

Consumers Self Help Center

Office of Patients' Rights Contra Costa County

Office of Patients' Rights

- ▶ Incorporated in 1989, Consumers Self Help Center is a private non-profit agency that is consumer run and consumer driven.
- ▶ Consumers Self Help Center has provided Patients' Rights Advocacy services to Sacramento County since 1992.
- ▶ Currently, our agency provides Patients' Rights Advocacy services to Sacramento, Yolo, and San Joaquin Counties.
- ▶ In November, 2014 we anticipate providing Patients' Rights Advocacy Services in Contra Costa County.

Patients' Rights Advocates

Advocacy for Contra Costa County will be provided by the Consumers Self Help Center Office of Patients' Rights.

- ▶ The staffing for these services will be provided by 1 Program Director and 2 Full-Time Advocates.
- ▶ Each advocate will be familiarized with Contra Costa County's mental health service system and able to respond to client questions/concerns or complaints.

How to Contact an Advocate?

We anticipate locating our Contra Costa Co. office at:

1350 Arnold Way, Suite 203
Martinez, CA

Our Administrative Office is located at:

1851 Heritage Lane, Suite 187
Sacramento, CA 95815
916-333-3800
(1-877-965-6772)

Patients' Rights

Mental health patients have the same legal rights guaranteed to everyone by the Constitution and other laws. As citizens, patients do not lose their rights by being hospitalized or receiving services. Patients' rights can be found in statutes, regulations and case law.

Service Plan

Information and Referral:

- Provide patients' rights posters and handbooks
- Monitor designated facility's to ensure patients' rights notification.
- Monitor Patients' Rights "List of Rights" postings in all mental health facilities as required.
- Monitor Mental Health Facilities, services, and programs for compliance with statutory and regulatory requirements.
 - Includes, In-patient, Out-patients, Sub-Acute, and Residential

Advocacy Services:

Investigate and resolve complaints received from clients, responsible relatives, and interested parties.
Report unresolved complaints to County or State.

› Certification Review Hearings Representation

- Contra Costa Regional Medical Center
- John Muir Behavioral Health Center

Riese Capacity Hearings Representation

- Contra Costa Regional Medical Center
- John Muir Behavioral Health Center

Training

Provide training for County-selected staff

Provide training upon request for staff of acute care facilities, transitional housing, residential treatment facilities, and residential care homes.

Provide Consultation upon request on Patients' Rights

Attend all State-Mandated trainings

Grievance Managed Care:

Assist clients get medication upon discharge

Requesting a change of provider

Undeniable Rights

Under California law, the following rights may NEVER be denied:

- › The right to treatment services which promote the potential of the person to function independently. Treatment should be provided in ways that are least restrictive of the personal liberty of the individual.
- › The right to dignity, privacy, and humane care.
- › The right to be free from harm, including unnecessary or excessive physical restraint, isolation, medication, abuse, or neglect. Medication may not be used as punishment, for the convenience of staff, as a substitute for, or in quantities that interfere with the treatment program.
- › The right to prompt medical care and treatment.
- › The right to religious freedom and practice.
- › The right to participate in appropriate programs of publicly supported education.
- › The right to social interaction.
- › The right to physical exercise and recreational opportunities.
- › The right to be free from hazardous procedures.

Inpatient Rights

Psychiatric facilities must also uphold the following specific rights, which can be denied only when "good cause" exists:

- › The right to wear one's own clothing.
- › The right to keep and use one's own personal possessions, including toilet articles, in a place accessible to the patient.
- › The right to keep and spend a reasonable sum of one's money for small purchases.
- › The right to have access to individual storage space for one's own use.
- › The right to see visitors each day.
- › The right to have reasonable access to phones both to make and receive confidential calls.
- › The right to have access to letter-writing materials, including stamps.
- › The right to mail and receive unopened letters and correspondence.

