WEDNESDAY, MAY 16, 2018
11:00-12:30PM
2500 BATES AVENUE
SUITE B
CONCORD, CA
ZION CONFERENCE ROOM



#### WELCOME

BOARD MEMBER & PUBLIC ATTENDEE INTRODUCTIONS



#### **ACTION ITEM:**

REQUEST FOR APPROVAL

APRIL HCH CO-APPLICANT BOARD MEETING MINUTES



## HRSA OFFICIAL SITE VISIT PRELIMINARY FINDINGS

LINAE YOUNG, HCH PLANNING & POLICY MANAGER

ATTACHMENT: OFFICIAL SITE VISIT EXIT CONFERENCE TEMPLATE



#### What is an Official Site Visit (OSV)?

- Purpose is to assess and verify a health center's compliance with requirement of the Health Center Program as defined in law (section 330) and regulations.
- Requirements are defined in the "Health Center Program Compliance Manual"
- Conducted at least once during the project period, generally 18 months into a typical three-year period



#### How it is conducted?

- 2 ½ day site visit by team of 3 consultants: administration/governance, clinical and fiscal. As well as a HRSA project officer.
- Team uses a Site Visit Protocol which is aligned with the Compliance Manual to answer MANY questions.
- Team gives a verbal report at Exit. HRSA makes final determination on compliance and issues in a written report. Findings of non-compliance result in grant condition



#### **ACTION ITEM:**

**REQUEST FOR APPROVAL** 

# CCHS HCH PATIENT GRIEVANCE/COMPLAINT PROCESS

ATTACHMENT: HOSPITAL POLICY NO. 616

# ACTION ITEM: PERSPECTIVE BOARD MEMBER INTERVIEW

JONATHAN RUSSELL, VP OF PROGRAMS BAY AREA RESCUE MISSION



### **HCH Program & Community Updates**

- Walnut Creek Mobile Health Van moving to new Trinity Location on 1271 South California Boulevard.
- National Health Care for the Homeless Conference May 16 -18<sup>th</sup>.
  - Two presentations by CCHS HCH Program
- Conservatorship 101 training offered by H3 on June 13<sup>th</sup> from 10am – 12pm.



#### **Future Items to Discuss**

- 1. Respite Presentation (In response to board request)
- 2. HCH Hearing and Resolving Grievances Policy
- 3. HCH Strategic Plan Draft
- 4. UDS Update



### **HCH Co-Applicant Governing Board**

## Next Meeting Wednesday, June 20, 2018 11:00 - 12:30pm 2500 Bates Avenue **Zion Conference Room**

