments, assisting with applications and forms, advocacy and system navigation.
 - b. Target Population: Asian and Pacific Islander immigrant and refugee communities (especially Chinese and Southeast Asian population) in Contra Costa County
 - c. Payment Limit: FY 20-21: \$150,706
 - d. Number served: FY 18-19: 455 high risk and underserved community members
 - e. Outcomes:
 - All program participants received system navigation support for mental health treatment, Medi-Cal benefits, and other essential benefits.
 - Services are offered in the language of the consumer.
 - Program hosted three community wellness events and psycho-education workshops for the community.

Bay Area Community Services (BACS)

<https://www.bayareacs.org/>

Point of Contact: Jamie Almanza

Contact Information: Bay Area Community Services, Inc. (BACS)

629 Oakland Avenue, Oakland, CA 94611

(510) 415-4672, JAlmanza@bayareacs.org

1. General Description of the Organization

Bay Area Community Services' (BACS) mission is to uplift under-served individuals and their families by doing whatever it takes. BACS supports recovery for people experiencing psychiatric distress, through practical and therapeutic support. Their crisis residential programs are serene and home-like environments with around-the-clock care, supervision, and wellness & recovery support for individuals in crisis.

2. Program: Nierika & Nevin House: Crisis Residential Facility and Transitional Care - CSS

- a. Scope of Services: The County contracts with BACS to operate two programs: 1) Nierika House, a short term crisis residential treatment program for adults living with a serious mental illness and dual diagnoses, located in Central County, and 2) Nevin House, a 16-bed facility in West County that provides transitional care in a therapeutic milieu for adults living with a co-occurring mental health and substance use disorders.

Nierika House is a 2-week crisis residential treatment program for adults with mental health and dual diagnoses. Clients are referred from the Contra Costa County liaison, either as a stepdown from an inpatient hospitalization or a step up from the community and a diversion from inpatient care. A combination of therapeutic and psychiatric services aims to reduce the level of crisis so that a client can return to a lower level of care. A 24-hour staffing ratio of 1 staff per 8 clients allows for clients receive intensive structure and support, without requiring a hospital stay.

Nevin House is a 16-bed facility in Richmond, CA through a collaborative with Contra Costa County Behavioral Health Services and serves adults with co-occurring mental health and substance use challenges.

- b. Target Population: Adults ages 18 to 59 who require crisis support to avoid psychiatric hospitalization or are discharging from the hospital or long-term locked facilities and need step-down care to transition back to community living.
- c. Payment Limit: FY 20-21 \$305, 355
- d. Number served: In FY 18-19: Not Applicable.
- e. Outcomes: To be determined.

Building Blocks for Kids (BBK)

www.bbk-richmond.org

Point of Contact: Sheryl Lane

Contact Information: 310 9th Street, Richmond, CA 94804, (510) 232-5812

slane@bbk-richmond.org

1. General Description of the Organization

Building Blocks for Kids (BBK) amplifies the voices of parents/caregivers of color and partners with them to advance equitable access and opportunities for all youth to have a quality education and all families to achieve emotional and physical well-being. We realize our goals through healing centered care, leadership development, and parent-led advocacy. BBK serves parents and primary caregivers living in West Contra Costa County that primarily represent low-income African-American, Latinx and immigrant populations.

2. Program: Not Me Without Me - PEI

a. Scope of Services:

Building Blocks for Kids Collaborative, a project of Tides Center, will provide diverse West County households with improved access to mental health education, and mental health support. The *Not About Me Without Me* prevention and early intervention work addresses MHSA's PEI goal of providing Prevention services to increase recognition of early signs of mental illness, and intervening early in the onset of a mental illness.

Accordingly, the goals are three-fold: (1) working with families to ensure that they are knowledgeable about and have access to a network of supportive and effective mental health information and services; (2) reduce risk for negative outcomes related to untreated mental illness for parents/primary caregivers and children whose risk of developing a serious mental illness is significantly higher than average including cumulative skills-based training opportunities on effective parenting approaches; and, (3) train and support families to self-advocate and directly engage the services they need.

This work represents an evolution in our *Not About Me Without Me* approach to service provision by working toward a coordinated, comprehensive system that will support families in not just addressing mental illness and recovering from traumatic experiences but will fortify them to create community change. This system will continue to put resident interests and concerns at the fore and additionally be characterized by a model that enables organizations to: work more effectively and responsively with underserved residents in the Richmond and West Contra Costa community; improve outcomes; reduce barriers to success; increase provider accountability, and create a truly collaborative and healing environment using strategies that are non-stigmatizing and non-discriminatory.

b. Target Population: Parents and caregivers and their families living in West Contra Costa County

c. Payment Limit: FY 20-21: \$231,340

d. Number served: In FY 18-19: 438 Individuals (includes outreach and education events).

e. Outcomes

- In FY 18-19, BBK Health and Wellness Team met with 22 community organizations, government agencies and individuals around partnering and collaboration.
- 93 women participated in a total of 32 Black Women's and Latinx Peer Sanctuary groups where they received facilitated support for self-care, advocacy, personal goal setting and reclaiming positive cultural practices.
- Summer Program at Belding Garcia Park served approximately 95 children who were provided a healthy meal each day and introduced to wellness related activities and events; developmental playgroups held at Belding Garcia and Monterey Pines Apartments.
- BBK partnered with Child Abuse Prevention Council to offer weekly evidence-based parenting classes (Nurturing Parenting) in Spanish and English. A total of 58 parents/caregivers graduated from the 22-week program.

Center for Human Development (CHD)

<http://chd-prevention.org/>

Point of Contact: David Carrillo

Contact Information: 901 Sun Valley Blvd., Suite 220, Concord, CA 94520

(925) 349-7333, david@chd-prevention.org

1. General Description of the Organization

Center for Human Development (CHD) is a community-based organization that offers a spectrum of Prevention and Wellness services for at-risk youth, individuals, families, and communities in the Bay Area. Since 1972 CHD has provided wellness programs and support aimed at empowering people and promoting positive growth. Volunteers work side-by-side with staff to deliver quality programs in schools, clinics, and community sites throughout Contra Costa as well as nearby counties. CHD is known for innovative programs and is committed to improving the quality of life in the communities it serves.

2. Program: African American Wellness Program & Youth Empowerment

Program - PEI

- a. Scope of Services: The African American Wellness Program (formerly African American Health Conductor Program) serves Bay Point, Pittsburg, and surrounding communities. The purpose is to increase emotional wellness; reduce stress and isolation; and link African American participants, who are underserved due to poor identification of needs and lack of outreach and engagement, to appropriate mental health services. Key activities include: outreach through community events; culturally appropriate education on mental health topics through Mind, Body, and Soul support groups; conduct community health education workshops in accessible and non-stigmatizing settings; and navigation assistance for culturally appropriate mental health referrals.
- b. The Youth Empowerment Program provides LGBTQ youth and their allies in Antioch, Pittsburg, and surrounding East County communities with strength-based educational support services that build on youths' assets, raise awareness of mental health needs identification, and foster resiliency. Key activities include: a) Three weekly educational support groups that promote emotional health and well-being, increase positive identity and self-esteem, and reduce isolation through development of concrete life skills; b) one leadership group that meets a minimum of twice a month to foster community involvement; and c) linkage and referral to culturally appropriate mental health service providers in East County.
- c. Target Population: Wellness Program: African American residents in East County at risk of developing serious mental illness. Youth Empowerment Program: LGBTQ youth in East County
- d. Payment Limit: FY 20-21: \$166,493
- e. Number served: FY 18-19: 342 individuals were served in both programs combined
- f. Outcomes:
 - i. African American Wellness Program
 - Mind-Body-Soul support groups held in four different East County locations, reaching approximately 200 individuals
 - Provided 90 clients with health system navigation
 - Provided 17 clients with mental health referrals

- Hosted approximately 12 community health / mental health workshops throughout the year
- 100% of the participants in the Mind-Body-Soul peer health education support groups reported and increased wellness (wellbeing) within fiscal year.
- ii. Youth Empowerment Program
 - 137 youth participated in Empowerment programs in FY 18-19, including group and individual sessions
 - LGBTQ youth empowerment support groups held in Pittsburg and Antioch throughout the year with topics such as: “Family and Peer Conflict,” “Challenges to Relationships,” “Community Violence and Loss,” “Queer History and Activism,” “Stress, Anxiety and Depression,” “Identity Development and Coming Out.”
 - Facilitated four events or fieldtrips during the year, including the Youth Pride Prom, and a fieldtrip to the Castro District and the GLBT Museum in SF
 - 100% of participants in Empowerment in need of counseling services were informed and referred to LGBTQ-sensitive resources available to youth.
 - LGBTQ Youth Support Groups facilitated weekly (primarily during the school year) at the following locations: Pittsburg High, Deer Valley High, and Rivertown Resource Center in Antioch.

Central County Adult Mental Health Clinic (Contra Costa Behavioral Health Services)

<https://cchealth.org/mentalhealth/#simpleContained4>

Point of Contact: Kennisha Johnson, Mental Health Program Manager

Contact Information: 1420 Willow Pass Road, Suite 200, Concord, CA 94520

(925) 646-5480, Kennisha.Johnson@CCHHealth.org

1. General Description of the Organization

The Behavioral Health Services Division of Contra Costa Health Services combines Mental Health, Alcohol & Other Drugs and Homeless Program into a single system of care. The Central Adult Mental Health Clinic operates within Contra Costa Mental Health's Adult System of Care, and provides assessments, case management, therapy, groups, psychiatric services, crisis intervention, peer support, housing services, and benefits assistance. Within the Adult Mental Health Clinic are the following MHA funded programs and plan elements:

2. Plan Element: Adult Full Service Partnership Support - CSS

Contra Costa Mental Health has dedicated clinical staff at each of the three adult mental health clinics to provide support, coordination and rapid access for full service partners to health and mental health clinic services as needed and appropriate. Rapid Access Clinicians offer drop-in screening and intake appointments to clients who have been discharged from the County Hospital or Psychiatric Emergency Services but who are not open to the county mental health system of care. Rapid Access Clinicians will then refer clients to appropriate services and, when possible, follow-up with clients to ensure a linkage to services was made. If a client meets eligibility criteria for Full Service Partnership services, the Rapid Access Clinician will seek approval to refer the client to Full Service Partnership services. Clinic management acts as the gatekeepers for the Full Service Partnership programs, authorizing referrals and discharges as well as providing clinical oversight to the regional Full Service Partnership programs. Full Service Partnership Liaisons provide support to the Full Service Partnership programs by assisting the programs with referrals and discharges, offering clinical expertise, and helping the programs to navigate the County systems of care.

3. Plan Element: Clinic Support - CSS

General Systems Development strategies are programs or strategies that improve the larger mental health system of care. These programs and strategies expand and enhance the existing service structure to 1) assist consumers in obtaining benefits they are entitled to, educate consumers on how to maximize use of those benefits and manage resources, and 2) provide transportation support for consumers and families.

- a. Clinic Target Population: Adults aged 18 years and older, who live in Central County, are diagnosed with a serious mental illness and are uninsured or receive Medi-Cal benefits.
- b. Number Served: For FY 18-19: Approximately 2,102 Individuals.

Central County Children’s Mental Health Clinic (Contra Costa Behavioral Health Services)

<https://cchealth.org/mentalhealth/#simpleContained4>

Point of Contact: Betsy Hanna, Psy.D, Mental Health Program Manager

Contact Information: 2425 Bisso Lane, Suite 200, Concord, CA 94520

(925) 521-5767, Betsy.Hanna@CCHealth.org

1. **General Description of the Organization**

The Behavioral Health Services Division of Contra Costa Health Services combines Mental Health and Alcohol & Other Drugs into a single system of care. The Central Children’s Mental Health Clinic operates within Contra Costa Behavioral Health’s Children’s System of Care, and provides psychiatric and outpatient services, family partners, and Wraparound services. Within the Children’s Mental Health Clinic are the following MHSA funded plan elements:

2. **Plan Element: Clinic Support - CSS**

General Systems Development strategies are programs or strategies that improve the larger mental health system of care. These programs and strategies expand and enhance the existing service structure to assist consumers in the following areas:

- Family Partners and Wraparound Facilitation. The family partners assist families with advocacy, transportation assistance, navigation of the service system, and offer support in the home, community, and county service sites. Family partners support families with children of all ages who are receiving services in the children. Family partners are located in each of the regional clinics for children and adult services, and often participate on wraparound teams following the evidence-based model.
 - A Clinical Specialist in each regional clinic who provides technical assistance and oversight of evidence-based practices in the clinic.
 - Support for full service partners.
- a. **Target Population:** Children aged 17 years and younger, who live in Central County, are diagnosed with a serious emotional disturbance or serious mental illness, and are uninsured or receive Medi-Cal benefits.
 - b. **Number Served:** For FY 18-19: Approximately 934 Individuals.

Child Abuse Prevention Council (CAPC)

www.capc-coco.org

Point of Contact: Carol Carrillo

Contact Information: 2120 Diamond Blvd #120, Concord, CA 94520

ccarrillo@capc-coco.org

1. General Description of the Organization

The Child Abuse Prevention Council has worked for many years to prevent the maltreatment of children. Through providing education programs and support services, linking families to community resources, mentoring, and steering county-wide collaborative initiatives, CAPC has led Contra Costa County's efforts to protect children. It continually evaluates its programs in order to provide the best possible support to the families of Contra Costa County.

2. Program: The Nurturing Parenting Program - PEI

- a. Scope of Services: The Child Abuse Prevention Council of Contra Costa will provide an evidence-based curriculum of culturally, linguistically, and developmentally appropriate, Spanish speaking families in East County, and Central County's Monument Corridor. Four classes will be provided for 12-15 parents each session and approximately 15 children each session 0-12 years of age. The 22-week curriculum will immerse parents in ongoing training, free of charge, designed to build new skills and alter old behavioral patterns intended to strengthen families and support the healthy development of their children in their own neighborhoods. Developmental assessments and referral services will be provided to each family served in the program using strategies that are non-stigmatizing and non-discriminatory. Families will be provided with linkages to mental health and other services as appropriate. Providing the Nurturing Parenting Program in the Monument Corridor of Concord and East County allows underserved parents and children access to mental health support in their own communities and in their primary language.
- b. Target Population: Latino children and their families in Central and East County.
- c. Payment Limit: FY 20-21: \$132,728
- d. Number served: In FY 18-19: 164 parents and children
- e. Outcomes:
 - Four 22-week classes in Central and East County serving parents and their children.
 - All parent participants completed pre- and post-tests. All parents improved their scores on at least four out of five 'parenting constructs' (appropriate expectations, empathy, discipline, self-awareness, and empowerment).

Community Options for Families and Youth, Inc. (COFY, Inc.)

www.cofy.org

Point of Contact: David Bergesen and Gabriel Eriksson

Contact Information: 3478 Buskirk Avenue, Suite 260, Pleasant Hill CA 94523

(925) 943-1794, d.bergesen@cofy.org or g.eriksson@cofy.org

1. General Description of the Organization

Community Options for Families and Youth (COFY) is a multi-disciplinary provider of mental health services. COFY's mission is to work with youth whose high-intensity behaviors place them at risk of hospitalization or residential treatment. Their mental health clinicians work collaboratively with caregivers, educators, and social service professionals to help exasperated families restore empathic relationships and maintain placement for their children.

2. Program: Multisystemic Therapy (MST) – Full Service Partnership (FSP) - CSS

Multisystemic Therapy (MST) is an Evidence Based Program ecological model designed to work in home with family and caregivers. MST addresses complex clinical, behavioral, social, and educational problems experienced by the youth. Clients are referred by the Juvenile Probation Mental Health Liaisons, Probation Officers, and Regional Clinic Program Managers. The MST clinician primarily works with parents and caregivers to identify family goals as well as to target behaviors that put the adolescent into contact with Juvenile Probation. This intensive intervention model includes multiple sessions per week over a period of up to six months.

- a. Scope of Services: Services include but are not limited to outreach and engagement, case management, outpatient mental health services, crisis intervention, collateral services, flexible funds. COFY MST staff must be available to consumer on a 24/7 basis.
- b. Target Population: Children who have a serious emotional disturbance or serious mental illness; and have been identified as a juvenile offender or are at risk of involvement with Probation due to delinquent behavior. Services are county-wide.
- c. Payment Limit: FY 20-21 \$1,107,602
- d. Number served: In FY18-19 COFY FSP served 79 individuals.
- e. Outcomes:
 - Reduction in incidence of psychiatric crisis
 - Increase in Juvenile Assessment and Consultation Services (JACS)

Table 1. Pre- and post-enrollment utilization rates for 79 Fred Finch FSP participants enrolled in the FSP program during FY 18-19

	No. pre-enrollment	No. post-enrollment	Rate pre-enrollment	Rate post-enrollment	%change
<i>PES episodes</i>	16	3	0.024	0.008	-65.5%
<i>Inpatient episodes</i>	0	0	0.000	0.00	0
<i>Inpatient days</i>	0	0	0.000	0.000	0
<i>JACS</i>	68	49	0.103	0.136	+0.033

Contra Costa Crisis Center

www.crisis-center.org

Point of Contact: Tom Tamura

Contact Information: P.O. Box 3364 Walnut Creek, CA 94598

925 939-1916, x107, TomT@crisis-center.org

1. General Description of the Organization

The mission of the Contra Costa Crisis Center is to keep people alive and safe, help them through crises, and connect them with culturally relevant resources in the community.

2. Program: Suicide Prevention Crisis Line

a. Scope of Services:

- Contra Costa Crisis Center will provide services to prevent suicides throughout Contra Costa County by operating a nationally certified 24-hour suicide prevention hotline. The hotline lowers the risk of suicide by assuring 24-hour access to real time services rendered by a trained crisis counselor who not only assesses suicide and self-harm lethality and provides intervention, but links callers to numerous mental health treatment options. This linkage occurs via referral to culturally relevant mental health services as well as provides REAL TIME warm transfer to those services when appropriate. Because the hotline operates continuously regardless of time or day, all callers receive timely intervention and access to service WHEN THEY NEED IT and immediately upon their request. The Crisis Center's programs are implemented (including agency program and hiring policies, bylaws, etc.) in a welcoming and intentionally non-discriminatory manner. Much of our outreach activities and staff/volunteer training activities center around increased awareness of myriad mental health issues, as well as mental health services, consumer stigma reduction in an effort to increase community comfort at accessing services and in referring those in need.
- Key activities include: answering local calls to toll-free suicide hotlines, including a Spanish-language hotline; the Crisis Center will maintain an abandonment rate at or below national standard; assisting callers whose primary language other than English or Spanish through use of a tele-interpreter service; conducting a lethality assessment on each crisis call consistent with national standards; making follow-up calls to persons (with their consent) who are at medium to high risk of suicide with the goal of 99% one-month follow up survival rate; and training all crisis line staff and volunteers in a consistent and appropriate model consistent with AAS (American Association of Suicidology) certification. As a result of these service activities, >99% of people who call the crisis line and are assessed to be at medium to high risk of suicide will be survivors one month later; the Crisis Center will continuously recruit and train crisis line volunteers to a minimum pool of 25 multi-lingual/culturally competent individuals within the contract year; Spanish-speaking counselors will be provided 80 hours per week.

- The Crisis Center will provide community outreach and education about how to access crisis services. Priority and vigorous outreach efforts are directed to underserved and hard to reach populations such as youth, elderly, isolated, persons with limited English, LGBTQ, etc. and focus changes as community needs emerge and are identified.
 - The Crisis Center will offer grief support groups and postvention services to the community
 - The Crisis Center will liaison with the County Coroner to provide referrals for grieving survivors (and mitigating contagion).
 - In Partnership with County Behavioral Health, the Contra Costa Crisis Center will co-chair the Countywide Suicide Prevention Committee.
- b. Target Population: Contra Costa County residents in crisis.
- c. Payment Limit: FY 20-21: \$529,606
- d. Number served: In FY18-19: 68,449 total calls were fielded.
- e. Outcomes:
- Spanish language coverage was provided 80 hours/week
 - Call abandonment rate was 1.2%
 - Lethality assessments and follow up calls were provided for 100% of callers rated mid to high level risk.
 - Responded to 18,128 calls from people in crisis, suicidal or experiencing mental health issues.
 - A pool of 36 volunteers was maintained, and 3 volunteer trainings were offered during the year

Counseling Options Parent Education (C.O.P.E.) Family Support Center

<http://copefamilysupport.org/>

Point of Contact: Cathy Botello, Executive Director

Contact Information: 3000 Citrus Circle, Ste. 220, Walnut Creek, CA 94598

(925) 689-5811, cathy.botello@copefamilysupport.org

1. General Description of the Organization

C.O.P.E.'s mission is to prevent child abuse by providing comprehensive support services to strengthen family relationships and bonds, empower parents, encourage healthy relationships, and cultivate nurturing family units to encourage an optimal environment for the healthy growth and development of parents and children through parent education.

2. Program: Positive Parenting Program (Triple P) Education and Support – PEI

- a. **Scope of Services:** In partnership with First 5 Contra Costa Children and Families Commission and Contra Costa County Behavioral Health Services, C.O.P.E. is funded to deliver Positive Parenting Program classes to parents of children ages 0–17. The C.O.P.E Family Support Center will provide approximately 21 services using the evidence-based Triple P — Positive Parenting Program Level 2 Seminar, Level 3 Primary Care, Level 4 Group, Level 5 Pathways, Level 5 Enhanced, Level 5 Transitions, Level 5 Lifestyle multi-family support groups, at low or no cost to parents of children two to seventeen years of age.

The program utilizes an evidence based self-regulatory model that focuses on strengthening the positive attachment between parents and children by building a parent's capacity for the following five aspects:

- i. **Self-sufficiency** - having the ability to use one's own resources to independently solve problems and decrease reliance on others.
- ii. **Self-efficacy** - having the confidence in performing daily parenting tasks.
- iii. **Self-management** - having the tools and skills needed to enable change.
- iv. **Personal agency** - attributing the changes made in the family to own effort or the effort of one's child.
- v. **Problem-solving** - having the ability to apply principles and strategies, including creating parenting plans to manage current or future problems.

All classes are available in Spanish, Arabic, Farsi and/or English. In order to outreach to the community about the curriculum and benefits of Triple P Parenting, C.O.P.E. provides management briefings, orientation and community awareness meetings to partner agencies. C.O.P.E. supports and organizes annual trainings for other partnering agencies, including pre-accreditation trainings, fidelity oversight and clinical and peer support in an effort to build and maintain a pool of Triple P practitioners.

- a. **Target Population:** Contra Costa County parents of children and youth with identified special needs. Our targeted population includes caregivers residing in underserved communities throughout Contra Costa County.

- b. Payment Limit: FY 20-21: \$260,836 (ages 6–17), through First Five: \$86,949 (ages 0–5).
- c. Number served: In FY 18-19: 226
- d. Outcomes:
- Offered Triple P evidenced based parenting classes at 18 site locations throughout East and Central County
 - Pre and Post Test Survey results indicate program participants showed a 46% decrease in depression, 35% decrease in anxiety, and 32% decrease in overall stress
 - Access and linkage to on-going treatment supported through warm hand off referrals for housing, vocational, legal and mental health services

Crestwood Behavioral Health, Inc.

<https://crestwoodbehavioralhealth.com/>

Point of Contact: Travis Curran, Campus Administrator for Pleasant Hill Campus

Contact Information: 550 Patterson Boulevard, Pleasant Hill, CA 94523

(925) 938-8050, tcurran@cbhi.net

1. General Description of the Organization

The mission at Crestwood Healing Center is to partner with Contra Costa County clients, employees, families, business associates, and the broader community in serving individuals affected by mental health issues. Together, they enhance quality of life, social interaction, community involvement and empowerment of mental health clients toward the goal of creating a fulfilling life. Clients are assisted and encouraged to develop life skills, participate in community based activities, repair or enhance primary relationships, and enjoy leisure activities. A supportive, compassionate, and inclusive program increases motivation and commitment.

2. Program: The Pathway Program (Mental Health Housing Services – CSS

The Pathway Program provides psychosocial rehabilitation for 16 clients who have had little, if any, previous mental health treatment. The program provides intensive skills training to promote independent living. Many clients complete their high school requirements, enroll in college or are participating in competitive employment by the end of treatment.

a. Scope of Services:

- Case management
- Mental health services
- Medication management
- Crisis intervention
- Adult residential

b. Target Population: Adults aged 18 years and older, who live in Central County, are diagnosed with a serious mental illness and are uninsured or receive Medi-Cal benefits.

c. Payment Limit: FY 20-21 \$1,210,356

d. Number served: For FY 18–19: Capacity of 64 beds at The Bridge in Pleasant Hill. Capacity of 30 beds at Our House in Vallejo.

e. Outcomes: To be determined.

Divine's Home

Point of Contact: Maria Riformo

Contact Information: 2430 Bancroft Lane, San Pablo, CA 94806

(510) 222-4109, HHailey194@aol.com

1. General Description of the Organization

The County contracts with Divine's Home, a licensed board and care operator, to provide additional staff care to enable those with serious mental illness to avoid institutionalization and enable them to live in the community.

2. Program: Augmented Board and Cares – MHSA Housing Services - CSS

- a. Scope of Services: Augmented residential services, including but not limited to:
 - Medication management
 - Nutritional meal planning
 - Assistance with laundry
 - Transportation to psychiatric and medical appointments
 - Improving socialization
 - Assist with activities of daily living (i.e., grooming, hygiene, etc.)
 - Encouraging meaningful activity
 - Other services as needed for individual residents
- b. Target Population: Adults aged 60 years and older, who live in Western Contra Costa County, are diagnosed with a serious mental illness and are uninsured or receive Medi-Cal benefits.
- c. Number served: For FY 18-19: Capacity of 6 beds.

East County Adult Mental Health Clinic (Contra Costa Behavioral Health Services)

<https://cchealth.org/mentalhealth/#simpleContained4>

Point of Contact: Beverly Fuhrman, Program Manager

Contact Information: 2311 Loveridge Road, Pittsburg, CA 94565

(925) 431-2621, Beverly.Fuhrman@CCHealth.org

1. General Description of the Organization

East County Adult Mental Health Services operates within Contra Costa Mental Health's Adult System of Care. Services are provided within a Care Team model. Each Care Team is comprised of a core team of psychiatrists, therapists, and community support workers. Additional services may be provided by nurses, family support worker, and a substance abuse counselor. The initial assessment, Co-Visit, is provided jointly by a psychiatrist and a therapist where both mental health and medication needs are addressed at this initial visit. Other services include crisis intervention, individual/group therapy, case management, housing services, benefits assistance, vocational services, and linkage to community-based programs and agencies.

2. Plan Element: Adult Full Service Partnership Support - CSS

Contra Costa Mental Health has dedicated clinicians at each of the three adult mental health clinics to provide support, coordination and rapid access for full service partners to health and mental health clinic services as needed and appropriate. Rapid Access Clinicians offer drop-in screening and intake appointments to clients who have been discharged from the County Hospital or Psychiatric Emergency Services but who are not open to the county mental health system of care. Rapid Access Clinicians will then refer clients to appropriate services and, when possible, follow-up with clients to ensure a linkage to services was made. If a client meets eligibility criteria for Full Service Partnership services, the Rapid Access Clinician will seek approval to refer the client to Full Service Partnership services. Clinic management act as the gatekeepers for the Full Service Partnership programs, authorizing referrals and discharges as well as providing clinical oversight to the regional Full Service Partnership programs. Full Service Partnership Liaisons provide support to the Full Service Partnership programs by assisting the programs with referrals and discharges, offering clinical expertise, and helping the programs to navigate the County systems of care.

3. Plan Element: Clinic Support - CSS

General Systems Development strategies are programs or strategies that improve the larger mental health system of care. These programs and strategies expand and enhance the existing service structure to assist consumers in 1) obtaining benefits they are entitled to, educate consumers on how to maximize use of those benefits and manage resources, and 2) provide transportation support for consumers and families.

- a. Clinic Target Population: Adults aged 18 years and older, who live in East County, are diagnosed with a serious mental illness and are uninsured or receive Medi-Cal benefits.
- b. Number Served: For FY 18-19 Approximately 2,221 Individuals.

East County Children’s Mental Health Clinic (Contra Costa Behavioral Health Services)

<https://cchealth.org/mentalhealth/#simpleContained4>

Point of Contact: Christine Madruga, Program Manager

Contact Information: 2335 Country Hills Drive, Antioch, CA 94509

(925) 608-8736, Christine.Madruga@CCHealth.org

1. General Description of the Organization

The Behavioral Health Services Division of Contra Costa Health Services combines Mental Health, Alcohol & Other Drugs and Homeless Program into a single system of care. The East Children’s Mental Health Clinic operates within Contra Costa Behavioral Health’s Children’s System of Care, and provides psychiatric and outpatient services, family partners, and wraparound services. Within the Children’s Behavioral Health Clinic are the following MHSA funded plan elements:

2. Plan Element: Clinic Support - CSS

General Systems Development strategies are programs or strategies that improve the larger mental health system of care. These programs and strategies expand and enhance the existing service structure to assist consumers in the following areas:

- Family Partners and Wraparound Facilitation. The family partners assist families with advocacy, transportation assistance, navigation of the service system, and offer support in the home, community, and county service sites. Family partners support families with children of all ages who are receiving services in the clinic. Family partners are located in each of the regional clinics for children and adult services, and often participate on wraparound teams following the evidence-based model.
 - A Clinical Specialist/EBP Team Leader in each regional clinic who provides technical assistance, clinical consultation, and oversight of evidence-based practices in the clinic.
 - Support for full service partnership programs.
- a. Target Population: Children and youth aged 5 through 22 years, who live in East County, are diagnosed with a serious emotional disturbance or serious mental illness, and are uninsured or receive Medi-Cal benefits.
 - b. Number Served: For FY 18-19: Approximately 729 Individuals.

Familias Unidas (formerly Desarrollo Familiar, Inc.)

<http://www.familias-unidas.org/>

Point of Contact: Lorena Huerta, Executive Director.

Contact Information: 205 39th Street, Richmond, CA 94805

(510) 412–5930, LHuerta@Familias-Unidas.org.

1. General Description of the Organization

Familias Unidas exists to improve wellness and self-sufficiency in Latino and other communities. The agency accomplishes this by delivering quality mental health counseling, service advocacy, and information/referral services. Familias Unidas programs include: mental health, education and prevention, and information/referrals.

2. Program: Familias Unidas – Full Service Partnership - CSS

Familias Unidas provides a comprehensive range of services and supports in Contra Costa County to adults with serious emotional disturbance/serious mental illness who are homeless or at serious risk of homelessness. Services are based in West Contra Costa County.

a. Scope of Services:

- Services are provided using an integrated team approach, based on a modified Assertive Community Treatment (ACT) model of care. Services include:
- Outreach and engagement
- Case management
- Outpatient Mental Health Services, including services for individuals with co-occurring mental health & alcohol and other drug problems
- Crisis Intervention
- Collateral services
- Medication support (may be provided by County Physician)
- Housing support
- Flexible funds
- Contractor must be available to the consumer on a 24/7 basis

b. Target Population: Adults in West County, who are diagnosed with a serious mental illness, are homeless or at imminent risk of homelessness, are at or below 300% of the federally defined poverty level, and are uninsured or receive Medi-Cal benefits.

c. Payment Limit: FY 20-21 \$233,088

d. Number served: For FY 18-19: 20 Individuals

e. Outcomes: For FY 18-19:

- Program participants will experience a net reduction in their Psychiatric Emergency Services utilization rate of at least 40% when the annual utilization rate for the clients' most recent 12 months of service, or total number of months the client has been enrolled for less than 12 months, is compared to the pre-enrollment rate.*
- Program participants will experience a net reduction in their inpatient utilization rate of at least 60% when the annual utilization rate for the clients' most recent 12 months of service, or total number of months if a client has been enrolled for less than 12 months, is compared to the pre-enrollment rate.*
- 75% of FSP participants placed into housing will receive housing support to maintain housing stability or be progressively placed into more independent living environments, as appropriate.

- 75% of FSP participants will rank Familias Unidas FSP services with a score of 4 or higher in the Client Satisfaction Questionnaire (CSQ-8), twice annually, or upon client discharge from the program.
- Less than 25% of active Familias Unidas FSPs will be arrested or incarcerated post-enrollment measured at the end of the fiscal year.
- Collect baseline data utilizing an engagement in meaningful activity/quality of life assessment tool (tool to be determined).
- Decrease in incidence of psychiatric crisis
- Decrease of the incidence of restriction

Table 1. Pre-and post-enrollment utilization rates for 20 Familias Unidas (Desarrollo Familiar, Inc.) FSP Participants enrolled in the FSP program during FY 18-19

	No. pre-Enrollment	No. post-enrollment	Rate pre-enrollment	Rate post-enrollment	% change
<i>PES episodes</i>	28	14	0.126	0.061	-51.7%
<i>Inpatient episodes</i>	8	5	0.036	0.022	-39.7%
<i>Inpatient days</i>	76	51	0.342	0.222	-81.4%

First Five Contra Costa

<http://www.first5coco.org/>

Point of Contact: Wanda Davis

Contact Information: 1486 Civic Ct, Concord CA 94520.

