

# Health Care for the Homeless Co-Applicant Governing Board



# WELCOME

WEDNESDAY,  
FEBRUARY 19, 2020  
11:00-12:30PM

BOARD MEMBER & PUBLIC  
ATTENDEE INTRODUCTIONS



# Health Care for the Homeless Co-Applicant Governing Board



**ACTION ITEM:**  
REQUEST FOR APPROVAL  
DECEMBER MEETING MINUTES

*WENDEL BRUNNER, HCH BOARD CHAIR*

*ATTACHMENTS: JANUARY MEETING MINUTES*

# Health Care for the Homeless Co-Applicant Governing Board



STANDING ITEM:  
QUALITY IMPROVEMENT/  
ASSURANCE & PROGRAM  
PERFORMANCE REPORTS

*HCH CLINIC PRODUCTIVITY REPORT*

*ALISON STRIBLING & JULIA SURGES, QI TEAM*

# 2019 HCH Clinic Productivity



- Most productive clinical site = Brookside Shelter
  - 2019
    - ✦ Accounts for 27.8% of total visits
    - ✦ Clinics added that are open to all
  - 2018
    - ✦ Accounted for 25.9% of total visits
- BARM (Bay Area Rescue Mission)
  - 2019
    - ✦ Accounts for 24.3% of total visits
    - ✦ Many visits are for TB tests and TB clearances
  - 2018
    - ✦ Accounted for 26.4% of total visits

# 2019 HCH Clinic Productivity

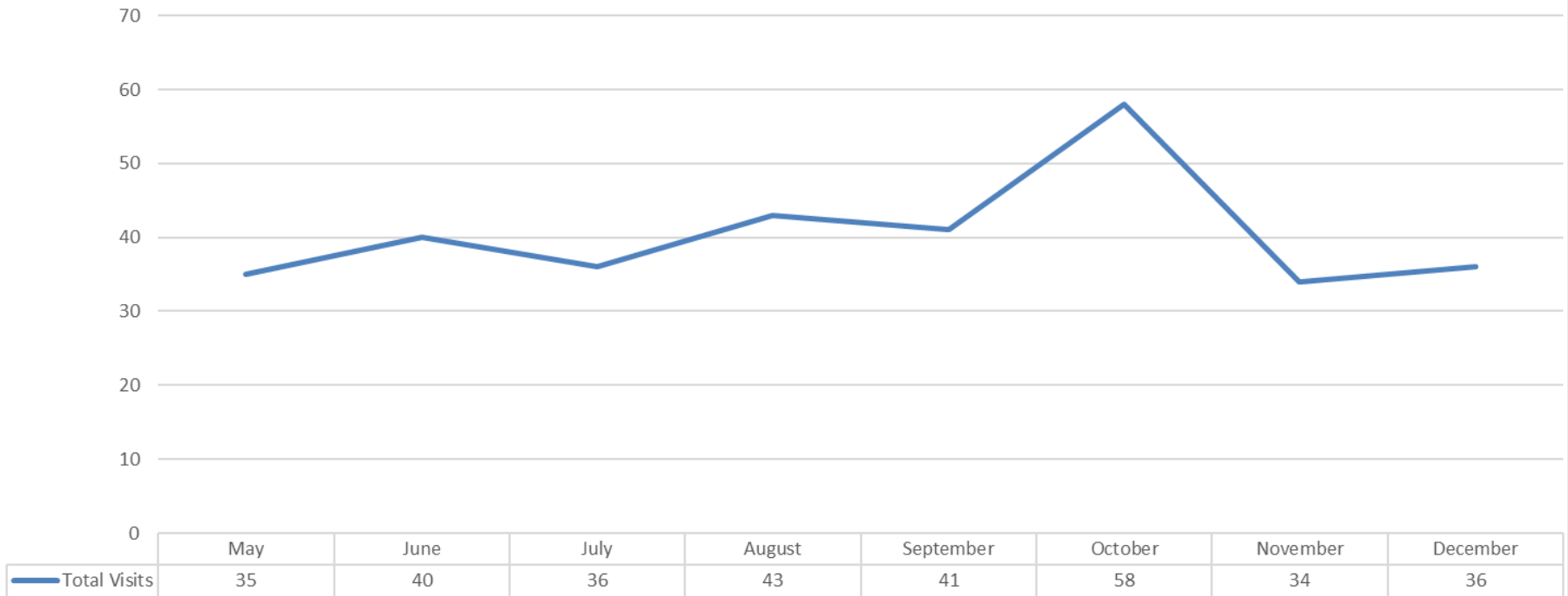


- Field (Medical Outreach)
  - 2019
    - ✦ Accounts for 16.7% of total visits
  - 2018
    - ✦ Accounted for 13.9% of total visits
- Least productive site = GRIP (Greater Richmond Interfaith Program)
  - 2019
    - ✦ Accounts for 2.4% of total visits
  - 2018
    - ✦ Accounted for 4.5% of total visits

# 2019 HCH Clinic Productivity



Fulton Shipyard Total Visits  
2019



# Health Care for the Homeless Co-Applicant Governing Board



## STRATEGIC PLAN UPDATE

*UPDATE OF STRATEGIC PLAN PROJECTS  
AND TIMELINE*

*ALISON STRIBLING & JULIA SURGES, QI TEAM*

# Accomplishments Last Quarter



1. Identified new East County service sites
  - a) Medical Services at Pittsburg
  - b) Dental Services at Fulton Mobile Van
2. Updated and received Board approval for 2019-2021 Quality Assurance and Performance Improvement Plan
3. Developed internal communications plan identifying key audiences, presentation schedules, and owners of HCH communication materials
4. Developed spreadsheet of external service partners, their relationship to HCH, and point of contact
5. Published dashboard for all UDS and HCH specific patients
6. Submitted 2019 UDS Report!



# Delayed/Cancelled Projects



1. Elderly homeless database report (Delayed)
  - New target end date: March 2020
2. Homeless mortality report (Delayed)
  - New target end date: April 2020
3. Implement social needs screening into HCH clinical intake (Cancelled)
  - HCH to pilot and align with system wide social needs screening and documentation tools

# Focus Next Quarter



1. Complete delayed projects
2. Collect responses to CMCT social needs screening among HCH patients
3. Pilot East County sites using PDSA (Plan-Do-Study-Act) model and monitor productivity
4. Collect existing needs assessments from within the last 5 years among HCH partners
5. Identify, prioritize, and plan trainings for Board development

# Health Care for the Homeless Co-Applicant Governing Board



ACTION ITEM:  
BOARD RECRUITMENT

BOARD APPLICATION OVERVIEW  
*ALL BOARD DISCUSSION*



# HCH Program & Community Updates



- **Adding a Dental van on Thursday's at the Fulton Shipyard Clinic confirmed – start date TBD**
- Questions for next Consumer Advisory Board Meeting?
- Next Meeting Attendance – March 18, 2020?
- Upcoming meeting at local agency site?
- Any Additions?

# Future Items to Discuss



1. Elderly Report
2. Tour of new Medical Outreach Bus
3. Updates

# HCH Co-Applicant Governing Board



## Next Meeting

Wednesday, March 18, 2020

11:00 – 12:30pm

2500 Bates Avenue  
Zion Room

