CPAW
May 1, 2014
3:00-6:00 PM
2425 Bisso Ln.
Concord, CA

Members attending: Tom Gilbert, Lauren Rettagliata, Connie Steers, Karen Smith, Courtney Cummings, Susan Medlin, Stephen Boyd, Lori Hefner, Molly Hamaker, Kathi McLaughlin, Mariana Moore, Kimberly Krisch, Dave Kahler, Sam Yoshioka, Laurie Schnider, Lisa Bruce, Ryan Nestman

Staff attending: Linda Alves, Tommy Tighe, Roberto Roman, Erin McCarty, Jennifer Tuipulotu, Gerold Loenicker

Members of the Public: Sheri Richards, Anne Cevallos, Tess Paoli, Douglas Dunn, Hillary Bowers, Teresa Pasquini, Ben Barr, Kanwarpal Dhahwal, Eileen Brooks, Maude DeVictor

Facilitator: Maria Pappas

Excused from Meeting:

Staff Support: Warren Hayes, Jeromy Collado, Cassie Brown, Lisa Cabral

TOPIC	Information/Conclusions	ACTION/RECOMMENDATION	PARTY
			RESPONSIBLE
1. Welcome	Welcome and introductions.		
Call to Order			
Introductions	Correction to April minutes: Spelling Correction		
 Working Agreements 	for Mariana Moore		
Handouts Reviewed			
2. Outline of Draft Three Year Plan	 The first draft of the Three Year Plan was sent out electronically to everyone 4/18/14. 5/9/14, Warren will take the information 		
	back from input given and write the second draft of the Three Year Plan. The		

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	 second draft will then get posted on the mental health website as Draft 2. Warren presented the PowerPoint on the Three Year Plan summary (handout in packet). Funding for Laura's Law is a significant issue that has come up, and that is reflected in the plan. 		
 Jan Introduction Introduction Values Community Program Planning Process 	Introduction: • Lauren: How do we as stakeholders find out what happens to unspent money due to positions going unfilled? How do we know how much money that is? • Warren: If there is a position that isn't filled, that money goes into the unspent funds of whichever component that position falls under. Each month that the position is unfilled, it reduces the projected costs, so that it gets closer and closer to what we actually spent. • Lauren: I'm very concerned about county positions, because it's very hard to hire county staff. Many of these positions have been vacant for years. We have them written into this budget, which can total into the millions. We need to keep track of and monitor this so that we know		

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	exactly how much money we're		
	dealing with.		
	Warren: When I first got here I		
	did a tally and the vacancy for		
	county positions was around 30%.		
	The vacancy for the county		
	positions is around 20% and		
	dropping, as we have positions		
	that are now being filled. We did		
	a program review of positions in		
	the Adult Clinics with MHSA		
	funding and those positions are		
	starting to get filled, but there are		
	still positions that are not. If they		
	aren't filled, then we want to take		
	that out so that we have a more		
	realistic pot of money with which		
	to do planning.		
	• Sam: Will you have the prototype for the		
	monthly program budget report after the		
	end of the fiscal year for each program?		
	o Warren: Yes. What you see on the		
	tables throughout the plan will be		
	in the format for the budget,		
	where the name of the program		
	will link directly to the big thick		
	document and the numbers will		
	be the same. Then we can track		
	each month what is actually being		
	spent. Then we can have a		
	discussion on projection. That		

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	will start in July. It's one of those		
	essential tools that we need to		
	use.		
	Vision:		
	• Lauren: I thought that the vision was		
	really well written. It was easy to follow		
	and very clear. I do hope that we are		
	committed to the first line. I was very		
	happy to see that this is in our vision		
	statement.		
	Community Program Planning Process:		
	Mariana: Several years ago there were		
	many CBO's that came up with the idea		
	of seeking Innovation funding to help		
	implement intentional, deliberate, skilled		
	system collaboration, and how to do that		
	culturally and systemically. I'm grateful		
	to see it written here. I'm frustrated that		
	the Innovation process came to a halt		
	right around that time. The opportunity is		
	still there and I want to make sure that		
	stays alive. This very eloquently		
	described the importance of the		
	collaboration. What can we prioritize and		
	support innovatively; not only through		
	dollars? I think that needs to be supported		
	as a priority. I think it's important that		
	that remains part of our larger vision.		
	 Kathi: We stopped meeting 		

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	because we were told to stop		RESPONSIBLE
	meeting; we didn't go away.		
	We're probably the most long-		
	lasting subcommittee. We veered		
	off because we weren't given		
	staff support to continue the		
	meeting.		
	o Mariana: Again, I think just		
	beyond the planning piece there is		
	a system awareness and we need		
	to push for that integration.		
	Maude: How are the dual diagnosis		
	elements captured in terms of budgetary		
	alignments?		
	Warren: This county is in the		
	process of integrating our AOD		
	services and homeless services		
	with CCMH. There is a		
	stakeholder process that's		
	attached to that to integrate a		
	better service delivery for those		
	who are experiencing dual		
	diagnosis. I'm going to have to go		
	back and look to see if that		
	process is articulated here. I		
	appreciate the comment.		
	 Maude: Will the school district have 		
	some kind of interface with the		
	providers? Especially K-8 th , non-English		
	speaking?		
	 Warren: You might want to look 		