(925) 771-7328, wdavis@firstfivecc.org

1. General Description of the Organization

The mission of First 5 Contra Costa is to foster the optimal development of children, prenatal to five years of age. In partnership with parents, caregivers, communities, public and private organizations, advocates, and county government, First Five supports a comprehensive, integrated set of sustainable programs, services, and activities designed to improve the health and well-being of young children, advance their potential to succeed in school, and strengthen the ability of their families and caregivers to provide for their physical, mental, and emotional growth.

2. Programs: Triple P Positive Parenting Program - (PEI)

- a. Scope of Services: First Five Contra Costa and Contra Costa Behavioral Health jointly fund the Triple P Positive Parenting Program that is provided to parents of age 0 - 5 children. The intent is to reduce the maltreatment of children by increasing a family's ability to manage their children's behavior and to normalize the need for support to develop positive parenting skills. The Triple P program provides timely access to service by placing the classes throughout county and offering classes year round. The Program has been proven effective across various cultures, and ethnic groups. Triple P is an evidence based practice that provides preventive and intervention support. First 5 Contra Costa provides over-site of the subcontractor, works closely with the subcontractor on program implementation, identifying, recruiting and on-boarding new Triple P Practitioners, management of the database, review of outcome measurements, and quality improvement efforts. The partnership is intended to provide *outreach for increasing recognition of early signs of mental illness*.
- b. Target Population: Contra Costa County parents of at risk 0–5 children.
- c. Payment Limit: FY 20-21: \$86,949
- d. Number Served: In FY 18-19: 226 parents in East and Central County (via partnership with C.O.P.E.)
- e. Outcomes:
 - Completed 18 free Triple P parenting classes for East and Central County (through partnership with C.O.P.E.)
 - Offered case management support to parents as appropriate

First Hope (Contra Costa Behavioral Health Services)

<http://www.firsthopeccc.org/>

Point of Contact: Jude Leung, Mental Health Program Manager

Contact Information: 391 Taylor Boulevard, Suite 100, Pleasant Hill, CA 94523

925-608-6550, yatmingjude.leung@cchealth.org

1. General Description of the Organization

Contra Costa Behavioral Health Services combines Mental Health, Alcohol & Other Drugs and Homeless Program into a single system of care. The First Hope program operates within Contra Costa Behavioral Health's Children's System of Care but is a hybrid program serving both children and young adults.

2. Program: First Hope: Early Identification and Intervention in Psychosis - PEI

a. Scope of Service: The mission of the First Hope program is to reduce the incidence of psychosis and the secondary disability of those developing a psychotic disorder in Contra Costa County through:

- Early Identification of young people between ages 12 and 30 who are showing very early signs of psychosis and are determined to be at risk for developing a serious mental illness.
- Engaging and providing immediate treatment to those identified as "at risk", while maintaining progress in school, work and social relationships.
- Providing an integrated, multidisciplinary team approach including psychoeducation, multi-family groups, individual and family therapy, case management, occupational therapy, supported education and vocation, family partnering, and psychiatric services within a single service model.
- Outreach and community education with the following goals: 1) identifying all young people in Contra Costa County who are at risk for developing a psychotic disorder and would benefit from early intervention services; and 2) reducing stigma and barriers that prevent or delay seeking treatment through educational presentations.
- In FY 18-19, the program expanded to offer Coordinated Specialty Care (CSC) services to First Episode Psychosis (FEP) young people ages 16-30, and their families, who are within 18 months of their first episode

b. Target Population: 12-30 year old young people and their families

c. Total Budget: FY 20-21: \$2,587,099

d. Staff: 27 FTE full time equivalent multi-disciplinary staff

e. Number served: FY 18-19: 661

f. Outcomes:

- Help clients manage Clinical High Risk symptoms and maintain progress in school, work and relationships
- Zero conversion from clinical high risk to psychosis in FY 18-19
- Reduce the stigma associated with symptoms
- Reduce necessity to access psychiatric emergency services/ inpatient care

Long Term Public Health Outcomes:

- Reduce conversion rate from Clinical High Risk symptoms to schizophrenia
- Reduce incidence of psychotic illnesses in Contra Costa County

- Increase community awareness and acceptance of the value and advantages of seeking mental health care early

Forensic Mental Health (Contra Costa Behavioral Health Services)

Point of Contact: Marie Scannell, Program Manager
Contact Information: 1430 Willow Pass Road, Suite 100, Concord CA 94520
(925) 288-3915, Marie.Scannell@CCHHealth.org

1. General Description of the Organization

The Behavioral Health Services Division of Contra Costa Health Services combines Mental Health, Alcohol & Other Drugs and Homeless Program into a single system of care. The Forensic Services team operates within Contra Costa Mental Health's Adult System of Care, and works closely with Adult Probation, *the courts, and local police departments.*

2. Program: Forensic Services - CSS

The Forensics Services team is a multidisciplinary team comprised of mental health clinical specialists, registered nurses and community support workers. The purpose of the team is to engage and offer voluntary services to participants who are seriously and persistently mentally ill and are involved in the criminal justice system. Forensic Services hosts office hours at the three regional probation offices to enhance the opportunity for screening and service participation. The co-located model allows for increased collaboration among the participants, service providers, and Deputy Probation Officers.

The Forensic MHCS, CSWs, and nurses coordinate to offer Case Management services, individual therapy, and evidence based group therapies (CBSST, Seeking Safety and WRAP). WRAP services are also provided on an individual basis. In addition, monthly Case Coordination meetings are held for each probation department (east, west, and central) with the Probation Officers, Forensic MH staff, and other community providers. These meetings are used to discuss and coordinate services for individual probationers that are facing challenges in engaging and utilizing services.

The forensic staff participates in continuation of care by initiating contacts with probationers while in custody. These contacts are both pre-release and during probation violations. In addition, the Forensic CSW and clinicians provides WRAP & CBSST groups in MDF. The Forensic MHCS located at east county probation has begun coordination of, and providing, services for the TAY population in conjunction with re-entry services.

AOT: The Forensic Mental Health Team (FMHT) manages and provides an Assistant Outpatient Treatment Program, aka Laura Law AB 1421. The FMHT works in conjunction with Mental Health Systems (MHS) to provide contracted services. All requests for potential AOT services come through the FMHT.

The FMHT is responsible to determine if the requestors meet the requirements as stated in the Welfare and Institution code and if the person for whom the request is being made meets the 9 criteria for eligible AOT services. The FMHT also provides linkage to other services for individuals that do not meet all the criteria for AOT.

- a. Scope of Services: Authorized in Fiscal Year 2011-12 four clinical specialists were funded by MHSA to join Forensics Services Team. This team works very closely with the criminal justice system to assess referrals for serious mental illness, provide rapid access to a treatment plan, and work as a team to provide the appropriate mental health, substance abuse and housing services needed.
- b. Target Population: Individuals who are seriously and persistently mentally ill who are on probation and at risk of re-offending and incarceration.
- c. Budget: \$982,245
- d. MHSA-Funded Staff: 4.0 Full-time equivalent
- e. Number Served: For FY 18-19: 559

Fred Finch Youth Center

<https://www.fredfinch.org/>

Point of Contact: Kimberly Powers, LMFT, Program Director

Contact Information: 2523 El Portal Drive, Suite 201, San Pablo, CA 94806

(510) 439-3130 Ext. 6107, kimberlypowers@fredfinch.org

1. General Description of the Organization

Fred Finch seeks to provide innovative, effective, caring mental health and social services to children, young adults, and their families that allow them to build on their strengths, overcome challenges, and live healthy and productive lives. Fred Finch serves children, adolescents, young adults, and families facing complex life challenges. Many have experienced trauma and abuse; live at or below the poverty line; have been institutionalized or incarcerated; have a family member that has been involved in the criminal justice system; have a history of substance abuse; or have experienced discrimination or stigma.

2. Program: Contra Costa Transition Age Youth Full Service Partnership - CSS

Fred Finch is the lead agency that collaborates with the Contra Costa Youth Continuum of Services, The Latina Center and Contra Costa Mental Health to provide a Full Service Partnership program for Transition Age Youth in West and Central Contra Costa County.

- a. Scope of Services: Services will be provided using an integrated team approach, based on a modified Assertive Community Treatment (ACT) model of care and the Individual Placement and Support (IPS) model designed to support our TAY with gaining and maintaining competitive employment. The team includes a Personal Service Coordinator working in concert with a multi-disciplinary team of staff, including a Peer Mentor and Family Partner, an Employment Specialist, a Psychiatric Nurse Practitioner, staff with various clinical specialties, including co-occurring substance disorder and bi-lingual capacity. Services include:
 - Outreach and engagement
 - Case management
 - Outpatient Mental Health Services, including services for individuals with co-occurring mental health & alcohol and other drug problems
 - Crisis Intervention
 - Collateral
 - Medication support (may be provided by County Physician)
 - Housing support
 - Flexible funds
 - Referrals to Money Management services as needed
 - Supported Employment Services
 - Available to consumer on 24/7 basis
- b. Target Population: Young adults with serious mental illness or serious emotional disturbance. These young adults exhibit key risk factors of homelessness, limited English proficiency, co-occurring substance abuse, exposure to trauma, repeated school failure, multiple foster-care or family-caregiver placements, and experience with the juvenile justice system and/or Psychiatric Emergency Services. Fred Finch serves Central and West County.
- c. Payment Limit: FY 20-21 \$1,576,435
- d. Number served: For FY 18-19: 53

e. Outcomes: For FY 18/19:

- Reduction in incidence of psychiatric hospitalizations
- School enrollment increased in the Fall and Housing decreased.
- Although Employment dropped somewhat, Competitive Employment remained steady.
- ANSA data: Individual Strengths and Depression Domains goals were met, exceeding the targeted goal percentage. Life Domain Functioning, Behavioral/Emotional Needs and Improvement in at least one Domain all decreased respectively and appear in range of meeting the stated goal.
- Continued contributing factors include: Active Socialization and Community building efforts that address communication/interpersonal skills, symptom management, identity development and holistic incorporation such as Workshops that target specific needs such as: Planned Parenthood (Healthy Sexuality) & Nutrition and bringing in 2018; New Laws, Immigration, Current Events Impact, etc. CCTAY continues to offer social outings, community connection, advocacy and participant led activities to promote confidence, build self-esteem, leadership and independent living skills, communication, etc. in order to increase overall treatment success and outcomes.

Table 1. Pre- and post-enrollment utilization rates for 53 Fred Finch FSP participants enrolled in the FSP program during FY 18-19

	No. pre-enrollment	No. post-enrollment	Rate pre-enrollment	Rate post-enrollment	% change
<i>PES episodes</i>	61	33	0.118	0.055	-53. %
<i>Inpatient episodes</i>	37	10	0.072	0.017	-77.0%
<i>Inpatient days</i>	293	64	0.568	0.106	-81.4%

George and Cynthia Miller Wellness Center (Contra Costa Behavioral Health Services)

<https://cchealth.org/centers/mwc.php>

Point of Contact: Thomas Tighe, Mental Health Program Manager

Contact Information: 25 Allen Street, Martinez CA 94553

(925) 890-5932, Thomas.Tighe@CCHealth.org

1. General Description of the Organization

The Behavioral Health Services Division of Contra Costa Health Services combines Mental Health, Alcohol & Other Drugs and Homeless Program into a single system of care. The George and Cynthia Miller Wellness Center is a Federally Qualified Health Center under the Contra Costa Health Services Hospital and Clinics Division.

2. Program: George and Cynthia Miller Wellness Center (Formerly the Assessment and Recovery Center) - CSS

- a. Scope of Services: The George and Cynthia Miller Wellness Center (Miller Wellness Center) provides a number of services to the Contra Costa Behavioral Health Services' system of care consumers that includes the diversion of children and adults from Psychiatric Emergency Services (PES). Children and adults who are evaluated at PES may step-down to the Miller Wellness Center if they do not need hospital level of care. The Miller Wellness Center offers urgent same-day appointments for individuals who are not open to the Contra Costa Mental Health System, or who have disconnected from care after previously being seen. Services include brief family therapy, medication refills, substance abuse counseling, and general non-acute assistance. In addition, the Center provides appointments for patients post psychiatric inpatient discharge. This provides the opportunity for a successful transition that ensures that medications are obtained, and appointments are scheduled in the home clinic. The behavioral health service site is located in a Federally Qualified Health Center with separate entrances from the physical health side.
- b. Target Population: Children and adults who are being diverted from PES, transition from inpatient, and consumers not yet connected to the outpatient system of care.
- c. Total Budget: \$319,590
- d. Staff funded through MHSA: 3 FTE – A Program Manager, and two Community Support Workers.
- e. Number Served: To Be Determined
- f. Outcomes: To Be Determined

Hope Solutions (formerly Contra Costa Interfaith Housing)

<https://www.hopesolutions.org/>

Point of Contact: Sara Marsh

Contact Information: 399 Taylor Blvd. Ste. 115, Pleasant Hill, CA 94530

(925) 944-2244, Sara@ccinterfaithhousing.org

1. General Description of the Organization

Hope Solutions provides permanent, affordable housing and vital, on-site support services to homeless and at-risk families and individuals in Contra Costa County. By providing services on-site at the housing programs where individuals and families live, we maximize timeliness and access to services. This model also minimizes the discriminatory barriers to support, due to lack of transportation or other resources.

2. Program: Strengthening Vulnerable Families

a. Scope of Services:

- Hope Solutions will provide an array of on-site, on-demand, culturally appropriate and evidence-based approaches for its “Strengthening Vulnerable Families” program, which serves formerly homeless families and families at risk for homelessness and for mental illness. Hope Solutions provides services on-site in affordable housing settings and case managers are available fulltime to residents. This structure helps to eliminate barriers to timely access to services. Culturally aware youth enrichment and case management providers assist youth and families to access a multitude of community services, including mental health treatment. By incorporating these services among general support, potential stigma related to mental health referrals is reduced. By providing services to all residents, potential biased or discriminatory service delivery is avoided.
- At Garden Park Apartments in Pleasant Hill, on-site services are delivered to 28 formerly homeless families. Programming at this site is designed to improve parenting skills, child and adult life skills, and family communication skills. Program elements help families stabilize, parents achieve the highest level of self-sufficiency possible, and provide early intervention for the youth in these families who are at risk for ongoing problems due to mental illness, domestic violence, substance addiction, poverty and inadequate life skills. Key activities include: case management, family support, harm reduction support, academic 4-day-per-week homework club, early childhood programming, teen support group, and community-building events.
- Hope Solutions will also provide an Afterschool Program and mental health and case management services at two sites in East Contra Costa County: Bella Monte Apartments in Bay Point and Los Medanos Village in Pittsburg. These complexes offer permanent affordable housing to low-income families at risk for homelessness. The total number of households offered services under this grant was 274. Anticipated impact for services at these sites will be improved school performance by the youth and improved parenting skills and mental health for

these families due to lowered stress regarding their housing status (eviction prevention) and increased access to resources and benefits. Increased recognition of early signs of mental illness will be achieved as well, due to the on-site case management staff's ability to respond to possible family concerns about family members' mental health, as they arise.

- Hope Solutions staff is also able to help community providers be aware of early signs of mental illness in their clients and support sensitive care and timely treatment for these issues.
- Hope Solutions has taken over ownership and property management (and on-site case management) for three households including 12 residents in Central and East County.

b. Target Population: Formerly homeless/at-risk families and youth.

c. Payment Limit: FY 20-21: \$385,477

d. Number served: In FY 18-19: 445 clients

e. Outcomes:

- Improved school functioning and regular attendance of school-aged youth in afterschool programs.
- Improved family functioning and confidence as measured by the self-sufficiency matrix (SSM) and individual family goals and eviction prevention. (SSM evaluates 20 life skill areas including mental health, physical health, child custody, employment, housing stability).
- Served 215 different families through 4003 hours of case management across 4 housing sites

James Morehouse Project (JMP) at El Cerrito High (fiscal sponsor of Bay Area Community Resources)

<http://www.jamesmorehouseproject.org/>

Point of Contact: Jenn Rader

Contact Information: 540 Ashbury Ave, El Cerrito, CA 94530

(510) 231-1437, jenn@jmhops.org

1. General Description of the Organization

The James Morehouse Project (JMP) works to create positive change within El Cerrito High School through health services, counseling, youth leadership projects and campus-wide school climate initiatives. Founded in 1999, the JMP assumes youth have the skills, values and commitments to create change in their own lives and the life of the school community. The JMP partners with community and government agencies, local providers and universities.

2. Program: James Morehouse Project (JMP) - PEI

- a. Scope of Services: The James Morehouse Project (JMP), a school health center at El Cerrito High School (fiscal sponsor: BACR), offers access to care and wellness through a wide range of innovative youth development programs for 300 multicultural youth in West Contra Costa County. Through strategic partnerships with community-based agencies, local universities and county programs, JMP offers three main program areas that include: Counseling & Youth Development, Restorative School-Wide Activities, and Medical & Dental Services. Key activities designed to improve students' well-being and success in school include: AOD Prevention; Migrations/Journeys (immigration/acculturation); Bereavement Groups (loss of a loved one); Culture Keepers (youth of color leadership); Discovering the Realities of Our Communities (DROC – environmental and societal factors that contribute to substance abuse); Peer Conflict Mediation; and Dynamic Mindfulness.

As an on-campus student health center, the JMP is uniquely situated to maximize access and linkage to mental health services for young people from underserved communities. The JMP connects directly with young people at school and provides timely, ongoing and consistent services to youth on-site. Because the JMP also offers a wide range of youth development programs and activities, JMP space has the energy and safety of a youth center. For that reason, students do not experience stigma around coming into the health center or accessing services.

- b. Target Population: At-risk students at El Cerrito High School
- c. Payment Limit: FY 20-21: \$109,167
- d. Numbers Served: FY 18-19: 416 young people
- e. Outcomes:
- With the help of a team that included 10 clinical interns, JMP served over 400 students through individual counseling, crisis intervention, support, youth leadership/advocacy and 29 different groups.
 - Stronger connection to caring adults/peers (build relationships with caring adult(s), peers) for participating youth. *(95% of participating youth reported feeling like they have a trusted adult they can turn to if they need help)*

- Increased well-being (diminished perceptions of stress/anxiety, improvement in family/loved-one relationships, increased self-confidence, etc.) for participating youth. *(98% of participating youth indicated they have better tools to deal with stress and anxiety)*
- Strengthened connection to school (more positive assessment of teacher/staff relationships, positive peer connections, ties with caring adults) for participating youth. *(84% of youth reported better school attendance after program participation)*
- Reduced likelihood of ECHS youth being excluded from school.
- Strengthened culture of safety, connectedness and inclusion schoolwide.

Jewish Family & Community Services East Bay (JFCS East Bay)

<https://jfcs-eastbay.org/>

Point of Contact: Lisa Mulligan

Contact Information: 1855 Olympic Blvd. #200, Walnut Creek, CA 94596

(925) 927-2000, lmulligan@jfcs-eastbay.org

1. General Description of the Organization

Rooted in Jewish values and historical experiences, and inspired by the diverse communities the agency serves, JFCS East Bay promotes the well-being of individuals and families by providing essential mental health and social services to people of all ages, races, and religions. Established in 1877, JFCS East Bay's long tradition of caring directly impacts the lives of approximately 6,000 Alameda and Contra Costa residents each year. The agency provides services in three main program areas: Refugees & Immigrants, Children & Parents, and Adults & Seniors. Woven throughout these services is a comprehensive volunteer program.

2. Program: Community Bridges - PEI

- a. Scope of Services: During the term of this contract, Jewish Family & Community Services East Bay will assist Contra Costa Behavioral Health to implement the Mental Health Services Act (MHSA), Prevention and Early Intervention Program "Reducing Risk of Developing Mental Illness" by providing Outreach and Engagement to Underserved Communities with the Community Bridges Program, providing culturally grounded, community-directed mental health education and navigation services to 200 to 300 refugees and immigrants of all ages and sexual orientations in the Afghan, Syrian, Iranian, Iraqi, African, and Russian communities of central Contra Costa County. Prevention and early intervention-oriented program components include culturally and linguistically accessible mental health education; early assessment and intervention for individuals and families; and health and mental health system navigation assistance. Services will be provided in the context of group settings and community cultural events, as well as with individuals and families, using a variety of convenient non-office settings such as schools, senior centers, and client homes. In addition, the program will include mental health training for frontline staff from JFCS East Bay and other community agencies working with diverse cultural populations, especially those who are refugees and immigrants.
- b. Target Population: Immigrant and refugee families of Contra Costa County at risk for developing a serious mental illness.
- c. Payment Limit: FY 20-21: \$185,111
- d. Number served: FY 18-19: 224 clients
- e. Outcomes:
 - Provided culturally and linguistically appropriate care to all consumers served
 - Completed assessment and short-term intervention to 104 non English -speaking clients
 - Provided individual health and mental health navigation services to 133 clients (adults and children)

- Provided 4 trainings on cross-cultural mental health concepts for 81 frontline staff from JFCS East Bay and other community agencies.

Juvenile Justice System – Supporting Youth (Contra Costa Behavioral Health Services)

Point of Contact: Daniel Batiuchok

Contact Information: 202 Glacier Drive, Martinez, CA 94553

(925) 957-2739, Daniel.Batiuchok@hsd.cccounty.us

1. General Description of the Organization

The Behavioral Health Services Division of Contra Costa Health Services combines Mental Health, Alcohol & Other Drugs and Homeless Program into a single system of care. The staff working to support youth in the juvenile justice system operate within Contra Costa Behavioral Health's Children's System of Care.

2. Program: Mental Health Probation Liaisons and Orin Allen Youth Ranch

Clinicians - PEI

County behavioral health clinicians strive to help youth experiencing the juvenile justice system become emotionally mature and law-abiding members of their communities. Services include: screening and assessment, consultation, therapy, and case management for inmates of the Juvenile Detention Facility and juveniles on probation, who are at risk of developing or struggle with mental illness or severe emotional disturbance.

- a. Scope of Services: *Orin Allen Youth Rehabilitation Facility (OAYRF)* provides 100 beds for seriously delinquent boys ages 13-21, who have been committed by the Juvenile Court. OAYRF provides year-round schooling, drug education and treatment, Aggression Replacement Training, and extracurricular activities (gardening, softball). Additionally, the following mental health services are provided at OAYRF: psychological screening and assessment, crisis assessment and intervention, risk assessment, individual therapy and consultation, family therapy, psychiatric, case management and transition planning.
- b. *Mental Health Probation Liaison Services (MHPLS)* has a team of three mental health probation liaisons stationed at each of the three field probation offices (in East, Central, and West Contra Costa County). The mental health probation liaisons are responsible for assisting youth and families as they transition out of detention settings and return to their communities. Services include; providing mental health and social service referrals, short term case management, short term individual therapy, short term family therapy. Additionally, the mental health probation liaisons are responsible for conducting court-ordered mental health assessments for youth within the county detention system.
- c. Target Population: Youth in the juvenile justice system in need of mental health support
- d. Payment Limit: FY 20-21: \$422,667
- e. Staff: 5 Mental Health Clinical Specialists: 3 probation liaisons, 2 clinicians at the Ranch
- f. Number Served: FY 18-19: 300+

g. Outcomes:

- Help youth address mental health and substance abuse issues that may underlie problems with delinquency
- Increased access to mental health services and other community resources for at risk youth
- Decrease of symptoms of mental health disturbance
- Increase of help seeking behavior; decrease stigma associated with mental illness.

La Clínica de la Raza

<https://www.laclinica.org/>

Point of Contact: Laura Zepeda Torres

Contact Information: PO Box 22210, Oakland, CA, 94623

(510) 535 2911, lztorres@laclinica.org

1. General Description of the Organization

With 35 sites spread across Alameda, Contra Costa and Solano Counties, La Clínica delivers culturally and linguistically appropriate health care services to address the needs of the diverse populations it serves. La Clínica is one of the largest community health centers in California.

2. Program: Vías de Salud and Familias Fuertes - PEI

- a. Scope of Services: La Clínica de La Raza, Inc. (La Clínica) will implement Vías de Salud (Pathways to Health) to target Latinos residing in Central and East Contra Costa County with: a) 3,000 depression screenings; b) 500 assessment and early intervention services provided by a Behavioral Health Specialist to identify risk of mental illness or emotional distress, or other risk factors such as social isolation; and c) 1,000 follow-up support/brief treatment services to adults covering a variety of topics such as depression, anxiety, isolation, stress, communication and cultural adjustment. La Clínica's PEI program category is Improving Timely Access to Services for Underserved Populations.

Contractor will also implement Familias Fuertes (Strong Families), to educate and support Latino parents and caregivers living in Central and East Contra Costa County so that they can support the strong development of their children and youth. The project activities will include: 1) Screening for risk factors in youth ages 0-18 (750 screenings); 2) 150 Assessments (includes child functioning and parent education/support) with the a Behavioral Health Specialist will be provided to parents/caretakers of children ages 0-18; 3) Two hundred (200) follow up visits with children/families to provide psycho-education/brief treatment regarding behavioral health issues including parent education, psycho-social stressors/risk factors and behavioral health issues. The goal is to be designed and implemented to help create access and linkage to mental health treatment, be designed, implemented and promoted in ways that improve timely access to mental health treatment services for persons and/or families from underserved populations, and be designed, implemented and promoted using strategies that are non-stigmatizing and non-discriminatory.

- b. Target Population: Contra Costa County Latino residents at risk for developing a serious mental illness.
 - a. Payment Limit: FY 20-21: \$297,644
 - b. Number served: FY 18-19: 6960 consumers
 - c. Outcomes:
 - i. Vias de Salud:
 - Participants of support groups reported reduction in isolation and depression

- Offered 5944 depression screenings, 528 assessments and early intervention services, 1185 follow-up services
- ii. Familias Fuertes:
 - 100% of parents reported increased knowledge about positive family communication
 - 100% of parents reported improved skills, behavior, and family relationships
 - Offered 955 screenings for youth, 185 assessments for youth, 262 follow-up visits with families

Lao Family Community Development

<https://lfcfd.org/>

Point of Contact: Kathy Chao Rothberg, Brad Meyer

Contact Information: 1865 Rumrill Blvd. Suite #B, San Pablo, Ca 94806

(510) 215-1220 krothberg@lfcfd.org ; bmeyer@lfcfd.org

1. General Description of the Organization

Founded in 1980, Lao Family Community Development, Inc. (LFCD) annually assists more than 15,000 diverse refugee, immigrant, limited English, and low-income U.S. born community members in achieving long-term financial and social self-sufficiency. LFCD operates in 3 Northern California counties delivering timely, linguistically, and culturally appropriate services using an integrated service model that addresses the needs of the entire family unit, with the goal of achieving self-sufficiency in one generation.

2. Program: Health and Well-Being for Asian Families - PEI

- a. Scope of Services: Lao Family Community Development, Inc. provides a comprehensive and culturally sensitive Prevention and Early Intervention Program that combines an integrated service system approach for serving underserved Asian and South East Asian adults throughout Contra Costa County. The program activities designed and implemented include; comprehensive case management; evidence based educational workshops using the Strengthening Families Curriculum; and peer support groups. Strategies used reflect non-discriminatory and non-stigmatizing values. We will provide outreach, education and support to a diverse underserved population to facilitate increased development of problem solving skills, increase protective factors to ensure families emotional well-being, stability, and resilience. We will provide timely access, referral and linkage to increase client's access to mental health treatment and health care providers in the community based, public and private system. LFCD provides in language outreach, education, and support to develop problem solving skills, and increase families' emotional well-being and stability, and help reduce the stigmas and discriminations associated with experiencing mental health. The staff provides a client centered, family focused, strength based case management and planning process, to include home visits, brief counseling, parenting classes, advocacy and referral to other in-house services such as employment services, financial education, and housing services. These services are provided in clients' homes, other community based settings and the offices of LFCD in San Pablo.
- b. Target Population: South Asian and South East Asian Families at risk for developing serious mental illness.
- c. Payment Limit: FY 20-21: \$202,012
- d. Number served: In FY 18-19: 125
- e. Outcomes:
 - 100% of program participants completed the Lubben Social Networking Scale (LSNS) assessments. Results indicate program participation leads to a decrease in social isolation.

- Held 18 Strengthening Families Program (SFP) workshops
- Facilitated 8 different community events during the FY
- Provided case management and system navigation for 125 community members

The Latina Center

<https://thelatinacenter.org/>

Point of Contact: Miriam Wong, 3701 Barrett Ave #12, Richmond, CA 94805

(510) 233-8595, miriamwong@gmail.com

1. General Description of the Organization

The Latina Center is an organization of and for Latinas that strive to develop emerging leaders in the San Francisco Bay Area through innovative training, support groups and leadership programs. The mission of The Latina Center is to improve the quality of life and health of the Latino Community by providing leadership and personal development opportunities for Latina women.

2. Program: Our Children First/Primero Nuestros Niños - PEI

- a. Scope of Services: The Latina Center (TLC) provides culturally and linguistically specific parenting education and support to at least 300 Latino parents and caregivers in West Contra Costa County that 1) supports healthy emotional, social and educational development of children and youth ages 0-15, and 2) reduces verbal, physical and emotional abuse. The Latina Center enrolls primarily low-income, immigrant, monolingual/bilingual Latino parents and grandparent caregivers of high-risk families in a 12-week parenting class using the Systematic Training for Effective Parenting (STEP) curriculum or PECES in Spanish (Padres Eficaces con Entrenamiento Eficaz). Parent Advocates are trained to conduct parenting education classes, and Parent Partners are trained to offer mentoring, support and systems navigation. TLC provides family activity nights, creative learning circles, cultural celebrations, and community forums on parenting topics.
- b. Target Population: Latino Families and their children in West County at risk for developing serious mental illness.
- c. Payment Limit: FY 20-21 \$125,753
- d. Number served: For FY 18-19: 327
- e. Outcomes:
 - 100% of the 327 parent participants surveyed responded that the program has helped them become a better parent, improve their relationships with their family, improved communication with their children and given them more strategies for relating to and raising their children.
 - Provided community based 12-week parenting classes and workshops, including NAMI Basics and Mental Health First Aid (in Spanish)
 - A total of 88 parents completed the 12-week parenting course and graduated from the program
 - Classes were offered at different Richmond area community-based locations including Lake Elementary School, Catholic Charities and the Latina Center.
 - Hired a mental health counselor to offer culturally and linguistically appropriate one-on-one support for clients in need

Lifelong Medical Care

<https://www.lifelongmedical.org/>

Point of Contact: Kathryn Stambaugh

2344 6th Street, Berkeley, CA 94710 (510) 981-4156

kstambaugh@lifelongmedical.org

1. General Description of the Organization

Founded in 1976, LifeLong Medical Care (LifeLong) is a multi-site safety-net provider of comprehensive medical, dental, behavioral health and social services to low-income individuals and families in West Contra Costa and Northern Alameda counties. In 2017, LifeLong provided approximately 300,000 health care visits to 61,000 people of all ages and cultural backgrounds.

2. Program: Senior Network and Activity Program (SNAP) - PEI

- a. Scope of Services: LifeLong's PEI program, SNAP, brings therapeutic drama, art, music and wellness programs to isolated and underserved primarily African American older adults living in Richmond. SNAP encourages lifelong learning and creativity, reduces feelings of depression and social isolation, and connects consumers with mental health and social services as needed. All services are designed with consumer input to promote feelings of wellness and self-efficacy, reduce the effects of stigma and discrimination, build community connections, and provide timely access to underserved populations who are reluctant or unable to access other mental health and social services.

SNAP provides services on-site at three low-income housing locations in West County, including weekly group activities, one-on-one check-ins, and case management. Activities vary based on consumer interests, but may include choir, theater, art, board games, word games, special events, and holiday celebrations. Services also include quarterly outings, screening for depression and isolation, information and referral services, and outreach to invite participation in group activities and develop a rapport with residents.

Services are designed to improve timely access to mental health treatment services for persons and/or families from underserved populations, utilizing strategies that are non-stigmatizing and non-discriminatory. The expected impact of these services includes: reducing isolation and promoting feelings of wellness and self-efficacy; increasing trust and reducing reluctance to revealing unmet needs or accepting support services; decreasing stigma and discrimination among underserved populations; and improving quality of life by reducing loneliness and promoting friendships and connections with others.

