

# COVID-19 Testing Contra Costa County

*June 27, 2020*

# Agenda

- **Introductions**
- **Testing Data**
- **Why we Test**
- **Testing Process (County Sites, How to Access, and What to Expect)**
- **Results and Positive Cases**
- **Questions**

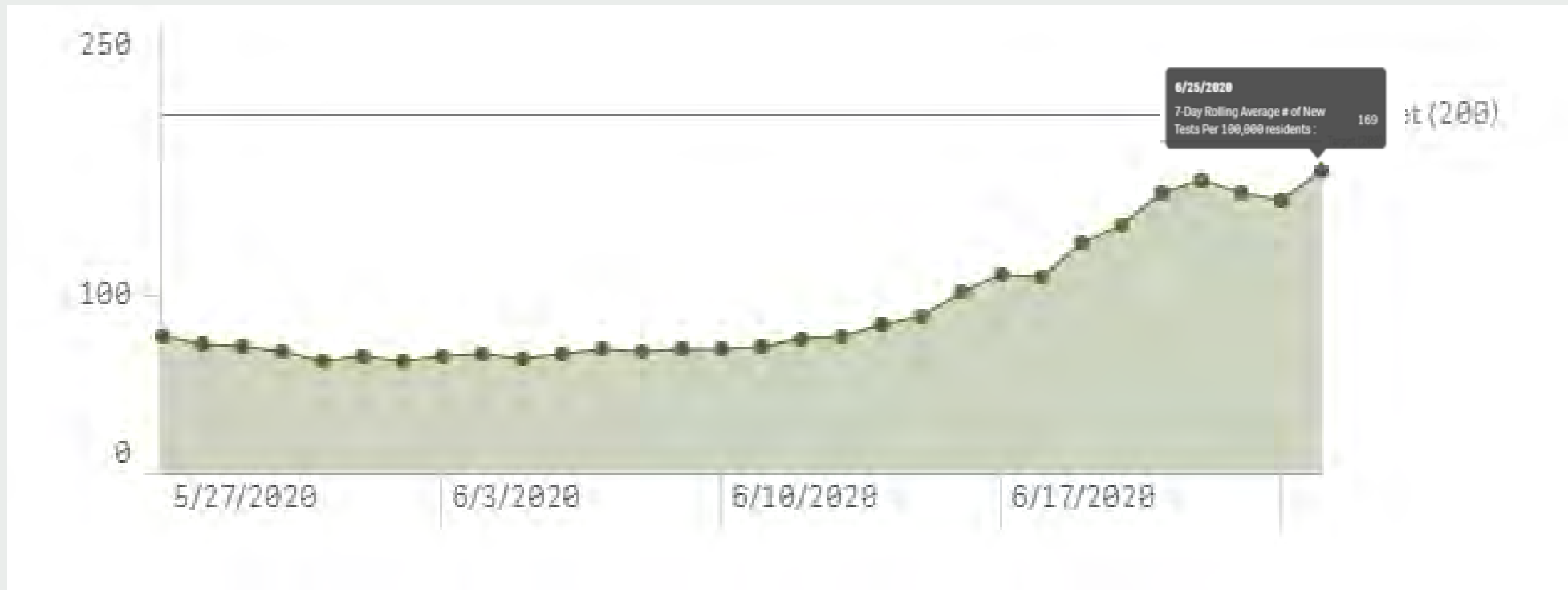
# Introductions

- **Ashley Kokotaylo**
- **Health Services Administrator**

# Testing Indicators

## Number of New Tests per 100,000 Residents

7-Day Rolling Average



*Previous 7-day average of number of new tests for COVID-19 in Contra Costa per 100,000 residents*

# Why We Test

- Assess progression of COVID-19 in our community so that we can take care of our elders, family, friends, and citizens of CCC through:
- Identification of cases early and initiation of isolation and quarantine
- Contact Tracing and Disease Investigation (slow spread, find clusters and put out spot 'fires')



# CCHS Recommends testing:

- All patients with Symptoms consistent with COVID-19
- All **asymptomatic** Patients with special emphasis on:
  - Contacts of known COVID-19 positive patients
  - Residents and staff of congregate settings (monthly)
  - All hospitalized patients (upon admission or prior to procedure)
  - HCW's / First Responders (monthly)
  - Workers in High-Contact Public and Work Settings (monthly)

