



EMERGENCY MEDICAL CARE COMMITTEE

CONTRA COSTA COUNTY

Wednesday, December 13, 2023

4:00 – 5:30 p.m.

Contra Costa County EMS Agency Office

777 Arnold Drive, Martinez, CA 94553

Agenda

PUBLIC ACCESS AND PUBLIC COMMENT INSTRUCTIONS:

The public may attend this meeting in person at the above location.

The public also may attend this meeting remotely via Zoom or call-in. Login information and call-in information is provided below.

HOW TO JOIN THE MEETING VIA ZOOM:

Link: <https://us02web.zoom.us/j/83114029114>

HOW TO JOIN THE MEETING VIA CALL-IN:

Zoom meeting Dial-In-Number: +1 669 900 6833

Meeting ID: 831 1402 9114

Participant ID: N/A

HOW TO PROVIDE PUBLIC COMMENT:

Persons who wish to address the Emergency Medical Care Committee (EMCC) during public comment on matters within the jurisdiction of the EMCC that are not on the agenda, or who wish to comment with respect to an item on the agenda, may comment in person, via Zoom, or via call-in. Those participating in person should come to the podium when called upon. Those participating via Zoom should indicate they wish to speak by using the “raise your hand” feature in the Zoom app. Those calling in should indicate they wish to speak by pushing # on their phone.

For assistance with remote access contact: Rachel Morris rachel.morris@cchealth.org / (925) 608-5454.

Public comments may also be submitted before the meeting by email at rachel.morris@cchealth.org or by voicemail at (925) 608-5454. Comments submitted by email or voicemail will be included in the record of the meeting but will not be read or played aloud during the meeting.

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| 4:00 p.m. | 1. Introduction of Members and Guests |
| 4:05 | 2. Approval of Minutes from September 13, 2023 meeting |
| 4:10 | 3. Comments from the Public
Members of the public may speak up to 3 minutes each on matters either on or not on this agenda. |
| 4:15 | 4. Chair's Report
James Lambert, EMCC Chair |
| 4:20 | 5. Members' Reports |
| 4:25 | 6. Fire Chiefs' Report
Fire Executive Chief Representative |
| 4:30 | 7. EMCC Legislative Report
Emergency Nurses Association Representative |

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| 4:35 | 8. Staff Report: EMCC Annual (Draft) Report Action: Review/Approve for Submission to the Board of Supervisors
Rachel Morris, Staff to EMCC, Contra Costa EMS Agency |
| 4:40 | 9. Quarterly Update on Alliance Ambulance Services
Chief Scott Wannamaker, Contra Costa County Fire Protection District |
| 4:45 | 10. Re-Vote for New Slate of Officers for EMCC Executive Committee |
| 5:00 | 11. EMS Director's Report
Marshall Bennett, Contra Costa EMS Director |
| 5:10 | 12. EMS Medical Director's Report
Senai Kidane, MD, Contra Costa EMS Medical Director |
| 5:20 | 13. Agenda Items for next meeting: March 13, 2024 |
| 5:30 | 14. Adjournment |

*(I)-Informational / *(A)-Action

Reasonable accommodations can be made for persons with disabilities planning to attend the EMCC Meeting by contacting EMS Staff at least 24 hours in advance at (925) 608-5454.

Any disclosable public records related to an item on a regular meeting agenda and distributed by the County to a majority of members of the Emergency Medical Care Committee less than 96 hours prior to that meeting are available for public inspection at 777 Arnold Drive, Suite 110, Martinez, during normal business hours.



EMERGENCY MEDICAL CARE COMMITTEE CONTRA COSTA COUNTY

Meeting Minutes

September 13, 2023

Members Present Representing

Executive Committee:

Vice Chair: Ellen Leng *Alameda-Contra Costa Medical Association*

Jonas Aguiar *Ambulance Providers (CC Contract)*
Archie Bowles *District II*
Joseph Drago *Air Medical Transportation Provider*
Nicholas Fajardo *Private Provider Field Paramedic*
Gary Giusti *EMS Training Institution*
Manuel Gomez *District I (ZOOM)*
Shawni Goudarzi *American Heart Association*
Mark Greenwood *Contra Costa County Sheriff's Office*
Ari Kestler *Emergency Dept. Physicians (CC Receiving Hospital)*
Senai Kidane *EMS Agency Medical Director*
Jon King *Police Chiefs' Association (ZOOM)*
Natalie Manier *American Red Cross*
Lance Maples *Public Provider Field Paramedic*
Kristin Santos *Trauma Center (CC Contract)*
Allan Tobias *District IV*
Scott Wannamaker *Contra Costa Fire Chiefs' Association*