- b. Target Population: Seniors in low income housing projects at risk for developing serious mental illness.
- c. Payment Limit: FY 20-21: \$138,751
- d. Number served: FY 18-19: 138

e. Outcomes:

- Highlights from the FY include; three-month nutrition series; live drumming and creative movement classes; grief and loss group, conversational Spanish group, Men's Club, Tai Chi
- More than 65% of participants demonstrated self-efficacy and purpose by successfully completing at least one long-term project.
- 95% of respondents self-reported improvement in mood as a result of participating in SNAP.
- 98% of respondents reported feeling more connected to others as result of SNAP.
- 98% of respondents reported satisfaction with the SNAP program.

Lincoln

<http://lincolnfamilies.org/>

Point of Contact: Allison Staulcup Becwar, LCSW President & CEO

Contact Information: 1266 14th St, Oakland CA 94607

(510) 867-0944 allisonbecwar@lincolnfamilies.org

1. General Description of the Organization

Lincoln was founded in 1883 as the region's first volunteer-run, non-sectarian, and fully integrated orphanage. As times and community needs evolved, Lincoln's commitment to vulnerable children remained strong. In 1951, Lincoln began serving abused, neglected and emotionally challenged children. Today, as a highly respected provider of youth and family services, Lincoln has a continuum of programs to serve children and families impacted by poverty and trauma throughout Alameda and Contra Costa Counties. Their therapeutic school and community based services include early intervention to intensive programming and focus on family strengthening, educational achievement and youth positive outlook.

2. Program: Multi-Dimensional Family Therapy (MDFT) – Full Service Partnership - CSS

Multidimensional Family Therapy (MDFT), an evidence-based practice, is a comprehensive and multi-systemic family-based outpatient program for adolescents with co-occurring substance use and mental health issues who may be at high risk for continued substance abuse and other challenging behaviors, such as emotional dysregulation, defiance and delinquency. Working with the youth and their families, MDFT helps youth develop more effective coping and problem solving skills for better decision making, and helps the family improve interpersonal functioning as a protective factor against substance abuse and related problems. Services are delivered over 5 to 7 months, with weekly or twice-weekly, face-to-face contact, either in the home, the community or in the clinic.

a. Scope of Services:

- Services include but are not limited to:
- Outreach and engagement
- Case management
- Outpatient Mental Health Services
- Crisis Intervention
- Collateral Services
- Group Rehab
- Flexible funds
- Contractor must be available to consumer on 24/7 basis

b. Target Population: Children in West, Central and East County experiencing co-occurring serious mental health and substance abuse challenges. Youth and their families can be served by this program.

c. Payment Limit: FY 20-21 \$989,969

d. Number Served: The program served 56 clients in FY18-19.

e. Outcomes: For FY 18-19:

- Reduction in substance use or maintained abstinence
- Reduction in delinquency or maintained positive functioning in community involvement
- Improvement in emotional functioning

Table 1. Pre- and post-enrollment utilization rates for 56 Lincoln Child Center participants enrolled in the FSP program during FY 18-19

	No. pre-enrollment	No. post-enrollment	Rate pre-enrollment	Rate post-enrollment	%change
<i>PES episodes</i>	8	2	0.017	0.005	-69.4%
<i>Inpatient episodes</i>	2	0	0.004	0.000	-100.0%
<i>Inpatient days</i>	7	0	0.015	0.000	-100.0%
<i>JACS</i>	45	34	0.097	0.090	-7.7%

PH Senior Care, LLC (Pleasant Hill Manor)

Point of Contact: Evelyn Mendez-Choy

Contact Information: 40 Boyd Road, Pleasant Hill CA, 94523

(925) 937-5348, emendez@northstarsl.com

1. General Description of the Organization

The County contracts with Pleasant Hill Manor, a licensed board and care operator, to provide additional staff care to enable those with serious mental illness to avoid institutionalization and enable them to live in the community.

2. Program: Augmented Board and Cares – MHSA Housing Services - CSS

a. Scope of Services: Augmented residential services, including but not limited to:

- Medication management
- Nutritional meal planning
- Assistance with laundry
- Transportation to psychiatric and medical appointments
- Improving socialization
- Assist with activities of daily living (i.e., grooming, hygiene, etc.)
- Encouraging meaningful activity
- Other services as needed for individual residents

b. Target Population: Adults aged 60 years and older, who live in Western, Central, and Eastern Contra Costa County, are diagnosed with a serious mental illness and are uninsured or receive Medi-Cal benefits.

c. Number served: For FY 18-19: Capacity of 26 beds.

Mental Health Services Act Housing Services (Contra Costa Health, Housing, and Homeless Services – H3)

<https://cchealth.org/h3/>

Point of Contact: Jenny Robbins, LCSW, Housing and Services Administrator

Contact Information: 2400 Bisso Lane, Suite D2, Concord, CA 94520

(925) 608-6000, Jenny.Robbins@CCHealth.org

1. General Description of the Organization

The Behavioral Health Services Division partners with the Health, Housing and Homeless Division to provide permanent and temporary housing with supports for person experiencing a serious mental illness and who are homeless or at risk of being homeless.

2. Program: Homeless Programs - Temporary Shelter Beds - CSS

The County's Health Housing and Homeless Services Division operate a number of temporary bed facilities in West and Central County for transitional age youth and adults. CCBHS, maintains a Memorandum of Understanding with the Health Housing and Homeless Services Division that provides additional funding to enable up to 64 individuals with a serious mental illness per year to receive temporary emergency housing for up to four months.

- a. Target Population: Individuals who are severely and persistently mentally ill or seriously emotionally disturbed; and are homeless.
- b. Total MHSA Portion of Budget: \$2,110,379
- c. Number Served: FY 18-19: 75 beds fully utilized for 365 days in the year.

3. Program: Permanent Housing - CSS

Having participated in a specially legislated MHSA Housing Program through the California Housing Finance Agency the County, in collaboration with many community partners, the County completed a number of one-time capitalization projects to create 50 permanent housing units for individuals with serious mental illness. These individuals receive their mental health support from Contra Costa Behavioral Health contract and county service providers. The sites include Villa Vasconcellos in Walnut Creek, Lillie Mae Jones Plaza in North Richmond, The Virginia Street Apartments in Richmond, Robin Lane apartments in Concord, Ohlone Garden apartments in El Cerrito, Third Avenue Apartments in Walnut Creek, Garden Park apartments in Concord, and scattered units throughout the County operated by Hope Solutions (formerly Contra Costa Interfaith Housing).

- a. Target Population: Individuals who are severely and persistently mentally ill or seriously emotionally disturbed and are homeless or at risk of homelessness.
- b. Total MHSA Portion of Budget: One Time Funding Allocated.
- c. Number Served: FY 18-19: 50 units.

4. Program: Coordination Team - CSS

The CCBHS Health Housing and Homeless Services Coordinator and staff work closely with County's Homeless Services Division staff to coordinate referrals and placements, facilitate linkages with other Contra Costa mental health programs and services, and provide contract monitoring and quality control of 26 augmented board and care providers to provide permanent supportive housing for chronically homeless disabled individuals.

- a. Target Population: Individuals who are severely and persistently mentally ill or seriously emotionally disturbed and are homeless or at risk of homelessness.

- b. Total FTE: 4.0 FTE
- c. Total MHSA Portion of Budget: \$644,560
- d. Number Served: FY 18-19: Approximately 700 individuals per year receive permanent or temporary supportive housing by means of MHSA funded housing services.

Mental Health Systems, Inc.

<https://www.mhsinc.org/listing/contra-costa-action-team/>

Point of Contact: Alicia Austin-Townsend, LMFT

Contact Information: 2280 Diamond Blvd., #500, Concord, CA 94520

(925) 483-2223, atownsend@mhsinc.org

1. General Description of the Organization

Mental Health Systems (MHS) provides mental health services and substance abuse treatment designed to improve the lives of individuals, families and communities. MHS operates over 80 programs throughout central and southern California and has recently contracted with Contra Costa Behavioral Health to provide Assisted Outpatient Treatment/Assertive Community Treatment services to residents of Contra Costa County.

2. Program: MHS Contra Costa ACTION Team - CSS

- a. Mental Health Systems, Inc. (MHS) will provide Assisted Outpatient Treatment (AOT) services and subsequent Assertive Community Treatment (ACT) Full Service Partnership (FSP) services for up to 75 eligible adults in Contra Costa County. Program services shall meet the requirements of AB 1421 (Laura's Law) while respecting the choice, autonomy and dignity of individuals struggling with the symptoms of serious mental illness (SMI) and/or co-occurring substance abuse disorders. The program will be identified as the Contra Costa ACTION Team and the Mental Health Services Act (MHSA) will fund services. The program will be inclusive of outreach, engagement and support in the investigatory process of AOT determination and the subsequent provision of ACT services. MHS' FSP program model will incorporate an ACT Team whose multidisciplinary members will provide intensive community-based services to adults with SMI and co-occurring substance abuse disorders, who a) establish an AOT court settlement agreement, b) are court-ordered to receive these services, or c) meet the criteria and agree to voluntarily accept services. Target Population: Adults diagnosed with serious mental illness and co-occurring substance abuse disorders, who a) establish an AOT court settlement agreement, b) are court-ordered to receive these services, or c) meet the criteria for FSP services and agree to voluntarily accept services.
- b. Payment Limit: FY 20-21 \$1,081,886
- c. Number Served: The program served 47 clients during the 16-17 fiscal year, 68 clients during the 17-18 fiscal year, 115 clients during the 18-19 fiscal year.
- d. Outcomes: For Calendar Year 2018
 - ACT treatment adherence was 66% overall.
 - Consumers receiving ACT services had a decrease in crisis episodes from 94% to 48%.
 - Consumers had a decrease in psychiatric hospitalizations from 53% to 18%.
 - Consumers had a decrease in jail bookings from 54% to 26%.
 - 69% of consumers obtained or maintained housing while in ACT.
 - 14 consumers maintained employment during FY 18/19.

Table 1. Pre-and post-enrollment utilization rates for 18 Mental Health Systems FSP participants enrolled in the FSP program during FY 18-19

	No. pre-Enrollment	No. post-enrollment	Rate pre-enrollment	Rate post-enrollment	%change
<i>PES episodes</i>	80	31	0.370	0.287	-22.5%
<i>Inpatient episodes</i>	8	3	0.037	0.028	-25.0%
<i>Inpatient days</i>	100	61	0.463	0.565	-22.0%

Modesto Residential Living Center, LLC.

Point of Contact: Dennis Monterosso

Contact Information: 1932 Evergreen Avenue, Modesto CA, 95350

(209) 530-9300, info@modestoRLC.com

1. General Description of the Organization

The County contracts with Modesto Residential, a licensed board and care operator, to provide additional staff care to enable those with serious mental illness to avoid institutionalization and enable them to live in the community.

2. Program: Augmented Board and Cares – MHSA Housing Services - CSS

The County contracts with Modesto Residential Living Center, a licensed board and care provider, to provide additional staff care to enable those with serious mental illness to avoid institutionalization and enable them to live in the community.

a. Scope of Services: Augmented residential services, including but not limited to:

- Medication management
- Nutritional meal planning
- Assistance with laundry
- Transportation to psychiatric and medical appointments
- Improving socialization
- Assist with activities of daily living (i.e., grooming, hygiene, etc.)
- Encouraging meaningful activity
- Other services as needed for individual residents

b. Target Population: Adults aged 18 years to 59 years who lived in Contra Costa County, are diagnosed with a serious mental illness and are uninsured or receive Medi-Cal benefits, and accepted augmented board and care at Modesto Residential Living Center.

c. Number served: For FY 17-18: Capacity of 6 beds.

National Alliance on Mental Illness Contra Costa (NAMI CC)

<http://www.namicontracosta.org/>

Point of Contact: Gigi Crowder

Contact Information: 2151 Salvio Street, Suite V, Concord, CA 94520

(925) 942-0767, Gigi@namicontracosta.org

1. **General Description of the Organization**

NAMI CC has been assisting people affected by mental illness for over 30 years now. Services provide support, outreach, education, and advocacy to those affected by mental illness. NAMI's office is located in central Contra Costa County and the program has partnerships with other community and faith based organizations throughout the county that allow them to utilize their space and meet with people in their communities.

2. **Program: Family Volunteer Support Network (FVSN) - WET**

NAMI CC will recruit, train and manage a network of volunteers with lived experience to support families and loved ones of people experiencing mental health issues. These volunteers will be an extended support network of resources, while assisting families in navigating the behavioral health system. This group of subject matter experts will help families gain a basic understanding of various mental health and substance abuse issues, learn to advocate for themselves or their loved one's needs and become a network to other families experiencing similar situations.

- a. **Scope of Services:** Operate a main site in the Central region of the county and utilize satellite sites to extend outreach to other regions for the purpose of conducting volunteer training, support groups, and other educational activities that will build and maintain a cadre of volunteers.
 - Continuously recruit volunteers from all county regions, communities, economic levels, age groups, cultures, race/ethnicities and sexual preferences
 - Partner with organizations who specifically prepare individuals for volunteer service in community, such as CCBHS's SPIRIT program.
 - Develop and maintain training curriculum as defined in Service Work Plan that prepares volunteers for their role in supporting family members and loved ones of persons experiencing mental health issues.
 - Establish partnerships with CCBHS and community and faith-based organizations; as well as ethnic and culturally specific agencies to coordinate family support efforts, assist CCBHS's connectivity with families of consumers, stay abreast and adapt to current and future needs. Key CCBHS partnerships include the Family Partner (Children's System of Care), Family Support Worker (Adult System of Care) Programs, and the Office for Consumer Empowerment.
- b. **Target Population:** Family members and care givers of individuals with lived mental health issues.
- c. **Payment Limit:** FY 20-21 \$618,000
- d. **Number Served:** FY 18-19: 700 individuals.
- e. **Outcomes:**
 - Staff the FVSN Program.
 - Provide one office in central Contra Costa County, and maintain three satellite locations in east, west, and south Contra Costa County.
 - Partner with other CCBHS, faith and other community agencies to support families affected by mental health issues.

- Develop training curriculum for FVSN Program.
 - Start recruitment of volunteers.
3. **Program: Family Psycho Education Program (Family to Family: Spanish, Mandarin/Cantonese, FaithNet, NAMI Basics, and Conversations with Local Law Enforcement) - WET**
- a. **Scope of Services:** Family to Family is an evidence based NAMI educational training program offered throughout the county in Spanish, Mandarin and Cantonese languages to family members and caregivers of individuals experiencing mental health challenges. This training is designed to support and increase a family member's/care giver's knowledge of mental health, its impact on the family, navigation of systems, connections to community resources, and coping mechanisms. NAMI FaithNet is an interfaith resource network of NAMI members, friends, clergy and congregations of all faith traditions who wish to encourage faith communities to be welcoming and supportive of persons and families living with mental illness. NAMI Basics is aimed to give an overview about mental health, how best to support a loved one at home, at school and when in getting medical care. The course is taught by a trained team of individuals and loved ones with lived experience. Conversations with Local Law Enforcement will serve to support the dialogue between local law enforcement and consumers/families through CCBH's Crisis Intervention Training (CIT). NAMI CC will also host six other conversations in partnership with local law enforcement agencies throughout the County to enhance learning and dialogue between all groups in response to community concerns and mental health supports. The desired goal is to enhance information sharing and relationships between law enforcement and those affected by mental health.
- For Family to Family (Mandarin/Cantonese) and De Familia a Familia (Spanish); provide training program to help address the unique needs of the specified population, helping to serve Spanish, Mandarin and Cantonese speaking communities to help families develop coping skills to address challenges posed by mental health issues in the family, and develop skills to support the recovery of loved ones.
 - For NAMI Basics, provide instruction related to the mental health concepts, wellness and recovery principles, symptoms of mental health issues; as well as education on how mental illness and medications affect loved ones.
 - For the FaithNet program, implement a mental health spirituality curriculum targeting faith leaders and the faith-based communities in the County, who have congregants or loved ones with severe and persistent mental illness. The goals are to implement training to equip faith leaders to have a better understanding of mental health issues; and their roles as first responders at times and replace misinformation about mental health diagnoses, treatment, medication, etc. with accurate information.
 - For Conversations with Local Law Enforcement, support dialogue between local law enforcement and consumers/families through CCBH's Crisis Intervention Training (CIT) throughout the County to enhance learning and dialogue between all groups in response to community concerns and mental health supports. The desired goal is to enhance information sharing and relationships between law enforcement and those affected by mental health.
 - Create partnerships with CCBHS, local law enforcement agencies, community/faith-based organizations as well as ethnic and culturally specific

agencies in order to coordinate family support efforts, ensure CCBHS connectivity with families of consumers, and stay abreast and be adaptive to current and future needs.

- All training will be augmented by utilizing sites, such as faith centers, community based organizations, and community locations throughout the county on an as needed basis in order to enable access to diverse communities with the goal of reaching the broadest audiences
- b. Target Population: Family members, care givers and loved ones of individuals with mental health challenges, as well as faith communities, local law enforcement, and the overall community who would like to learn more about supporting those with mental health challenges.
- c. Payment Limit: \$70,596
- d. Number served: For FY 18-19: 780 individuals participated in training, workshops, and events.
- e. Outcomes:
- Deliver six Family-to-Family (Spanish, at least one in Mandarin/Cantonese) (12) week trainings during fiscal year.
 - Deliver four NAMI Basics (6) session trainings during fiscal year, with at least one in Spanish.
 - Hold four FaithNet events during fiscal year.
 - Deliver six Conversations with Local Law Enforcement in partnership with local law enforcement agencies and individuals or families affected by mental health issues throughout the County to enhance learning and dialogue between all groups in response to community concerns and mental health supports.
 - All trainings will educate individuals on how to manage crises, solve problems, communicate effectively, learn the importance of self-care, and assist in developing confidence and stamina to provide support with compassion, and learn about the impact of mental illness on the family.
 - Feedback will inform decision making. Member participation surveys will be created, administered and collected on a regular basis. Information collected will be analyzed to adjust methods to better meet the needs of all involved. Surveys will gauge participant knowledge, and level of confidence and understanding of mental health, advocacy and the public mental health system.

Native American Health Center (NAHC)

<http://www.nativehealth.org/>

Point of Contact: Chirag Patel, Catherine Nieva-Duran

Contact Information: 2566 MacDonald Ave, Richmond, CA 94804

(510) 434-5483, chiragp@nativehealth.org or catherinen@nativehealth.org

1. General Description of the Organization

The Native American Health Center serves the California Bay Area Native Population and other under-served populations. NAHC has worked at local, state, and federal levels to deliver resources and services for the urban Native American community and other underserved populations, to offer medical, dental, behavioral health, nutrition, perinatal, substance abuse prevention, HIV/HCV care coordination and prevention services.

2. Program: Native American Wellness Center – PEI

- a. **Scope of Services:** Native American Health Center provides outreach for the increasing recognition of early signs of mental illness. To this end, they provide mental health prevention groups and quarterly events for Contra Costa County Community Members. These activities help develop partnerships that bring consumers and mental health professionals together to build a community that reflects the history and values of Native American people in Contra Costa County. Community-building activities done by NAHC staff, community members, and consultants, include: an elder's support group, youth wellness group (including suicide prevention and violence prevention activities). Quarterly cultural events and traditional arts groups including: basket weaving, beading, quilting, health and fitness coaching and drumming. Other activities include: Positive Indian Parenting to teach life and parenting skills, Talking Circles that improve communication skills and address issues related to mental health, including domestic violence, individual and historical trauma and Gathering of Native Americans (GONA) to build a sense of belonging and cohesive community. Expected outcomes include increases in social connectedness, communication skills, parenting skills, and knowledge of the human service system in the county.

Program Staff conduct cultural competency trainings for public officials and other agency personnel. Staff assist with System Navigation including individual peer meetings, referrals to appropriate services (with follow-up), and educational sessions about Contra Costa County's service system.

- b. **Target Population:** Native American residents of Contra Costa County (mainly west region), who are at risk for developing a serious mental illness.
- c. **Payment Limit:** FY 20-21: \$256,559
- d. **Number served:** FY 18-19: 289 total community members through various outreach efforts, as well as groups and individual case management
- e. **Outcomes:**
- Held a total of 26 community based events in FY 18-19 and trainings, including Mental Health First Aid

- Program participants will increase social connectedness within a twelve- month period.
- Program participants will increase family communications.
- Participants that engaged in referrals and leadership training will increase their ability to navigate the mental health/health/education systems.

Oak Hills Residential Facility

Point of Contact: Rebecca Lapasa

Contact Information: 141 Green Meadow Circle, Pittsburg, CA 94565

(925) 709-8853, Rlapasa@yahoo.com

1. General Description of the Organization:

The County contracts with Oak Hills, a licensed board and care operator, to provide additional staff care to enable those with serious mental illness to avoid institutionalization and enable them to live in the community.

2. Program: Augmented Board and Cares – MHSA Housing Services - CSS

a. Scope of Services: Augmented residential services, including but not limited to:

- Medication management
- Nutritional meal planning
- Assistance with laundry
- Transportation to psychiatric and medical appointments
- Improving socialization
- Assist with activities of daily living (i.e., grooming, hygiene, etc.)
- Encouraging meaningful activity
- Other services as needed for individual residents

b. Target Population: Adults aged 18 years to 59 years who live in Western, Central, and Eastern Contra Costa County, are diagnosed with a serious mental illness and are uninsured or receive Medi-Cal benefits.

c. Number Served: For FY 18-19: Capacity of 6 beds.

Office for Consumer Empowerment (OCE) (Contra Costa Behavioral Health Services)

Point of Contact: Jennifer Tuipulotu

Contact Information: 1330 Arnold Drive #140, Martinez, CA 94553

(925) 957-5206, Jennifer.Tuipulotu@cchealth.org

1. General Description of the Organization

The Office for Consumer Empowerment is a County operated program that supports the entire Behavioral Health System and offers a range of trainings and supports by and for individuals who have experience receiving behavioral health services. The goals are to increase access to wellness and empowerment knowledge for participants of the Behavioral Health System.

2. Program: Reducing Stigma and Discrimination – PEI

a. Scope of Services

- The PhotoVoice Empowerment Project equips individuals with lived mental health and co-occurring experiences with the resources of photography and narrative in confronting internal and external stigma and overcoming prejudice and discrimination in the community.
- The Wellness and Recovery Education for Acceptance, Choice and Hope (WREACH) Speakers' Bureau encourages individuals with lived mental health and co-occurring experiences, as well as family members and providers, to effectively present their recovery and resiliency stories in various formats to a wide range of audiences, such as health providers, academic faculty and students, law enforcement, and other community groups.
- Staff leads and supports the Committee for Social Inclusion. This is an alliance of community members and organizations that meet regularly to promote social inclusion of persons who use behavioral health services. The committee promotes dialogue and guides projects and initiatives designed to reduce stigma and discrimination, and increase inclusion and acceptance in the community.
- Staff provides outreach and support to peers and family members to enable them to actively participate in various committees and sub –committees throughout the system. These include the Mental Health Commission, the Consolidated Planning and Advisory Workgroup and sub-committees, and Behavioral Health Integration planning efforts. Staff provides mentoring and instruction to consumers who wish to learn how to participate in community planning processes or to give public comments to advisory bodies.
- Staff partner with NAMI Contra Costa to offer a writers' group for people diagnosed with mental illness and family members who want to get support and share experiences in a safe environment.

3. Program: Mental Health Career Pathway Program - WET

- #### **a. Scope of Services:**
- The Service Provider Individualized Recovery Intensive Training (SPIRIT) Program is a recovery-oriented peer led classroom and experientially based college accredited program that prepares individuals to become providers of

service. Certification from this program is a requirement for many Community Support Worker positions in Contra Costa Behavioral Health. Staff provide instruction and administrative support, and provide ongoing support to graduates.

4. Program: Overcoming Transportation Barriers – INN

- a. Scope of Services: The Overcoming Transportation Barriers program is a systemic approach to develop an effective consumer-driven transportation infrastructure that supports the entire mental health system of care. The goals of the program are to improve access to mental health services, improve public transit navigation, and improve independent living and self-management skills among peers. The program targets peers and caregivers throughout the mental health system of care.
- b. Target Population: Participants of public mental health services and their families; the general public.
- c. Total MHSA Funding for FY 20-21: \$232,190
- d. Staff: 11 full-time equivalent staff positions.
- e. Outcomes:
 - Increased access to wellness and empowerment knowledge and skills by participants of mental health services.
 - Decrease stigma and discrimination associated with mental illness.
 - Increased acceptance and inclusion of mental health peers in all domains of the community.

Older Adult Mental Health (Contra Costa Behavioral Health Services)

<https://cchealth.org/mentalhealth/#simpleContained4>

Point of Contact: Heather Sweeten-Healy, Ellie Shirgul

Contact Information: 2425 Bisso Lane, Suite 100, Concord, CA 94520

(925)-521-5620, Heather.Sweeten-Healy@cchealth.org or Ellen.Shirgul@cchealth.org

1. General Description of the Organization

The Older Adult Mental Health Clinic is in the Adult System of Care and provides mental health services to Contra Costa's senior citizens, including preventive care, linkage and outreach to under-served at risk communities, problem solving short-term therapy, and intensive care management for severely mentally ill individuals.

2. Program: Intensive Care Management - CSS

The Intensive Care Management Teams (ICMT) provide mental health services to older adults in their homes, in the community and within a clinical setting. Services are provided to Contra Costa County residents with serious psychiatric impairments who are 60 years of age or older. The program provides services to those who are insured through Medi-Cal, dually covered under Medi-Cal and MediCare, or uninsured. The primary goal of these teams is to support aging in place as well as to improve consumers' mental health, physical health, prevent psychiatric hospitalization and placement in a higher level of care, and provide linkage to primary care appointments, community resources and events, and public transportation in an effort to maintain independence in the community. Additionally, the teams provide services to those who are homeless, living in shelters, or in residential care facilities. There are three multi-disciplinary Intensive Care Management Teams, one for each region of the county that increases access to resources throughout the county.

3. Program: Improving Mood Providing Access to Collaborative Treatment (IMPACT) - CSS

IMPACT is an evidence-based practice which provides depression treatment to individuals age 55 and over in a primary care setting. The IMPACT model prescribes short-term (8 to 12 visits) Problem Solving Therapy and medication consultation with up to one year of follow-up as necessary. Services are provided by a treatment team consisting of licensed clinicians, psychiatrists, and primary care physicians in a primary care setting. The target population for the IMPACT Program is adults age 55 years and older who are receiving health care services at a federally qualified health center. The program focuses on treating older adults with late-life depression and co-occurring physical health impairments, such as cardio-vascular disease, diabetes, or chronic pain. The primary goals of the Impact Program are to prevent more severe psychiatric symptoms, assist clients in accessing community resources as needed, reducing stigma related to accessing mental health treatment and providing access to therapy to this underserved population.

4. Program: Senior Peer Counseling - WET

This program reaches out to isolated and mildly depressed older adults in their home environments and links them to appropriate community resources in a culturally competent manner. Services are provided by Senior Peer Volunteers, who are trained and supervised by the Senior Peer Counseling Coordinators. The Latino Senior Peer Counseling Program is recognized as a resource for this underserved

population. This program serves older adults age 55 and older who are experiencing aging issues such as grief and loss, multiple health problems, loneliness, depression and isolation. Primary goals of this program are to prevent more severe psychiatric symptoms and loss of independence, reduce stigma related to seeking mental health services, and increase access to counseling services to this underserved population.

- a. Target Population: Depending on program, Older Adults aged 55 or 60 years and older experiencing serious mental illness or at risk for developing a serious mental illness.
- b. Total Budget: Intensive Care Management - \$2,995,707; IMPACT - \$392,362; Senior Peer Counseling - \$254,496.
- c. Staff: 28 Full time equivalent multi-disciplinary staff.
- d. Number served: For FY 18-19: ICMT served 305 individuals; IMPACT served 440 individuals; Senior Peer Counseling Program trained and supported 34 volunteers and served 267 individuals.
- e. Outcomes: For IMPACT and ICM: Changes in Level of Care Utilization System (LOCUS) scores, reductions in Psychiatric Emergency Service visits, reductions in hospitalizations, decreased Patient Health Questionnaire (PHQ-9) scores, and reduced isolation, which is assessed by the PEARLS (ICM only). The SPC Program has implemented the Depression Anxiety Stress Scales (DASS) that will be administered at intake, and at the end of counseling to assess levels of anxiety and depression.

5. Program: Partners in Aging - INN

Partners in Aging is an Innovation Project that was implemented on September 1st, 2016. Partners in Aging adds up to two Community Support Workers, up to 3 Student Interns and 8 hours/week of Psychiatric Services to the IMPACT program. The project is designed to increase the ability of the IMPACT program to reach out to underserved older adult populations, including outreach at Psychiatric Emergency Services. Through Partners in Aging, IMPACT has provided more comprehensive services, including providing linkage to Behavioral Health, Ambulatory Care, and community resources. Peer support, rehab, and in-home and in-community coaching will allow the skills learned through psychotherapy to be practiced in the community.

- a. Scope of Services: Community Support Workers and Student Interns provided linkage, in-home and in-community peer support, and health/mental health coaching to consumers open to or referred to the IMPACT program. In addition, the CSW and Student Intern provide outreach to staff at Psychiatric Emergency Services. They are available to meet with consumers at PES that meet the criteria for IMPACT to provide outreach, and linkage to services. The Student Intern conducts intakes, assessments, and provides individual psychotherapy. Additionally, a Geropsychiatrist will be available 8 hours/week to provide consultation, and in-person evaluations of IMPACT clients.
- b. Target Population: The target population receiving health care services at the Federally Qualified Health Center for the IMPACT Program is adults age 55 years and older. The program focuses on treating older adults with late-life depression or anxiety and co-occurring physical health impairments, such as cardio-vascular disease, diabetes, or chronic pain. Partners in Aging also focused on providing

outreach and services to older adults who are experiencing both mental health symptoms and alcohol or drug misuse.

- c. Annual Payment Limit: \$250,000
- d. Number served: For FY 18-19: 38 individuals
- e. Outcomes: Reductions in Level of Care Utilization System (LOCUS) scores, reductions in Psychiatric Emergency Service visits, reductions in hospitalizations, and decreased Patient Health Questionnaire (PHQ-9) scores would indicate the effectiveness of this program. We are also utilizing the PEARLS to measure outcomes related to Partners in Aging.

People Who Care (PWC) Children Association

<http://www.peoplewhocarechildrenassociation.org/>

Point of Contact: Constance Russell

Contact Information: 2231 Railroad Ave, Pittsburg, 94565

(925) 427-5037, pwc.cares@comcast.net

1. General Description of the Organization

People Who Care Children Association has provided educational, vocational and employment training programs to young people ages 12 through 21 years old, since 2001. Many are at risk of dropping out of school and involved with, or highly at risk of entering, the criminal juvenile justice system. The mission of the organization is to empower youth to become productive citizens by promoting educational and vocational opportunities, and by providing training, support and other tools needed to overcome challenging circumstances.

2. Program: PWC Afterschool Program - PEI

- a. Scope of Services: Through its After School Program, People Who Care (PWC) will provide Prevention services through providing work experience for 200+ multicultural at-risk youth residing in the Pittsburg/Bay Point and surrounding East Contra Costa County communities, as well as programs aimed at increasing educational success among those who are either at-risk of dropping out of school, or committing a repeat offense. Key activities include job training and job readiness training, mental health support and linkage to mental health counseling, as well as civic and community service activities.
- b. Target Population: At risk youth with special needs in East Contra Costa County.
- c. Payment Limit: FY 20-21: \$236,689
- d. Number served: FY 18-19: 207
- e. Outcomes:
 - Participants in Youth Green Jobs Training Program increased their knowledge and skills related to entrepreneurship, alternative energy resources and technologies, and Green Economy.
 - Participants of the PWC After-School Program showed improved youth resiliency factors (i.e., self-esteem, relationship, and engagement).
 - More than 50% of participants did not re-offend during the participation in the program
 - Participants in PWC After School Program reported having a caring relationship with an adult in the community or at school.
 - Majority of participants showed an increase in school day attendance and decrease in school tardiness.

Portia Bell Hume Behavioral Health and Training Center (Hume Center)

<https://www.humecenter.org/>

Point of Contact: Reynold Fujikawa (Community Support Program East)

Contact Information: 555 School Street, Pittsburg, CA 94565

(925) 384-7727, rfujikawa@humecenter.org

Point of Contact: Margaret Schiltz, (Community Support Program West)

Contact Information: 3095 Richmond Pkwy #201, Richmond, CA 94806

(510) 944-3781, mschiltz@humecenter.org

1. General Description of the Organization

The Hume Center is a Community Mental Health Center that provides high quality, culturally sensitive and comprehensive behavioral health care services and training. The agency strives to promote mental health, reduce disparities and psychological suffering, and strengthen communities and systems in collaboration with the people most involved in the lives of those served. They are committed to training behavioral health professionals to the highest standards of practice, while working within a culture of support and mutual respect. They provide a continuity of care in Contra Costa that includes prevention and early intervention, behavioral consultation services, outpatient psychotherapy and psychiatry, case management, Partial Hospitalization services, and Full Service Partnership (FSP) Programs. Their FSPs are located in East and West county.