# CCHS Testing Sites

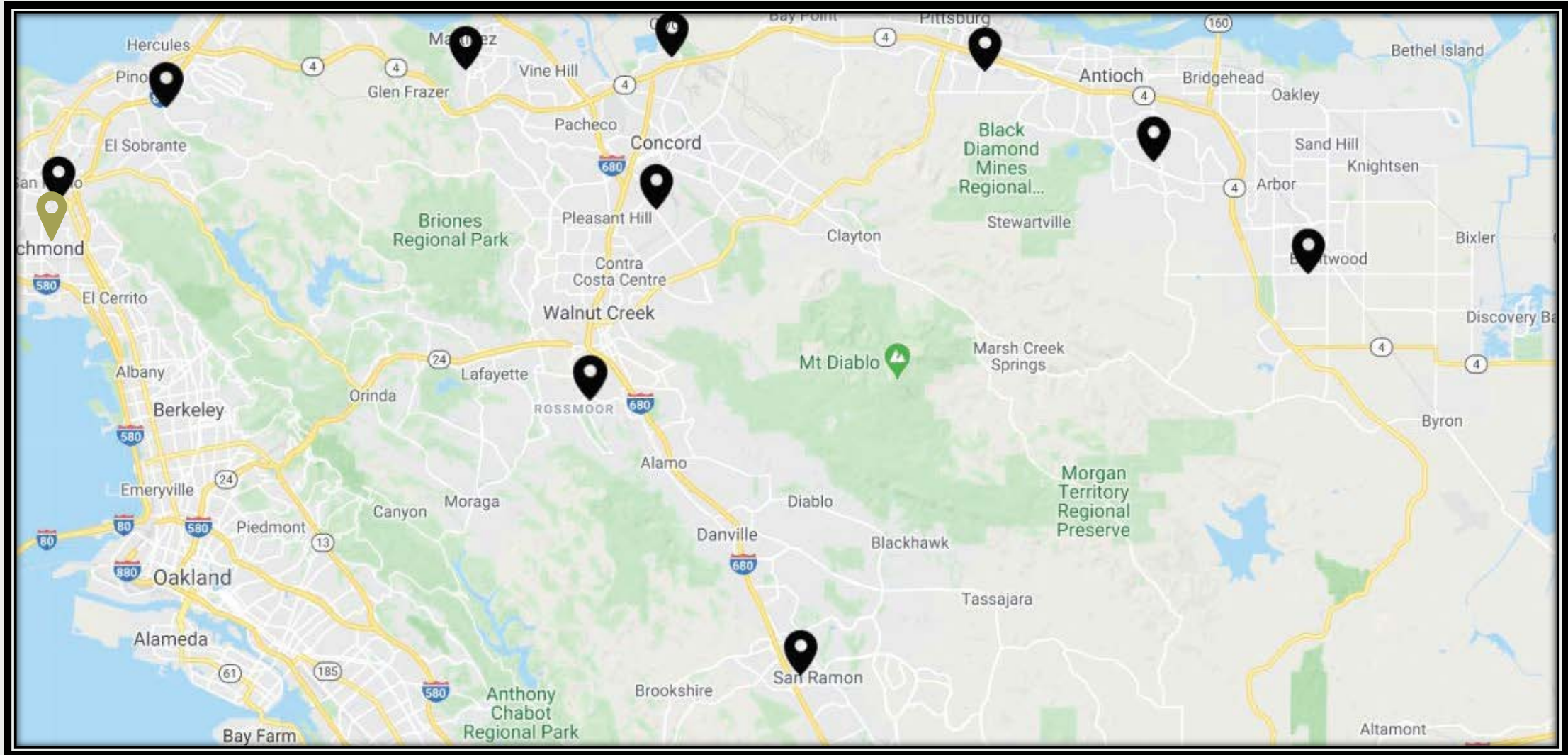
## Community Testing Sites

- **County Run Drive-through Testing Sites:**
  - Antioch
  - Concord
  - San Ramon
  - Pittsburg
  - Martinez
  - San Pablo
- **County Run Walk-in Testing sites**
  - Richmond (Starts Monday 6/29)
  - Concord- Monument Area
- **State-Run Walk-in Testing Sites:**
  - Brentwood
  - Pinole
  - Walnut Creek

## Mobile Testing

- **Congregate Care Facilities**
  - Surveillance/Prevention and Outbreak Team
- **Encampments**
  - Collaboration between Public Health and Health, Housing, and Homeless

# CCHS Testing Sites





# Get Tested

- <https://lhi.care/start>
- Call **1-844-421-0804** to schedule an appointment
- Online Scheduling platform visit <https://www.coronavirus.cchealth.org/get-tested>
  - Hours of operation: 8AM – 3:30 PM, 7 days a week
  - Testing is provided at **no cost, regardless of insurance** but if you have insurance will bill your insurer.
  - Available **to all residents** regardless of citizenship
  - Available to those who **live/work** in Contra Costa County.