Members Absent Representing

Chair: James Lambert *Hospital Council Bay Area Division*

Marshall Bennett *EMS Agency Director*
Ezequiel Blanco *Emergency Nurses Association*
Joshua McMurray *Public Managers' Association*
Michael Schlemmer *Communications Center Managers' Assoc.*

STAFF PRESENT

Aaron Doyle *Contra Costa County EMS*
Geoff Martin *Contra Costa County EMS*
Rachel Morris *Contra Costa County EMS*

OTHERS PRESENT

Marcy Dixon *John Muir Health*
Chad Newland *American Medical Response*
Scott Newlin *American Medical Response*
Jill Ray *BOS District 2*

Committee Vice Chair Leng called the meeting to order at 4:08 p.m.

1. *Introduction of Members and Guests*
2. *Approval of Minutes from June 14, 2023 meeting*
Member Tobias motioned to approve the minutes from June 14, 2023. Member Santos seconded the motion. Vice Chair Leng called for a roll call vote for approval of the motion. The roll call vote was done by EMCC Staff Support person Rachel Morris. Voting members Aguiar, Bowles, Drago, Fajardo, Giusti, Gomez, Goudarzi, Greenwood, Kestler, King, Leng, Manier, Maples, Santos, and Wannamaker voted aye; member Tobias voted no; voting members Blanco, Lambert, McMurray, and Schlemmer were absent; motion passed. June 2023 minutes are approved.
3. *Comments from the Public*
No Comments
4. *Chair's Report*
Vice Chair Leng reported that there are extra variants of COVID around and new COVID vaccinations should be out later this week. Encouraged all to plan accordingly and stay safe.
5. *Members' Reports*
For the Executive Committee election for the 2023-2025 term, Member Wannamaker presented the nominated ballot as follows: Chair – James Lambert; Vice Chair – Lance Maples and Manuel Gomez; Non-Officer (2) – Lance Maples, Nick Fajardo, Joseph Drago, and Manuel Gomez. For the Vice Chair position, Members Gomez and Maples were each given the opportunity to state what interests them in being the Vice Chair. Member Gomez withdrew his nomination for Vice Chair, but would still like to be considered for a non-officer position. Member Maples stated why he is interested in the Vice Chair position and is the sole candidate for Vice Chair. Vice Chair Leng asked members Fajardo, Drago and Gomez to state why they are interested