2. Program: Adult Full Service Partnership - CSS

The Adult Full Service Partnership is a collaborative program that joins the resources of Hume Center and Contra Costa County Behavioral Health Services.

a. Goal of the Program:

- Prevent repeat hospitalizations
- Transition from institutional settings
- Attain and/or maintain medication compliance
- Improve community tenure and quality of life
- Attain and/or maintain housing stability
- Attain self-sufficiency through vocational and educational support
- Strengthen support networks, including family and community supports
- Limit the personal impact of substance abuse on mental health recovery

b. Referral, Admission Criteria, and Authorization:

i. Referral: To inquire about yourself or someone else receiving our Full Service Partnership Services in our Community Support Program (CSP) East program, please call our Pittsburg office at (925) 432-4118. For services in our CSP West program, please contact our Richmond office at (510) 778-2816.

ii. Admission Criteria: This program serves adult aged 26 and older who are diagnosed with severe mental illness and are:

- Frequent users of emergency services and/or psychiatric emergency services
- Homeless or at risk of homelessness
- Involved in the justice system or at risk of this
- Have Medi-Cal insurance or are uninsured

iii. Authorization: Referrals are approved by Contra Costa Behavioral Health Division.

c. Scope of Services: Services will be provided using an integrated team approach called Community Support Program (CSP). Our services include:

- Community outreach, engagement, and education to encourage participation in the recovery process and our program
 - Case management and resource navigation for the purposes of gaining stability and increasing self-sufficiency
 - Outpatient Mental Health Services, including services for individuals with co-occurring mental health & alcohol and other drug problems
 - Crisis Intervention, which is an immediate response to support a consumer to manage an unplanned event and ensure safety for all involved, which can include involving additional community resources
 - Collateral services, which includes family psychotherapy and consultation. These services help significant persons to understand and accept the consumer's condition and involve them in service planning and delivery.
 - Medication support, including medication assessment and ongoing management (may also be provided by County Physician)
 - Housing support, including assisting consumers to acquire and maintain appropriate housing and providing skill building to support successful housing. When appropriate, assist consumers to attain and maintain MHSA subsidized housing.
 - Flexible funds are used to support consumer's treatment goals. The most common use of flexible funds is to support housing placements through direct payment of deposit, first/last month's rent, or unexpected expenses in order to maintain housing.
 - Vocational and Educational Preparation, which includes supportive services and psychoeducation to prepare consumers to return to school or work settings. This aims to return a sense of hope and trust in themselves to be able to achieve the goal while building the necessary skills, support networks, and structures/habits.
 - Recreational and Social Activities aim to assist consumers to decrease isolation while increasing self-efficacy and community involvement. The goal is to assist consumers to see themselves as members of the larger community and not marginalized by society or themselves.
 - Money Management, which is provided by sub-contractors, aims to increase stability for consumers who have struggled to manage their income. Services aim to increase money management skills to reduce the need for this service.
 - 24/7 Afterhours/Crisis Line is answered during non-office hours so that consumers in crisis can reach a staff member at any time. Direct services are provided on weekends and holidays as well.
- d. Target Population: Adults diagnosed with severe mental illness in East, Central and West County who are diagnosed with a serious mental illness, are at or below 300% of the federally defined poverty level, and are uninsured or receive Medi-Cal benefits.
- e. Payment Limit: For FY 20/21 (East and West CSP): \$4,272,121
- f. Number served: For FY 18/19: 65 individuals (East); and 68 individuals (West)
- g. Outcomes: For FY 18/19 (East):
- Reduction in incidence of psychiatric crisis
 - Reduction of the incidence of restriction
 - For FY (West): 1. Reduction in incidence of psychiatric crisis 2. Reduction of the incidence of restriction

Table 1. Pre- and post-enrollment utilization rates for 65 Hume East FSP participants enrolled in the FSP program during FY 18-19

	No. pre-enrollment	No. post-enrollment	Rate pre-enrollment	Rate post-enrollment	%change
<i>PES episodes</i>	301	150	0.408	0.209	-48.8%
<i>Inpatient episodes</i>	42	22	0.057	0.031	-46.2%
<i>Inpatient days</i>	572	519	0.966	0.848	-12.2%

Table 2. Pre- and post-enrollment utilization rates for 68 Hume West FSP participants enrolled in the FSP program during FY 18-19

	No. pre-enrollment	No. post-enrollment	Rate pre-enrollment	Rate post-enrollment	%change
<i>PES episodes</i>	142	107	0.188	0.143	-23.9%
<i>Inpatient episodes</i>	17	8	0.022	0.011	-52.5%
<i>Inpatient days</i>	156	191	0.206	0.255	-23.6%

Primary Care Clinic Behavioral Health Support (Contra Costa Behavioral Health Services)

<https://cchealth.org/mentalhealth/#simpleContained4>

Point of Contact: Kelley Taylor, Ambulatory Care Clinic Supervisor

Contact Information: 3052 Willow Pass Road, Concord, CA 94519

(925) 681-4100, Kelley.Taylor@CCHealth.org

1. General Description of the Organization

Behavioral health clinicians staff the county Primary Care Health Centers in Concord. The goal is to integrate primary and behavioral health care. Two mental health clinicians are part of a multi-disciplinary team with the intent to provide timely and integrated response to those at risk, and/or to prevent the onset of serious mental health functioning among adults visiting the clinic for medical reasons.

2. Plan Element: Clinic Support - CSS

- a. Scope of Services: Perform brief mental health assessment and intervention with adults, children, and their families. Provide short term case management, mental health services, individual and family support, crisis intervention, triage, coordination of care between primary care and Behavioral Health Services. Tasks also include linkage to schools, probation, social services and community services and lead groups at County Primary Care Center.
- b. Target Population: Adults in central county, who present at the clinic for medical reasons
- c. Number Served: For FY 18/19: 200+.
- d. Outcomes: Improve overall health for individuals through decrease medical visit and increase coping with life situations.

Putman Clubhouse

<https://www.putnamclubhouse.org/>

Point of Contact: Tamara Hunter

Contact Information: 3024 Willow Pass Rd #230, Concord CA 94519

(925) 691-4276, (510) 926-0474, tamara@putnamclubhouse.org

1. General Description of the Organization

Putnam Clubhouse provides a safe, welcoming place, where participants (called members), recovering from mental illness, build on personal strengths instead of focusing on illness. Members work as colleagues with peers and a small staff to maintain recovery and prevent relapse through work and work-mediated relationships. Members learn vocational and social skills while doing everything involved in running The Clubhouse.

2. Program: Preventing Relapse of Individuals in Recovery - PEI

a. Scope of Services:

- i. Project Area A: Putnam Clubhouse's peer-based programming helps adults recovering from psychiatric disorders access support networks, social opportunities, wellness tools, employment, housing, and health services. The work-ordered day program helps members gain prevocational, social, and healthy living skills as well as access vocational options within Contra Costa. The Clubhouse teaches skills needed for navigating/accessing the system of care, helps members set goals (including educational, vocational, and wellness), provides opportunities to become involved in stigma reduction and advocacy. Ongoing community outreach is provided throughout the County via presentations and by distributing materials, including a brochure in both English and Spanish. The Young Adult Initiative provides weekly activities and programming planned by younger adult members to attract and retain younger adult members in the under-30 age group. Putnam Clubhouse helps increase family wellness and reduces stress related to caregiving by providing respite through Clubhouse programming and by helping Clubhouse members improve their independence.
- ii. Project Area B: Putnam Clubhouse assists the Office for Consumer Empowerment (OCE) by providing career support through hosting Career Corner, an online career resource for mental health consumers in Contra Costa County, and holding countywide career workshops.
- iii. Project Area C: Putnam Clubhouses assists Contra Costa County Behavioral Health in a number of other projects, including organizing community events and by assisting with administering consumer perception surveys.
- iv. Project Area D: Putnam Clubhouse assists Contra Costa County Behavioral Health in implementing the Portland Identification and Early Referral (PIER) program for individuals at risk of psychosis, First Hope, by providing logistical and operational support.

- b. **Target Population:** Contra Costa County residents with identified mental illness and their families.

- c. Payment Limit: FY 20-21: \$650,322
- d. Number served: In FY 18-19: 322
- e. Outcomes (FY18-19):
 - 86 new members enrolled and participated in at least one activity
 - Held 4 career workshops
 - Prepared 9,935 meals for members
 - Provided 54,386 hours of Clubhouse programming to members
 - Clubhouse membership made a positive impact by decreasing hospitalizations

Rainbow Community Center

<https://www.rainbowcc.org/>

Point of Contact: Kiku Johnson

Contact Information: 2118 Willow Pass Rd, Concord, CA 94520.

(925) 692-0090, kikujohnson@rainbowcc.org

1. General Description of the Organization

The Rainbow Community Center of Contra Costa County builds community and promotes well-being among Lesbian, Gay, Bisexual, Transgender, Queer, and Questioning (LGBTQ) people and our allies. Services are provided in our main office in Concord, our satellite location in West County, and in East County by arrangements with partner organizations.

2. Programs: Outpatient Behavioral Health and Training, and Community-Based Prevention and Early Intervention - PEI

a. Scope of Services:

- i. **Outpatient Services:** Rainbow works with LGBTQ mental health consumers to develop a healthy and un-conflicted self-concept by providing individual, group, couples, and family counseling, as well as case management and linkage/brokerage services. Services are available in English, Spanish, and Portuguese.
- ii. **Pride and Joy:** Three-tiered prevention and early intervention model. Tier One: outreach to hidden groups, isolation reduction and awareness building. Tier Two: Support groups and services for clients with identified mild to moderate mental health needs. Tier Three: Identification and linkage of clients with high levels of need and who require system navigation support. Services are aimed at underserved segments of the LGBTQ community (seniors, people living with HIV, and community members with unrecognized health and mental health disorders).
- iii. **Youth Development:** Three tiered services (see above) aimed at LGBTQ youth as a particularly vulnerable population. Programming focuses on building resiliency against rejection and bullying, promoting healthy LGBTQ identity, and identifying and referring youth in need of higher levels of care. Services are provided on-site and at local schools.
- iv. **Inclusive Schools:** Community outreach and training involving school leaders, staff, parents, CBO partners, faith leaders and students to build acceptance of LGBTQ youth in Contra Costa County schools, families, and faith communities.

b. **Target Population:** LGBTQ community of Contra Costa County who are at risk of developing serious mental illness.

c. **Payment Limit:** FY 20-21: \$805,607

d. **Number served:** FY 18-19: 1174

e. Outcomes:

- Rainbow held approximately 28 trainings during the year

- Rainbow's Inclusive School Coalition served the following four districts: Mt. Diablo, Pittsburg, Acalanes, West Contra Costa Unified.
- Offered services to LGBTQ seniors, adults and youth through their various tiered services

RI International, Inc. (formerly Recovery Innovations)

<https://riinternational.com/our-services/california/contra-costa/>

Point of Contact: Lisa Finch, Recovery Services Administrator

Contact Information: 3701 Lone Tree Way, Antioch, CA 94509 (East County)

2975 Treat Boulevard C-8, Concord, CA 94518 (Central County)

2101 Vale Road #300, San Pablo, CA 94806 (West County)

(925) 494-4008, Lisa.Finch@RIinternational.com

1. General Description of the Organization

RI International was founded as META Services, an Arizona non-profit corporation. It has developed and provided a range of traditional mental health and substance abuse services for adults with long term mental health and addiction challenges. RI International pioneered an innovative initiative: the creation of the new discipline of Peer Support Specialist. This experience has transformed the RI International workforce to one in which Peer Support Specialists and professionals work together on integrated teams to deliver recovery-based services. The RI International experience has had a global impact on the mental health field serving as a demonstration that recovery from mental illness and/or addiction is possible. Based on transformation experience, RI International operates recovery-based mental health services in over 20 communities in five states and one location in New Zealand. RI International has provided recovery training and transformation consultation in 27 states and five countries abroad.

2. Program: RI International Wellness Cities – CSS

RI International provides Adult Wellness Cities that serve individuals or *citizens* experiencing mental and/or behavioral health challenges in west, central and east Contra Costa County. Wellness Cities provide a variety of wellness and recovery-related classes and groups, one-on-one coaching, vocational opportunities, links to community resources, and recreational opportunities in a peer supported environment. The classes, groups and coaching are recovery-oriented and facilitated by peer recovery coaches. Coaches work with citizens to establish individualized goals, a wellness recovery action plan (WRAP), self-help and coping skills, support networks and a commitment to overall wellness. All services provided are related to at least one of the nine dimensions of wellness; physical, emotional, intellectual, social, spiritual, occupational, home and community living, financial and recreation/leisure. Participants seeking services become citizens of the city. Citizens develop a 6 month partnership with RI International and are assigned a Peer Recovery Coach who has experienced their own success in recovery by obtaining education, coping skills, self-management and/or sobriety. They share what they have learned and walk alongside each citizen on their individualized and strength-based path to recovery.

Other services provided are case management support by the Recovery Care Coordinator. The position assists individuals with linkages that provide independence, education and support in the community. The Employment Services Coordinator also helps RI citizens that are ready in their path to recovery with support of positive employment opportunities; whether it be paid or volunteer work.

a. Scope of Services:

- Peer and family support

- Personal recovery planning using the seven steps of Recovery Coaching
 - Monthly one on one coaching and meaningful outcome tracking
 - Workshops, education classes, evidence-based IMR groups, community based activities using the 9 Dimensions of Wellness (physical, emotional, intellectual, social, spiritual, occupational, home/community living, financial, recreation/leisure)
 - Community outreach and collaboration
 - Assist participants to coordinate medical, mental health, medication and other community services through Care Coordination
 - Supportive employment program through the use of an Employment Specialist position as well as the Employment Prep & Placement (E3P) Program
 - Wellness Recovery Action Plan (WRAP) classes
 - Snacks and lunch meals during weekdays for participants
 - Further enhance services by providing transportation to community based activities using the 9 Dimensions of Wellness (physical, emotional, intellectual, social, spiritual, occupational, home/community living, financial, recreation/leisure)
 - Community Outreach and Collaboration with Mental Health Partners and Providers – NAMI, Hume, Project Homeless Connect, WREACH, SPIRIT, CORE, etc.
 - Links to Resources - Assist participants to coordinate medical, mental health, medication, housing, and other community services
 - SPIRIT Program – obtain attendance records from the OCE and process reimbursement (stipend) for SPIRIT students.
- b. Target Population: Adult mental health participants in Contra Costa County. RI International services will be delivered within each region of the county through Wellness Cities located in Antioch, Concord and San Pablo.
- c. Annual MHSA Payment Limit: \$1,290,630
- d. Number served: FY 18-19: 219, of those 183 were active, regular participants. It is estimated that all RI International Contra Costa sites were visited 1,224 times on average each month by RI Citizens.
- e. Outcomes: For FY 18-19, RI International served a total of 219 citizens, of which 157 developed a Wellness Recovery Action Plan (WRAP). Attendance numbers for the four core classes during FY 18-19 are as follows:
- 157 attended WRAP classes and 47 completed the program.
 - 132 attended WELL classes and 50 completed the program.
 - 125 attended Facing up to Health classes 24 completed the program.
 - 133 attended the 9 Dimensions of Wellness classes and 44 completed the program.
 - RI International was also able to offer Illness Management Recovery (IMR) classes to RI Citizens; funded through Substance Abuse and Mental Health Services Administration (SAMHSA). 9 attended the IMR classes and 3 completed the program.

RYSE Center

<https://rysecenter.org/>

Point of Contact: Kanwarpal Dhaliwal

Contact Information: 205 41st Street, Richmond. CA 94805

(925) 374-3401, Kanwarpal@rysecenter.org

1. General Description of the Organization

RYSE is a youth center in Richmond that offers a wide range of activities, programs, and classes for young people including media arts, health education, career and educational support, and youth leadership and advocacy. RYSE operates within a community behavioral health model and employs trauma informed and healing centered approaches in all areas of engagement, including one-on-one, group and larger community efforts. In these areas, RYSE focuses on the conditions, impact, and strategies to name and address community distress, stigma, and mental health inequities linked to historical trauma and racism, as well as complex, chronic trauma. This focus enables RYSE to provide culturally relevant, empathetic, and timely community mental health and wellness services, resources, and supports across all our program areas and levels of engagement.

2. Program: Supporting Youth – PEI

a. Scope of Services:

- i. Trauma Response and Resilience System (TRRS): Develop and implement Trauma and Healing Learning Series for key system partners, facilitate development of a coordinated community response to violence and trauma, evaluate impact of trauma informed practice, provide critical response and crisis relief for young people experiencing acute incidents of violence (individual, group, and community-wide).
- ii. Health and Wellness: Support young people (ages 13 to 21) from the diverse communities of West County to become better informed (health services) consumers and active agents of their own health and wellness, support young people in expressing and addressing the impact of stigma, discrimination, and community distress; and foster healthy peer and youth-adult relationships. Activities include mental health counseling and referrals, outreach to schools, workshops and ‘edutainment’ activities that promote inclusion, healing, and justice, youth assessment and implementation of partnership plans (Chat it Up Plans).
- iii. Inclusive Schools: Facilitate collaborative work with West Contra Costa schools and organizations working with and in schools aimed at making WCCUSD an environment free of stigma, discrimination, and isolation for LGBTQ students. Activities include assistance in provision of LGBT specific services, conducting organizational assessments, training for adults and students, engaging students in leadership activities, and providing support groups at target schools, etc.

b. Target Population: West County Youth at risk for developing serious mental illness.

c. Payment Limit: FY 20-21: \$533,439

- d. Unique Number served: FY 18-19: 720 young people
- e. A Sampling of Outcomes from FY 18-19:
- 242 new members enrolled
 - 87 young people completed Education, Career, Let's Get Free or Case Management Plans
 - Young people developed original poetry and spoken word, performed at over 15 public and/or youth-led events.
 - 39 new members were referred to RYSE through Probation or hospital linkages
 - Restorative Justice Diversion Pilot: In May 2019 RYSE launched a collaborative agreement with the District Attorney's Office to bring restorative justice diversion to Contra Costa County.
 - RYSE Commons: RYSE has launched our capital campaign and begun construction to expand into RYSE Commons, including a new building to serve as a Health Home for young people of color

Seneca Family of Agencies

<http://www.senecafoa.org/>

Point of Contact: Jennifer Blanza, Program Director
Contact Information: 3200 Clayton Road, Concord, CA, 94519
(415) 238-9945; jennifer_blanza@senecacenter.org

1. General Description of the Organization

Seneca Family of Agencies is a leading innovator in the field of community-based and family-based service options for emotionally troubled children and their families. With a continuum of care ranging from intensive crisis intervention, to in-home wraparound services, to public school-based services, Seneca is one of the premier children's mental health agencies in Northern California.

2. Program: Short Term Assessment of Resources and Treatment (START) - Full Service Partnership - CSS

Seneca Family of Agencies (SFA) provides an integrated, coordinated service to youth who frequently utilize crisis services, and may be involved in the child welfare and/or juvenile justice system. START provides three to six months of short term intensive services to stabilize the youth in their community, and to connect them and their families with sustainable resources and supports. The goals of the program are to 1) reduce the need to utilize crisis services, and the necessity for out-of-home and emergency care for youth enrolled in the program, 2) maintain and stabilize the youth in the community by assessing the needs of the family system, identifying appropriate community resources and supports, and ensuring their connection with sustainable resources and supports, and 3) successfully link youth and family with formal services and informal supports in their neighborhood, school and community.

a. Scope of Services:

- Outreach and engagement
- Linkage
- Assessment
- Case management
- Plan development
- Crisis Intervention
- Collateral
- Flexible funds
- Contractor must be available to consumer on 24/7 basis

b. Target Population: The target population for the program includes youth with a history of multiple psychiatric hospitalizations and crisis interventions, imminent risk of homelessness, who have a serious mental illness and/or are seriously emotionally disturbed, and are not being served, or are being underserved, by the current mental health system. Youth in the program can be Medi-Cal eligible or uninsured.

c. Payment Limit: FY 20- 21 \$ 2,174,196

d. Number served: Number served in FY 18-19: 73 individuals

e. Outcomes:

Table 1. Pre-and post-enrollment utilization rates for 73 Seneca Start FSP Participants enrolled in the FSP program during FY 18-19

	No. pre-enrollment	No. post-enrollment	Rate pre-enrollment	Rate post-enrollment	%change
<i>PES episodes</i>	88	22	0.151	0.061	-59.7%
<i>Inpatient episodes</i>	25	11	0.043	0.030	-29.1%
Inpatient days	166	87	0.285	0.241	-15.5%

- Establish linkage with ongoing resources/support.
- Reduction in incidence of psychiatric crisis
- Reduction of the incidence of restriction

SHELTER, Inc.

<https://shelterinc.org/>

Point of Contact: John Eckstrom, Chief Executive Officer
Contact Information: P.O. Box 5368, Concord, CA 94524
(925) 957-7595, john@shelterinc.org

1. General Description of the Organization

The mission of SHELTER, Inc. is to prevent and end homelessness for low-income, homeless, and disadvantaged families and individuals by providing housing, services, support, and resources that lead to self-sufficiency. SHELTER, Inc. was founded in 1986 to alleviate Contra Costa County's homeless crisis, and its work encompasses three main elements: 1) prevent the onset of homelessness, including rental assistance, case management, and housing counseling services, 2) ending the cycle of homelessness by providing housing plus services including employment, education, counseling and household budgeting to help regain self-sufficiency and 3) providing permanent affordable housing for over 200 low-income households, including such special needs groups as transition-age youth, people with HIV/AIDS, and those with mental health disabilities.

2. Program: Supportive Housing - CSS

SHELTER, Inc. provides a master leasing program, in which adults or children and their families are provided tenancy in apartments and houses throughout the County. Through a combination of self-owned units and agreements with landlords SHELTER, Inc. acts as the lessee to the owners and provides staff to support individuals and their families move in and maintain their homes independently. Housing and rental subsidy services are provided to residents of the County who are homeless and that have been certified by Contra Costa Behavioral Health as eligible. This project is committed to providing housing opportunities that provide low barriers to obtaining housing that is affordable, safe and promotes independence to MHSA consumers.

a. Scope of Services.

- Provide services in accordance with the State of California Mental Health Service Act (MHSA) Housing Program, the Contra Costa County Behavioral Health Mental Health Division's Work Plan, all State, Federal and Local Fair Housing Laws and Regulations, and the State of California's Landlord and Tenants Laws.
- Provide consultation and technical support to Contra Costa Behavioral Health with regard to services provided under the housing services and rental subsidy program.
- Utilize existing housing units already on the market to provide immediate housing to consumers through master leasing and tenant based services.
- Acquire and maintain not less than 100 master-leased housing units throughout Contra Costa County.
- Negotiate lease terms and ensure timely payment of rent to landlords.
- Leverage housing resources through working relationships with owners of affordable housing within the community.
- Integrate innovative practices to attract and retain landlords and advocate on behalf of consumers.
- Leverage other rental subsidy programs including, but not limited to, Shelter Plus Care and HUD Housing Choice Voucher (Section 8).

- Reserve or set aside units of owned property dedicated for MHSA consumers.
 - Ensure condition of leased units meet habitability standards by having Housing Quality Standard (HQS) trained staff conduct unit inspections prior to a unit being leased and annually as needed.
 - Establish maximum rent level to be subsidized with MHSA funding to be Fair Market Rent (FMR) as published by US Department of Housing and Urban Development (HUD) for Contra Costa County in the year that the unit is initially rented or meeting rent reasonableness utilizing the guidelines established by HUD and for each year thereafter.
 - Provide quality property management services to consumers living in master leased and owned properties.
 - Maintain property management systems to track leases, occupancy, and maintenance records.
 - Maintain an accounting system to track rent and security deposit charges and payments.
 - Conduct annual income re-certifications to ensure consumer rent does not exceed 30% of income minus utility allowance. The utility allowance used shall be in accordance with the utility allowances established by the prevailing Housing Authority for the jurisdiction that the housing unit is located in.
 - Provide and/or coordinate with outside contractors and SHELTER, Inc. maintenance staff for routine maintenance and repair services and provide after-hours emergency maintenance services to consumers.
 - Ensure that landlords adhere to habitability standards and complete major maintenance and repairs.
 - Process and oversee evictions for non-payment of rent, criminal activities, harmful acts upon others, and severe and repeated lease violations.
 - Work collaboratively with full service partnerships and/or County Mental Health Staff around housing issues and provide referrals to alternative housing options.
 - Attend collaborative meetings, mediations and crisis interventions to support consumer housing retention.
 - Provide tenant education to consumers to support housing retention.
- b. Target Population: Consumers eligible for MHSA services. The priority is given to those who are homeless or imminently homeless and otherwise eligible for the full service partnership programs.
- c. Annual Payment Limit: \$2,420, 426
- d. Number served: For FY 18-19 Shelter, Inc. served 118 consumers.
- Outcomes: Quality of life: housing stability.
 - i. Goal: 70% of MHSA Consumers residing in master leased housing shall remain stably housed for 18 months or longer.
 - ii. Goal: 70% of MHSA Consumers residing in SHELTER, Inc. owned property shall remain stably housed for 12 months or longer.
 - iii. Capacity of 119 Units.

STAND! For Families Free of Violence

<http://www.standffov.org/>

Point of Contact: Reina Sandoval Beverly

Contact Information: 1410 Danzig Plaza #220, Concord, CA 94520

(925) 676-2845, reinasb@standffov.org

1. General Description of the Organization

STAND! For Families Free of Violence is a provider of comprehensive domestic violence and child abuse services in Contra Costa County, offering prevention, intervention, and treatment programs. STAND! builds safe and strong families through early detection, enhanced support services, community prevention and education, and empowerment to help individuals rebuild their lives. STAND! enlists the efforts of local residents, organizations and institutions, all of whom are partners in ending family violence. STAND! is a founding member of the "Zero Tolerance for Domestic Violence Initiative", a cross-sector organization working for fifteen years to help end domestic violence, sexual assault and childhood exposure to violence.

2. Program: "Expect Respect" and "You Never Win with Violence" - PEI.

- a. Scope of Services: STAND! provides services to address the effects of teen dating violence/domestic violence and helps maintain healthy relationships for at-risk youth throughout Contra Costa County. STAND! uses two evidence-based, best-practice programs: "Expect Respect" and "You Never Win with Violence" to directly impact youth behavior by preventing future violence and enhancing positive mental health outcomes for students already experiencing teen dating violence. Primary prevention activities include educating middle and high school youth about teen dating through the 'You Never Win with Violence' curriculum, and providing school personnel, service providers and parents with knowledge and awareness of the scope and causes of dating violence. The program strives to increase knowledge and awareness around the tenets of a healthy adolescent dating relationship. Secondary prevention activities include supporting youth experiencing, or at-risk for teen dating violence by conducting 20 gender-based, 15-week support groups. Each school site has a system for referring youth to the support groups. As a result of these service activities, youth experiencing or at-risk for teen dating violence will demonstrate an increased knowledge of: 1) the difference between healthy and unhealthy teen dating relationships, 2) an increased sense of belonging to positive peer groups, 3) an enhanced understanding that violence does not have to be "normal", and 4) an increased knowledge of their rights and responsibilities in a dating relationship.
- b. Target Population: Middle and high school students at risk of dating violence.
- c. Payment Limit: FY 20-21: \$142,280
- d. Number served: FY 18-19: 1903 participants
- e. Outcomes:
 - *You Never Win with Violence* presentations to 1730 middle and high school youth (during 70 presentations) in Contra Costa County
 - 18 *Expect Respect* groups reached 252 participants
 - Offered 10-week long gender-based support groups
 - Trained adult allies (teachers and other school personnel)

Telecare Corporation

<https://www.telecarecorp.com/>

Point of Contact: Clearnise Bullard, Program Administrator and Mark Tiano, Clinical Director

Contact Information: 300 Ilene Street, Martinez, CA 94553

(925) 313-7980, cbullard@telecarecorp.com or mtiano@telecarecorp.com

1. General Description of the Organization

Telecare Corporation was established in 1965 in the belief that persons with mental illness are best able to achieve recovery through individualized services provided in the least restrictive setting possible. Today, they operate over 130 programs staffed by more than 4,000 employees in California, Oregon, Washington, Arizona, Nebraska, North Carolina, Texas, New Mexico and Pennsylvania and provide a broad continuum of services and supports, including Inpatient Acute Care, Inpatient Non-Acute/Sub-Acute Care, Crisis Services, Residential Services, Assertive Community Treatment (ACT) services, Case Management and Prevention services.

2. Program: Hope House Crisis Residential Facility - CSS

Telecare Corporation operates Hope House, a voluntary, highly structured 16-bed Short-Term Crisis Residential Facility (CRF) for adults between the ages of 18 and 59. Hope House serves individuals who require crisis support to avoid hospitalization, or are discharging from the hospital or long-term locked facilities and need step-down care to transition back to community living. The focus is client-centered and recovery-focused and underscores the concept of personal responsibility for the resident's illness and independence. The program supports a social rehabilitation model, which is designed to enhance an individual's social connection with family and community so that they can move back into the community and prevent a hospitalization. Services are recovery based and tailored to the unique strengths of each individual resident. The program offers an environment where residents have the power to make decisions and are supported as they look at their own life experiences, set their own paths toward recovery, and work towards the fulfillment of their hopes and dreams. Telecare's program is designed to enhance client motivation to actively participate in treatment, provide clients with intensive assistance in accessing community resources, and assist clients develop strategies to maintain independent living in the community and improve their overall quality of life. The program's service design draws on evidence-based practices such as Wellness Action and Recovery Planning (WRAP), motivational interviewing, and integrated treatment for co-occurring disorders.

a. Scope of Services:

- Individualized assessments, including, but not limited to, psychosocial skills, reported medical needs/health status, social supports, and current functional limitations within 24 hours of admission.
- Psychiatric assessment within 24 hours of admission.
- Treatment plan development with 72 hours of admission.
- Therapeutic individual and group counseling sessions on a daily basis to assist clients in developing skills that enable them to progress towards self-sufficiency and to reside in less intensive levels of care.

- Crisis intervention and management services designed to enable the client to cope with the crisis at hand, maintaining functioning status in the community, and prevent further decompensation or hospitalization.
 - Medication support services, including provision of medications, as clinically appropriate, to all clients regardless of funding; individual and group education for consumers on the role of medication in their recovery plans, medication choices, risks, benefits, alternatives, side effects and how these can be managed; supervised self-administration of medication based on physician's order by licensed staff; medication follow-up visit by a psychiatrist at a frequency necessary to manage the acute symptoms to allow the client to safely stay at the Crisis Residential Program, and to prepare the client to transition to outpatient level of care upon discharge.
 - Co-occurring capable interventions, using the Telecare Co-Occurring Education Group materials for substance use following a harm reduction modality as well as availability of weekly AA and NA meetings in the community.
 - Weekly life skills groups offered to develop and enhance skills needed to manage supported independent and independent living in the community.
 - A comprehensive weekly calendar of activities, including physical, recreational, social, artistic, therapeutic, spiritual, dual recovery, skills development and outings.
 - Peer support services/groups offered weekly.
 - Engagement of family in treatment, as appropriate.
 - Assessments for involuntary hospitalization, when necessary.
 - Discharge planning and assisting clients with successful linkage to community resources, such as outpatient mental health clinics, substance abuse treatment programs, housing, full-service partnerships, physical health care, and benefits programs.
 - Follow-up with client and their mental health service provider following discharge to ensure that appropriate linkage has been successful.
 - Daily provision of healthy meals and snacks for residents.
 - Transportation to services and activities provided in the community, as well as medical and court appointments, if the resident's case manager or county worker is unavailable, as needed.
- b. Target Population: Adults ages 18 to 59 who require crisis support to avoid psychiatric hospitalization or are discharging from the hospital or long-term locked facilities and need step-down care to transition back to community living.
- c. Payment Limit: FY 19-20 \$2,270,173.00
- d. Number served: FY18-19 Unduplicated client count of 241.
- e. Outcomes:
- Reduction in severity of psychiatric symptoms: Discharge at least 90% of clients to a lower level of care.
 - Consumer Satisfaction: Maintain an overall client satisfaction score of at least 4.0 out of 5.0.

United Family Care, LLC (Family Courtyard)

Point of Contact: Juliana Taburaza

Contact Information: 2840 Salesian Avenue, Richmond CA 94804

(510) 235-8284, JuTaburaza@gmail.com

1. **General Description of the Organization**

The County contracts with United Family Care, LLC (Family Courtyard), a licensed board and care provider, to provide additional staff care to enable those with serious mental illness to avoid institutionalization and enable them to live in the community.

