







TRANSPORTATION IN CONTRA COSTA COUNTY

- BART, Bus
- ADA Paratransit
 - East Bay Paratransit, WestCAT Dial-a-Ride, County Connection LINK, Tri Delta Paratransit
- Taxi or Lyft/Uber
- City
 - R-Transit, Rossmoor Dial-a-Bus, Lamorinda Spirit Van, etc
- Non-profit
 - Seniors Around Town, Mobility Matters
- *What are your experiences with these services?*



TRIP PURPOSE

Where are you going? Where do you have a hard time getting to?

- Medical appointment
- Grocery shopping/drugstore
- Non-medical appointment
- See friends or family
- Attend a class
- Senior Center
- Church
- Work or Volunteer position
- Other?

CHALLENGES

What are your biggest transportation challenges?

- I can't go where I need to
- I have to transfer too often
- I can't go when I need to (evenings, weekends, same day)
- My trip takes too long
- There are problems with the sidewalks, crosswalks, etc.
- I don't have the information I need
- I can't afford my transportation
- I don't feel safe when traveling
- Other?

WISHLIST

What transportation services do you most need?

- Same-day trips
- Trips without transfers
- Wheelchair accessible trips
- Frequent trips (daily or 3-4 times a week)
- Out of area medical trips
- Assistance entering or exiting home/destination
- Help with shopping/packages
- Guaranteed ride home
- Evening or weekend trips
- Recreational/group trips
- Accessible sidewalks, curb ramps, bus stops, etc.
- Travel information or training
- Help with payment/cost
- Accessible car-share/bikeshare
- Other?

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NEXT STEPS



Continue Public Engagement and Outreach



Collect service/operational data



Research Countywide Model Options

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THANK YOU!



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