Patients' Rights Continued

- › Every mental health client has the right to see and receive the services of a Patients' Rights Advocate.
- › The right to give or withhold informed consent to medical and psychiatric treatment, including the right to refuse antipsychotic medication, unless specific emergency criteria are met or there has been a judicial determination of incapacity.
- › The right to participate in the development of individualized treatment and services planning.
- › The right to refuse psychosurgery.
- › The right to confidentiality.
- › The right to inspect and copy the medical record, unless specific criteria are met.
- › The right to have family/friends notified of certain treatment information with patient's permission.
- › The right to an aftercare plan.

Rights in Licensed Residential Facilities

- › To dignity, privacy, and humane care.
- › The right to transportation to medical and dental services.
- › 24 Hour Supervision.
- › To Keep and spend a reasonable sum of your own money.
- › Freedom from discrimination.
- › A right to have safe, healthful and comfortable accommodations.
- › A right to leave or return to the facility at any time and not be locked into or out of the building, day or night.
- › A right to have visitors.
- › A rights to move in accordance with your agreement.

Rights in ALL Settings

All mental health facilities MUST:

- › Post a list of patients' rights.
- › Inform patients of their rights in a manner in which they understand.
- › Inform patients of the rules, regulations and admissions procedures of the facility.
- › Tell patients how they can contact the Patients' Rights Advocate and how they can file a complaint.

Certification Review Hearings

A Certification Review Hearing is an administrative hearing to determine if a doctor had probable cause for involuntarily detaining a mental health consumer for treatment.

The doctor/facility must provide evidence that as a result of a mental disorder that the consumer is:

Unwilling or Unable to accept treatment Voluntarily
AND

A danger to others

A danger to self

Gravely disabled

(unable to provide for food, clothing and shelter)

(The person can meet one or more of the criteria)

Certification Review Hearings

- › Advocates ensure that the consumer is informed about the involuntary detention.
- › Advocates interview the person being detained involuntarily to determine if the consumer either agrees or disagrees with the doctor.
- › Advocates assist the consumer in preparing for the Certification Review Hearing.
- › Advocates represent the EXPRESSED wishes of the consumer at the Certification Review Hearing.

Certification Review Hearings

- › If the Hearing Officer decides that there is sufficient evidence to support probable cause then the consumer will continue to be detained up to the maximum length of the certification.

- 5250 – 14 Day Certification
- 5270 – 30 Day Certification

- › If there is not sufficient evidence to continue holding the consumer on an involuntary basis then the consumer must either sign in to the hospital voluntarily or be released.

Riese Hearings

- › In Contra Costa County Riese Hearings are also conducted administratively and the client is represented by the Patients' Rights Advocate.
- › *Riese* was the 1987 judicial decision recognizing mental health patients' rights to give or refuse consent to medication.
- › In 1991, the California legislature enacted SB 665, mandating informed consent, emergency medications and capacity hearings procedures to implement *Riese*.
- › At the core of *Riese* is the legal presumption that all mental health clients are competent. Under the law, "No person may be presumed incompetent because he or she has been evaluated or treated for a mental disorder, regardless of whether such evaluation or treatment was voluntarily or involuntarily received." (Cal. Welf. & Inst. Code § 5331).

Riese Hearings (cont.)

To assess capacity, the *Riese* court stated the decision maker should focus on whether the patient:

- › Is aware of his or her situation (e.g. diagnosis/condition);
- › Is able to understand the benefits and risks of, and alternatives to, the medication; AND,
- › Is able to understand and evaluate the medication information and participate in the treatment decision through a rational thought process.

The court stated that it should be assumed that a patient is using rational thought processes unless a clear connection between the patient's delusional or hallucinatory perceptions and the patient's decision can be shown. In addition, the court held that even where there were irrational fears about the treatment, the presence of some rational reasons for refusal of the treatment was enough to require the conclusion that the patient had capacity to make treatment decisions. The court concluded that the evidence showed a disagreement between the doctor and the patient, but such a disagreement did not show that the patient lacked capacity. *Conservatorship of Waltz* 180 Cal. App. 3d 722, 227 Cal. Rptr. 436 (1986)

Standard of Proof for Riese

- › The standard of proof at *Riese* Hearings is "clear and convincing evidence."
- › This means that the evidence is "so clear as to leave no substantial doubt, sufficiently strong to command the unhesitating assent of every reasonable mind." (*Lillian F. v. Superior Court*, 160 Cal. App. 3d 314, 320, 206 Cal. Rptr. 603, 606 (1984)).
- › This is a very high standard, considerably higher than "probable cause" and beyond what is required in most other civil proceedings, "preponderance of evidence."