2. **Program: Augmented Board and Care Housing Services - CSS**

a. **Scope of Services:** Augmented residential services, including but not limited to:

- Medication management
- Nutritional meal planning
- Assistance with laundry
- Transportation to psychiatric and medical appointments
- Improving socialization
- Assist with activities of daily living (i.e., grooming, hygiene, etc.)
- Encouraging meaningful activity
- Other services as needed for individual residents

b. **Target Population:** Adults aged 60 years and older who live in Western, Central, and Eastern Contra Costa County, are diagnosed with a serious mental illness and are uninsured or receive Medi-Cal benefits.

c. **Number served:** For FY 18-19: Capacity of 50 beds.

Vicente Martinez High School - Martinez Unified School District

<http://vmhs-martinez-ca.schoolloop.com/>

Point of Contact: Lori O'Connor

Contact Information: 925 Susana Street, Martinez, CA 94553

(925) 335-5880, loconnor@martinez.k12.ca.us

1. General Description of the Organization

The PEI program at Vicente Martinez High School and Briones School (co-located on the same campus) offers an integrated mental health focused experience for 10th-12th grade at-risk students of all cultural backgrounds. Students are provided a variety of experiential and leadership opportunities that support social, emotional and behavioral health, career exposure and academic growth while also encouraging, linking and increasing student access to direct mental health services.

2. Program: Vicente Martinez High School & Briones School - PEI

a. Scope of Services: Vicente Martinez High School and Briones School provide students of all cultural backgrounds an integrated, mental health focused, learning experience. Key services include student activities that support:

- individualized learning plans
- mindfulness and stress management interventions
- team and community building
- character, leadership, and asset development
- place-based learning, service projects that promote hands-on learning and intergenerational relationships
- career-focused exploration, preparation and internships
- direct mental health counseling
- timely access and linkage to direct mental health counseling

Services support achievement of a high school diploma, transferable career skills, college readiness, post-secondary training and enrollment, democratic participation, social and emotional literacy and mental/behavioral health. All students also have access to a licensed Mental Health Counselor for individual and group counseling.

Students enrolled in Vicente and Briones have access to the variety of programs/services that meet their individual learning goals. Classes have a maximum of 23 students and are led by teachers and staff who have training in working with at-risk students and using restorative justice techniques. Students regularly monitor their own progress through a comprehensive advisory program designed to assist them in becoming more self-confident through various academic, leadership, communication, career and holistic health activities.

b. Target Population: At-risk high school students in Central County

c. Payment Limit: FY 20-21: \$197,076

d. Number served: FY 18-19: 121 Transition Aged Youth (TAY)

e. Outcomes:

i. Goals: Students enrolled in Vicente and Briones will:

- Develop an increased ability to overcome social, familial, emotional, psychiatric, and academic challenges and hence work toward academic, vocational, relational, and other life goals
- Increase mental health resiliency

- Participate in four or more different PEI related activities throughout the school year
- Decrease incidents of negative behavior
- Increase attendance rates
- ii. During the 18-19 School Year:
 - 97% of Vicente students enrolled during the 18-19 school year participated in PEI related activities.
 - All seniors participated in a minimum of 15 hours of service learning.
 - Staff organized and hosted 70 different types of activities and events to enrich the curricula.
 - All students were offered mental health counseling.
 - Developmental Assets Profile (DAP) assessment was administered to all students.
 - All students were given the opportunity to apply, interview and participate in career-focused internships.

West County Adult Mental Health Clinic (Contra Costa Behavioral Health Services)

<https://cchealth.org/mentalhealth/#simpleContained4>

Point of Contact: Robin O'Neill, Mental Health Program Manager

Contact Information: 13585 San Pablo Ave, CA 94806

(510) 215-3700, Robin.ONeill@CCHealth.org

1. General Description of the Organization

The Behavioral Health Services Division of Contra Costa Health Services combines Mental Health, Alcohol & Other Drugs and Homeless Program into a single system of care. The East Adult Mental Health Clinic operates within Contra Costa Mental Health's Adult System of Care, and provides assessments, case management, psychiatric services, crisis intervention, housing services, and benefits assistance. Within the Adult Mental Health Clinic are the following MHSA funded programs and plan elements:

2. Plan Element: Adult Full Service Partnership Support - CSS

Contra Costa Mental Health has dedicated clinicians at each of the three adult mental health clinics to provide support, coordination and rapid access for full service partners to health and mental health clinic services as needed and appropriate. Rapid Access Clinicians offer drop-in screening and intake appointments to clients who have been discharged from the County Hospital or Psychiatric Emergency Services but who are not open to the county mental health system of care. Rapid Access Clinicians will then refer clients to appropriate services and, when possible, follow-up with clients to ensure a linkage to services was made. If a client meets eligibility criteria for Full Service Partnership services, the Rapid Access Clinician will seek approval to refer the client to Full Service Partnership services. Clinic management acts as the gatekeepers for the Full Service Partnership programs, authorizing referrals and discharges as well as providing clinical oversight to the regional Full Service Partnership programs. Full Service Partnership Liaisons provide support to the Full Service Partnership programs by assisting the programs with referrals and discharges, offering clinical expertise, and helping the programs to navigate the County systems of care.

3. Plan Element: Clinic Support - CSS

General Systems Development strategies are programs or strategies that improve the larger mental health system of care. These programs and strategies expand and enhance the existing service structure to 1) assist consumers in obtaining benefits they entitled to, educate consumers on how to maximize use of those benefits and manage resources, and 2) provide transportation support for consumers and families.

- a. Clinic Target Population: Adults aged 18 years and older who live in West County, are diagnosed with a serious mental illness and are uninsured or receive Medi-Cal benefits.
- b. Total Number Served: For FY 18-19: Approximately 2,387 Individuals.

West County Children's Mental Health Clinic (Contra Costa Behavioral Health Services)

<https://cchealth.org/mentalhealth/#simpleContained4>

Point of Contact: Chad Pierce, Mental Health Program Manager

Contact Information: 303 41st Street, Richmond, CA 94805

(510) 374-7208, Chad.Pierce@CCHealth.org

1. General Description of the Organization

The Behavioral Health Services Division of Contra Costa Health Services combines Mental Health, Alcohol & Other Drugs and Homeless Program into a single system of care. The West Children's Mental Health Clinic operates within Contra Costa Mental Health's Children's System of Care, and provides psychiatric and outpatient services, family partners, and wraparound services. Within the Children's Mental Health Clinic are the following MHSa funded plan elements:

2. Plan Element: Clinic Support - CSS

General Systems Development strategies are programs or strategies that improve the larger mental health system of care. These programs and strategies expand and enhance the existing service structure to assist consumers in the following areas: Family Partners and Wraparound Facilitation. The family partners assist families with advocacy, transportation assistance, navigation of the service system, and offer support in the home, community, and county service sites. Family partners support families with children of all ages who are receiving services in the children. Family partners are located in each of the regional clinics for children and adult services, and often participate on wraparound teams following the evidence-based model. A Clinical Specialist in each regional clinic who provides technical assistance and oversight of evidence-based practices in the clinic. Support for full service partners.

- a. Target Population: Children aged 17 years and younger, who live in West County, are diagnosed with a serious emotional disturbance or serious mental illness, and are uninsured or receive Medi-Cal benefits
- b. Number Served: For FY 18-19: Approximately 474 Individuals.

Williams Board and Care

Point of Contact: Frederick Williams, Katrina Williams

Contact Information: 430 Fordham Drive, Vallejo CA

(707) 731-2326, Fred_Williams@b-f.com

1. **General Description of the Organization**

The County contracts with Williams Board and Care, a licensed board and care operator, to provide additional staff care to enable those with serious mental illness to avoid institutionalization and enable them to live in the community.

2. **Program: Augmented Board and Care - Housing Services - CSS**

a. **Scope of Services:** Augmented residential services, including but not limited to:

- Medication management
- Nutritional meal planning
- Assistance with laundry
- Transportation to psychiatric and medical appointments
- Improving socialization
- Assist with activities of daily living (i.e., grooming, hygiene, etc.)
- Encouraging meaningful activity
- Other services as needed for individual residents

b. **Target Population:** Adults aged 18 years to 59 years who live in Western, Central, and Eastern Contra Costa County, are diagnosed with a serious mental illness and are uninsured or receive Medi-Cal benefits.

c. **Number served:** For FY 18-19: Capacity of 6 beds.

Woodhaven

Point of Contact: Milagros Quezon

Contact Information: 3319 Woodhaven Lane, Concord, CA 94519

(925) 349-4225, Rcasuperprint635@comcast.net

1. General Description of the Organization

The County contracts with Woodhaven, a licensed board and care operator, to provide additional staff care to enable those with serious mental illness to avoid institutionalization and enable them to live in the community.

2. Program: Augmented Board and Care - Housing Services - CSS

a. Scope of Services: Augmented residential services, including but not limited to:

- Medication management
- Nutritional meal planning
- Assistance with laundry
- Transportation to psychiatric and medical appointments
- Improving socialization
- Assist with activities of daily living (i.e., grooming, hygiene, etc.)
- Encouraging meaningful activity
- Other services as needed for individual residents

b. Target Population: Adults aged 18 years to 59 years who live in Western, Central, and Eastern Contra Costa County, are diagnosed with a serious mental illness and are uninsured or receive Medi-Cal benefits.

c. Number served: For FY 18-19: Capacity of 4 beds.

Youth Homes, Inc.

<https://www.youthhomes.org/>

Point of Contact: Cameron Safarloo, Chief Executive Officer or
Byron Lacuaniello, Clinical Director

Contact Information: 3480 Buskirk Ave #210, Pleasant Hill, CA 94523
(925) 933-2627, camerons@youthhomes.org or byroni@youthhomes.org

1. General Description of the Organization

Youth Homes, Inc. is committed to serving the needs of abused and neglected children and adolescents in California's San Francisco Bay Area. Youth Homes provides intensive residential treatment programs and community-based counseling services that promote the healing process for seriously emotionally abused and traumatized children and adolescents.

2. Program: Transition Age Youth Full Service Partnership – CSS

Youth Homes implements a full-service partnership program using a combination of aspects of the Integrated Treatment for Co-Occurring Disorders model (also known as Integrated Dual Disorders Treatment – IDDT) and aspects of the Assertive Community Treatment (ACT) model. These models are recognized evidence-based practices for which the Substance Abuse and Mental Health Services Administration (SAMHSA) has created a tool kit to support implementation. The Assertive Community Treatment (ACT) model continues to be the strongest model of services to keep those with serious mental illnesses out of institutional care (hospital or criminal justice system) through intensive, coordinated multidisciplinary treatment. Integrated Treatment for Co-Occurring Disorders is an evidence-based practice for treating clients diagnosed with both mental health and substance abuse disorders. Youth Homes is committed to advancing training and integration of the ACT and IDDT models into daily practice. Participants in the Youth Homes FSP program are assigned a team of providers, so consumers do not get lost in the health care system, excluded from treatment, or confused by going back and forth between separate mental health and substance abuse programs. Each client will have a primary clinician/case manager to facilitate treatment. The team may also include a life skills coach, substance abuse specialist, youth advocate, psychiatrist, nurse, or family clinician depending on the need of the client. Employment, education and life skills workshops and individual coaching occur weekly through Youth Homes' Stepping Stones program, which is an integral part of Youth Homes' TAY Services. It is not expected that all full service partners will be experiencing a substance use issue; however, for those who have co-occurring issues, both disorders can be addressed by one team of providers. Although the program has office space in Antioch and in Pleasant Hill, the bulk of all meetings and support services occur in the community, in homes, parks, and other community locations which are part of the young adult consumer's natural environments.

3. Program: Youth Home's Short Term Residential Therapeutic Program (STRTP) – CSS

Youth Home's Short Term Residential Therapeutic Program (STRTP) also provides intensive individual mental health services to foster youth with a need for Specialty Mental Health Services (SMHS) who are residents in one of the STRTP programs, including limited follow up services for youth post residential discharge and their families, if appropriate. Services provided are Assessment, Individual Therapy,

Collateral (including family therapy), Individual and Group Rehab, Crisis Intervention, Case Management Brokerage (including Linkage and Advocacy, and Placement), and Medication Evaluation and Medication Monitoring. All services are provided in a trauma informed, culturally sensitive, client-and-family centered, team-based manner and are individually determined based on need.

- a. Scope of Services (FSP):
 - Outreach and engagement
 - Case management
 - Outpatient Mental Health Services, including services for individuals with co-occurring mental health & alcohol and other drug problems
 - Crisis Intervention
 - Collateral
 - Medication support (may be provided by County Physician)
 - Housing support
 - Flexible funds
 - Money Management
 - Vocational Services
 - Contractor must be available to consumer on 24/7 basis
- b. Target Population: Young adults ages 16 to 25 years with serious emotional disturbance/serious mental illness, and who are likely to exhibit co-occurring disorders with severe life stressors and are from an underserved population. Services are based in East Contra Costa County as well as Central Contra Costa County.
- c. Annual MHSA Payment Limit (FSP): \$748,462
- d. Annual MHSA Payment Limit (STRTP): \$2,096,385
- e. Number served FSP: For FY 18-19: 40 individuals
- f. Outcomes FSP: For FY 18-19:
 - Reduction in incidence of psychiatric crisis
 - Reduction of the incidence of restriction

Table 1. Pre- and post-enrollment utilization rates for 40 Youth Homes FSP Participants enrolled in the FSP program during FY 18-19

	No. pre-enrollment	No. post-enrollment	Rate pre-enrollment	Rate post-enrollment	%change
<i>PES episodes</i>	123	90	0.315	0.218	-30.9%
<i>Inpatient episodes</i>	39	17	0.100	0.041	-58.8%
<i>Inpatient days</i>	307	141	0.787	0.341	-56.6%
<i>DET Bookings</i>	15	9	0.038	0.022	-43.9%

Appendix C

Glossary

AB 1421 or Laura's Law - Assembly Bill 1421. Enacted in 2002, to create an assisted outpatient treatment program for any person who is suffering from a mental disorder and meets certain criteria. The program operates in counties that choose to provide the services. Adoption of this law enables a court, upon a verified petition to the court, to order a person to obtain and participate in assisted outpatient treatment. The bill provides that if the person who is the subject of the petition fails to comply with outpatient treatment, despite efforts to solicit compliance, a licensed mental health treatment provider may request that the person be placed under a 72-hour hold, based on an involuntary commitment. The law would be operative in those counties in which the county board of supervisors, by resolution, authorized its application and made a finding that no voluntary mental health program serving adults, and no children's mental health program, would be reduced as a result of the implementation of the law.

ACT - Assertive Community Treatment. An intensive and highly integrated approach for community mental health service delivery. It is an outpatient treatment for individuals whose symptoms of mental illness result in serious functioning difficulties in several major areas of life, often including work, social relationships, residential independence, money management, and physical health and wellness. Its mission to promote the participants' independence, rehabilitation, and recovery, and in so doing to prevent homelessness, unnecessary hospitalization, and other negative outcomes. It emphasizes out of the office interventions, a low participant to staff ratio, a coordinated team approach, and typically involves a psychiatrist, mental health clinician, nurse, peer provider, and other rehabilitation professionals.

ADA - Americans with Disabilities Act. Prohibits discrimination against people with disabilities in several areas, including employment, transportation, public accommodations, communications and access to state and local government' programs and services.

AOD – Alcohol and Other Drugs. Is an office like Mental Health that is part of the division of Behavioral Health Services. Behavioral Health Services is under the Health Services Department.

AOT - Assisted Outpatient Treatment. A civil court ordered mental health treatment for persons demonstrating resistance to participating in services. Treatment is modeled after assertive community treatment, which is the delivery of mobile, community-based care by multidisciplinary teams of highly trained mental health professionals with staff-to-client ratios of not more than one to ten, and additional services, as specified, for adults with the most persistent and severe mental illness. AOT involves a service and delivery process that has a clearly designated personal services coordinator who is responsible for providing or assuring needed services. These include complete assessment of the client's needs, development with the client of a personal services plan, outreach and consultation with the family and other significant persons, linkage with all appropriate community services, monitoring of the quality and follow through of

services, and necessary advocacy to ensure each client receives those services which are agreed to in the personal services plan. AOT is cited under AB 1421 or Laura's Law.

APA - American Psychological Association. The mission of the APA is to promote the advancement, communication, and application of psychological science and knowledge to benefit society and improve lives.

BHS - Behavioral Health Services. Is a grouping of Contra Costa Mental Health and Alcohol and Other Drug Services which make up the division of BHS. BHS is under the Health Services Department.

Board and Care - Augmented Board and Care. A facility licensed by the State also contract with Contra Costa Mental Health to receive additional funding to provide a therapeutic environment and assist residents gain their independence through recovery and wellness activities. Extra staff time is devoted to create a home-like atmosphere, often with shared housekeeping activities, and provide or coordinate a variety of therapeutic, educational, social and vocational activities. Persons who experience severe and persistent mental illness are eligible.

BOS - Board of Supervisors. Appointed body that is responsible for; 1) appointing most County department heads, except elected officials, and providing for the appointment of all other County employees, 2) providing for the compensation of all County officials and employees, 3) creating officers, boards and commissions as needed, appointing members and fixing the terms of office, 4) awarding all contracts except those that are within the authority delegated to the County Purchasing Agent, 5) adopting an annual budget, 6) sponsoring an annual audit made of all County accounts, books, and records, 7) supervising the operations of departments and exercising executive and administrative authority through the County government and County Administrator 8) serving as the appellate body for Planning and Zoning issues, 9) serving as the County Board of Equalization (the Board has created an Assessment Appeals Board to perform this function

Brown Act. Established in 1953; ensures the public's right to attend and participate in meetings of local legislative bodies. It declares that the California public commissions, boards and councils and the other public agencies in this state exist to aid in the conduct of the people's business. Actions should be taken openly and their deliberations be conducted openly. The people should remain informed so that they may retain control over the instruments they have created. The Brown Act has been interpreted to apply to email communication as well.

CalMHSA - California Mental Health Services Authority. The mission of CalMHSA is to provide member counties a flexible, efficient, and effective administrative/fiscal structure focused on collaborative partnerships and pooling efforts in 1) development and implementation of common strategies and programs, 2) fiscal integrity, protections, and management of collective risk, 3) accountability at state, regional, and local levels.

CAO - County Administrator's Officer. The County Administrator's Office is responsible for; 1) staffing the Board of Supervisors and Board committees, 2)

overseeing implementation of Board directives, 3) planning, monitoring, and overseeing County operations, 4) ensuring that Board policies are carried out in the most efficient, cost-effective, and service oriented manner, 5) supervising appointed Department Heads and performing general administrative duties, 6) preparing the annual budget, 7) administering the County's labor management relations program, including managing the collective bargaining process, grievance investigations, providing training and counseling to managers and employees, as well as problem resolution

Case Management. Refers to a service in which a mental health clinician develops and implements a treatment plan with a consumer. This treatment plan contains a diagnosis, level of severity, agreed upon goals, and actions by the consumer, the case manager, and other service providers to reach those goals. The mental health clinician provides therapy and additionally takes responsibility for the delivery and/or coordination of both mental and rehabilitation services that assist the consumer reach his/her goals.

CASRA - California Association of Social Rehabilitation Agencies. A statewide non-profit organization that service clients of the California public mental health system. Member agencies provide a variety of services to enhance the quality of life and community participation of youth, adults and older adults living with challenging mental health issues.

CBHDA – California Behavioral Health Director’s Association. A non-profit advocacy association representing the behavioral health directors from each of California’s 58 counties, as well as two cities (Berkeley and Tri-City). Through advocacy, lobbying and education efforts, CBHDA promotes the reduction of individual and community problems related to unaddressed behavioral health issues. CBHDA regularly brings together behavioral health professionals to discuss ways to inform public policy and improve the delivery of behavioral health services.

CBO - Community Based Organization. An agency or organization based in the community that is often a non-profit.

CCMH - Contra Costa Mental Health. One of 58 counties, the City of Berkeley, and the Tri-Cities area East of Los Angeles legislatively empowered to engage in a contract, or Mental Health Plan, with the state to perform public mental health services. This enables Contra Costa County to utilize federal, state, county and private funding for these mental health services. The Mental Health Services Act is one source of state funding. CCMH is divided into a Children’s System of Care and an Adult and Older Adult System of Care.

CFO - Chief Financial Officer. Abbreviation used to describe term.

CF/TN - Capital Facilities/Information Technology. The title of one of five components of the MHSA. This component enables a county to utilize MHSA funds for one-time construction projects and/or installation or upgrading of electronic systems, such as mental health records systems.

CHHS – California Health and Human Services Agency. The agency which oversees twelve departments and five offices that provides a range of health care services, social services, mental health services, alcohol and drug services, income assistance, and public health services to Californians. More than 33,000 people work for departments in CHHS at state headquarters in Sacramento, regional offices throughout the state, state institutions and residential facilities serving the mentally ill and people with developmental disabilities.

CIBHS - California Institute for Behavioral Health Solutions. A non-profit agency that helps health professionals, agencies and funders improve the lives of people with mental health and substance use challenges through policy, training, evaluation, technical assistance, and research.

Clinical Specialist. In the context of this document, refers to a licensed or registered intern in the specialties of social work, marriage and family therapy, psychology, psychiatric nurse practitioner, licensed professional clinical counselor, or psychiatrist. A Clinical Specialist is capable of signing a mental health consumer's treatment plan that can enable the County to bill Medi-Cal for part of the cost to deliver the service.

Clubhouse Model. A comprehensive program of support and opportunities for people with severe and persistent mental illness. In contrast to traditional day-treatment and other day program models, Clubhouse participants are called "members" (as opposed to consumers, patients, or clients) and restorative activities focus on their strengths and abilities, not their illness. The Clubhouse is unique in that it is not a clinical program, meaning there are no therapists or psychiatrists on staff. All participation in a clubhouse is strictly on a voluntary basis. Members and staff work side-by-side as partners to manage all the operations of the Clubhouse, providing an opportunity for members to contribute in significant and meaningful ways. A Clubhouse is a place where people can belong as contributing adults, rather than passing their time as patients who need to be treated. The Clubhouse Model seeks to demonstrate that people with mental illness can successfully live productive lives and work in the community, regardless of the nature or severity of their mental illness.

COLA - Cost of Living Adjustment. Abbreviation used to describe term.

Community Forum. In this context a community forum is a planned group activity where consumers, family members, service providers, and representatives of community, cultural groups or other entities are invited to provide input on a topic or set of issues relevant to planning, implementing or evaluating public services.

Conservatorship - A probate conservatorship is a court proceeding where a judge appoints a responsible person (called a conservator) to care for another adult who cannot care for him/herself or his/her finances.

Consumer. In this context consumers refer to individuals and their families who receive behavioral health services from the County, contract partners, or private providers. Consumers are also referred to as clients, patients, participants or members.

Co-Occurring Disorders or Dual Diagnosis. Refers to more than one behavioral and/or medical health disorder that an individual can experience and present for care and treatment. Common examples are an individual with a substance abuse disorder coupled with a mental health diagnosis, or a developmental disability, such as autism, coupled with a thought disorder.

CPAW - Consolidated Planning Advisory Workgroup. An ongoing advisory body appointed by the Contra Costa Mental Health Director that provides advice and counsel in the planning and evaluation of services funded by MHSA. It is also comprised of several sub-committees that focus on specific areas, such as stigma reduction, homelessness, and services to the four age groups. It is comprised of individuals with consumer and family member experience, service providers from the County and community based organizations, and individuals representing allied public services, such as education and social services.

CPPP - Community Program Planning Process. This a term used in regulations pertaining to the Mental Health Services Act. It means the process to be used by the County to develop Three-Year Expenditure Plans, and updates in partnership with stakeholders to 1) identify community issues related to mental illness resulting from lack of community services and supports, including any issues identified during the implementation of the Mental Health Services Act, 2) Analyze the mental health needs in the community, and 3) identify and re-evaluate priorities and strategies to meet those mental health needs.

CSS - Community Services and Supports. The title of one of five components funded by the MHSA. It refers to mental health service delivery systems for children and youth, transition age youth, adults, and older adults. These services and supports are similar to those provided in the mental health system of care that is not funded by MHSA. Within community services and supports are the categories of full service partnerships, general system development, outreach and engagement, and project based housing programs.

CSW – Community Support Worker. Peer Provider in Contra Costa County public mental health system.

CTYA – Children’s, Teens, and Young Adults. Abbreviation used to describe term.

Cultural Competence. In this context, refers to equal access to services of equal quality provided, without disparities among racial/ethnic, cultural, and linguistic populations or communities.

DHCS - Department of Health Care Services. The mission of DHCS is to provide Californians with access to affordable, integrated, high-quality health care, including medical, dental, mental health, substance use treatment services and long term care. Our vision is to preserve and improve the overall health and well-being of all Californians.

DSM IV - Diagnostic and Statistical Manual of Mental Disorders Fifth Edition. The

handbook used by health care professionals to diagnosis mental disorders. *DSM* contains descriptions, symptoms, and other criteria for diagnosing mental disorders

Dual Diagnosis. See **Co-Occurring Disorders.**

Employment or Vocational Services. A continuum of services and supports designed to enable individuals to get and keep a job. It includes 1) pre-vocational services, such as removing barriers to employment, 2) employment preparation, to include career counseling and education, training and volunteer activity support, 3) job placement, to include job seeking, placement assistance and on-the-job training, and 4) job retention, to include supported employment.

EPIC System. A nationwide computer software company that offers an integrated suite of health care software centered on a database. Their applications support functions related to patient care, including registration and scheduling; clinical systems for doctors, nurses, emergency personnel, and other care providers; systems for lab technicians, pharmacists, and radiologists; and billing systems for insurers.

EPSDT - Early and Periodic Screening, Diagnosis and Treatment. A federally mandated specialty mental health program that provides comprehensive and preventative services to low income children and adolescents that are also involved with Children and Family Services.

Evidence Based Practices. This term refers to treatment practices that follow a prescribed method that has been shown to be effective by the best available evidence. This evidence is comprised of research findings derived from the systematic collection of data through observation and experiment, and the formulation of questions and testing of hypotheses.

Family Partners. Also referred to as Parent Partners, this professional brings lived experience as a family member of an individual with a serious mental illness to their provision of services. They often participate as a member of a multi-disciplinary team providing mental health treatment, and assist families understand, acquire and navigate the various services and resources needed. In Contra Costa County, Family or Parent Partners have a job classification of Community Support Worker.

Family-to-Family Training. An educational course for family, caregivers and friends of individuals living with mental illness. Taught by trained volunteer instructors from NAMI CC it is a free of cost twelve week course that provides critical information and strategies related to caregiving, and assists in better collaboration with mental health treatment providers.

Federal Poverty Level. This is a total household income amount that the federal government provides an annual guideline that defines whether individuals are living above or below the poverty level. For example, a family of four is determined to live under the poverty level if their total income in 2014 is \$23,850.

51/50 – Fifty One Fifty. Refers to the Welfare and Institutions Code of California for the temporary, involuntary psychiatric commitment of individuals who present a danger

to themselves or others due to signs of mental illness.

FY- Fiscal Year. A fiscal year is a specified 12-month period used for accounting and reporting purposes. In Contra Costa County, the fiscal year runs from July 1st of one year to June 30th of the next year.

Focus Groups. In this context, refers to a small group (usually 8-15) of individuals to provide input, advice and counsel on practices, policies or proposed rulemaking on matters that affect them. Often these individuals are grouped by similar demographics or characteristics in order to provide clarity on a particular perspective.

Forensics. In this context, refers to the term used for individuals involved in the legal court system with mental health issues.

4C. Term used to refer to Psychiatric Ward of Contra Costa County Regional Medical Center.

FSP - Full Service Partnership. A term created by the MHSA as a means to require funding from the Act to be used in a certain manner for individuals with serious mental illness. Required features of full service partnerships are that there be a written agreement, or individual services and supports plan, entered into with the client, and when appropriate, the client's family.

This plan may include the full spectrum of community services necessary to attain mutually agreed upon goals. The full spectrum of community services consists of, but is not limited to, mental health treatment, peer support, supportive services to assist the client, and when appropriate the client's family, in obtaining and maintaining employment, housing, and/or education, wellness centers, culturally specific treatment approaches, crisis intervention/stabilization services, and family education services.

Also included are non-mental health services and supports, to include food, clothing, housing, cost of health care and co-occurring disorder treatment, respite care, and wrap-around services to children. The County shall designate a personal service coordinator or case manager for each client to be the single point of responsibility for services and supports, and provide a qualified individual to be available to respond to the client/family 24 hours a day, seven days a week.

The Full Service Partnership category is part of the Community Services and Supports (CSS) component of the MHSA. At least 50% of the funding for CSS is to go toward supporting the County's full service partnership category.

General System Development. A term created by the MHSA, and refers to a category of services funded in the Community Services and Supports component, and are similar to those services provided by community public mental health programs authorized in the Welfare and Institutions Code. MHSA funded services contained in the general system development category are designed to improve and supplement the county mental health service delivery system for all clients and their families.

Greater Bay Area Regional Partnership. Regional partnership means a group of County approved individuals and/or organizations within geographic proximity that acts as an employment and education resource for the public mental health system. These individuals and/or organizations may be county staff, mental health service providers, clients, clients' family members, and any individuals and/or organizations that have an interest in developing and supporting the workforce of the public mental health system. The Greater Bay Area Regional Partnership refers to an ongoing effort of individuals and/or organizations from the twelve county greater California bay area regions.

HSD - Health Services Department. The largest department of County government. The mission of HSD is to care for and improve the health of all people in Contra Costa County with special attention to those who are most vulnerable to health problems. Behavioral Health Services is one of the nine divisions under HSD.

HIPAA - Health Information Portability and Accountability Act. Enacted into law in 1996 and provides the following; 1) the ability to transfer and continue health insurance coverage for millions of American workers and their families when they change or lose their jobs, 2) reduce health care fraud and abuse, 3) mandates industry-wide standards for health care information on electronic billing and other processes, and 4) requires the protection and confidential handling of protected health information

HPSA - Health Professional Shortage Area. A geographic area, population, or facility with a shortage of primary care, dental, or mental health providers and services. The Health Resources and Services Administration (HRSA) and State Primary Care Offices (PCOs) work together using public, private, and state-provided data to determine when such a shortage qualifies for designation as a HPSA.

H3 – Health, Housing and Homeless Services Division. Division under Health Services that partners with Behavioral Health Services and focuses on the integration of housing and homeless services across this County's health system. It coordinates health and homeless services across county and in the community; and works with key partners to develop strategies to address the community's health and social needs.

IMD – Institution for Mental Disease. Any institution that, by its overall character is a facility established and maintained primarily for the care and treatment of individuals with mental diseases. The guidelines used to evaluate if the overall character of a facility is that of an IMD are based on whether the facility: 1) Is licensed or accredited as a psychiatric facility; 2) Is under the jurisdiction of the state's mental health authority; 3) Specializes in providing psychiatric/psychological care and treatment, which may be ascertained if indicated by a review of patients' records, if an unusually large proportion of the staff has specialized psychiatric/psychological training, or if a facility is established and/or maintained primarily for the care and treatment of individuals with mental diseases; or 4) Has more than 50 percent of all its patients admitted based on a current need for institutionalization as a result of mental diseases.

IMPACT - Improving Mood Providing Access to Collaborative Treatment. This refers to an evidence based mental health treatment for depression utilized specifically for older adults, and is provided in a primary care setting where older adults are

concurrently receiving medical care for physical health problems. Up to twelve sessions of problem solving therapy with a year follow up is provided by a licensed clinical therapist, with supervision and support from a psychiatrist who specializes in older adults. The psychiatrist assesses for and monitors medications as needed, and both the clinician and psychiatrist work in collaboration with the primary care physician.

INN - Innovation. A component of the MHSA that funds new or different patterns of service that contribute to informing the mental health system of care as to best or promising practices that can be subsequently added or incorporated into the system. These innovative programs accomplish one or more of the following objectives; 1) increase access to underserved groups, 2) increase the quality of services, to include better outcomes, 3) promote interagency collaboration, and 4) increase access to services. All new Innovation programs shall be reviewed and approved by the Mental Health Services Oversight and Accountability Commission. The Act states that five per cent of a County's revenues shall go for Innovation.

Iron Triangle. Refers to the central area of the city of Richmond that is bordered on three sides by railroad tracks. The communities within this area have a high number of households living below the poverty level, and have a high need for social services, to include public mental health.