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	at the chapter on Prevention and		
	Early Intervention on outreach.		
	There is a number of programs		
	that speak to that.		
	 Kathi: On page 11 where it talks 		
	about children's visits. The		
	numbers have more than		
	quadrupled since last time we		
	visited the plan. There are around		
	190 unduplicated children going		
	into PES a month. That is a		
	significant change.		
	 Warren: Erin and Gerold and I 		
	recently visited PES and they		
	pointed out the corner where the		
	kids are, and it's unbelievable.		
	o Kathi: Now we're having a fair		
	number of children who are		
	staying beyond the 23 hours		
	which is the legal limit. I think		
	some of them are staying almost		
	two weeks.		
	o Lauren: I understand that MHSA		
	funds cannot be used for inpatient		
	psychiatric hospitalization, but		
	can they be used to provide		
	community based housing options		
	for children who after		
	hospitalization may not be able to		
	live with their own families?		
	We're sending so many children		

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	outside of our county. The reason		
	we've been given is that it's too		
	expensive in Contra Costa		
	County, but when I looked deeper		
	into this I found out that we were		
	sending them to Orange County,		
	so that doesn't wash, and that was		
	one thing that if it's not done in		
	this Three Year Plan, I hope that		
	we at least put it on our radar.		
	 Warren: That's one of the values 		
	that today doesn't fit in MHSA		
	funding. That Community		
	Program Planning Process was		
	really useful for getting these key		
	issues on the radar.		
	o Lauren: If we don't hold their feet		
	to the fire it won't happen.		
	o Lori: This comes up in housing a		
	lot. We are trying to create		
	housing for multi-generational		
	families and it's critical to think		
	about shipping kids out the		
	county when they need their		
	families the most.		
	o Kathi: One of the things funded		
	under Capital Facilities is the		
	ARC, but at the moment it is only		
	scheduled to be open a minimal		
	number of hours a day, rather		
	than 24 hours. Having it open as a		

diversion for PES seems to be		RESPONSIBLE
something we can do. Since it		
was funded by MHSA we should		
be taking a look at that and how it		
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	was funded by MHSA we should be taking a look at that and how it meets the needs that have been identified. Lisa: Wouldn't PEI assist with this kind of thing? Kathi: The way that PEI funds are assigned is to prevent entry to. It's a definition issue.	was funded by MHSA we should be taking a look at that and how it meets the needs that have been identified. Lisa: Wouldn't PEI assist with this kind of thing? Kathi: The way that PEI funds are assigned is to prevent entry to. It's a definition issue. Teresa: I was just at a meeting at the hospital and the George and Cynthia Miller Wellness Center will have a grand opening May 12 th . It won't be open 24 hours, however it will be open until 9pm. It will be tracked in terms of the flow. It may be different, but that's what I heard. Sam: You have a column called number to be served yearly, and you have a column called Yearly Funds Allocation. How appropriate are the numbers to arrive at the cost of treating services for a person per year, in terms of the funds allotted. Warren: In general the numbers are accurate, but for anything specific you may want to check in

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4. Plan Discussion	check in and I would be happy to tell you some of the outliers that would affect the numbers. Community Services and Supports:		
 Community Services and Supports Prevention and Early Intervention Innovation Workforce Education and Training Capital Facilities and Information Technology 	 Lori: On p. 12 there is a reference to "frail elders." With the meetings that I attended, I would like to play with that language. From my understanding, we're not so much concerned about homebound elders, though we'd like our elders to be able to stay home first. With isolation we'd like to give our supportive services. It's really just a matter of language. Warren: Would you play with the language and send me an email on that? I'd really appreciate it. Lori: Yes. Mariana: When I looked through this section, it was really county staff and county systems-focused. I really want to remind everyone that CBO's are just as important as the county-based systems and it seems myopic and I want to make an observation for everyone in the room that I'm concerned that after all these years we still aren't really a part of that system. I want to bring the CBO's more into that circle. 		

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···	• Kathi: Because the ARC is so new, I see		
	the allocation for funds but that's a		
	minimal program description.		
	 Warren: A work in progress. It's 		
	accredited as an FQHC which		
	enables potential funding outside		
	of MHSA, so the funding stream		
	is different. The 2.75 million is an		
	up-to amount, but can be		
	mitigated by federal participation		
	of certain clinical specialties that		
	are deemed hard to fill. HRSA		
	has a list of possible ways to		
	assist FQHC's that are standing		
	up due to the fact that they are		
	considered to be in a medically		
	underserved area. It's a		
	complicated issue. The		
	description of the ARC is going to		
	get a lot fuller as they think		
	through the funding pots and what		
	they're going to do there.		
	o Kathi: CPAW may want to have		
	an ad hoc group that looks at this		
	since it covers all ages.		
	o Warren: I think that's a great idea.		
	• Anne: Certain partnerships are no longer		
	moving forward in July. I'll send you		
	whatever information I know to be true.		
	• Lauren: The Liaison staff funding – is		
	that going to be used for hiring? How do		