Investigations

Patients' Rights conducts investigations of complaints made by consumers or any member of the community

- Every effort is made to resolve complaints at the lowest level possible.
- Patients' Rights Advocates use complaints as vehicles to educate both consumers, providers and other members of the community.
- Investigations can result in contact with the Public Defenders Office, Licensing agencies and other regulatory agency when warranted.

Conducting an Investigation

Advocates have authority to investigate problems if a client is unable or unavailable to register a complaint. "Section 5522 of the California Welfare and Institutions Code provides that Advocates "may conduct investigations if there is probable cause to believe that the rights of a past or present recipient of...services have been, may have been or may be violated."

- Investigations usually include interviews and document review.
- Interviews will usually start with the specific client and often include staff and witness interviews.
- Records to be reviewed include the patient's charts, facility policy and procedure, correspondence and memoranda relating to the issue, licensing or other reports.
- In determining who to interview and what records to review, the Advocate should be creative and open-minded to additional sources of information.

Monitoring

Patients' Rights Advocates monitor mental health facilities to ensure compliance with all applicable Laws and Regulations.

- Acute
- Sub-Acute
- Residential
- Board and Care

Training and Education

Patients' Rights Advocates are available to provide training and education to:

- Consumers
- Providers
- Community

Please contact us to make arrangements

WILLIAM B. WALKER, M.D.
Health Services Director
Cynthia Belon, LCSW
Behavioral Health Director



CONTRA COSTA
MENTAL HEALTH
ADULT/OLDER ADULT PROGRAM
VICTOR MONTOYA
PROGRAM CHIEF
1340 Arnold Drive, Suite 200
Martinez, CA 94553-4639
Ph 925/957-5117
Fax 925/957-5208
Victor.Montoya@hsd.cccounty.us

DATE: October 1, 2014
TO: Sam Yosioka, Chair
Contra Costa Mental Health Commission
SUBJECT: Behavioral Health Director's Report

1. **SB82 – Mobile Crisis**
The three Mental Health Clinical Specialist positions to staff the mobile crisis team were approved by the Board of Supervisors on 9-9-14. Positions are being posted for bid.
2. **Patients' Rights Update**
The contract with Consumers Self Help Centers (CSHC) is in process with a tentative Board date of 10-21-14.
3. **Medi-Cal Outreach and Enrollment Grant**
The three Patient Financial Services Specialist positions funded by this grant were approved by the Board of Supervisors on September 9, 2014. These positions will work with the target population to assist them in enrolling in Medi-Cal. These are project positions and we are currently advertising to fill them.
4. **AB1421 Work Group**
The Work Group draft report with recommendations was submitted for Board consideration on October 7, 2014.
5. **Program Moves**
The Forensic and Vocational Services program moves to 1430 Willow Pass Road, Concord have been stalled pending fire clearance.
6. **Mental Health Family Services Coordinator**
Vic Montoya, Adult Program Chief, and Commissioner Buckingham will conduct joint interviews the weeks of October 13th and October 20th.
7. **Update on Behavioral Health Electronic Medical Record**
The Adult Program Chief will provide a verbal update.



MHSA Monthly Budget Report

Fiscal Year 2014-15
July through September 2014

Summary

	<u>Approved MHSA Budget</u>	<u>Expenditures</u>	<u>Projected Expenditures</u>
• CSS	\$ 30,068,631	\$ 4,299,510	\$ 30,068,631
• PEI	8,037,813	1,240,173	8,037,813
• INN	2,019,495	156,718	2,019,495
• WET	638,871	75,949	638,871
• CF/TN	849,936	276,876	849,937
Total	\$ 41,614,746	\$ 6,049,226	\$ 41,614,746

- Approved MHSA Budget means the funds set aside, or budgeted, for a particular line item prior to the start of the fiscal year.
- Expenditures means the funds actually spent in the fiscal year by the end of the month for which the report was made.
- Projected Expenditures means the funds that are estimated to be spent by the end of the fiscal year.