Laura's Law. See **AB 1421.**

LCSW - Licensed Clinical Social Worker. Abbreviation used to describe term. See **Clinical Specialist.**

LGBTQ - Lesbian, Gay, Bi-sexual, Transgender, Questioning. Persons in these groups express norms different than the heterosexism of mainstream society, and often experience stigmatism as a result. Lesbian refers to women whose primary emotional, romantic, sexual or affectional attractions are to other women. Gay refers to men whose primary emotional, romantic, sexual or affectional attractions are to other men. Bi-sexual refers to men or women whose primary emotional, romantic, sexual, or affectional attractions are to both women and men. Transgender is a term that includes persons who cross-dress, are transsexual, and people who live substantial portions of their lives as other than their birth gender. People who are transgender can be straight, gay, lesbian or bi-sexual. Questioning refers to someone who is questioning their sexual and/or gender orientation.

Licensed Clinical Specialist. In this context, refers to the term a County civil service classification that denotes a person meeting minimum mental health provider qualifications, to include possessing a license to practice mental health treatment by the California Board of Behavioral Sciences (BBS). An intern registered by BBS also qualifies. A licensed clinical specialist or registered intern can sign mental health treatment plans that qualify for federal financial participation through the Medi-Cal program.

LMFT - Licensed Marriage Family Therapist. Abbreviation used to describe term. See **Clinical Specialist.**

LPS – Lanterman Petris Short Act. The LPS Act refers to Sections 5150, 5151 and 5152 of the Welfare and Institutions Code (WIC). It is a California law governing the involuntary civil commitment of individuals who - due to mental illness - pose a danger to self or others, or who are gravely disabled and require inpatient psychiatric care. It was named for its co-authors — Assembly member Frank Lanterman and Senators Nicholas C. Petris and Alan Short. The intent of the LPS Act is to end inappropriate lifetime commitment of people with mental illness and firmly establish the right to due process in the commitment process while significantly reducing state institutional expense.

LRP - Loan Repayment Program. Abbreviation used to describe term.

MDFT - Multi-Dimensional Family Therapy. An evidence based comprehensive and multi-systemic family-based outpatient or partial hospitalization program for substance-abusing adolescents, adolescents with co-occurring substance use and mental disorders, and those at high risk for continued substance abuse. Treatment is delivered in a series of 12 to 16 weekly or twice weekly 60 to 90 minute sessions. Treatment focuses on the social interaction areas of parents and peers, the parents' parenting practices, parent-adolescent interactions in therapy, and communications between family members and key social systems, such as school and child welfare.

Medi-Cal. California's version of the federal Medi-Caid program, in which health and mental health care can be provided by public health and mental health entities to individuals who do not have the ability to pay the full cost of care, and who meet medical necessity requirements. The federal Medi-Caid program reimburses states approximately half of the cost, with the remainder of the cost provided by a variety of state and local funding streams, to include the MHSAs.

Mental Health Career Pathway Program. Programs designed to educate, train, recruit prepare, and counsel individuals for entry into and advancement in jobs in the public mental health system. These programs are a category listed as part of the Workforce Education and Training (WET) component of the MHSAs.

MHP - Mental Health Plan. An agreement each county has with the state detailing the services that are to be provided.

Mental Health Professional Shortage Designations. Term used by the federal Human Resource Services Administration (HRSA) to determine areas of the country where there is a verified shortage of mental health professionals. These geographical areas are then eligible to apply for a number of federal programs where financial incentives in recruiting and retention are applied to address the workforce shortage.

MH – Mental Health. Abbreviation used for term.

MHC - Mental Health Commission. A group of individuals, often with lived experience as a consumer and/or family member of a consumer, who are appointed as representatives of the County's Board of Supervisors to provide 1) oversight and monitoring of the County's mental health system, 2) advocacy for persons with serious

mental illness, and 3) advise the Board of Supervisors and the mental health director.

MHLAP - Mental Health Loan Assumption Program. A program that makes payments to an educational lending institution on behalf of an employee who has incurred debt while obtaining an education, provided the individual agrees to work in the public mental health system for a specified period of time and in a capacity that meets the employer's workforce needs. The MHLAP is funded by the MHSA in the Workforce Education and Training component.

MHSA - Mental Health Services Act or Proposition 63. Was voted into law by Californians in November 2004. This Act combines prevention services with a full range of integrated services to treat the whole person, with the goal of self-sufficiency for those who may have otherwise faced homelessness or dependence on the state for years to come. The MHSA has five components; community services and supports, prevention and early intervention, innovation, workforce education and training, and capital facilities and technology. An additional one percent of state income tax is collected on incomes exceeding one million dollars and deposited into a Mental Health Services Fund. These funds are provided to the County based upon an agreed upon fair share formula.

MHSA Three Year Plan - Mental Health Services Act Three Year Program and Expenditure Plan. Each County prepares and submits a three year plan, which shall be updated at least annually; known as the **Plan or Annual Update** and approved by the County's Board of Supervisors. The plan will be developed with local stakeholders by means of a community program planning process, and will include programs and funding planned for each component, as well as providing for a prudent reserve. Each plan or update shall indicate the number of children, adults and seniors to be served, as well as reports on the achievement of performance outcomes for services provided.

MHSIP - Mental Health Statistics Improvement Program. Is a survey used in Contra Costa as required by DHCS. QI staff elicit feedback from survey sites regarding barriers to acceptable response rates, and based on this, implemented a variety of strategies including training a substantial volunteer workforce to assist with participant recruitment and survey completion.

MHSOAC - Mental Health Services Oversight and Accountability Commission. Established by the MHSA to provide state oversight of MHSA programs and expenditures, and is responsible for annually reviewing and approving each county mental health program for expenditures pursuant to the components of Innovation and Prevention and Early Intervention.

Money Management. Term that refers to services that can encompass all aspects of assisting an individual plan and manage financial benefits and resources. It can include counseling on the interplay of work and other sources of income on Medi-Cal, Medicare, Social Security Disability Income (SSDI), and Supplemental Security Income (SSI). It can include becoming a conservator of funds for an individual who has been deemed to be unable to manage their own funds.

MST - Multi-Systemic Therapy. An evidence based mental health service that is a community-based, family driven treatment for antisocial/delinquent behavior in youth. The focus is on empowering parents and caregivers to solve current and future problems, and actively involves the entire ecology of the youth; family, peers, school and the neighborhood.

NAMI - National Alliance on Mental Illness. The nation's largest grassroots mental health organization dedicated to building better lives for the millions of Americans affected by mental illness. NAMI advocates for access to services, treatment, supports and research and is steadfast in its commitment to raise awareness and build a community for hope for all of those in need. NAMI is the foundation for hundreds of NAMI State Organizations, NAMI Affiliates and volunteer leaders who work in local communities across the country to raise awareness and provide essential and free education, advocacy and support group programs. In Contra Costa County, there is a NAMI Contra Costa Office or NAMI CC.

Needs Assessment. Refers to part of the community program planning process (CPPP) where the mental health services and supports needs of the community are identified and assessed. This includes identifying populations, age groups and communities that remain unserved, underserved or inappropriately served.

NOFA – Notice of Funding Availability. Abbreviation used to describe term.

NPLH – No Place Like Home or Proposition 2. Allows the state to approve the use of the MHSA Funds to build and rehabilitate housing for those with mental illness who are homeless or at-risk of becoming homeless.

OCE – Office for Consumer Empowerment. A Contra Costa County operated program under the Behavioral Health Services division that offers a range of trainings and supports by and for individuals who have experience receiving mental health services. The goal is to increase access to wellness and empowerment for consumers; and to engage in their own individual recovery and become active in the community. This office leads the SPIRIT, WREACH, and WRAP programs.

OSHPD - Office of Statewide Health Planning and Development. A state department that assists California improve the structure and function of its healthcare delivery systems and promote healthcare accessibility. OSHPD is the state entity responsible for the implementation of various MHSA state level funded workforce education and training programs, such as the mental health loan assumption program, psychiatric residency programs, and several graduate stipend and internship programs.

Outreach and Engagement. In this context, is a MHSA term that is a community services and support category, and a category in which prevention and early intervention services can be provided. Services are designed to reach out and engage individuals in mental health care which have a serious mental illness, or are at risk of developing a serious mental illness. These are individuals who have not sought services in a traditional manner due to cultural or linguistic barriers.

Peer Provider. Term that refers to a professional who brings lived experience as a mental health consumer to their provision of services. They often participate as a member of a multi-disciplinary team providing mental health treatment, and assist consumers and their families understand, acquire and navigate the various services and resources needed. In Contra Costa County, Peer Providers have a job classification of Community Support Worker.

PEI - Prevention and Early Intervention. A term created by the MHSA, and refers to a component of funding in which services are designed to prevent mental illnesses from becoming severe and disabling. This means providing outreach and engagement to increase recognition of early signs of mental illness, and intervening early in the onset of a mental illness. Twenty percent of funds received by the MHSA are to be spent for prevention and early intervention services.

PES - Psychiatric Emergency Services. A unit of the Contra Costa County Regional Medical Center located next door to the Emergency Room in the county hospital in Martinez. It operated 24 hours a day, seven days a week, and consists of psychiatrists, nurses and mental health clinicians who are on call and available to respond to individuals who are brought in due to a psychiatric emergency. Persons who are seen are either treated and released, or admitted to the in-patient psychiatric hospital ward.

PhotoVoice Empowerment Program. The County sponsors classes designed to enable individuals to create artwork consisting of a photograph and a personally written story that speak to or represent the challenges of prejudice, discrimination and ignorance that people with behavioral health challenges face. These artworks are then displayed in the community to educate, raise awareness and reduce stigma.

PIER Model - Portland Identification and Early Referral Model. This is an evidence based treatment developed by the PIERS Institute of Portland, Maine. It is an early intervention program for youth, ages 12-25 which are at risk for developing psychosis. It is a multi-disciplinary team approach consisting of a structured interview to assess risk for psychosis, multi-family group therapy, psychiatric care, family psycho-education, supported education and employment, and occupational therapy.

PSC - Personal Service Coordinators. Refers to a mental health clinician or case manager who develops and implements an individual services and support plan with an individual diagnosed with a serious mental illness, and who is part of a full service partner program under the MHSA. This plan contains a diagnosis, level of severity, agreed upon goals, and actions by the consumer, the personal services coordinator, and other service providers to reach those goals. The personal service coordinator provides therapy, and additionally takes responsibility for the delivery and/or coordination of both mental health and rehabilitation services that assist the consumer reach his/her goals.

PTSD - Post-Traumatic Stress Disorder. An emotional illness that that is classified as an anxiety disorder, and usually develops as a result of a terribly frightening, life-threatening, or otherwise highly unsafe experience. PTSD sufferers re-experience the traumatic event or events in some way, tend to avoid places, people, or other things that

remind them of the event (avoidance), and are exquisitely sensitive to normal life experiences (hyper arousal).

Public Health Services. A division under Health Services whose mission is to promote and protect the health and well-being of individuals, families and community in Contra Costa County.

Public Mental Health System. This term is used to describe the public system that is in place to provide mental health services. There are 64 counties and 2 cities that receive MHSA funds to support their public mental health system. Each county's system is uniquely structured where services are provided by county staff or through contractors; such as community based organizations and other agencies.

Pre-Vocational Employment Services. These are services that enable a person to actively engage in finding and keeping a job. Often the services remove barriers to employment services, such as counseling on how working affects benefits, stabilizing medications, obtaining a driver's license or general education diploma, and resolving immigration or other legal issues.

Prudent Reserve. Term created by the MHSA, and refers to a County setting aside sufficient MHSA revenues in order to ensure that services do not have to be significantly reduced in years in which revenues are below the average of previous years.

Psychiatric Residency. Physicians who specialize in psychiatry complete a four year residency program at one of several schools of psychiatry, such as that located at the University of California at San Francisco. This is essentially a paid work study arrangement, where they practice under close supervision and concurrently take coursework. At the final residency year the psychiatrist can elect to work in a medical setting, teach, do research, or work in a community mental health setting.

QA/ QI - Quality Assurance and Quality Improvement. Entities in Contra Costa County responsible for monitoring the Mental Health Plan's effectiveness by providing oversight and review of clinics, organizations, and clinicians providing services to consumers. The goals are to perform program development and coordination work to implement and maintain a quality management program that effectively measures, assesses, and continuously improves the access to and quality of care and services provided to the County's mental health consumers. The Quality Management Coordinator is responsible for Chairing and facilitating the Quality Improvement Committee (QIC) and ensuring members receive timely and relevant information.

RFA - Request for Application. Abbreviation used to describe term.

RFI - Request for Information. Abbreviation used to describe term.

RFP - Request for Proposal. Abbreviation used to describe term.

RFQ - Request for Qualifications. Abbreviation used to describe term.

RHD - Reducing Health Disparities. Abbreviation used to describe term.

SAMHSA - Substance Abuse and Mental Health Services Administration. The agency within the U.S. Department of Health and Human Services that leads public health efforts to advance the behavioral health of the nation. SAMHSA's mission is to reduce the impact of substance abuse and mental illness on America's communities.

SB - Senate Bill. Abbreviation used to describe term.

SNHP – Special Needs Housing Program. Allows local governments to use MHSA and other local funds to provide financing for the development of permanent supportive rental housing that includes units dedicated for individuals with serious mental illness, and their families, who are homeless or at risk of homelessness.

SNF - Skilled Nursing Facility. A special facility or part of a hospital that provides medically necessary services from nurses, physical and occupational therapists, speech pathologists and audiologist. A SNF aims to prevent hospitalizations, optimize antipsychotic medication use, and serve as an intermediate step into the community.

STRTP – Short Term Residential Treatment Program. A residential treatment model that serves youth who have high-level mental health needs or are seriously emotionally disturbed. The goal of STRTPs is to focus on stabilizing high-needs youth to allow an expedient and successful transition to a home setting.

SED - Seriously Emotionally Disturbed. Children from birth up to age eighteen with serious emotional disturbance are persons who currently or at any time during the past year have had a diagnosable mental, behavioral, or emotional disorder of sufficient duration to meet diagnostic criteria specified within the Diagnostic and Statistical Manual and results in functional impairment which substantially interferes with or limits the child's role or functioning in family, school, or community activities.

SMI - Serious Mental Illness. Adults with a serious mental illness are persons eighteen years and older who, at any time during a given year, have a diagnosable mental, behavioral, or emotional disorder that meet the criteria of the Diagnostic and Statistical Manual, and the disorder has resulted in functional impairment which substantially interferes with or limits one or more major life activities.

SOC – System of Care. Term used to refer to this county's public mental health system.

SPIRIT - Service Provider Individualized Recovery Intensive Training. A recovery oriented, peer led classroom and experiential-based, college accredited educational program for individuals with lived experience as a consumer of mental health services. It is sponsored by Contra Costa Mental Health and Contra Costa Community College, and successful completion satisfies the minimum qualifications to be considered for employment by the County as a Community Support Worker.

Stakeholders. Stakeholders is a term defined in the California Code of Regulations to

mean individuals or entities with an interest in mental health services, including but not limited to individuals with serious mental illness and/or serious emotional disturbance and/or their families, providers of mental health and/or related services such as physical health care and/or social services, educators and/or representatives of education, representatives of law enforcement, and any organization that represents the interests of individuals with serious mental illness and/or serious emotional disturbance and/or their families.

Stigma and Discrimination. In this context, refers to the negative thoughts and/or behaviors that form an inaccurate generalization or judgment, and adversely affects the recovery, wellness and resiliency of persons with mental health issues. These thoughts and behaviors can include any person who has an influence on a person's mental health well-being, to include the person experiencing the mental health issue.

SUD - Substance Use Disorder. A disorder in which the use of one or more substances leads to a clinically significant impairment or distress. Although the term substance can refer to any physical matter, substance abuse refers to the overuse of, or dependence on, a drug leading to effects that are detrimental to the individual's physical and mental health, or the welfare of others. The disorder is characterized by a pattern of continued pathological use of a medication, non-medically indicated drug or toxin which results in repeated adverse social consequences related to drug use, such as failure to meet work, family, or school obligations, interpersonal conflicts, or legal problems.

STEP - Systematic Training for Effective Parenting. A parent education program published as a series of books developed and published by the psychologists Don Dinkmeyer Sr., Gary D. McKay and Don Dinkmeyer Jr. The publication was supplemented by an extensive concept for training and proliferation. STEP has reached more than four million parents and has been translated into several languages. It provides skills training for parents dealing with frequently encountered challenges with their children that often result from autocratic parenting styles. STEP is rooted in Adlerian psychology and promotes a more participatory family structure by fostering responsibility, independence, and competence in children; improving communication between parents and children; and helping children learn from the natural and logical consequences of their own choices.

Supported Employment. Supported employment is a federal vocational rehabilitation term that means competitive work for individuals with the most significant disabilities that occurs in integrated work settings, or settings in which individuals are working toward competitive work. Such work is consistent with the strengths, resources, priorities, concerns, abilities, capabilities, interests, and informed choice of the individuals. Supported employment usually means that a professional support person, or job coach, assists the individual in a competitive work setting until assistance is no longer needed.

Supportive Housing. A combination of housing and services intended as a cost-effective way to help people live more stable, productive lives. Supportive housing is widely believed to work well for those who face the most complex challenges—individuals and families confronted with homelessness and who also have very low

incomes and/or serious, persistent issues that may include substance abuse, addiction or alcoholism, mental illness, HIV/AIDS, or other serious challenges to a successful life. Supportive housing can be coupled with such social services as job training, life skills training, alcohol and drug abuse programs, community support services, such as child care and educational programs, and case management to populations in need of assistance. Supportive housing is intended to be a pragmatic solution that helps people have better lives while reducing, to the extent feasible, the overall cost of care.

TAY - Transition Age Youth. A term meaning individuals who are between the age of 16 years and 25 years of age. Specific mental health programs that address this age group are in the adult system of care, and were designed to assist in the transition of services from the children's system of care, where individuals stop receiving services at 18.

Triple P - Positive Parenting Program. An evidence based practice designed to increase parents' sense of competence in their parenting abilities. It is a multilevel system of family intervention that aims to prevent severe emotional and behavioral disturbances in children by promoting positive and nurturing relationships between parent and child. Improved family communication and reduced conflict reduces the risk that children will develop a variety of behavioral and emotional problems.

WET - Workforce Education and Training. A term created by the MHSA, and refers to the component of the MHSA that funds programs and service that assist in the recruitment and retention of a skilled and culturally competent mental health workforce.

WIC - Welfare and Institutions Code. Regulations set that address services relating to welfare, dependent children, mental health, handicapped, elderly, delinquency, foster care, Medi-Cal, food stamps, rehabilitation, and long-term care, to name a few.

WRAP - Wellness Recovery Action Plan. An evidence-based practice that is used by people who are dealing with mental health and other kinds of health challenges, and by people who want to attain the highest possible level of wellness. It was developed by a group of people who have a lived experience with mental health difficulties and who were searching for ways to resolve issues that had been troubling them for a long time. WRAP involves listing one's personal resources and wellness tools, and then using those resources to develop action plans to use in specific situations.

Wraparound Services. An intensive, individualized care management process for children with serious emotional disturbances. During the wraparound process, a team of individuals who are relevant to the well-being of the child or youth, such as family members, other natural supports, service providers, and agency representatives collaboratively develop an individualized plan of care, implement this plan, and evaluate success over time. The wraparound plan typically includes formal services and interventions, together with community services and interpersonal support and assistance provided by friends and other people drawn from the family's social networks. The team convenes frequently to measure the plan's components against relevant indicators of success. Plan components and strategies are revised when outcomes are not being achieved.

WREACH - Wellness Recovery Education for Acceptance, Choice and Hope. The WREACH Speaker's Bureau is designed to reduce the stigma that consumers and family members often face in the workplace, behavioral and physical health care systems, and in their communities. The WREACH program forms connections between people in the community and people with lived mental health and co-occurring disorders experiences by providing opportunities for sharing stories of recovery and resiliency, and sharing current information on health treatment and supports. Workshops are held to teach people and their families how to write and present their recovery and resilience stories. These individuals are then connected with audiences that include behavioral health providers, high school and college staff and students, law enforcement, physical health providers and the general community.

Appendix D

MHSA COUNTY COMPLIANCE CERTIFICATION

County: Contra Costa

Three-Year Program and Expenditure Plan


Local Mental Health Director	Program Lead
Name: Suzanne Tavano, PHN, Ph. D	Name: Jennifer Bruggeman, LMFT
Telephone Number: 925-957-5150	Telephone Number: 925-313-9579
E-mail: Suzanne.Tavano@cchealth.org	E-mail: Jennifer.Bruggeman@cchealth.org
Local Mental Health Mailing Address:	
Contra Costa Behavioral Health Services Administration 1340 Arnold Drive, Suite 200 Martinez, CA 94553	

I hereby certify that I am the official responsible for the administration of county mental health services in and for said county and that the County has complied with all pertinent regulations and guidelines, laws and statutes of the Mental Health Services Act in preparing and submitting this Three-Year Program and Expenditure Plan, Annual Update or Annual Revenue and Expenditure Report, including stakeholder participation and non-supplantation requirements.

This Three Year Program and Expenditure Plan or Annual Update has been developed with the participation of stakeholders, in accordance with Welfare and Institutions Code Section 5848 and Title 9 of the California Code of Regulations section 3300, Community Planning Process. The draft Three Year Program and Expenditure Plan or Annual Update was circulated to representatives of stakeholder interests and any interested party for 30 days for review and comment and a public hearing was held by the local mental health board. All input has been considered with adjustments made, as appropriate. The Three Year Program and Expenditure Plan, attached hereto, was adopted by the County Board of Supervisors on 2/9, 2021.

Mental Health Services Act funds are and will be used in compliance with Welfare and Institutions Code section 5891 and Title 9 of the California Code of Regulations section 3410, Non-Supplant.

All documents in the attached plan are true and correct.



 Suzanne Tavano, PHN, Ph. D
 Contra Costa Behavioral Health Services Director

2-9-21

 Date

MHSA COUNTY FISCAL ACCOUNTABILITY CERTIFICATION

County/City: Contra Costa County

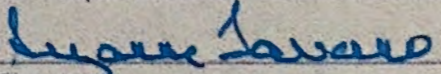
Three-Year Program and Expenditure Plan

Local Mental Health Director	County Auditor-Controller / City Financial Officer
Name: Suzanne Tavano, PHN, Ph. D	Name: Robert R. Campbell
Telephone Number: 925-957-5150	Telephone Number: 925-646-2181
E-mail: Suzanne.Tavano@cchealth.org	E-mail: bcamp@ac.cccounty.us
Local Mental Health Mailing Address: Contra Costa Behavioral Health Services Administration 1340 Arnold Drive, Suite 200 Martinez, CA 94553	

I hereby certify that the Three-Year Program and Expenditure Plan, Annual Update or Annual Revenue and Expenditure Report is true and correct and that the County has complied with all fiscal accountability requirements as required by law or as directed by the State Department of Health Care Services and the Mental Health Services Oversight and Accountability Commission, and that all expenditures are consistent with the requirements of the Mental Health Services Act (MHSA), including Welfare and Institutions Code (WIC) sections 5813.5, 5830, 5840, 5847, 5891, and 5892; and Title 9 of the California Code of Regulations sections 3400 and 3410. I further certify that all expenditures are consistent with an approved plan or update and that MHSA funds will only be used for programs specified in the Mental Health Services Act. Other than funds placed in a reserve in accordance with an approved plan, any funds allocated to a county which are not spent for their authorized purpose within the time period specified in WIC section 5892(h), shall revert to the state to be deposited into the fund and available for counties in future years.

I declare under penalty of perjury under the laws of this state that the foregoing and the Three-Year Program and Expenditure Plan, Annual Update or Annual Revenue and Expenditure Report is true and correct to the best of my knowledge.

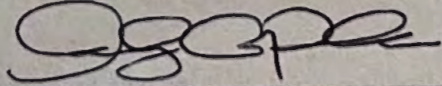
Suzanne Tavano, PHN, Ph. D
Contra Costa Behavioral Health Services Director

 2/19/21
Signature Date

I hereby certify that for the fiscal year ended June 30, 2020, the County/City has maintained an interest-bearing local Mental Health Services (MHS) Fund (WIC 5892(f)); and that the County's/City's financial statements are audited annually by an independent auditor and the most recent audit report is dated 12/18/20 for the fiscal year ended June 30, 2020. I further certify that for the fiscal year ended June 30, 2020, the State MHSA distributions were recorded as revenues in the local MHS Fund; that County/City MHSA expenditures and transfers out were appropriated by the Board of Supervisors and recorded in compliance with such appropriations; and that the County/City has complied with WIC section 5891(a), in that local MHS funds may not be loaned to a county general fund or any other county fund.

I declare under penalty of perjury under the laws of this state that the foregoing, and if there is a revenue and expenditure report attached, is true and correct to the best of my knowledge.

^{FOR} ROBERT CAMPBELL
County Auditor Controller / City Financial Officer (PRINT)

 2/25/21
Signature Date

¹ Welfare and Institutions Code Sections 5847(b)(9) and 5899(a)
Three-Year Program and Expenditure Plan, Annual Update, and RER Certification (07/22/2013)

Appendix E

FY 2020-21 Through FY 20-23 Three-Year Mental Health Services Act Expenditure Plan

Funding Summary

County: Contra Costa

Date: 1/26/2021

	MHSa Funding					Total
	A	B	C	D	E	
	Community Services and Supports	Prevention and Early Intervention	Innovation	Workforce Education and Training	Capital Facilities and Technological Needs	
A. FY 2020/21 Funding						
1. Unspent Funds from Prior Fiscal Years	32,393,398	5,478,778	4,403,254	2,058,784	818,996	45,153,210
2. New FY2020/21 Funding	38,489,576	9,622,394	2,532,209			50,644,179
3. Transfer in FY2020/21	6,200,000			6,200,000		12,400,000
4. Available Funding for FY2020/21	64,682,974	15,101,172	6,935,463	8,258,784	818,996	95,797,389
B. Budgeted FY20/21 MHSa Expenditures	46,933,017	9,028,430	2,240,330	2,610,935	500,000	61,312,712
C. Estimated FY2021/22 Funding						
1. Unspent Funds from Prior Fiscal Years	18,688,617	6,253,310	4,739,940	5,700,068	328,996	35,710,931
2. Estimated New FY2021/22 Funding	32,049,539	8,012,384	2,108,522			42,170,445
3. Transfer in FY2021/22						
4. Estimated Available Funding for FY2021/22	50,738,156	14,265,694	6,848,462	5,700,068	328,996	77,881,376
D. Budgeted FY2021/22 Expenditures	40,267,273	9,028,430	2,240,330	2,610,935	250,000	54,396,968
E. Estimated FY2022/23 Funding						
1. Estimated Unspent Funds from Prior Fiscal Years	11,276,229	5,417,833	4,652,939	3,141,351	83,996	24,572,348
2. Estimated New FY2022/23 Funding	29,368,569	7,342,142	1,932,143			38,642,854
3. Transfer in FY2020/23						
4. Estimated Available Funding for FY2022/23	40,644,798	12,759,975	6,585,082	3,141,351	83,996	63,215,202
F. Budgeted FY2022/23 Expenditures	40,267,273	9,028,430	2,240,330	2,610,935		54,146,968
G. Estimated FY2022/23 Unspent Fund Balance	377,525	3,731,545	4,344,752	530,416	83,996	9,068,234
H. Estimated Local Prudent Reserve Balance						
1. Estimated Local Prudent Reserve Balance on June 30, 2020		7,579,248				
I. Estimated Beginning Balance for FY 2020/21						
1. Estimated Unspent Funds from Fiscal Year 2019/20		45,153,209				
2. Estimated Local Prudent Reserve Balance on June 30, 2020		7,579,248				
3. Estimated Total Beginning Balance		52,732,457				

**FY 2020-21 Through FY 2020-23 Three-Year Mental Health Services Act Expenditure Plan
Community Services and Supports (CSS) Component Worksheet**

County: Contra Costa

Date: January 28, 2021

	Fiscal Year 2020/21					
	A	B	C	D	E	F
	Total Mental Health Expenditures	CSS Funding	Medi-Cal FFP	1991 Realignment	Behavioral Health Subaccount	Other Funding
FSP Programs						
1. Children	5,241,815	5,241,815				
2. Transition Age Youth	4,359,618	4,359,618				
3. Adults	7,233,334	7,233,334				
4. Assisted Outpatient Treatment	2,549,239	2,549,239				
5. Wellness and Recovery Centers	1,290,630	1,290,630				
6. Crisis Residential Center	4,132,192	4,132,192				
7. MHSA Housing Services	9,212,576	9,212,576				
8.						
9.						
10.						
Non-FSP Programs (General System Development)						
1. Older Adult Mental Health Program	3,418,643	3,418,643				
2. Children's Wraparound Support/EPSTD Support	2,098,458	2,098,458				
3. Miller Wellness Center	319,590	319,590				
4. Clinic Support	1,252,148	1,252,148				
5. Forensic Team	1,626,390	1,626,390				
6. Concord Health Center	254,496	254,496				
7. Liaison Staff	145,907	145,907				
8. Quality Assurance	1,251,829	1,251,829				
9.						
10.						
CSS Administration	2,546,152	2,546,152				
CSS MHSA Housing Program Assigned Funds						
Total CSS Program Estimated Expenditures	46,933,017	46,933,017	0	0	0	0
FSP Programs as Percent of Total	72.5%					

**FY 2020-21 Through FY 2020-23 Three-Year Mental Health Services Act Expenditure Plan
Community Services and Supports (CSS) Component Worksheet**

County: Contra Costa

Date: January 28, 2021

	Fiscal Year 2021/22					
	A	B	C	D	E	F
	Estimated Total Mental Health Expenditures	Estimated CSS Funding	Estimated Medi-Cal FFP	Estimated 1991 Realignment	Estimated Behavioral Health Subaccount	Estimated Other Funding
FSP Programs						
1. Children	2,884,535	2,884,535				
2. Transition Age Youth	2,263,233	2,263,233				
3. Adults	7,233,334	7,233,334				
4. Assisted Outpatient Treatment	2,549,239	2,549,239				
5. Wellness and Recovery Centers	1,006,691	1,006,691				
6. Crisis Residential Center	2,204,052	2,204,052				
7. MHSA Housing Services	9,212,576	9,212,576				
8.						
9.						
10.						
Non-FSP Programs (General System Development)						
1. Older Adult Mental Health Program	3,418,643	3,418,643				
2. Children's Wraparound Support/EPSTDT Support	2,098,458	2,098,458				
3. Miller Wellness Center	319,590	319,590				
4. Clinic Support	1,252,148	1,252,148				
5. Forensic Team	1,626,390	1,626,390				
6. Concord Health Center	254,496	254,496				
7. Liaison Staff	145,907	145,907				
8. Quality Assurance	1,251,829	1,251,829				
9.						
10.						
CSS Administration	2,546,152	2,546,152				
CSS MHSA Housing Program Assigned Funds						
Total CSS Program Estimated Expenditures	40,267,273	40,267,273		0	0	0
FSP Programs as Percent of Total	67.9%					

**FY 2020-21 Through FY 2020-23 Three-Year Mental Health Services Act Expenditure Plan
Community Services and Supports (CSS) Component Worksheet**

County: Contra Costa

Date: January 28, 2021

	Fiscal Year 2022/23					
	A	B	C	D	E	F
	Estimated Total Mental Health Expenditures	Estimated CSS Funding	Estimated Medi-Cal FFP	Estimated 1991 Realignment	Estimated Behavioral Health Subaccount	Estimated Other Funding
FSP Programs						
1. Children	2,884,535	2,884,535				
2. Transition Age Youth	2,263,233	2,263,233				
3. Adults	7,233,334	7,233,334				
4. Assisted Outpatient Treatment	2,549,239	2,549,239				
5. Wellness and Recovery Centers	1,006,691	1,006,691				
6. Crisis Residential Center	2,204,052	2,204,052				
7. MHSA Housing Services	9,212,576	9,212,576				
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Non-FSP Programs (General System Development)						
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2. Children's Wraparound Support/EPSTDT Support	2,098,458	2,098,458				
3. Miller Wellness Center	319,590	319,590				
4. Clinic Support	1,252,148	1,252,148				
5. Forensic Team	1,626,390	1,626,390				
6. Concord Health Center	254,496	254,496				
7. Liaison Staff	145,907	145,907				
8. Quality Assurance	1,251,829	1,251,829				
9.						
10.						
CSS Administration	2,546,152	2,546,152				
CSS MHSA Housing Program Assigned Funds						
Total CSS Program Estimated Expenditures	40,267,273	40,267,273	0	0	0	0
FSP Programs as Percent of Total	67.9%					

**FY 2020-21 Through FY 2020-23 Three-Year Mental Health Services Act Expenditure Plan
Prevention and Early Intervention (PEI) Component Worksheet**

