

Health Care for the Homeless Co-Applicant Governing Board



WELCOME

**WEDNESDAY,
JUNE 19, 2019
11:00-12:30PM**

**BOARD MEMBER & PUBLIC
ATTENDEE INTRODUCTIONS**



Health Care for the Homeless Co-Applicant Governing Board



ACTION ITEM:
REQUEST FOR APPROVAL
MAY MEETING MINUTES

WENDEL BRUNNER, HCH BOARD CHAIR

ATTACHMENTS: MAY MEETING MINUTES

Health Care for the Homeless Co-Applicant Governing Board



STANDING ITEM:
**QUALITY
IMPROVEMENT/ASSURANCE &
PROGRAM PERFORMANCE REPORTS**

**PATIENT ADVISORY COMMITTEE
REPORT OUT**



HCH Patient Advisory Committee Report Out



- **System Navigation**
 - Shelter Intake Process
 - CCHP Transportation and Dental Navigation Flow Charts

- **Transportation**
 - Missed appointments
 - ✦ lack of appointment reminders
 - ✦ limited bus routes/times

- **Classes**

- **Shelter Staff Training**

Choosing Change (CC)

Patient Advisory Committee Report Out



- Art Therapists no longer in groups due to change in art therapy program internships / intern availability
 - Outcome: Choosing Change ordered art supplies for the MHCSs to facilitate art therapy projects in certain groups (based on group interests in art expression)
- Proposed the idea of offering injectable version of medication used to treat OUD, clients expressed interest
 - Outcome: Now trialing injectable medication with 1 patient in the program and working out pharmaceutical logistics to make it available to all Choosing Change patients in near future
- Patients expressed the need for more advertising and spreading the word about Choosing Change
 - Outcome: Made a cchealth.org/choosing-change website available to the public
 - ✦ Patients provided input on content to include on website: Opioid news updates, forms of medication available to treat OUD, evidence based research, links to other programs, testimonials, images of relatable people
 - ✦ Link included on HCH Website
 - ✦ In process of creating social media pages on Facebook and Instagram for additional outreach

CC Patient Advisory Committee Report Out Continued



- **Concerns around Fentanyl being laced into almost everything**
 - Outcome: Choosing Change ordered Fentanyl Test Strips along with Narcan to disseminate during groups. Announcements around availability made every 1st of the month
- **Understock of OUD medication, resulting in pharmacies running out. In addition, pharmacies treating patients with hostility**
 - Outcome: Call made with reps to discuss increase in meds by providing group schedule (to increase stock around group meetings) and treating patients more respectfully
- **Choosing Change Group Expansion**
 - Outcome: Patients proposed expanding groups to Brentwood, adding another group in Pittsburg as well as have family groups

Health Care for the Homeless Co-Applicant Governing Board



ACTION ITEM: **REQUEST FOR APPROVAL** **STRATEGIC PLAN OBJECTIVES**

BOARD STRATEGIC PLANNING COMMITTEE



Health Care for the Homeless Co-Applicant Governing Board



BOARD RECRUITMENT BOARD MEMBERS

ATTACHMENT: RECRUITMENT SPREADSHEET



HCH Program & Community Updates



- Next Meeting Attendance – July 17, 2019?
- New Mental Health Clinical Specialist started and shadowing outreach team and veteran MHCS.
- Currently working on Service Area Competition (SAC) Application
- Piloting Social Needs Assessment among HCH Community Health Workers



Future Items to Discuss



1. Board Evaluation and Requirement
2. Clinical productivity
3. Quality Assurance & Improvement report
4. Quality Assurance & Improvement Plan request for approval
5. Health questions possibly included in intake questionnaires and PIT

2020

HCH Co-Applicant Governing Board



Next Meeting

Wednesday July 17, 2018

11:00 – 12:30pm

2500 Bates Avenue
Zion Room