Disclosures:

1) Actual expenditures for the quarter ending September 30, 2014 are not reflective of the projected annual expenditures due to lags in receiving invoices from Community Based Organizations (CBOs) and Contracted Agencies. Therefore, projected expenditures are the same as the approved MHSA Budget for the first quarter.

2) Cost centers are used to track expenditures. MHSA cost centers are: 5714, 5715, 5721, 5722, 5723, 5724, 5725, 5727, 5735, 5753, 5764, 5868, 5899, and 5957. MHSA program plan elements include expenditures from multiple MHSA cost centers. Therefore, expenditures reported in the County's Expenditure Detail Report may not tie exactly to the MHSA program plan elements.

CSS Summary

	<u>Approved MHSA Budget</u>	<u>Expenditures</u>	<u>Projected Expenditures</u>
• Full Service Partnerships			
– Children	\$ 2,885,820	\$ 355,363	\$ 2,885,820
– Transition Age Youth	2,065,642	297,223	2,065,642
– Adults	2,935,514	199,765	2,935,514
– Adult Clinic FSP Support	1,794,059	411,972	1,794,059
– Recovery Centers	875,000	109,219	875,000
– Hope House	2,017,019	305,034	2,017,019
– Housing Services	4,886,309	423,109	4,886,309
Full Service Partnerships Sub-Total	\$ 17,459,363	\$ 2,101,685	\$ 17,459,363
• General System Development			
– Older Adults	\$ 3,560,079	\$ 769,226	\$ 3,560,079
– Children's Wraparound	2,161,974	371,170	2,161,974
– Assessment and Recovery Center - Miller Wellness Center	1,250,000	- ¹	1,250,000
– Liaison Staff	513,693	4,384	513,693
– Clinic Support	1,201,638	233,723	1,201,638
– Forensic Team	493,973	96,848	493,973
– Quality Assurance	1,176,673	223,502	1,176,673
– Administrative Support	2,251,239	499,866	2,251,239
General System Development Sub-Total	\$ 12,609,268	\$ 2,198,719	\$ 12,609,268
Total	\$ 30,068,631	\$ 4,300,404	\$ 30,068,631

Note:

1) The Mental Health portion of the Miller Wellness Center is expected to open in January 2015.

CSS - FSP Children's

	<u>Approved MHSA Budget</u>	<u>Expenditures</u>	<u>Projected Expenditures</u>
• Personal Service Coordinators - Seneca	\$ 562,915	\$ - ¹	\$ 562,915
• Multi-dimensional Family Therapy – Lincoln Center	874,417	158,750	874,417
• Multi-systemic Therapy – COFY	650,000	- ¹	650,000
• Children's Clinic Staff – County Staff	798,488	196,613	798,488
Total	\$ 2,885,820	\$ 355,363	\$ 2,885,820

Note:

1) This is not reflective of the projected annual expenditures due to lags in receiving invoices from CBOs and Contracted Agencies.

CSS - FSP Transition Age Youth

- Fred Finch Youth Center
- Youth Homes
- TAY Residential – Vendor TBD

	<u>Approved MHSA Budget</u>	<u>Expenditures</u>	<u>Projected Expenditures</u>
	\$ 1,400,642	\$ 203,343	\$ 1,400,642
	665,000	93,880	665,000
	-	-	-
Total	\$ 2,065,642	\$ 297,223	\$ 2,065,642

CSS - FSP Adults – Agency Contracts

	<u>Approved MHSA Budget</u>		<u>Expenditures</u>		<u>Projected Expenditures</u>	
• Rubicon	\$	928,813	\$	92,064	\$	928,813
• CHAA		123,422		-		123,422
• Anka		768,690		-		768,690
• Familias Unidas (Desarrollo Familiar)		207,096		34,469		207,096
• Hume Center		907,493		73,232		907,493
Total	\$	2,935,514	\$	199,765	\$	2,935,514

Note:

1) This is not reflective of the projected annual expenditures due to lags in receiving invoices from CBOs and Contracted Agencies.