County: Contra Costa

Date: January 28, 2021

	Fiscal Year 2020/21					
	A	B	C	D	E	F
	Estimated Total Mental Health Expenditures	Estimated PEI Funding	Estimated Medi-Cal FFP	Estimated 1991 Realignment	Estimated Behavioral Health Subaccount	Estimated Other Funding
PEI Programs - Prevention						
1. Outreach for Increasing Recognition of Early Signs of Mental Illness	1,535,059	1,535,059				
2. Prevention	1,762,991	1,762,991				
3. Access and Linkage to Treatment	625,863	625,863				
4. Improving Timely Access to Mental Health Services for Underserved Population	1,692,461	1,692,461				
5. Stigma and Discrimination Reduction	296,861	296,861				
6. Suicide Prevention	370,006	370,006				
7.						
8.						
9.						
10.						
PEI Programs - Early Intervention						
1. First Hope	2,587,099	2,587,099				
2.						
3.						
4.						
5.						
6.						
7.						
8.						
9.						
10.						
PEI Administration	158,090	158,090				
PEI Assigned Funds	0					
Total PEI Program Estimated Expenditures	9,028,430	9,028,430	0	0	0	0

**FY 2020-21 Through FY 2020-23 Three-Year Mental Health Services Act Expenditure Plan
Prevention and Early Intervention (PEI) Component Worksheet**

County: Contra Costa

Date: January 28, 2021

	Fiscal Year 2021/22					
	A	B	C	D	E	F
	Estimated Total Mental Health Expenditures	Estimated PEI Funding	Estimated Medi-Cal FFP	Estimated 1991 Realignment	Estimated Behavioral Health Subaccount	Estimated Other Funding
PEI Programs - Prevention						
1. Outreach for Increasing Recognition of Early Signs of Mental Illness	1,535,059	1,535,059				
2. Prevention	1,762,991	1,762,991				
3. Access and Linkage to Treatment	625,863	625,863				
4. Improving Timely Access to Mental Health Services for Underserved Population	1,692,461	1,692,461				
5. Stigma and Discrimination Reduction	296,861	296,861				
6. Suicide Prevention	370,006	370,006				
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8.						
9.						
10.						
PEI Programs - Early Intervention						
1. First Hope	2,587,099	2,587,099				
2.						
3.						
4.						
5.						
6.						
7.						
8.						
9.						
10.						
PEI Administration	158,090	158,090				
PEI Assigned Funds						
Total PEI Program Estimated Expenditures	9,028,430	9,028,430	0	0	0	0

**FY 2020-21 Through FY 2020-23 Three-Year Mental Health Services Act Expenditure Plan
Prevention and Early Intervention (PEI) Component Worksheet**

County: Contra Costa

Date: January 28, 2021

	Fiscal Year 2022/23					
	A	B	C	D	E	F
	Estimated Total Mental Health Expenditures	Estimated PEI Funding	Estimated Medi-Cal FFP	Estimated 1991 Realignment	Estimated Behavioral Health Subaccount	Estimated Other Funding
PEI Programs - Prevention						
1. Outreach for Increasing Recognition of Early Signs of Mental Illness	1,535,059	1,535,059				
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1. First Hope	2,587,099	2,587,099				
2.						
3.						
4.						
5.						
6.						
7.						
8.						
9.						
10.						
PEI Administration	158,090	158,090				
PEI Assigned Funds						
Total PEI Program Estimated Expenditures	9,028,430	9,028,430	0	0	0	0

**FY 2020-21 Through FY 2020-23 Three-Year Mental Health Services Act Expenditure Plan
Innovations (INN) Component Worksheet**

County: Contra Costa

Date: January 28, 2021

	Fiscal Year 2020/21					
	A	B	C	D	E	F
	Estimated Total Mental Health Expenditures	Estimated INN Funding	Estimated Medi-Cal FFP	Estimated 1991 Realignment	Estimated Behavioral Health Subaccount	Estimated Other Funding
INN Programs						
1. Coaching to Wellness	145,907	145,907				
2. Partners in Aging	126,596	126,596				
3. Overcoming Transportation Barriers	76,536	76,536				
4. CORE	1,158,439	1,158,439				
5. CBSST	368,489	368,489				
6.						
7.						
8.						
9.						
10.						
INN Administration	364,363	364,363				
Total INN Program Estimated Expenditures	2,240,330	2,240,330	0	0	0	0

**FY 2020-21 Through FY 2020-23 Three-Year Mental Health Services Act Expenditure Plan
Innovations (INN) Component Worksheet**

County: Contra Costa

Date: January 28, 2021

	Fiscal Year 2021/22					
	A	B	C	D	E	F
	Estimated Total Mental Health Expenditures	Estimated INN Funding	Estimated Medi-Cal FFP	Estimated 1991 Realignment	Estimated Behavioral Health Subaccount	Estimated Other Funding
INN Programs						
1. CBSST	145,907	145,907				
2. CORE	126,596	126,596				
3. Overcoming Transportation Barriers	76,536	76,536				
4. Coaching to Wellness	1,158,439	1,158,439				
5. Partners in Aging	368,489	368,489				
6.						
7.						
8.						
9.						
10.						
INN Administration	364,363	364,363				
Total INN Program Estimated Expenditures	2,240,330	2,240,330	0	0	0	0

**FY 2020-21 Through FY 2020-23 Three-Year Mental Health Services Act Expenditure Plan
Innovations (INN) Component Worksheet**

County: Contra Costa

Date: January 28, 2021

	Fiscal Year 2022/23					
	A	B	C	D	E	F
	Estimated Total Mental Health Expenditures	Estimated INN Funding	Estimated Medi-Cal FFP	Estimated 1991 Realignment	Estimated Behavioral Health Subaccount	Estimated Other Funding
INN Programs						
1. CBSST	145,907	145,907				
2. CORE	126,596	126,596				
3. Overcoming Transportation Barriers	76,536	76,536				
4. Coaching to Wellness	1,158,439	1,158,439				
5. Partners in Aging	368,489	368,489				
6.						
7.						
8.						
9.						
10.						
INN Administration	364,363	364,363				
Total INN Program Estimated Expenditures	2,240,330	2,240,330	0	0	0	0

**FY 2020-21 Through FY 2020-23 Three-Year Mental Health Services Act Expenditure Plan
Workforce, Education and Training (WET) Component Worksheet**

County: Contra Costa

Date: January 28, 2021

	Fiscal Year 2020/21					
	A	B	C	D	E	F
	Estimated Total Mental Health Expenditures	Estimated WET Funding	Estimated Medi-Cal FFP	Estimated 1991 Realignment	Estimated Behavioral Health Subaccount	Estimated Other Funding
WET Programs						
1. Workforce Staffing Support	1,243,528	1,243,528				
2. Training and Technical Support	343,799	343,799				
3. Mental Health Career Pathway Program	371,258	371,258				
4. Internship Programs	352,350	352,350				
5. Financial Incentive Programs	300,000	300,000				
6.						
7.						
8.						
9.						
10.						
WET Administration						
Total WET Program Estimated Expenditures	2,610,935	2,610,935	0	0	0	0

**FY 2020-21 Through FY 2020-23 Three-Year Mental Health Services Act Expenditure Plan
Workforce, Education and Training (WET) Component Worksheet**

County: Contra Costa

Date: January 28, 2021

	Fiscal Year 2021/22					
	A	B	C	D	E	F
	Estimated Total Mental Health Expenditures	Estimated WET Funding	Estimated Medi-Cal FFP	Estimated 1991 Realignment	Estimated Behavioral Health Subaccount	Estimated Other Funding
I. Estimated Beginning Balance for FY 2016/17						
WET Programs						
1. Workforce Staffing Support	1,243,528	1,243,528				
2. Training and Technical Support	343,799	343,799				
3. Mental Health Career Pathway Program	371,258	371,258				
4. Internship Programs	352,350	352,350				
5. Financial Incentive Programs	300,000	300,000				
6.						
7.						
8.						
9.						
10.						
WET Administration						
Total WET Program Estimated Expenditures	2,610,935	2,610,935	0	0	0	0

**FY 2020-21 Through FY 2020-23 Three-Year Mental Health Services Act Expenditure Plan
Workforce, Education and Training (WET) Component Worksheet**

County: Contra Costa

Date: January 28, 2021

	Fiscal Year 2022/23					
	A	B	C	D	E	F
	Estimated Total Mental Health Expenditures	Estimated WET Funding	Estimated Medi-Cal FFP	Estimated 1991 Realignment	Estimated Behavioral Health Subaccount	Estimated Other Funding
WET Programs						
1. Workforce Staffing Support	1,243,528	1,243,528				
2. Training and Technical Support	343,799	343,799				
3. Mental Health Career Pathway Program	371,258	371,258				
4. Internship Programs	352,350	352,350				
5. Financial Incentive Programs	300,000	300,000				
6.						
7.						
8.						
9.						
10.						
WET Administration						
Total WET Program Estimated Expenditures	2,610,935	2,610,935	0	0	0	0

**FY 2020-21 Through FY 2020-23 Three-Year Mental Health Services Act Expenditure Plan
Capital Facilities/Technological Needs (CFTN) Component Worksheet**

County: Contra Costa

Date: January 28, 2021

	Fiscal Year 2020/21					
	A	B	C	D	E	F
	Estimated Total Mental Health Expenditures	Estimated CFTN Funding	Estimated Medi-Cal FFP	Estimated 1991 Realignment	Estimated Behavioral Health Subaccount	Estimated Other Funding
CFTN Programs - Capital Facilities Projects						
1. Capital Facilities Projects	250,000	250,000				
2.						
3.						
CFTN Programs - Technological Needs Projects						
1. Electronic Health Records System - Administrative Support	250,000	250,000				
2.						
3.						
CFTN Administration						
Total CFTN Program Estimated Expenditures	500,000	500,000	0	0	0	0

	Fiscal Year 2021/22					
	A	B	C	D	E	F
	Estimated Total Mental Health Expenditures	Estimated CFTN Funding	Estimated Medi-Cal FFP	Estimated 1991 Realignment	Estimated Behavioral Health Subaccount	Estimated Other Funding
CFTN Programs - Capital Facilities Projects						
1. Capital Facilities Projects	125,000	125,000				
2.						
3.						
CFTN Programs - Technological Needs Projects						
1. Electronic Health Records System - Administrative Support	125,000	125,000				
2.						
3.						
CFTN Administration						
Total CFTN Program Estimated Expenditures	250,000	250,000	0	0	0	0

	Fiscal Year 2022/23					
	A	B	C	D	E	F
	Estimated Total Mental Health Expenditures	Estimated CFTN Funding	Estimated Medi-Cal FFP	Estimated 1991 Realignment	Estimated Behavioral Health Subaccount	Estimated Other Funding
CFTN Programs - Capital Facilities Projects						
1. Capital Facilities Projects						
2.						
3.						
CFTN Programs - Technological Needs Projects						
1. Electronic Health Record						
2.						
3.						
CFTN Administration						
Total CFTN Program Estimated Expenditures	0	0	0	0	0	0

Appendix F



**PUBLIC COMMENT AND
PUBLIC HEARING
MHSA Three Year Program and
Expenditure Plan
Fiscal Years 2020-2023**

MHSA Three Year Program and Expenditure Plan Fiscal Years 2020-2023 Online Posting



Mental Health Services

[Crisis Services](#)

[Problem Resolution Process](#)

[Mental Health Services Act \(MHSA\)](#)

[Wellness & Education](#)

[Workforce Education & Training](#)

[Laura's Law](#)

[CoCo LEAD Plus](#)

[Presumptive Transfer](#)

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[Internship Program](#)

[Training Opportunities](#)

[Provider Services](#)

[Network Provider Resources](#)

[Clinical Documentation Forms](#)

[Suicide Prevention Committee](#)

[Mental Health Commission](#)

Related Links

[Quality Improvement & Quality Assurance \(QI/QA\)](#)

[Outcome Measures](#)

[Consolidated Planning Advisory Workgroup \(CPAW\)](#)

[Behavioral Health Services](#)

HOME • BEHAVIORAL HEALTH • MENTAL HEALTH • MENTAL HEALTH SERVICES ACT (MHSA) IN CONTRA COSTA COUNTY

Mental Health Services Act (MHSA) in Contra Costa County

Contra Costa County Behavioral Health Services (CCBHS) Mental Health Services Act (MHSA) Three Year Program and Expenditure Plan integrates the components of Community Services and Supports, Prevention and Early Intervention, Innovation, Workforce Education and Training, and Capital Facilities/Information Technology

This Plan describes county operated and contract programs that are funded by MHSA, what they will do, and how much money will be set aside to fund these programs. Also, the plan will describe what will be done to evaluate their effectiveness and ensure they meet the intent and requirements of the Mental Health Services Act.

California approved Proposition 63 in November, 2004 and the Mental Health Services Act became law. The Act provides significant additional funding to the existing public mental health system, and combines prevention services with a full range of integrated services to treat the whole person. With the goal of wellness, recovery and self-sufficiency, the intent of the law is to reach out and include those most in need and those who have been traditionally underserved. Services are to be consumer driven, family focused, based in the community, culturally and linguistically competent, and integrated with other appropriate health and social services. Funding is to be provided at sufficient levels to ensure that counties can provide each child, transition age youth, adult and senior with the necessary mental health services.

LATEST INFORMATION

- PUBLIC NOTICE:
 - [Three Year Program and Expenditure Plan 2020-2023](#) | [Spanish](#)
 - [Public Comment Forms](#) | [Spanish](#)The public comment period begins on Friday, February 28, 2020, and ends Wednesday, April 1, 2020. A public hearing will be held on Wednesday, April 1, 2020 at 5:15 pm at Pleasant Hill Senior Center (Classroom), 233 Gregory Lane, Pleasant Hill, CA 94523
- FULL VIDEO: [ECMH Community Forum](#)
 - Part 1 [Welcome & Intro to MHSA](#)
 - Part 2 [Early Childhood Mental Health Info](#)
 - Part 3: [Community Input & How to Stay Involved](#)
- VIDEO: [Suicide Prevention Community Forum](#)
- VIDEO: [Supportive Housing Forum](#)
- VIDEO: [2018 Antioch Forum](#)
- VIDEO: [2019 MHSA Immigrant Community Forum](#)
- [MHSA FY 18-19 Revenue and Expenditure Report](#)
- [MHSA FY 17-18 Revenue and Expenditure Report](#)
- [Innovation Annual Report FY 17-18](#)
- [PEI Evaluation Report FY 15-18](#)

Alcohol & Other Drugs

Popular Pages

MyChart - Patient Website

Coronavirus

medications and support set forth in their treatment plan. Finally, the Act requires this Three Year Plan be developed with the active participation of local stakeholders in a community program planning process.

Attached is a [form](#) and [instructions](#) should an individual wish to request a review of any issues related to:

- The MHSAs Community Program Planning Process.
- Consistency between approved MHSAs plans and program implementation.
- The provision of MHSAs funded mental health services.

- [PEI Evaluation Report FY 15-18](#)

LINKS & RESOURCES

- [MHSAs Plan Update FY 2019-2020](#)
- Find Mental Health Services in [West County](#), [East County](#) and [Central County](#)
- [CCBHS Needs Assessment](#)
- [MHSAs 3 Year Plan 2017-2020](#)
- [MHSAs Plan Update FY 2018-2019 | Spanish](#)
- [Consolidated Planning Advisory Workgroup \(CPAW\)](#)
- [County Behavioral Health Director's Association of California Mental Health Services Act](#)

Community Services & Supports

Prevention & Early Intervention

Innovation

Workforce Education & Training

Capital Facilities/Information Technology

Community Services and Supports

Community Services and Supports is the component of the Three-Year Program and Expenditure Plan that refers to service delivery systems for mental health services and supports for children and youth, transition age youth (ages 16-25), adults, and older adults (over 60). Contra Costa County Mental Health utilizes MHSAs funding for the categories of Full Service Partnerships and General System Development.


First approved in 2006 with an initial State appropriation of \$7.1 million Contra Costa's budget has grown incrementally to \$31.5 million annually in commitments to programs and services under this component. The construction and direction of how and where to provide funding began with an extensive and comprehensive community program planning process whereby stakeholders were provided training in the intent and requirements of the Mental Health Services Act, actively participated in various venues to identify and prioritize community mental health needs, and developed strategies by which service delivery could grow with increasing MHSAs revenues.

For more information:

Mental Health Services Act
Contra Costa Mental Health Administration
1220 Morello Ave. Suite 100
Martinez, CA 94553 [\[Map & Directions\]](#)
MHSAs@cchealth.org


[[help with PDF files](#)]

MHSA Three Year Program and Expenditure Plan Fiscal Years 2020-2023 Online Posting






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Mental Health Services Act (MHSA) in Contra Costa County

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California approved Proposition 63 in November, 2004, and the Mental Health Services Act became law. The Act provides significant additional funding to the existing public mental health system, and combines prevention services with a full range of integrated services to treat the whole person. With the goal of wellness, recovery and self-sufficiency, the intent of the law is to reach out and include those most in need and those who have been traditionally underserved. Services are to be consumer driven, family focused, based in the community, culturally and linguistically competent, and integrated with other appropriate health and social services. Funding is to be provided at sufficient levels to ensure that counties can provide each child, transition age youth, adult and senior with the necessary mental health services, medications and support set forth in their treatment plan. Finally, the Act requires this Three Year Plan be developed with the active participation of local stakeholders in a community program planning process.

Attached is a [form](#) and [instructions](#) should an individual wish to request a review of any issues related to:

- The MHSA Community Program Planning Process.
- Consistency between approved MHSA plans and program implementation.
- The provision of MHSA funded mental health services.

Mental Health Services

- Crisis Services
- Problem Resolution Process
- Mental Health Services Act (MHSA)**
- Wellness & Education
- Workforce Education & Training
- Laura's Law
- CoCo LEAD Plus
- Presumptive Transfer
- Links
- Newsletter
- Internship Program
- Training Opportunities
- Provider Services
- Network Provider Resources
- Clinical Documentation Forms
- Suicide Prevention Committee
- Mental Health Commission

LATEST INFORMATION

- PUBLIC NOTICE:
 - [Three Year Program and Expenditure Plan 2020-2023](#)
 - [MHSA Three Year Plan \(20-23\) Summary | Spanish](#)

A public hearing will be held on Wednesday, October 7th from 4:00 pm to 6:00 pm via Zoom online/telephone meeting. (Please refer to the Mental Health Commission website for details)
- [Peer Evolution Community Forum Registration](#)
- [MHSA FY 17-18 Revenue and Expenditure Report](#)

LINKS & RESOURCES

- [2020 MHSA Virtual Supports](#)
- [2019 Needs Assessment Report](#)
- [MHSA Plan Update FY 2019-2020](#)
- Find Mental Health Services in [West County](#), [East County](#), and [Central County](#)
- [Consolidated Planning Advisory Workgroup \(CPAW\)](#)
- [County Behavioral Health Director's Association of California, Mental Health Services Act](#)
- [ARCHIVE](#) »

Related Links

- Quality Improvement & Quality Assurance (QI/QA)
- Outcome Measures
- Consolidated Planning Advisory Workgroup (CPAW)
- Behavioral Health Services
- Alcohol & Other Drugs

Popular Pages

- MyChart - Patient Website
- Coronavirus (COVID-19)

Alcohol & Other Drugs

Popular Pages

MyChart - Patient Website

Coronavirus

medications and support set forth in their treatment plan. Finally, the Act requires this Three Year Plan be developed with the active participation of local stakeholders in a community program planning process.

Attached is a [form](#) and [instructions](#) should an individual wish to request a review of any issues related to:

- The MHS Community Program Planning Process.
- Consistency between approved MHS plans and program implementation.
- The provision of MHS funded mental health services.

- [PEI Evaluation Report FY 15-18](#)

LINKS & RESOURCES

- [MHS Plan Update FY 2019-2020](#)
- Find Mental Health Services in [West County](#), [East County](#) and [Central County](#)
- [CCBHS Needs Assessment](#)
- [MHS 3 Year Plan 2017-2020](#)
- [MHS Plan Update FY 2018-2019 | Spanish](#)
- [Consolidated Planning Advisory Workgroup \(CPAW\)](#)
- [County Behavioral Health Director's Association of California. Mental Health Services Act](#)

Community Services & Supports

Prevention & Early Intervention

Innovation

Workforce Education & Training

Capital Facilities/Information Technology

Community Services and Supports

Community Services and Supports is the component of the Three-Year Program and Expenditure Plan that refers to service delivery systems for mental health services and supports for children and youth, transition age youth (ages 16-25), adults, and older adults (over 60). Contra Costa County Mental Health utilizes MHS funding for the categories of Full Service Partnerships and General System Development.

First approved in 2006 with an initial State appropriation of \$7.1 million Contra Costa's budget has grown incrementally to \$31.5 million annually in commitments to programs and services under this component. The construction and direction of how and where to provide funding began with an extensive and comprehensive community program planning process whereby stakeholders were provided training in the intent and requirements of the Mental Health Services Act, actively participated in various venues to identify and prioritize community mental health needs, and developed strategies by which service delivery could grow with increasing MHS revenues.

For more information:

Mental Health Services Act
Contra Costa Mental Health Administration
1220 Morello Ave. Suite 100
Martinez, CA 94553 [\[Map & Directions\]](#)
MHS@cchealth.org

[[help with PDF files](#)]



CONTRA COSTA
MENTAL HEALTH
COMMISSION

1220 Morello Ave., Suite 100
Martinez, CA 94553

Ph (925) 957-2619

Fax (925) 957-5156

cchealth.org/mentalhealth/mhc

Current (2020) Members of the Contra Costa County Mental Health Commission

Barbara Serwin, District II (Chair); Leslie May, District V(Vice Chair); Supervisor Diane Burgis, BOS Representative, District III; John Kincaid, District II; Joe Metro, District V; Douglas Dunn, District III; Graham Wiseman, District II; Geri Stern, District I; Gina Swirsding, District I; Sam Yoshioka, District IV; Katie Lewis, District I; Kira Monterrey, District III; Alana Russaw, District IV; Laura Griffin, District V; Candace Andersen, Alternate BOS Representative for District II

Mental Health Commission (MHC)

Hosts a Public Hearing for the Mental Health Services Act (MHSA) Three Year Plan FY 2020-2023

Wednesday, October 7, 2020 ♦ 4:00 pm - 6:00 pm

VIA: Zoom Teleconference:

<https://cchealth.zoom.us/j/6094136195>

Meeting number: 609 413 6195

Join by phone:

1 646 518 9805 US

Access code: 609 413 6195

- I. Call to order/Introductions**
- II. Public comments**
- III. Commissioner comments**
- IV. Chair comments**
- V. Approval of the September 2nd, 2020 minutes**
- VI. ANNOUNCE 2021 MHC officer and Executive Committee election and FORM Nominating Committee (10 min)**
- VII. DISCUSS re-opening of “4D” (former Contra Costa Regional Medical Center (CCRMC) acute psychiatric unit) for adult patients coming from Psychiatric Emergency Services – Dr. Samir Shah, CCRMC CEO and Dr. Suzanne Tavano, Director of Behavioral Health Services (20)**
- VIII. RECEIVE Behavioral Health Services Director’s report -- Dr. Suzanne Tavano (10 min)**
- IX. Adjourn**

-- The Public Hearing will follow the MHC meeting --

(Mental Health Commission, October 7, 2020 – Page One of Three)



The Contra Costa County Mental Health Commission is appointed by the Board of Supervisors to advise them on all matters related to the county’s mental health system, in accordance with mandates set forth in the California State Welfare & Institutions Code, Sections 5604 (a)(1)-5605.5. Any comments or recommendations made by the Mental Health Commission or its individual members do not represent the official position of the county or any of its officers. The Commission is pleased to make special accommodations, if needed, please call ahead at (925) 957-2619 to arrange.

Call to Order the Public Hearing on the Mental Health Services Act Three Year Plan 2020 - 2023

- I. Opening Comments by the Chair of the Mental Health Commission**
- II. Fiscal Years 2020 to 2023 Mental Health Services Act (MHSA) Three Year Program and Expenditure Plan – Jennifer Bruggeman, Program Manager, MHSA Programs, Dr. Suzanne Tavano, Director of Behavioral Health Services, and Windy Taylor, Program Manager, Behavioral Health Administration**
- III. Public Comment**

In the interest of time and equal opportunity, speakers are requested to **please adhere to a 3 minute time limit, per person**. In accordance to the **Brown Act**, if a member of the public addresses an item not on the agenda, no response, discussion or action on the item will occur, except for the purpose of clarification.
- IV. Commissioner Comments**
- V. DEVELOP a list of Comments and Recommendations to the County Mental Health Administration and to the Board of Supervisors**
- VI. Adjourn Public Hearing**

Authority for Public Hearing: California Welfare and Institutions Code (WIC) § 5848

- (a) Each three-year program and expenditure plan and update shall be developed with local stakeholders, including adults and seniors with severe mental illness, families of children, adults, and seniors with severe mental illness, providers of services, law enforcement agencies, education, social services agencies, veterans, representatives from veterans organizations, providers of alcohol and drug services, health care organizations, and other important interests. Counties shall demonstrate a partnership with constituents and stakeholders throughout the process that includes meaningful stakeholder involvement on mental health policy, program planning, and implementation, monitoring, quality improvement, evaluation, and budget allocations. A draft plan and update shall be prepared and circulated for review and comment for at least 30 days to representatives of stakeholder interests and any interested party who has requested a copy of the draft plans.

- (b) The mental health board established pursuant to [Section 5604](#) shall conduct a public hearing on the draft three year program and expenditure plan and annual updates at the close of the 30-day comment period required by subdivision (a). Each adopted three-year program and expenditure plan and update shall include any substantive written recommendations for revisions. The adopted three-year program and expenditure plan or update shall summarize and analyze the recommended revisions. The mental health board shall review the adopted plan or update and make recommendations to the county mental health department for revisions.

- (c) The plans shall include reports on the achievement of performance outcomes for services pursuant to Part 3 (commencing with [Section 5800](#)), Part 3.6 (commencing with [Section 5840](#)), and Part 4 (commencing with [Section 5850](#)) funded by the Mental Health Services Fund and established jointly by the State Department of Health Care Services and the Mental Health Services Oversight and Accountability Commission, in collaboration with the County Behavioral Health Directors Association of California.

MENTAL HEALTH COMMISSION
(Hosts a Public Hearing for the Mental Health Services Act (MHSA) Three Year Plan FY 2020-2023)
MONTHLY MEETING AND PUBLIC HEARING MINUTES
October 7, 2020 – Draft

Agenda Item / Discussion	Action /Follow-Up
<p>I. Call to Order / Introductions Cmsr. B. Serwin, MHC Chair, called the meeting to order @ 4:11 pm</p> <p><u>Members Present:</u> Chair- Cmsr. Barbara Serwin, District II Cmsr. Diane Burgis, Supervisor, District III Cmsr, Douglas Dunn, District III Cmsr. Laura Griffin, District V Cmsr, John Kincaid, District II Cmsr. Kate Lewis, District I (arrived after start of meeting) Cmsr. Joe Metro, District V Cmsr. Kira Monterrey, District III Cmsr. Alana Russaw, District IV Cmsr. Geri Stern, District I Cmsr. Gina Swirsding, District I Cmsr. Graham Wiseman, District II</p> <p><u>Members Absent:</u> Cmsr. Leslie May, Vice-Chair, District V Cmsr. Sam Yoshioka, District IV</p> <p><u>Other Attendees:</u> Dr. Suzanne Tavano, (Director, Contra Costa Behavioral Health Services (CCBHS) Jaspreet Benepal (Interim Chief Executive Officer, Contra Costa Regional Medical Center and Health Centers) Jennifer Bruggeman (MHSA Program Manager) Y’Anad Burrell Kanwarpal Dhaliwal Lisa Finch Carolyn Goldstein-Hildago Mark Goodman, Chief of Staff, Supervisor Diane Burgis Office Lynda Kaufman Karen Lai Jeff Landau Anna Lubarov Audrey Montana (MHSA Administrative Support) Dawn Morrow Margaret Netherby Carolyn Obringer Teresa Pasquini Haji Razmi Stephanie Regular Kristine Suchan Windy Taylor Jennifer Tuipulotu Genoveva Zesati</p>	<p>Meeting was held via Zoom platform</p>
<p>II. PUBLIC COMMENTS: None</p>	

<p>III. COMMISSIONER COMMENTS:</p> <ul style="list-style-type: none"> • (Cmsr. J. Kincaid) Early voting has started. Since Monday, can use ballot drop boxes. Maps are in the voter information booklets. • (Cmsr. G. Wiseman) California released a report of an audit regarding Suicide Prevention in the state. Specifically, important is information regarding school districts. • (Cmsr. K. Monterrey) Where can we get data on suicide rates in the County as compared to admissions into Psychiatric Emergency Services (PES)? (Cmsr. B. Serwin) We will follow up afterwards with Dr. Suzanne Tavano (Director, Behavioral Health Services). 	
<p>IV. CHAIR COMMENTS/ANNOUNCEMENTS: None</p>	
<p>V. APPROVE September 2, 2020 Meeting Minutes:</p> <ul style="list-style-type: none"> • September 2, 2020 Minutes reviewed. Motion: J. Kincaid moved to approve the minutes as written. Seconded by D. Dunn. Vote: 11-0-0 Ayes: B. Serwin (Chair), D. Burgis, D. Dunn, L. Griffin, J. Kincaid, J. Metro, K. Monterrey. A. Russaw, G. Stern, G. Swirsding, G. Wiseman Abstain: 0 	<p>Agendas and minutes can be found at: https://cchealth.org/mentalhealth/mhc/agendas-minutes.php</p>
<p>VI. ANNOUNCE 2021 MHC Officer and Executive Committee election and Form Nominating Committee (10 min):</p> <ul style="list-style-type: none"> • The terms for the Mental Health Commission Executive Committee’s Chair and Vice Chair and Executive Committee members end in December • Now beginning the 2021 election process. This Commission meeting will form a Nominating Committee. The role of the Committee is to bring a slate of candidates to the Commission. Identify candidates who either expressed interest in running or who are nominated by other Commissioners. Will ask each candidate if he or she wants to run. This Committee also conducts the election. Throughout October, the Committee develops the slate of candidates. • In November, the Committee will present the slate of candidates. • The election is held during the December Commission meeting. The elected candidates take office on January 1st. The Nominating Committee’s work ends in December. • Volunteers for the Nominating Committee: <ul style="list-style-type: none"> ○ Cmsr. John Kincaid to Chair the Nominating Committee ○ Commissioners Kira Monterrey and Alana Russaw 	
<p>VII. DISCUSS re-opening of “4D” (former Contra Costa Regional Medical Center (CCRMC) acute psychiatric unit) for adult patients coming from Psychiatric Emergency Services – Dr. Samir Shah, CCRMC CEO and Dr. Suzanne Tavano, Director of Behavioral Health Services (20 min):</p> <p>Dr. Suzanne Tavano (Director, Behavioral Health Services) and Jaspreet Benepal (Interim Chief Executive Officer, Contra Costa Regional Medical Center and Health Centers) presented and responded to a list of questions:</p> <ul style="list-style-type: none"> • Summary of 4D reopening announcement <ul style="list-style-type: none"> ○ Jaspreet Benepal <ul style="list-style-type: none"> ▪ Several factors formed the basis for expediting the opening 4D – For example, the global pandemic, issues with COVIC-19 related to congregated living situations and soon approaching the flu season soon approaching ▪ A major factor was the relaxation of regulations permitting opening of units that had either been suspended or had flex programing. With the waiving of 	

State regulations, we could move quickly. Also, funding is now available but for a limited period of time.

- There is a shortage of inpatient psychiatric unit beds in our county, the Bay Area and the State.
- Also, PES volume is going up. Adults were waiting at PES to be placed elsewhere for treatment. 4D was placed in suspension in 2006 (14 years ago). Opening 4D will help to address the volume in PES. Can provide treatment locally and immediately.
- Dr. Tavano
 - From data, clear the number of adults at PES require inpatient care but have to wait until an available bed is located. Needed more access to inpatient care.
 - Now the federal and state government have allowed flexibilities. Now have the opportunity to take 4D out of suspension. Never technically closed. The hospital license was suspended. New provisions allowed the unit to come out of suspension quickly.
 - For original purpose only – adult acute inpatient unit
 - In addition, funding related to COVID became available that supported the financing of some of the physical modifications of the unit. All these factors supported the reopening of 4D.