	<p>in being non-officers. Each gave a response. The Committee discussed how to conduct the vote to capture the Chair, Vice Chair, and two non-officer positions. Member King motioned to conduct the vote via paper ballot. Member Tobias seconded the motion. Vice Chair Leng called for a roll call vote for approval of the motion. The roll call vote was done by Vice Chair Leng. Voting members Aguiar, Bowles, Drago, Fajardo, Giusti, Gomez, Goudarzi, Greenwood, Kestler, King, Leng, Manier, Maples, Santos, Tobias, and Wannamaker voted aye; no members voted no; voting members Blanco, Lambert, McMurray, and Schlemmer were absent; motion passed. All eligible voting in-person members completed the vote by paper ballot; all eligible voting Zoom members completed the vote by Zoom chat. The results were counted and the following slate was announced: Chair – James Lambert; Vice Chair – Lance Maples; Non-Officer (2) – Joseph Drago and Nick Fajardo.</p>
6.	<p><i>Fire Chiefs' Report – Chief Scott Wannamaker, Contra Costa County Fire Protection District (CCCYPD)</i></p> <ul style="list-style-type: none"> - With the addition of BLS tiered response there will be a chance that FF/medics will be primary medic transferring care to ED staff. They will have the ability to print PCR's at ED. - Communications center is being remodeled over the next year and one modification is going to be Auto Verbal dispatching to reduce overall time to dispatch. - Preparing MCI drills. One is scheduled at CCCRMC Nov. 15th. - Created the Quality Steering Committee and all stakeholders will be invited to participate. - Con Fire and AMR paramedic school students are doing well going into their second month of training. - Chief Officer series being offered starting in October at SRVFPD, CCCYPD and Oakland by Sterling Fire Training. - Flu season and vaccinations are just around the corner.
7.	<p><i>EMCC Legislative Update</i></p> <p>No Report</p>
8.	<p><i>Staff Report: Required Training Update – Rachel Morris, Contra Costa County EMS Agency</i></p> <p>EMCC members are now required to complete mandatory Implicit Bias training, in addition to Brown Act training and Ethics training. The County Board of Supervisors added the new bias training on July 11, 2023. Staff Morris presented a slide showing members where they can find the training resources on the County website. New members have three months from appointment to complete the training; existing members have three months from the adoption of the requirement. Once the training has been completed, members are required to submit the executed Updated Training Certification Form, as well as a screen shot of the training completion page. Documents should be emailed to Staff Morris.</p>
9.	<p><i>Staff Report: Agency Staffing – EMS Specialist – Aaron Doyle, Contra Costa County EMS Agency</i></p> <p>The new Ambulance Ordinance that went into effect June 2022 brought new responsibilities. The Agency hired Anna Cleese as an EMS Specialist contract employee through Heluna Health. She has been with the Agency since January 2023 starting as a part time employee and has transitioned to full time. Responsibilities are assisting with ambulance inspections and ambulance compliance. It is more than a full-time job for one person, so the Agency has a new part time contract position for a second EMS Specialist. Once a new person is hired, Anna will transition to assisting with other provisions of the Ordinance, such as special event medical stand by provision.</p>
10.	<p><i>Quarterly Update on Alliance Ambulance Services – Chief Scott Wannamaker, Contra Costa County Fire Protection District (CCCYPD)</i></p> <ul style="list-style-type: none"> - BLS tiered response to start Sept. 19th. Anticipating 20-45 BLS calls per day. Asking to receive any feedback during pilot of new model. - Recognized Sutter Delta for the steps they've taken to reduce APOT including adding a Pre-Hospital Care RN to monitor patients on the wall. - Recently a patient was transported and upon arrival a snake was discovered in her purse.
11.	<p><i>EMS Medical Director's Report – Senai Kidane, MD, Contra Costa EMS Agency Medical Director</i></p> <ul style="list-style-type: none"> - The Agency is in the final stages of editing the Annual Training. The training will be in video format, available online. - The Agency is endeavoring to expand the Buprenorphine LOSOP. Parts of the County are not currently participating, so for equity of the System, the goal is to expand to all transporting providers. Conversations are being had with San Ramon Valley Fire Protection District, and Moraga-Orinda Fire District to bring the LOSOP to their districts. - Member Bennett, who is out on paternity leave, asked Member Kidane to mention that late last month the Agency published Policy 3003, Dispatch Requirements for 911 Resources, effective September 19, 2023. The policy supports the data driven 911 tiered response. As a reminder, BLS transports for medical requests for currently are confined to Central and East County. The Agency is working with provider agencies and the Alliance to ensure BLS expansion is supported by a robust quality assurance plan to ensure the safety of the program. The policy also includes a provision for the use of Card 38, also known as the SEND Protocol with law enforcement, which hopes to address appropriate triage of requests for 911 medical resources for law enforcement, which currently can be seen as a gap in our System.
12.	<p><i>Proposed agenda item(s) for December 13, 2023</i></p> <p>No Items</p>
13.	<p><i>Adjournment at 5:22 pm</i></p>