CSS - Supporting FSPs

	<u>Approved MHSA Budget</u>	<u>Expenditures</u>	<u>Projected Expenditures</u>
• Adult Clinic Support - FSP support, rapid access, wellness nurses	\$ 1,794,059	\$ 411,972	\$ 1,794,059
• Recovery Centers – Recovery Innovations	875,000	109,219	875,000
• Hope House – Telecare	2,017,019	305,034	2,017,019
Total	\$ 4,686,078	\$ 826,225	\$ 4,686,078

CSS - Supporting FSPs Housing Services

	<u>Approved MHSA Budget</u>	<u>Expenditures</u>	<u>Projected Expenditures</u>
• Supportive Housing – Shelter, Inc	\$ 1,663,668	\$ 119,171	\$ 1,663,668
• Supportive Housing – Bonita House (proposed)	190,000	- ¹	190,000
• Augmented Board & Care – Crestwood	411,653	103,309	411,653
• Augmented Board & Care – Divines	4,850	1,060	4,850
• Augmented Board & Care – Modesto Residential	120,000	6,820	120,000
• Augmented Board & Care – Oak Hills	21,120	5,280	21,120
• Augmented Board & Care – Pleasant Hill Manor	30,000	5,040	30,000
• Augmented Board & Care – United Family Care	271,560	56,120	271,560
• Augmented Board & Care – Williams	30,000	7,310	30,000
• Augmented Board & Care – Woodhaven	13,500	3,025	13,500
• Shelter Beds – County Operated	1,672,000	- ²	1,672,000
• Housing Coordination Team – County Staff	457,958	115,974	457,958
Total	\$ 4,886,309	\$ 423,109	\$ 4,886,309

Note:

- 1) Bonita House is still in planning phase.
- 2) Shelter Beds expenditures will be recorded at year end.

CSS - General System Development Services

	<u>Approved MHSA Budget</u>		<u>Expenditures</u>	<u>Projected Expenditures</u>	
• Older Adult Clinic - Intensive Care Mgmt , IMPACT	\$	3,560,079	\$	769,226	\$ 3,560,079
• Wraparound Support – Children’s Clinic		2,161,974		371,170	2,161,974
• Assessment and Recovery Center (MWC) – staff TBD		1,250,000		- ¹	1,250,000
• Liaison Staff - Regional Medical Center		513,693		4,384	513,693
• Money Management – Adult Clinics		617,465		113,330	617,465
• Transportation Support – Adult Clinics		213,693		18,793	213,693
• Evidence Based Practices – Children’s Clinics		370,479		101,599	370,479
• Forensic Team – County Operated		493,973		96,848	493,973
Total	\$	9,181,356	\$	1,475,351	\$ 9,181,356

Note:

1) The Mental Health portion of the Miller Wellness Center is expected to open in January 2015.

CSS - General System Development Administrative Support

	<u>Approved MHSA Budget</u>	<u>Expenditures</u>	<u>Projected Expenditures</u>
• Quality Assurance			
– Utilization Review - TBD	\$ 370,473	\$ -	\$ 370,473
– Medication Monitoring	89,843	35,475	89,843
– Clinical Quality Management	370,473	110,721	370,473
– Clerical Support	345,884	77,306	345,884
Quality Assurance Total	\$ 1,176,673	\$ 223,502	\$ 1,176,673
• Administrative Support			
– Project and Program Managers	\$ 757,210	\$ 232,025	\$ 757,210
– Clinical Coordinators	213,902	28,269	213,902
– Planner/Evaluators – TBD	260,400	-	260,400
– Family Service Coordinator – TBD	105,205	-	105,205
– Administrative/Fiscal Analysts	327,336	54,937	327,336
– Clerical Supervisor	96,876	25,359	96,876
– Clerical Support	390,310	157,897	390,310
– Community Planning Process – Consultant Contracts	\$ 100,000	\$ 1,379	\$ 100,000
Administrative Support Total	\$ 2,251,239	\$ 499,866	\$ 2,251,239
Total	\$ 3,427,912	\$ 723,368	\$ 3,427,912