(Jaspreet Benepal)

- Questions for CCRM CEO and Director of Behavioral Health Services
Re: Re-opening of 4D from the Mental Health Commission
 - What is the difference between 4C and 4D?
 - There is no difference between 4C and 4D. Both are acute adult inpatient psychiatric units
 - In December will receive funding for COVID-19 and this will pay for physical modifications of the unit
 - Unit 4D had twenty beds that were suspended since 2006. Under the reopening conditions, can reopen only under same license that had in 2006.
 - PES has 23 beds. 4D will have 20. Will have a total of 43 inpatient beds.
 - Why 4D and not some other solution for creating more acute psychiatric beds?
 - Please refer to summary and answer to question one. 4D was the quickest opportunity to address all these issues and COVID-19. 4D previously also provided acute adult inpatient care which is urgently needed currently. This is the quickest method to get the unit out of suspension and to expand inpatient care. Also, funding expires in December.
 - To try to provide this expansion by other methods would take a very long time. No other method or route provided funds or a fast resolution to the issue
 - How long will opening 4D take?
 - Goal is to open by end of October. Now awaiting survey by the Fire Marshall, California Department of Public Health compliance survey and approval, etc. But, working fast to get these completed.
 - At the latest to open by the end of November. No exact date yet.
 - Is 4D viable in the long run?
 - The goal is to keep 4D open and active in the long term. But, must be ligature resistant and this will take a while. Currently have procedures and staffing to make sure the patients are safe.
 - What is the funding and business model for 4D?
 - The re-opening, start-up costs are financed by COVID-19 (to reduce congregate setting in PES). Most likely will also be covered by FEMA/CARES ACT. Funded through December 31st.

<ul style="list-style-type: none"> ▪ Starting next year, need to make sure we manage the cost through revenue generated from this inpatient unit. ○ The business plan (Dr. Tavano) <ul style="list-style-type: none"> ▪ John Muir Medical Center has been an amazing partner. They will continue to serve children and adolescents. They expanded the capacity of these units. We are happy about that. ▪ Bay Area Hospitals mostly are subject to the IMD exclusion rule. If we refer patients to these hospitals, many of the hospitals are not eligible for MediCal payments although the patients are MediCal eligible. So must use 100 percent realignment funds. If the hospital is not subject to the exclusion, we pay a little less than half with a match of local funding and use the federal dollars to make up the difference. ▪ Realignment dollars that we have been using for placement of our patients at contracted hospitals was an expense ▪ We can now use local funds as a match with federal dollars for 4D ▪ Will refer new patients who come to PES and need acute care to 4D ▪ Want to avoid sending patients to other Bay Area hospitals even as far as Sacramento for treatment. The goal is to provide treatment locally, in the community and near family members. ▪ With the State, we can negotiate rates locally for acute days. Once someone leaves acute status and goes to administrative status, means their psychiatric condition has stabilized and no longer need hospital care. This is considered an Administrative Day for State reimbursement purposes. The State sets the reimbursement rates for Administrative Days extremely low. An Administrative Day is perhaps twenty five percent of the cost of an acute day in State reimbursement to the County. Will have to watch the Administrative Days. ▪ Must build up alternative treatment centers like the Board and Cares. Patients are not waiting on Administrative Days for placement. ▪ Also, once someone is placed under conservatorship and a recommendation is made for an MHRC long term facility, the accessibility of such programs is getting tighter. Always a struggle to find a bed even when willing to contract with a facility and pay. Harder now as with wildfires one facility had to be abandoned twice. ▪ Will have to be creative and get all the treatment components in place. ○ What would be the biggest impacts on PES with the freeing up of space? <ul style="list-style-type: none"> ▪ Patients would be able to be placed as soon as treatment is required ▪ Free up space at PES for other patients and provide beds and treatment ○ Will PES be redesigned to better accommodate children? (Dr. Tavano) <ul style="list-style-type: none"> ▪ We are continuing to look at the redesign of PES. We were to provide our final report to the Board of Supervisors in October. Moved to end of November or December. ▪ Continuing to do the needs assessment due to COVID. ▪ Looking at other options provided by community members. Later determined that was not feasible. ▪ In this County, the ambulances must transport the person to an Emergency Department. On the State level, there is new legislation re alternative care sites. Looking at alternative sites – i.e. something on campus of the Contra Costa Regional Medical Center (free standing CSU). Looking at other alternatives. ▪ This additional time gives us time to look at possibilities that we have not looked at before and to work with the state on licensing/certificate requirements ○ What are the key regulatory challenges (physical plant, services)? 	
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<ul style="list-style-type: none"> ▪ Under these circumstances, can move quickly under regulation relaxation for now. ▪ Later most likely will have to comply with full regulations (not relaxation of regulations as currently have). Creating 4D for the long term. Taking full requirements into consideration. Moving forward as if we currently have to comply with full regulations and requirements. ▪ This is a soft opening and we will do as much as we can immediately for now but will work to ensure fulfill regulations later for the long term ○ After COVID will regulatory requirements revert to pre-COVID requirements? <ul style="list-style-type: none"> ▪ Yes. Please refer to response to prior questions. ○ How will the community be involved in the design and implementation of 4D? How specifically will the Mental Health Commission be involved? <ul style="list-style-type: none"> ▪ The email announcing the reopening of 4D was sent out. If you would like to be a part of the task force, please email me, Dr. Simir or Dr. Tavano. Also, welcome members of the Mental Health Commission to participate. Currently trying to create 4D as it was in 2006 but now in compliance with the newer regulations. Will have, for example, therapy, groups, treatment plans, etc. Happy to have you on our committees and task force. <p>Comments and Questions:</p> <ul style="list-style-type: none"> • (Anna Lubarov) An alternative could be to build a treatment facility that would be a Peer run respite. They would provide amazing recovery support and avoid higher level of care. Something to think about. • (Teresa Pasquini) Thank you so much, Jaspreet and Dr. Tavano. I am fighting tears and am so proud and excited. I was around when the unit was closed. This County is opening an acute psychiatric unit that is so needed as many such units are closing. We recommended a Respite Center model in our paper, "Housing That Heals." We need options at different levels of care. It is best to have a loved one near home and in our community. It is very emotional. I welcome the opportunity to be able to support this. Thank you. (Jaspreet Benepal) I used to work on that unit. I remember that day very well. I join you in the excitement in opening 4D. • (Cmsr. Graham Wiseman) Will temporary shelters be used during the construction of 4D? (Jaspreet Benepal) We have COVID funding until December. We will look at other options. We are looking at a separate free standing building for the children. We have not looked at using temporary structures at this point. • (Cmsr. John Kincaid) Will the unit be ligature resistant? Is that, for example, replacing sprinkler heads, etc.? (Jaspreet Benepal) The work has already started. It is extensive and will take time. This is nationwide. Every hospital much comply. Any equipment (from doors, to beds, to mops, etc.) needs to be ligature resistant. There is a process for the hospitals. Already started the process for 4D in preparation to submit application for 4D. In the meantime, have a mitigating plan to make sure patients are safe. 	
<p>VIII. RECEIVE Behavioral Health Services Director's Report - Dr. Suzanne Tavano (10 min):</p> <ul style="list-style-type: none"> • Assembly Bill 1976 - Assisted Outpatient Treatment. Rather than counties opting in to participate, counties will have to opt out (and provide justification). Takes away the sunset rules. • Senate Bill 855 – Insurers should make mental health and substance abuse benefits available. Parody is coming to California. • Assembly Bill 2265 – Will allow Mental Health Services Act (MHSA) funding to support programs that address co-occurring mental health and substance use issues. We have been advocating for this a long time. • Senate Bill 803 – Provide for certified Peer Specialists and the creation of MediCal billing codes. County can opt in. Hopeful Contra Costa will move this forward when 	

<p>details worked out. Congratulations to the SPIRIT program graduates of 2020. They had their graduation this week. They are amazing.</p> <ul style="list-style-type: none"> • Alternative care site for ambulances - Will provide details later. Also, there is a new Director for Emergency Medical Services. • Collaborative efforts – Met with a number of Chiefs of Police and Mayors. Participated in some city Town Halls. Now working collaboratively with city managers and mayors throughout Contra Costa County. Will be doing a value stream mapping in the near future. Analyze the current situation and look for way to improve in the future. Look at crisis intervention (mobile crisis response) and also pre-crisis situations (i.e. CORE Team, Health Care Connect). Invite two commissioners to the Mental Health Commission to be a part of this process and be on the team. Will later come back and make the request of the Commission. • External Quality Review Audit - They were very complimentary. They were impressed we were able to sustain services thru COVID when some other counties were not able to do so. Want to acknowledge Fatima Mata Sol our AOD Administrator. She has a great team. Now going through the DHCS Triannual which is a review of our entire system and audit of our medical records. Tomorrow is their last day. When we receive the report, we will discuss the report with the Mental Health Commission. <p>Comments and Questions:</p> <ul style="list-style-type: none"> • (Anna Lubarov) It is amazing Contra County is working with the mayors. Wonder if this group is working with the Justice for Miles Hall foundation? If not, how ca we get the public involved? (Dr. Tavano) The value stream mapping is inclusive of community members. We assume there would be representation from the Foundation. It is intended to be very inclusive. 	
<p>IX: Adjourned Mental Health Commission Meeting at 5:15 pm</p>	

Public Hearing
Mental Health Services Act Three Year Plan FY 2020-2023

Agenda Item / Discussion	Action /Follow-Up
<p>(Public Hearing Commenced at 5:16 pm)</p> <p>I. Opening Comments by the Chair of the Mental Health Commission:</p> <ul style="list-style-type: none"> • Chair of the Mental Health Commission, Commissioner Barbara Serwin, made Opening Comments. • This hearing is mandated by California Welfare and Institutions Code to conduct a Public hearing on the draft of the MHSA Three Year Plan or annual updates. The goal of this hearing is to encourage the Mental Health Commissioners and the public to review and make comment on any aspect of the MHSA Plan. • The Public Hearing usually occurs in May. However due to COVID-19 and the impact on the MHSA budget, the public hearing was delayed until adequate financial data and budget projections were in place. • Want to congratulate Jennifer Bruggeman and the rest of the MHSA Team, Dr. Tavano and Patrick Godley (Health Services Chief Financial Officer) for their dedication, perseverance and creativity in adjusting the MHSA Plan during and in response to COVID-19. • Obtaining projected revenues during a time of economic chaos is a huge challenge. Finding ways to keep community projects intact amidst a major decline in revenues is another huge challenge. Collaboration is hard work. But it has paid off and the Mental Health Commission is grateful. 	<p>Meeting was held via Zoom platform</p>
<p>II. Fiscal Years 2020 to 2023 mental Health Services Act (MHSA) Three Year Program and Expenditure Plan – Jennifer Bruggeman, Program Manager, MHSA Programs, Dr. Suzanne Tavano, Director of Behavioral Health Services, and Wendy Taylor, Program Manager, Behavioral Health Administration</p> <p>Windy Taylor (Program Manager, Behavioral Health Administration) (Document Presentation – “MHSA – Finance Committee – Wednesday, September 16, 2020, pages 16 – 18 – authored by Patrick Godley, Chief Operating Officer and Chief Financial Officer, Contra Cosa Health Services)</p> <ul style="list-style-type: none"> • Background Information <ul style="list-style-type: none"> ○ Recently the Health Services Chief Financial Officer (Patrick Godley) presented three options for the MHSA budget moving forward based on the effects of COVID. He talked about how realignment also affected the MHSA funded programs. • Option One <ul style="list-style-type: none"> ○ Original posted budget in February 2020 with an operating budget of 68 million dollars. ○ Each of the Fiscal Years are detailed. Each includes the Fund Balance, Projected Funds to be received from the State, Trust Drawdown and resulting balance for each Fiscal Year. ○ Fiscal Year 2019/2020 ending balance was 52.7 Million dollars ○ Reviewed Chart for Option One ○ Fiscal Year 2022/2023 <ul style="list-style-type: none"> ▪ If operating under the 68 million dollar budget, the ending balance for this the 2022/2023 Fiscal Year would result in a negative balance ▪ A deficit of almost 24 million dollars 	

- Option Two
 - The budget is kept at the actual dollar amount spent for the Fiscal Year 2019/2020. No anticipated change depicted
 - Budgeted amount for each Fiscal Year at 50.6 million dollars
 - Reviewed Chart for Option Two and ending balance
- Option Three
 - This option includes MHSA realignment and growth. Realignment was heavily affected by COVID. Many of the MHSA programs are funded by realignment dollars.
 - For Option Three, included the MHSA Rollover Growth dollars and the lost Realignment dollars that were made up for using MHSA funding
 - This would keep programs whole
 - The ending balance is ten million dollars
- Jennifer Bruggeman Comment
 - These three options were presented at the MHSA Finance Committee meeting in September.
 - Option Three was the option the Committee was in favor of
 - Option Three is the option we plan to move forward with

Jennifer Bruggeman (MHSA Program Manager)

(PowerPoint Presentation – “MHSA Three Year Program and Expenditure Plan – Revised Proposed Programming and Budget Summary for FY 2020-2023)

- COVID-19 Timeline
 - Provided summary of events from March 1, 2020 (from the posting of the Three Year Plan Draft for 30 days for Public Comment), through the onset of COVID-19, Shelter in Place to the present (October 2020)
 - The planned April 2020 Public Hearing on the 3 Year Plan was postponed in order to reassess the financial impact of COVID and revise the MHSA budget. The State provided Counties the flexibility to postpone the Public Hearings due to the unprecedented public health emergency of COVID, as a result, this Public Hearing is being held today. We will finalize the Plan and send the final MHSA Three Year Plan to the Board of Supervisors for approval.
- March 2020 Proposed Changes (Pre-COVID)
 - \$14 million dollar increase in proposed increased fund and listed purposes for increased funding
- Fiscal Impact of COVID-19 on Contra Costa Behavioral Health Services
 - Tax based revenues down (MHSA dollars), Realignment dollars down
 - Option Three - Allow limited expansion in specific areas, maintain all programs and not have to make any cuts. Also maintains the MHSA Prudent Reserve at the current level.
- September 2020 Revised Proposal - Highlights
 - New increased funding for Mobile Crisis Response Team and community crisis response programming
 - Maintain some increased funding for housing supports, early childhood mental health and suicide prevention (priorities identified by stakeholders at MHSA Community Forums)
 - MHSA funds will be used to replace five - seven million dollars of lost realignment funds to preserve programs

<ul style="list-style-type: none"> ○ Program contracts remain at 2019-2020 funding levels - renew all contracts without having to cut programs ● Supportive Housing (Expansion) <ul style="list-style-type: none"> ○ Support Full Service Partnership programs to expand capacity & housing ○ No Place Like Home – increase permanent support housing units ○ Increase permanent support housing and supports ○ Increase Board and Care inventory ● Suicide Prevention & Education (Expansion) <ul style="list-style-type: none"> ○ Last September had a full day MHSA Community Forum event focused on Suicide Prevention. The community wanted more access to training and outreach efforts, to decrease stigma and spread awareness about mental health. Some are groups more high risk especially now during these challenging times. ○ Field staff to provide countywide suicide prevention education & Training ● Early Childhood Mental Health (Expansion) <ul style="list-style-type: none"> ○ Provide outreach, education and linkage to treatment for families with very young children (0-5 years) experiencing serious emotional disorders ○ Needs Assessment indicated this to be an underserved population ○ Response from feedback received during an MHSA Early Childhood Mental Health Community Forum held last November ● Workforce, Education and Training (WET) Financial Incentive Programs (Expansion) <ul style="list-style-type: none"> ○ Expand Loan Repayment Program to address critical staff shortages ○ Extend the Loan Repayment Program to additional positions as peers and clinicians. Have no significant impact on the budget. ● Proposed Fiscal Year 2020-2023 Budget <ul style="list-style-type: none"> ○ The 2020-2021 proposed budget has an increase from \$54 million to \$61.6 million dollars. ○ Budget increase to address priority services, Community Crisis Response and address realignment shortfalls. Prevents program cuts. ○ Will retain the MHSA Prudent Reserve at the current level of \$7.5 million ○ Welcomed additional comments, questions, input and guidance and provided contact information <p>Dr. Suzanne Tavano (Director, Behavioral Health Services)</p> <ul style="list-style-type: none"> ● Would like to thank the Mental Health Commission for focusing on this so quickly. The County has so far has not had to cut any positions or staff. We are working to sustain our programs and services. ● This MHSA Three Year Plan is a living document. Funding will go up if more funds become available and down if funding is reduced. 	
<p>III. PUBLIC COMMENT:</p> <ul style="list-style-type: none"> ● (Y'Anad Burrell) How was this meeting promoted to the public? What effort was done to inform the community? (Cmsr. Barbara Serwin and Jennifer Bruggeman) We follow up with you after this meeting on that question. Would be happy to discuss that with you in detail. ● (Y'Anad Burrell) Regarding the PowerPoint slides, were they or will they be made available to the community? (Jennifer Bruggeman) The MHSA Three Year Plan and the PowerPoint presentation is posted on the MHSA website. ● (Y'Anad Burrell) A lot of organizations listed for funding during a CPAW meeting previously are the same organizations funded each year. What African American owned and operated organizations have been given the opportunity to get funding 	

<p>thru MHSA? Previously I was told they have to go through a process. What effort has this body made to reach out to African American owned and operated organizations to deliver services? Thank you.</p> <ul style="list-style-type: none"> • (Dr. Tavano) Would like to thank all of the Mental Health Commissioners and particularly the MHSA Finance Committee for getting us very focused very quickly. Do appreciate that. We are so fortunate in our County to not have to cut programs and staff. This will sustain us. This is truly a living document. Every year we will be looking at what the revenues are. If they go up, great. We could do more. If they go down, we will adjust. We don't believe the projections will go down below what the projections are. It is a living document that can always be amended and updated in the future. • (Jennifer Bruggeman) Would like to thank the Mental Health Commissioners for their support. Thank everyone for being here. We appreciate your input. Please feel free to reach out to us directly at any time with questions. Thank you. 	
<p>IV. COMMISSIONER COMMENTS:</p> <ul style="list-style-type: none"> • (Cmsr. B. Serwin) You all did an outstanding job. There were a lot of challenging forces. Congratulations. 	
<p>V. Develop a list of Comments and Recommendations to the County Mental Health Administration and to the Board of Supervisors:</p> <ul style="list-style-type: none"> • During this Public Hearing, the MHSA Program Manager, Jennifer Bruggeman, indicated Option Three has been incorporated into this MHSA Three Year Plan budget, the Plan will be finalized and then presented before the Board of Supervisor for approval. Public comments received. Additional comments, questions, input and guidance were welcomed. 	
<p>VI. Adjourned Public Meeting at 5:45pm.</p>	

Contra Costa Behavioral Health Services Administration Response to Public Comments, Public Hearing and Mental Health Commission Comments and Recommendations

As per Section 5848 of the California Welfare and Institutions Code the County shall summarize and analyze any substantive written recommendations for revisions by the public and/or the Mental Health Commission to the MHSA Three Year Program and Expenditure Plan.

I. 30 Day Public Comment Period

No written public comments were received.

II. Public Hearing

The following comments were provided by participants in the public hearing:

- How was this meeting promoted to the public? What effort was done to inform the community?

Response. Can follow up with you after this meeting on that question. Would be happy to discuss that with you in detail.

- Regarding the PowerPoint slides, were they or will they be made available to the community?

Response. The MHSA Three Year Plan and the PowerPoint presentation is posted on the MHSA website.

- A lot of organizations listed for funding during a CPAW meeting previously are the same organizations funded each year. What African American owned and operated organizations have been given the opportunity to get funding through MHSA? Previously I was told they have to go through a process. What effort has this body made to reach out to African American owned and operated organizations to deliver services? Thank you.
- Would like to thank all of the Mental Health Commissioners and particularly the MHSA Finance Committee for getting us very focused very quickly. Do appreciate that. We are so fortunate in our County to not have to cut programs and staff. This will sustain us. This is truly a living document. Every year we will be looking at what the revenues are. If they go up, great. We could do more. If they go down, we will adjust. We don't believe the projections will go down below what the projections are. It is a living document that can always be amended and updated in the future.
- Would like to thank the Mental Health Commissioners for their support. Thank everyone for being here. We appreciate your input. Please feel free to reach out to us directly at any time with questions. Thank you.

III. Mental Health Commission Comments

Upon completion of the Public Comment period Mental Health Commission (MHC) members provided individual comments. A summary of commissioner comments and Behavioral Health Services Administration (CCBHS) responses are as follows:

- You all did an outstanding job. There were a lot of challenging forces. Congratulations.
 - Mental Health Commission Chair provided follow up information via email in response to community member's question about how Three Year Plan was made

available to the public. Information about the MHSA Three Year Plan and Public Hearing was shared/discussed at the following:

- Key Stakeholder Meetings:
 - Mental Health Commission Finance Meeting on 9/16/20
 - Consolidated Planning Advisory Workgroup (CPAW) Steering Committee on 9/17/20
 - Suicide Prevention Coalition on 9/25/20
 - CPAW main meeting on 10/1/20 – The entire Three Year Plan was also presented including Q&A and public comment.
 - Reducing Health Disparities (RHD) on 10/5/20
- Websites:
 - The updated Three Year Plan and its summary (in English and Spanish) as well as notification of the Public Hearing are all posted on the MHSA website.
 - Notification of the public hearing was posted on the Mental Health Commission website
- Email notifications:
 - MHC email distribution list including CPAW Members, Board of Supervisors, County Staff, Community-Based Organizations, and Members of the Public (around 250 contacts)
 - MHSA email distribution list (around 350 contacts that do NOT overlap with the MHC list)
 - A total of around 600 unique contacts
 - Comparing the MHC and MHSA lists, the non-overlapping contacts include Members of the Public -- MHSA's list includes people who have attended any CPAW Meeting or Mental Health Services Act (MHSA) Community Forum; which reach into different regions of the County.
- Regarding extent to which MHSA programs reach African-Americans in Contra Costa County, there is data in the Prevention and Early Intervention (PEI) section of the Three Year Plan which speaks to programming and individuals served, and lists demographic sub-groups served by PEI programs (14% African Americans/Black; 31% LatinX/Hispanic; 42% Caucasian/White, etc.). The Reducing Health Disparities (RHD) group also reviews these efforts and needs. This is part of the Needs Assessment Report and annual Cultural Competence Plan (now Cultural Humility Plan).

IV. Mental Health Commission Recommendations

The Mental Health Commission thanked all those present today for their participation in the Public Hearing of the MHSA Three Year Program and Expenditure Plan for fiscal years 2020-2023. This hearing fulfills the Commission's duties under the Mental Health Services Act requirements. The Commission had no recommendations for consideration.

Appendix G

TO: BOARD OF SUPERVISORS

FROM: Anna Roth, M.P.H.
Health Services Director

DATE: February 9, 2021



Contra Costa County

SUBJECT: Mental Health Services Act (Proposition 63): Three Year Program and Expenditure Plan for Fiscal Years 2020/23

SPECIFIC REQUEST(S) OR RECOMMENDATION(S) & BACKGROUND AND JUSTIFICATION

RECOMMENDATION:

ACCEPT the recommendation of the Behavioral Health Services Director to adopt the Mental Health Services Act Three Year Program and Expenditure Plan for Fiscal Years 2020/23.

AUTHORIZE and DIRECT the Chair of the Board of Supervisors to send a letter to that effect to the Department of Health Care Services (DHCS) and the Mental Health Services Oversight and Accountability Commission (MHSOAC) to inform DHCS and the MHSOAC of their approval of the adoption of this Plan.

FISCAL IMPACT:

Adoption of the Mental Health Services Act Three Year Program and Expenditure Plan, Fiscal Year 2020/23 assures continued MHSA funding for Fiscal Year 20/21 in the amount of \$61,312,712.

BACKGROUND:

Proposition 63 was passed by California voters in the November 2004 election. Now known as the Mental Health Services Act (MHSA), the legislation provides public mental health funding by imposing an additional one percent tax on individual taxable income in excess of one million dollars. There are a total of five MHSA components which have been enacted out over time by the State with the goal of creating a better program of mental health services and supports in California's public mental health systems. The five components include: Community Services and Supports; Prevention and Early Intervention; Workforce Education and Training; Capital Facilities and Technology; and Innovation. There are multiple programs operated within each component. This is a state mandated program under California's Welfare & Institutions Code.

CONTINUED ON ATTACHMENT: YES

SIGNATURE:

RECOMMENDATION OF COUNTY ADMINISTRATOR

RECOMMENDATION OF BOARD COMMITTEE

APPROVE

OTHER

SIGNATURE(S): _____

ACTION OF BOARD ON: FEBRUARY 9, 2021 APPROVE AS RECOMMENDED OTHER _____

VOTE OF SUPERVISORS:

UNANIMOUS (ABSENT _____)

AYES: _____ NOES: _____

ABSENT: _____ ABSTAIN: _____

I HEREBY CERTIFY THAT THIS IS A TRUE AND CORRECT COPY OF AN ACTION TAKEN AND ENTERED ON THE MINUTES OF THE BOARD OF SUPERVISORS ON THE DATE SHOWN.

ATTESTED: FEBRUARY 9, 2021

DAVID TWA, CLERK OF THE BOARD OF SUPERVISORS AND COUNTY ADMINISTRATOR

CONTACT: SUSAN K. TAVANO, PHN, Ph.D., 925-957-5150

CC: JENNIFER BRUGGEMAN

BY: STEPHANIE MELLO, DEPUTY

ATTACHMENTS:

Cover Letter

Executive Summary

Final Plan

Executive Summary

We are pleased to present Contra Costa Behavioral Health Services (CCBHS) Mental Health Services Act (MHSA) Three Year Program and Expenditure Plan (Three Year Plan) for fiscal years 2020-23. This Three-Year Plan starts July 1, 2020 and will be updated annually in fiscal years 2021-22 and 2022-23.

The Three-Year Plan describes programs that are funded by the MHSA, what they will do, and how much money will be set aside to fund these programs. The Three-Year Plan includes the components of Community Services and Supports (CSS), Prevention and Early Intervention (PEI), Innovation (INN), Workforce Education and Training (WET), and Capital Facilities/ Information Technology (CF/TN). Also, the Three-Year Plan describes what will be done to evaluate plan effectiveness and ensure that all MHSA funded programs meet the intent and requirements of the Mental Health Services Act.

California approved Proposition 63 in November 2004, and the Mental Health Services Act became law. The Act provides significant additional funding to the existing public mental health system and combines prevention services with a full range of integrated services to treat the whole person. With the goal of wellness, recovery and self-sufficiency, the intent of the law is to reach out and include those most in need and those who have been traditionally underserved. Services are to be consumer driven, family focused, based in the community, culturally and linguistically responsive, and integrated with other appropriate health and social services. Funding is to be provided at sufficient levels to ensure that counties can provide each child, transition age youth, adult and senior with the necessary mental health services and supports set forth in their treatment plan. Finally, the Act requires the Three-Year Plan be developed with the active participation of local stakeholders in a Community Program Planning Process (CPPP).

Program Changes and Updates. The 2020-23 Three Year Plan was prepared in response to a community program planning process that took place in 2019 and early 2020. The plan was then posted for a 30-day public comment period on March 1, 2020. With the onset of COVID-19 in ensuing weeks, the Public Hearing was postponed and a request for extension was made to the Department of Health Care Services (5510 Form) in order to allow time to respond to the economic impact of the global pandemic. The Three-Year Plan was subsequently revised with stakeholder input to incorporate new fiscal realities, while also maintaining vital existing programs and services. Foremost among prioritized service and support needs are a variety of supportive housing strategies that increase the ability of persons most challenged by serious mental illness to live in the community:

- Expansion of Full Service Partnership (FSP) capacity by serving 40 additional adults, and services to include housing flex funds (pages 31).
- An update to the County's participation in the State initiative *No Place Like Home* for increasing permanent supportive housing units for persons experiencing

serious mental illness and who are homeless or at risk of chronic homelessness (page 35).

- Increased funding to provide on-site behavioral health care for persons residing in CCBHS sponsored permanent supportive housing units (page 35).

Additional prioritized service needs that have been added to the Three-Year Plan include:

- Support to expand Mobile Crisis Response Team which serves adults across the County who are experiencing a mental health crisis (page 40-41).
- Providing outreach, education and linkage to treatment for families with very young children experiencing serious emotional disorders (page 46-47).
- Providing dedicated staff to provide countywide suicide prevention education and training (page 52-53).
- Financially supporting County or contract workforce to be more culturally and linguistically responsive via the locally funded MHSA Loan Repayment Program in the behavioral health field and retention in the workforce (page 60).

Funding. Fiscal Year 2020-21 sets aside up to \$61.3 million in budget authority; a \$7 million annual increase from the previous Three-Year Plan (page 65). This increase in budget authority is significantly smaller than anticipated pre-COVID-19 and is primarily identified to fund a variety of supportive housing strategies, such as flexible housing funds, increasing the number of temporary and permanent supportive housing beds and units, and fielding additional staff dedicated to assisting individuals to get and keep their housing. Funding has also been added in response to the most recent Community Program Planning Process which recommended more support for early childhood mental health and suicide prevention training, as well as in support of building upon existing community crisis response strategies. In addition, stakeholders were in favor of the temporary use of MHSA funds to address shortfalls in Realignment funds in order to preserve vital supports and services, particularly within the Community Supports and Services (CSS) component, which provides intensive services to our most vulnerable residents.

Outcomes. Performance indicators for the County's Full Service Partnership Programs (pages 27-28) and Prevention and Early Intervention component (pages 43-45) were updated in Fiscal Year 2018-19. In addition, Appendix B contains individual program profiles of MHSA programs and plan elements and includes FY 18-19 performance outcomes.



February 9, 2021

Mental Health Services Oversight and Accountability Commission
1300 17th St., Suite 1000
Sacramento, CA 95811
E-mail: mhsoac@mhsoac.ca.gov

Dear Mental Health Services Oversight and Accountability Commission:
Enclosed you will find the Mental Health Services Act (MHSA) Three Year Program and Expenditure Plan for Fiscal Years 2020-23. Included in Appendix G is the signed Prudent Reserve Assessment form per WIC section 5892(b)(2) and DHCS MHSUDS Information Notice 1819.

Attached as the separate documents are:

- The Innovation Annual Report for FY 2018-2019.
- The Prevention and Early Intervention (PEI) Evaluation Report for FY 2018-2019.

The Draft MHSA Three Year Program and Expenditure Plan for FY 2020-23 (MHSA Three Year Plan) was posted for the required 30 day public review and comment initially from the period from March 1, 2020 through April 1, 2020. With the onset of COVID-19, revisions took place and the public hearing was conducted on October 7, 2020. The MHSA Three Year Program and Expenditure Plan for FY 2020-23 was adopted by the Contra Costa Board of Supervisors on February 9, 2021.

Should you have any questions please contact Suzanne K. Tavano, PHN, PhD, Behavioral Health Services Director, 925-957-5150, or Suzanne.Tavano@cchealth.org.

Sincerely,

Diane Burgis, District 3
Chair of the Contra Costa County Board of Supervisors

Enclosures: Contra Costa County Adopted MHSA Three Year Program and Expenditure Plan for FY 2020-23
Innovation Annual Report for FY 2018-19
Prevention and Early Intervention Annual Report for 2018-19



**MENTAL HEALTH SERVICES ACT
PRUDENT RESERVE ASSESSMENT/REASSESSMENT**

County/City: Contra Costa

Fiscal Year: 2018-2019

Local Mental Health Director

Name: Susan K. Tavano, PHN, Ph. D

Telephone: 925-957-5150

Email: susan.tavano@cchealth.org

I hereby certify¹ under penalty of perjury, under the laws of the State of California, that the Prudent Reserve assessment/reassessment is accurate to the best of my knowledge and was completed in accordance with California Code of Regulations, Title 9, section 3420.20 (b).

Susan K. Tavano, PHN, Ph. D

Local Mental Health Director (PRINT NAME)

Susan Tavano 2/9/21

Signature

Date

¹ Welfare and Institutions Code section 5892 (b)(2)

DHCS 1819 (02/19)

**Contra Costa County
Mental Health Services Act
Maximum Prudent Reserve Level Calculation**

	Overall MHS A			CSS Component Allocation 76% of Overall MHS A		
	Appointionment Received	Interest Earned	Total	Appointionment Received	Interest Earned	Total
FY13/14	28,085,078.51		28,085,078.51	21,344,659.67	-	21,344,659.67
FY14/15	39,312,663.70		39,312,663.70	29,877,624.41	-	29,877,624.41
FY15/16	32,115,245.21		32,115,245.21	24,407,586.36	-	24,407,586.36
FY16/17	41,775,216.85		41,775,216.85	31,749,164.81	-	31,749,164.81
FY17/18	46,070,781.70		46,070,781.70	35,013,794.09	-	35,013,794.09
	187,358,985.97	-	187,358,985.97	142,392,829.34	-	142,392,829.34

		Maximum Percentage Allowed
Maximum MHS A Prudent Reserve Level	9,492,855.29	33%
Contra Costa County FY17/18 Prudent Reserve	7,579,248.17	
Under the Maxium Level?	YES	