EMCC Attendance 2022-2024

Seats	EMCC Members	12/14/2022	3/8/2023	6/14/2023	9/13/2023	12/13/2023	3/13/2024	6/12/2024	9/11/2024
B 1 Alameda Contra Costa Medical Association	Ellen Leng	Present	Absent	Present	Present				
B 2 American Heart Associaton	Shawni Goudarzi	Present	Present	Absent	Present				
B 3 American Red Cross	Natalie Manier (first mtg. 6/14/23)	Vacant	Vacant	Absent	Present				
B 4 California Highway Patrol	Vacant	Vacant	Vacant	Vacant	Vacant				
B 5 Communications Center Managers' Association	Michael Schlemmer	Present	Absent	Present	Absent				
B 6 Contra Costa Fire Chiefs' Association	Scott Wannamaker	Present	Present	Present	Present				
B 7 Contra Costa Police Chiefs' Association	Jon King	Absent	Absent	Absent	Present				
B 8 Emergency Nurses Association	Ezequiel Blanco	Present	Absent	Absent	Absent				
B 9 Hospital Council, Bay Area Division	James Lambert	Present	Present	Present	Absent				
B 10 Public Managers' Association	Joshua McMurray	Vacant	Present	Present	Absent				
B 11 Trauma Center (Contra Costa Contract)	Kristin Santos	Present	Present	Present	Present				
B 12 Contra Costa Office of the Sheriff	Mark Greenwood	Vorhauer- Present	Vorhauer- Present	Vorhauer- Resigned June 2023	Present				
B 13 Contra Costa Health Services - Behavioral Health	Vacant	Vacant	Vacant	Vacant	Vacant				
C 1 Ambulance Providers (Contra Costa 9-1-1 Service Contract)	Jonas Aguiar	Present	Present	Absent	Present				
C 2 Air Medical Transportation Provider (Contra Costa Authorized)	Joseph Drago	Present	Present	Present	Present				
C 3 EMS Training Institution	Gary Giusti	Present	Absent	Present	Present				
C 4 Private Provider Field Paramedic	Nicholas Fajardo	Present	Present	Present	Present				
C 5 Public Provider Field Paramedic	Lance Maples	Vacant	Present	Absent	Present				
C 6 Emergency Department Physicians	Ari Kestler	Present	Present	Absent	Present				
District I (Gioia)	Jose Manuel Gomez	Vacant	Absent	Present	Present				
District II (Andersen)	Archie Bowles	Present	Present	Present	Present				
District III (Burgis)	Vacant	Vacant	Vacant	Vacant	Vacant				
District IV (Mitchoff)	Allan Tobias	Present	Absent	Present	Present				
District V (Glover)	Vacant	Vacant	Vacant	Vacant	Vacant				
E 1 Ex Officio	Marshall Bennett	Present	Present	Present	Absent				
E 2 Ex Officio	Senai Kidane	Present	Present	Present	Present				
	Quorum								

*Special Meeting

Advisory Body + Brown Act done

Meeting Attendance Requirements per the Bylaws:

- A. EMCC members shall attend EMCC meetings.
- B. A member who cannot attend a meeting must notify the Chair and may have one excused absence in a twelve month period.
- C. Whenever a member does not attend two regularly scheduled meetings, within a rolling twelve month period, complete their Brown Act requirements or fails to meet the criteria for sitting on the advisory body the EMS Agency shall notify the nominating agency/organization of the absences and request appropriate action.
- D. Members must complete the required Ethics and Brown Act training provided by the County within three months of appointment and submit the "Training Certification for Member of County Advisory Body" form to EMS staff prior to participating at any meeting.
- E. Members who do not complete the Ethics and Brown Act training within 3 months may not further participate until the requirement is fulfilled.
- F. Ethics and Brown Act training is recommended to be completed every two years while serving on a County Advisory Committee.

Contra Costa County
EMERGENCY MEDICAL CARE COMMITTEE

Annual Report for 2023

Advisory Body Name: Emergency Medical Care Committee (EMCC)

Advisory Body Meeting Time/Location: 4:00 p.m. - 5:30 p.m. on the second Wednesday of March, June, September, and December, unless otherwise noted. The public may attend in person or remotely via Zoom or call-in.

Chair: James Lambert (December 2021 – Present)

Staff Person: Rachel Morris (January 2017 – Present), Health Services, Emergency Medical Services

Reporting Period: January 1, 2023 – December 31, 2023

I. Activities:

The EMCC, over four (4) regular meetings in the past year, was involved in or kept its membership informed about the following:

- Continued discussion on the update to the county ambulance ordinance. The new ambulance ordinance was adopted by the Board of Supervisors; the Contra Costa County EMS Agency (CCCEMSA) continues to create internal systems to support the new ordinance deliverables (i.e., fee schedules, special event standby, DOJ background access).
- The Board of Supervisors recognized May 21-27th as National EMS Week, and May 24th as EMS for Children Day.
- Treatment guidelines and policies updated for 2024 are finalized. Implementation is January 1st, 2024.
- Continued discussion on adverse impacts on 9-1-1 ambulance providers and patient care associated with prolonged ambulance patient offload delays (APOT).
- CCCEMSA continues the III phase process via consultant (FITCH) to perform an EMS System evaluation that will inform the next RFP for emergency ambulance services in ERAs I, II, and V.
- CCCEMSA is endeavoring to expand the Buprenorphine LOSOP. Parts of the County are not currently participating, so for equity of the System, the goal is to expand to all transporting providers. Conversations are ongoing with San Ramon Valley Fire Protection District, and Moraga-Orinda Fire District to bring the LOSOP to their districts.