PEI Summary

	<u>Approved MHSA Budget</u>	<u>Expenditures</u>	<u>Projected Expenditures</u>
• Prevention – Outreach and Engagement			
– Reducing Risk of Developing a Serious Mental Illness			
• Underserved Communities	\$ 1,481,361	\$ 110,391	\$ 1,481,361
• Supporting Youth	1,600,726	199,416	1,600,726
• Supporting Families	585,434	68,012	585,434
• Supporting Adults , Older Adults	736,435	64,850	736,435
– Preventing Relapse of Individuals in Recovery	468,440	76,661	468,440
– Reducing Stigma and Discrimination	692,988	116,057	692,988
– Preventing Suicide	416,343	68,974	416,343
Prevention Sub-Total	\$ 5,981,727	\$ 704,360	\$ 5,981,727
• Early Intervention – Project First Hope	\$ 1,685,607	\$ 331,583	\$ 1,685,607
• Administrative Support	370,479	204,230	370,479
Total	\$ 8,037,813	\$ 1,240,173	\$ 8,037,813

PEI – Outreach and Engagement Underserved Communities

	<u>Approved MHSA Budget</u>	<u>Expenditures</u>		<u>Projected Expenditures</u>
• Asian Community Mental Health	\$ 130,000	\$ -	1	\$ 130,000
• Center for Human Development	133,000	-	1	133,000
• Jewish Family & Children's Services	159,699	-	1	159,699
• La Clinica de la Raza	256,750	-	1	256,750
• Lao Family Community Development	169,926	12,142		169,926
• Native American Health Center	213,422	-	1	213,422
• Rainbow Community Center	220,507	41,519		220,507
• Building Blocks for Kids (West Contra Costa YMCA)	198,057	56,730		198,057
Total	\$ 1,481,361	\$ 110,391		\$ 1,481,361

Note:

1) This is not reflective of the projected annual expenditures due to lags in receiving invoices from CBOs and Contracted Agencies.

PEI – Outreach and Engagement Supporting Youth

	<u>Approved MHSA Budget</u>	<u>Expenditures</u>		<u>Projected Expenditures</u>
• James Morehouse Project (West CC YMCA)	\$ 94,200	\$ -	1	\$ 94,200
• Project New Leaf (Martinez USD)	220,079	-	1	220,079
• People Who Care	203,594	38,228		203,594
• RYSE	460,119	-	1	460,119
• STAND! Against Domestic Violence	122,734	19,162		122,734
• Families Experiencing Juvenile Justice System	500,000	142,026		500,000
Total	\$ 1,600,726	\$ 199,416		\$ 1,600,726

Note:

1) This is not reflective of the projected annual expenditures due to lags in receiving invoices from CBOs and Contracted Agencies.

PEI – Outreach and Engagement Supporting Families

	<u>Approved MHSA Budget</u>	<u>Expenditures</u>	<u>Projected Expenditures</u>
• Child Abuse Prevention Council	\$ 118,828	\$ 4,026	\$ 118,828
• Contra Costa Interfaith Housing	64,526	9,380	64,526
• Counseling Options Parenting Education (Triple P)	225,000	54,606	225,000
• First Five	75,000	- 1	75,000
• Latina Center	102,080	- 1	102,080
Total	\$ 585,434	\$ 68,012	\$ 585,434

Note:

1) This is not reflective of the projected annual expenditures due to lags in receiving invoices from CBOs and Contracted Agencies.