## COVID-19 TESTING



COVID-19 testing available for Contra Costa County residents\*



Now available 7 days a week  
Appointment required



Drive-through and walk-in appointments  
Results available within 5 days

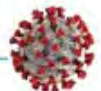
*\* Testing will be at no cost to you and will be billed through your health insurance or free if you do not have coverage*

**Call 1-844-421-0804**



8 a.m. – 3:30 p.m.  
7 days a week

**RESPONSE**  
Coronavirus (COVID-19)



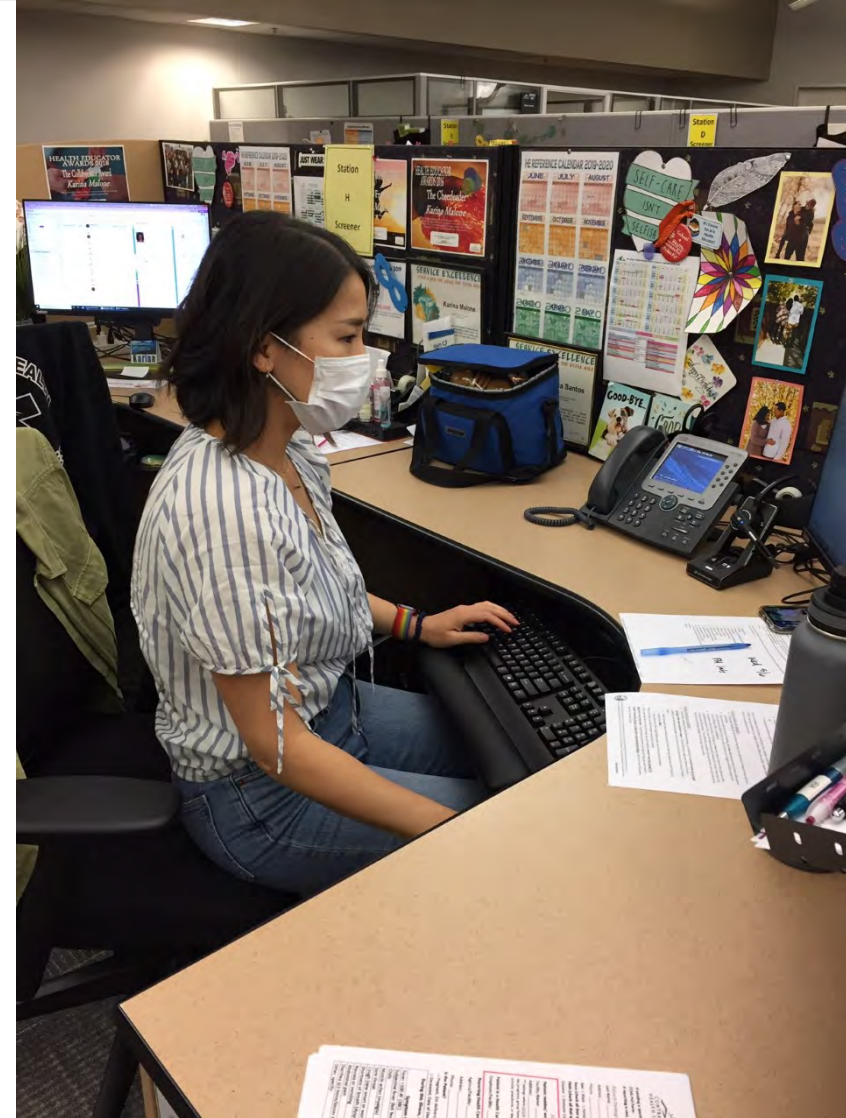
CONTRA COSTA  
HEALTH SERVICES

*Testing made possible, in part, by the generous support of the Chan Zuckerberg Initiative*

# Testing Process

- **Registration**
  - Minimal information collected can include
    - Social Security Number\*
    - Date of Birth
    - Phone Number
    - Mothers Maiden Name

\* **Not required**



# Testing Process

- **How Swabbing Happens:**

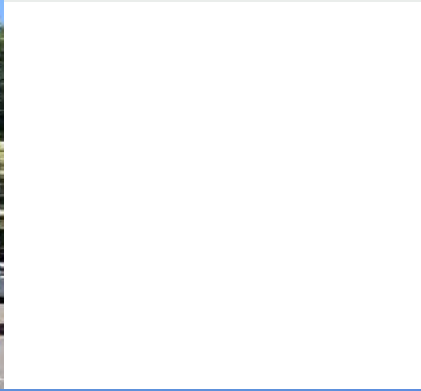
- Anterior nasal swab
- Performed by Provider or RN → As appropriate utilize self collection
- Anterior nasal swab allows for **pain free** specimen collection

- **Laboratory Processing:**

- Majority processed through commercial or health system labs
- Contra Costa Public Health Lab available for high priority patients:
  - Live or work in congregate facilities
  - Homeless persons
  - Healthcare workers and first responders
  - Receiving dialysis or chemotherapy
  - Persons who are hospitalized



# Testing Process Drive Up



# Testing Process Walk In



# Getting Testing Results

- **Results From Drive-Through & Walk in County Sites**
  - Text with access to secure “Well Health” portal, provided upon consent
  - Mailed within 10 days for negative
  - Phone call for patients who test positive
- **Results from State sites**
  - Results available online via [LHI portal](#)
  - Or provided via phone for those who do not opt-in to online portal
  - Results available within 3-5 days.
- **Positives Cases**
  - Referred to Contract Tracing Program for further follow up
  - Provided isolation instructions
  - Provided quarantine instructions for close contacts

# Questions

Ashley Kokotaylo

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