II. Accomplishments

- Approval of EMCC 2022 Annual Report.
- Successful nominations and establishing a new EMCC Executive Committee for the 2023-2025 term.
- Based on a 6-year CCCEMSA study of 911 ambulance transports and critical ALS interventions administered for each MPDS sub-determinant, BLS Tiered response was launched in East and Central County September 19th, 2023.
 - Provider has reported better than expected system impact and no sentinel events have occurred.
- Published updated Public Safety First Aid policy to support Law Enforcement AED and Narcan programs and to support volunteer agency personnel who are integrated into EMS system.
- Creation and implementation of contract position “EMS Specialist”. The position is focused on performing ambulance inspections and supporting CCCEMSA internal Ambulance Ordinance processes and compliance.
- Received the American Heart Association’s Mission: Lifeline® regional STEMI achievement award for its commitment to rapid, research-based care to people across the region experiencing the most severe form of heart attack.

III. Attendance/Representation

The EMCC is a multidisciplinary committee with membership consisting of representation of specific EMS stakeholder groups and organizations plus one (1) consumer member nominated by each Board of Supervisor member. There are twenty-four (24) authorized, voting seats, and two (2) non-voting, ex-officio seats on the advisory body. In 2023, twenty (20) voting member seats and two (2) ex-officio seats were filled; four (4) seats were unfilled. A quorum was achieved at four (4) of the four (4) regular EMCC meetings in 2023.

IV. Training/Certification

Each new EMCC representative was given a copy of the Advisory Body Handbook and copies of the “The Brown Act and Better Government Ordinance Training Video” and “Ethics for Local Government Officials” video offered by the Fair Political Practices Commission during their two (2) year term. Beginning July 14, 2023, Implicit Bias training was added to the required training for EMCC members. New members are given three (3) months from appointment to complete the Implicit Bias training, and current members were given three (3) months from the July 14 adoption of the new training requirement. Responsibilities of County Boards were discussed including the responsibility to view the videos and submit

signed certifications. In 2023, completed certification forms have been received from fourteen (14) of twenty-two (22) representatives so far. The fourteen (14) certificates received this year are attached to this report.

V. Focused Objectives for Next Year

- Continue to refine EMS Emergency Quality Improvement Plan (EQIP) and support stakeholder processes related to Quality Assurance and Quality Improvement:
 - Stakeholder Education
 - Stakeholder support in building relevant, achievable, and sustainable Quality Improvement Plans that align with the CCEMSA EQIP, CA Regulation and State 'core measure' deliverables.
- Support opportunities for more efficient response and transport model to include:
 - Tiered response monitoring and refinement
 - Supporting behavioral health models that shunt non-medical calls away from EMS system or lessen the current burden on the EMS system.
 - Improve triage of EMS calls for service generated by law enforcement.
 - Shunting non-emergent 911 calls to RN advice line.
- Support emergency ambulance provider and community hospitals efforts to reduce patient transfer of care extended delays that impact the availability of ambulances for the next 9-1-1 call.
- Resolve outstanding 2017/2018 EMS Plan appeal with EMSA; submit subsequent EMS Plans to bring Contra Costa current.

VI. Expected 2024 Reports, Updates, and Continued Support Items

- Continue to support stakeholder opportunities and efforts to procure sustainable funding for EMS System emergency communications, dispatch, and data infrastructure enhancements to optimize patient care in day-to-day and disaster conditions.
- Support Public Health Medical Health Disaster Coalition preparedness and engagement as it pertains to the EMS System. Continue to monitor and report on EMS System impacts due to changing economics and health care reform.
- Support EMS System program (STEMI, Stroke, Cardiac Arrest, EMSC, Quality/Patient Safety and Trauma) initiatives.
- Support and sustain community education and outreach.
- Support appropriate use of 9-1-1, CPR Anytime, and Automatic External Defibrillator (AED) programs through partnerships with Law Enforcement, CERT, fire first responders, and community coalitions.
- Receive updates on treatment guidelines and policies for 2024.