PEI – Outreach and Engagement Supporting Adults and Older Adults

- MH Clinicians in Concord Health Center – TBD
- Lifelong Medical Care
- Senior Peer Counseling Program

	<u>Approved MHSA Budget</u>	<u>Expenditures</u>	<u>Projected Expenditures</u>
	\$ 246,986	\$ -	\$ 246,986
	118,970	-	118,970
	370,479	64,850	370,479
Total	\$ 736,435	\$ 64,850	\$ 736,435

1

Note:

1) This is not reflective of the projected annual expenditures due to lags in receiving invoices from CBOs and Contracted Agencies.

PEI

	<u>Approved MHSA Budget</u>	<u>Expenditures</u>	<u>Projected Expenditures</u>
• Preventing Relapse			
– Putnam Clubhouse	\$ 468,440	\$ 76,661	\$ 468,440
• Reducing Stigma			
– Office of Consumer Empowerment	692,988	116,057	692,988
• Preventing Suicide			
– Contra Costa Crisis Center	292,850	48,808	292,850
– MH Clinician Supporting PES, Adult Clinics	123,493	20,166	123,493
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	\$ 416,343	\$ 68,974	\$ 416,343
• Early Intervention			
– Project First Hope	\$ 1,685,607	\$ 331,583	\$ 1,685,607
• Administrative Support			
	370,479	204,230	370,479
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Total	\$ 3,633,857	\$ 593,274	\$ 3,633,857

INN

	<u>Approved MHSA Budget</u>	<u>Expenditures</u>	<u>Projected Expenditures</u>
• Supporting LGBTQ Youth – Rainbow Community Center	\$ 420,187	\$ 83,055	\$ 420,187
• Women Embracing Life Learning – County Operated – 1.5 FTE	194,652	36,616	194,652
• Trauma Recovery Project – County Operated – 1 FTE	123,493	26,417	123,493
• Reluctant to Rescue – Community Violence Solutions	126,000	(41,744)	126,000
Sub-Total	\$ 864,332	\$ 104,344	\$ 864,332
• Wellness Coaches (proposed)	\$ 222,752	\$ -	\$ 222,752
• Vocational Services for Unserved (proposed)	277,445	-	277,445
• Partners in Aging (proposed)	250,000	-	250,000
• Overcoming Transportation Barriers (proposed)	249,803	-	249,803
Sub-Total	\$ 1,000,000	\$ -	\$ 1,000,000
• Administrative Support - 1 FTE	155,164	52,374	155,164
Total	\$ 2,019,495	\$ 156,718	\$ 2,019,495

WET

	<u>Approved MHSA Budget</u>	<u>Expenditures</u>	<u>Projected Expenditures</u>
• Workforce Staffing Support			
– Administrative Support	\$ 184,426	\$ 15,183	\$ 184,426
• Training and Technical Assistance			
– Staff Training – Various Vendors	84,000	- 1	84,000
– SPIRIT – TBD	11,000	- 1	11,000
– Family to Family – NAMI Contra Costa	20,000	- 1	20,000
– Law Enforcement – Various Vendors	5,000	- 1	5,000
• Mental Health Career Pathway Programs			
– High School Academy – Contra Costa USD	14,500	- 2	14,500
• Residency, Internship Programs			
– Graduate Level Internships – County Operated	169,945	54,516	169,945
– Graduate Level Internships – Contract Agencies	100,000	6,251	100,000
• Financial Incentive Programs			
– Bachelor, Masters Degree Scholarships	50,000	- 3	50,000
Total	\$ 638,871	\$ 75,949	\$ 638,871

Notes:

1) This is not reflective of the projected annual expenditures due to lags in receiving invoices from CBOs and Contracted Agencies.

2) High School Academy is the planning phase.

3) The Bachelor, Masters Degree Scholarships is in the planning phase.

