

## Contra Costa County Health Services

### Health Care for the Homeless Co-Applicant Governing Board

*The mission of the Health Care for the Homeless Co-Applicant Board is to oversee, guide and assist the Program in its efforts to deliver high quality health care to a diverse and medically underserved community. The Co-Applicant Board will use its skills, expertise and life experience to make policies and operational decisions which will provide the best benefit to the Program and client.*

## AGENDA

Tuesday, July 31, 2018 11:00am -12:30pm

Yosemite Training Room, 2500 Bates Avenue, Suite B Concord, CA 94520

Agenda Item	Presenter	Desired Outcomes	Time
1. Welcome & Introduction	<i>Wendel Brunner, HCH Board Chair</i>	Call to Order & public attendee's introduction.	11:00
2. <b>Action Item:</b> <i>Approve Meeting Minutes</i>	<i>Wendel Brunner, HCH Board Chair</i>	Review and adoption of meeting minutes from June 20, 2018 Board meeting.	11:10
3. Standing Item: Quality Improvement/Assurance & Program Performance Reports	<i>Julia Surges, HCH Health Planner Evaluator</i>	Presentation of HCH Clinic Productivity	11:10
4. HCH Patient Satisfaction Survey	<i>Linae Young, HCH Planning &amp; Policy Manager</i>	Review and discussion of HCH Patient Satisfaction Survey Draft Questions.	11:45
5. HCH Strategic Plan	<i>Linae Young, HCH Planning &amp; Policy Manager</i>	Review HCH strategic plan timeline proposal and introduction into strategic plan.	12:05
6. Standing Item: HCH Program Updates	<i>Linae Young, HCH Planning &amp; Policy Manager</i>	Share program updates to be discussed with Board.	12:20
7. Standing Item: Future Matters	<i>All</i>	Preview and request of future items to discuss.	12:25
8. Standing Item: Next meeting and time	<i>All</i>	Next Meeting: Monday, August 27, 2018 11:00-12:30pm Yosemite, 2500 Bates Ave., Suite B, Concord	12:30

Please find agendas, meeting minutes and meeting dates on the HCH Co-Applicant Governing Board Website @ <http://cchealth.org/healthcare-for-homeless/governing-board.php>

If you have any questions or concerns, please contact Linae Young, HCH Planning and Policy Manager at [linae.young@hsd.cccounty.us](mailto:linae.young@hsd.cccounty.us)