

# Health Care for the Homeless Co-Applicant Governing Board



**WEDNESDAY, JUNE 20, 2018**

**11:00-12:30PM**

**2500 BATES AVENUE**

**SUITE B**

**CONCORD, CA**

**ZION CONFERENCE ROOM**



# Health Care for the Homeless Co-Applicant Governing Board



## **WELCOME**

**BOARD MEMBER & PUBLIC  
ATTENDEE INTRODUCTIONS**



# Health Care for the Homeless Co-Applicant Governing Board



## **ACTION ITEM:**

REQUEST FOR APPROVAL

**MAY HCH CO-APPLICANT BOARD  
MEETING MINUTES**



# Health Care for the Homeless Co-Applicant Governing Board



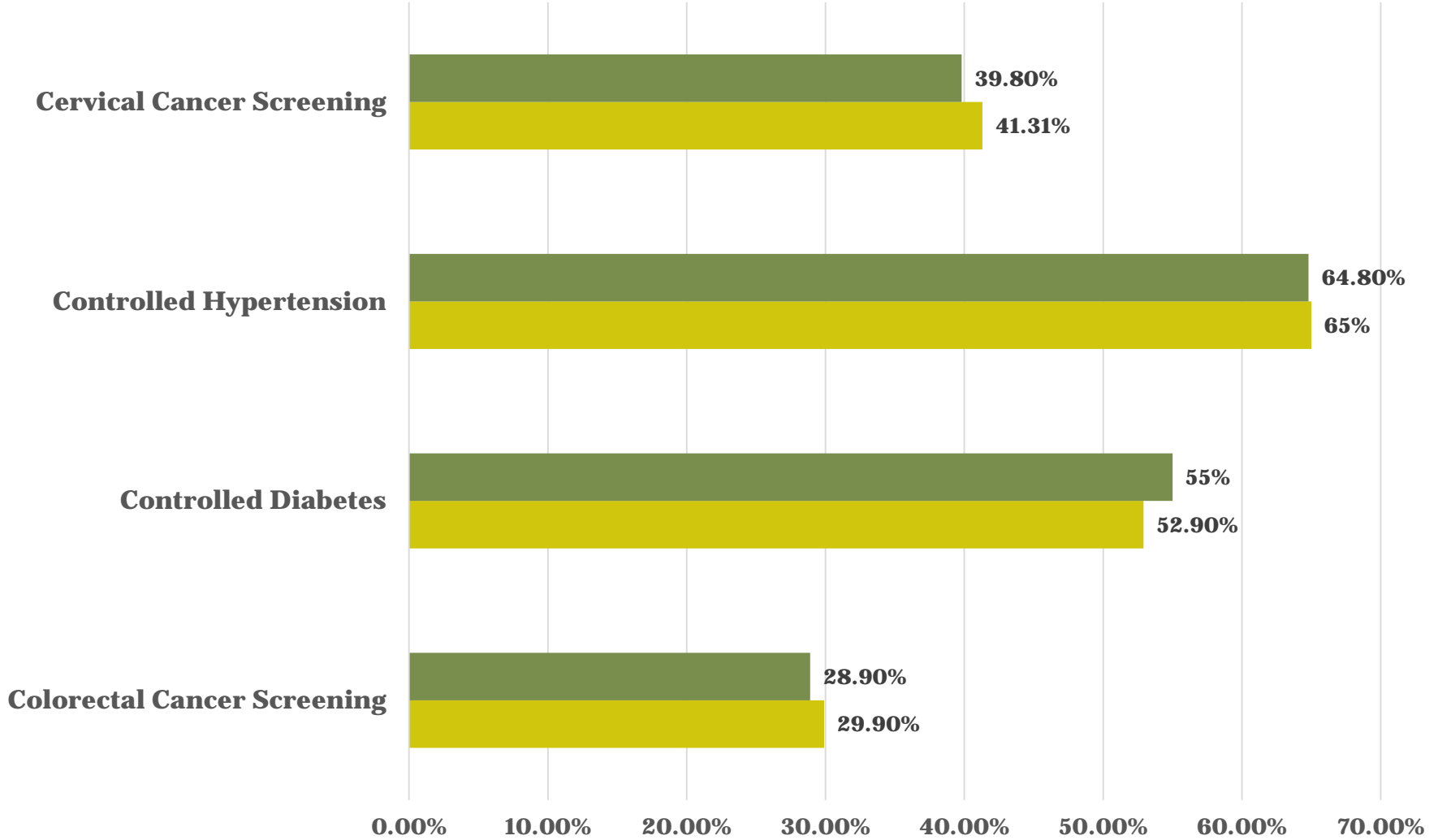
**STANDING ITEM:**  
**QUALITY**  
**IMPROVEMENT/ASSURANCE &**  
**PROGRAM PERFORMANCE**  
**REPORTS**

DR. JOSEPH MEGA, HCH MEDICAL DIRECTOR



# HCH Outcome Metrics

■ 2016 ■ 2017



# Health Care for the Homeless Co-Applicant Governing Board



## **BOARD REVIEW: HCH PATIENT SATISFACTION SURVEY**

(SEE PATIENT SATISFACTION SURVEY ATTACHMENT)

LINAE YOUNG, HCH PLANNING & POLICY MANGER



# Health Care for the Homeless Co-Applicant Governing Board



## **BOARD DISCUSSION: HCH STRATEGIC PLAN**



# HCH Program & Community Updates



- **Update on Grievance and Compliant Policy from Board requests**
- **National Health Care For the Homeless Conference report**
- **Report back from Conservatorship 101 Training**



# Future Items to Discuss



1. **HCH Strategic Plan Discussion**
2. **HCH Clinic Productivity and Program Performance**
3. **Board Evaluation?**

# HCH Co-Applicant Governing Board



## Next Meeting

Wednesday, July 18, 2018

11:00 – 12:30pm

**2500 Bates Avenue**  
**Zion Conference Room**