Capital Facilities/Information Technology

	<u>Approved MHSA Budget</u>	<u>Expenditures</u>	<u>Projected Expenditures</u>
• Electronic Mental Health Records System	849,936 ¹	276,876	849,937
• Construction of ARC, Hope House			
Total	\$ 849,936	\$ 276,876	\$ 849,937

Note

1) Estimated funds available to complete Electronic MH Records Project



CONTRA COSTA HEALTH SERVICES

SYSTEMS OF CARE COMMITTEE OF CPAW

Date of Meeting: Wednesday, November 12, 2014

10:00 AM to 12:00 PM

1340 Arnold Drive, Martinez
Room 200, Large Conference Room



Staff Liaison: Michelle Nobori

AGENDA

TIME	TOPIC	PRESENTER	DESIRED OUTCOMES	MINUTES
10:00 AM	1. Welcome/Introductions	Michelle		10"
10:10 AM	2. Report from Miller Wellness Center (MWC) Workgroup & Questions	Mike	o Information & Discussion	20"
10:30 AM	3. Report from Transportation Workgroup/Innovation Project & Questions	Erin	o Information & Discussion	20"
10:50 AM	4. Report from Electronic Medical Record (EMR) & Questions	Michelle	o Information & Discussion	20"
11:10 AM	5. Report on Data Outcomes and Program Evaluation & Questions	Michelle	o Information & Discussion	20"
11:30 AM	6. Determine logistics and scheduling of future System of Care meetings	Michelle	o Discussion o Format of future meetings (3 updates, 1 workgroup) o Meeting in December?	30"
12:00 PM	7. Adjournment			



SYSTEMS OF CARE COMMITTEE OF CPAW

Charge of Committee (Approved 10-2-14):

- **Provide a vehicle for Stakeholder participation in new and emerging initiatives, projects and programs that cut across both the Children's and Adult Systems of Care**

1. The Miller Wellness Center – Provide Stakeholder input on the staffing and protocol for implementing mental health services at the center.

2. *The Overcoming Transportation Barriers* Innovation Project – Provide Stakeholder input on a detailed proposal, to be developed, for the consideration of the Innovation Committee and Behavioral Health Administration

3. The Electronic Mental Health Records System (EMR) – Provide Stakeholder input to assist with integrating original project deliverables with the system being created; and



4. Data Outcomes and Evaluations – Provide Stakeholder input in creating user friendly data driven documents that can assist in the evaluation of programs and plan elements

CPAW Ground Rules

1. Agendas and minutes of the previous meeting will be emailed before each meeting,
2. Meetings will start and stop on time.
3. One speaker at a time; allow the facilitator to "direct traffic."
4. Speaker's remarks should be brief to allow for others to speak.
5. Listen to and value other points of view, even if they differ from yours.
6. To the greatest extent possible, system interests should trump personal interests.
7. Declare potential conflicts of interest before the topic is discussed.
 - *The person(s) having a conflict with a topic being discussed will refrain from participating in any group discussion on the matter and will physically leave the room for the period of time the topic is considered.*
8. Focus on past stakeholder processes to the extent that it helps the CPAW move forward.
9. When the group makes a decision, seek consensus 1st; a simple majority is the second option.
10. Turn off cell phones, unless your job requires you to be readily available.

CPAW Meeting Calendar

November 2014

Sun	Mon	Tue	Wed	Thu	Fri	Sat
						1
2	3 Social Inclusion: 10am-12pm 2425 Bisso Ln, Concord	4	5	6 CPAW: 3-6pm 2425 Bisso Ln, 1st Flr Conference Room, Concord	7	8
9	10	11 Veteran's Day 	12	13 Children's: 12-1:30pm— 1340 Arnold Dr, Ste 200, Martinez	14	15
16	17 Membership: 3-5pm 1340 Arnold Dr, Ste 200, Martinez	18	19 Housing: 9-10:30am 1340 Arnold Dr, Ste 112, Martinez Aging and Older Adult 2-3:30pm 2425 Bisso Ln, Ste 100, Concord	20 Steering: 3-5pm 2425 Bisso Ln, 1st Flr, Conference Room, Concord	21	22
23	24 Innovation: 2-4pm 1350 Arnold Dr Ste 103, Martinez	25	26	27 Thanksgiving 	28	29
30						