## WELCOME

WEDNESDAY, APRIL 21, 2021 11:00-12:30PM

BOARD MEMBER & PUBLIC ATTENDEE INTRODUCTIONS

### **ACTION ITEM:**

# REQUEST FOR APPROVAL MARCH MEETING MINUTES

JENNIFER MACHADO, HCH BOARD CHAIR

ATTACHMENTS: MARCH MEETING MINUTES

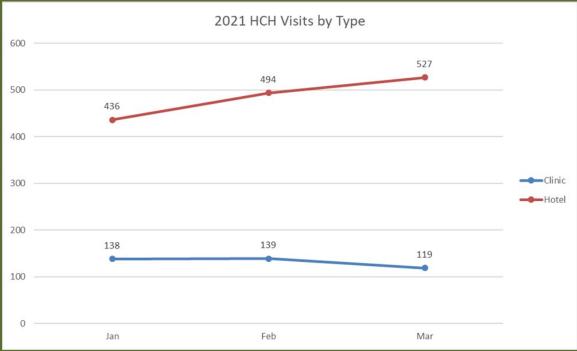
# HCH SERVICES & COVID-19 UPDATE

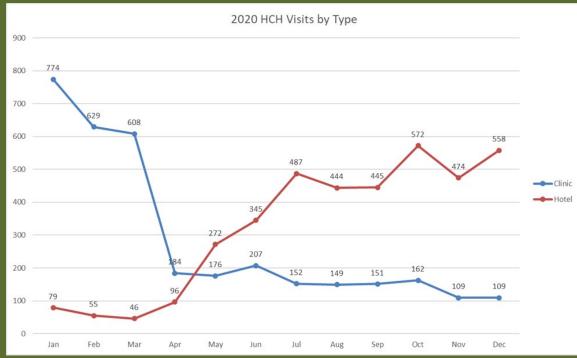
BETH GAINES, NURSE PROGRAM
MANAGER & ORI TZVIELI, MEDICAL
DIRECTOR

### **STANDING ITEM:**

## QUALITY IMPROVEMENT/ ASSURANCE & PROGRAM PERFORMANCE REPORTS

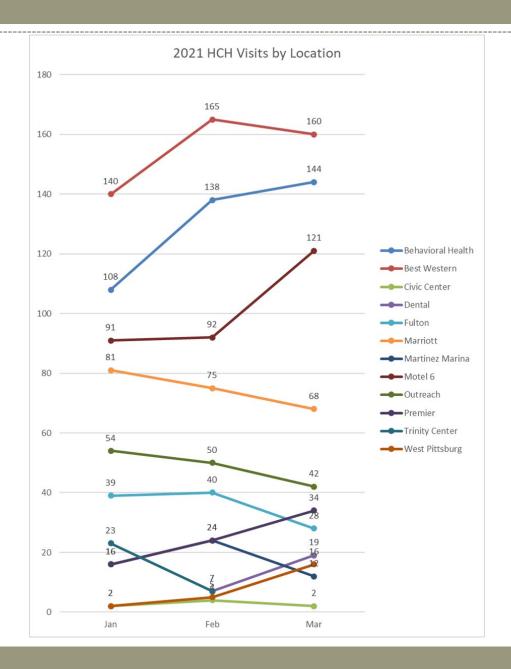
GABRIELLA QUINTANA, HCH QI TEAM





- There were 1,853 HCH visits in the first three months of 2021, serving a total of 581 unique patients.
- 78.6% of HCH visits took place at one of the hotel clinics and 61.1% of total patients served were seen at a hotel site.

### **2021 Q1 Visits**



### STANDING ITEM:

## 2022-2025 STRATEGIC PLAN PLANNING

HCH BOARD AND RACHAEL BIRCH, PD

## Strategic Plan Next Steps

Review the current mission statement and either accept as is or modify.

Board and Staff
"Brainstorm"
current key
issues for the
HCH program
and for people
experiencing
homelessness
in the County.

Review the overarching categories and decide whether these are still relevant or if they should be changed.

For anything that comes up as a priority that is not in the current plan, determine an approach to updating the plan.

Revise the plan to include goals you are continuing to work on and add new goals\*.

### **Mission Statement**

Our mission is to improve the health of the homeless population in Contra Costa County by increasing access to health care with a team-oriented approach to health care that focuses on harm reduction and integration of behavioral and medical services.

### Vision Statement

Our vision is that all persons experiencing homelessness in Contra Costa County can access comprehensive health care services to improve health status, effectively manage any chronic conditions and thrive as community members.

# BOARD MEMBER RECRUITMENT

JENNIFER MACHADO, HCH BOARD CHAIR

## **Board Application Review**

- CoH Board Application Review (1)
  - o C. Battaglia
    - × Other board experience
    - ▼ City of Antioch resident
    - **▼** Works for Independent Living Resources

## HCH Program & Community Updates

- Vaccine Update
  - Appointments can be scheduled on cchealth.org
  - <u>COVID-19 Vaccine Scheduling</u> (cchealth.org)
- Friday BINAX/Antigen test training for all shelters hosted by H3 and HCH.

Other program updates

Other program updates

### Future Items to Discuss

- 1. Financial Analysis
- 2. 2021 Poverty Line Update & Sliding Fee Scale
- 3. HRSA Official Site Visit Preparation
- 4. 2019-2021 Strategic Plan review and planning for next 3 year plan
- 5. Consumer Feedback

## **HCH Co-Applicant Governing Board**

# Next Meeting

Wednesday, May 19, 2021

11:00 - 12:30pm

**Zoom Conference Call**