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	I read that?		
	o Warren: There are two CSW's		
	and 2 clinicians – they liaison		
	between the medical center and		
	the CCMH system.		
	 Lauren: Is there any way this can 		
	be put into the actual Three Year		
	Plan so we know what this money		
	will hire one? I think that detail is		
	needed so that we can go back		
	and track the money during		
	evaluation. I would like to see the		
	detail bulleted out.		
	 Warren: I can do that, yes. 		
	 Susan: I thought there was always 		
	going to be a family member and		
	a consumer liaison attached to the		
	ARC?		
	 Warren: The full ARC staffing 		
	has not yet been determined.		
	o Kathi: Does that appear anywhere		
	in the appendices?		
	 Warren: You don't want to get 		
	mired in detail on the plan itself,		
	but in the program and plan		
	element files that are in the		
	appendices. That might be the		
	place to get a lot more specific. I		
	can put that in there.		
	o Sam: Page 28 may answer		
	Lauren's question.		

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	o Warren: When there is a position		100101010
	that is fairly unique, especially in		
	administrative support, it's listed.		
	If it is a different function, that's		
	when you probably want to stay		
	more toward the dollar amount.	i	
	Sam: If you calculate Crestwood having		
	16 beds, and their yearly funds allocated		
	are a little over \$14,000, that amounts to		
	about \$25,160 per bed. Modesto		
	Residential is allotted about \$17,000 per		
	bed. Is it appropriate for me to say that		
	it's a lot cheaper to go to Modesto?		
	o Warren: You bring up a good		
	example of what we were talking		
	about earlier. It may be as we go		
	along and bore into this we may		
	come up with a separate category		
	as the price tag and program is		
	different.		
	 Susan: For the family service 		
	coordinator, is that position the one that's		:
	vacant or the one that's filled?		
	o Warren: The one that's vacant.		
	 Susan: There are also two more 		
	community support positions who		
	are supposed to be hired when		
	that one is hired. Where do those		
	show up? Are those MHSA or are		
	they not MHSA?		
	o Warren: They could be either.		

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	 Susan: Those are in here 		
	somewhere right? I don't want		
	them to disappear. Those		
	positions have been open forever.		
	• Lori: I want to build on what Sam was		
	saying. Warren, Connie, Jenny, Vic,		
	Sandy, and I, all met last Monday, and		
	we're all agreeing to take another step up		
	in having a 1-2 page report of all the		
	housing options, where they are, for who		
	and what demographic, and the price per		
	bed. When you have an FSP vs. a room		
	and board, the cost is so different.		
	o Warren: I think we all recognize		
	there is work to be done on		
	getting clarity on the housing		
	piece of this.		
	Maude: Juveniles coming out of a		
	juvenile detention center who may have		
	housing needs, who may have some		
	mental health issues, is there a program		
	that will work in association with the		
	juvenile justice system?		
	o Warren: Yes, we do have a		
	program that is specifically		
	designed to address that		
	population.		
	Teresa: It's inexcusable that in a county		
	this size we only have one CSW		
	supporting families. Gloria Hill is still		
	supporting families from Florida. I		

appreciate Susan calling it out, and it needs to be elevated to a position of importance. It should be a priority. It's		
importance. It should be a priority. It's		
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	one of the values of MHSA. Also the liaison positions, this body approved two support programs for PES two years ago that still haven't been filled. I know that it's in the process, and those positions could help tremendously the PES staff. Dr. Walker came here and requested that we support those positions, which, we did, and they have yet to be filled. There are so many things that support workers can do. The hospital staff is inundated with numbers that these positions could help. They need to be split out and we need to know what they are. We're losing track of what's going on with our family support. O Molly: Given how hard it is to hire certain positions, there might be some positions it could work for to contract out for certain positions. We could almost make it a requirement that if a position hasn't been filled in six month, we put it out in an RFP that an agency can then work with. There are positions that have been open since I've been coming to these meetings, and there are people	liaison positions, this body approved two support programs for PES two years ago that still haven't been filled. I know that it's in the process, and those positions could help tremendously the PES staff. Dr. Walker came here and requested that we support those positions, which, we did, and they have yet to be filled. There are so many things that support workers can do. The hospital staff is inundated with numbers that these positions could help. They need to be split out and we need to know what they are. We're losing track of what's going on with our family support. O Molly: Given how hard it is to hire certain positions, there might be some positions it could work for to contract out for certain positions. We could almost make it a requirement that if a position hasn't been filled in six month, we put it out in an RFP that an agency can then work with. There are positions that have been open since I've been coming to these

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	who are suffering. I am not		
	against these being county		
	positions, but we need to fix the		
	broken system by getting around		
	this some way.		
	 Susan: Can we make a 		
	recommendation to the mental		
	health director again that they		
	send a letter from us to human		
	resources about how we feel?		
	 Teresa: It's been elevated at the 		
	Mental Health Commission as		
	well, so it's not that this hasn't	·	
	been discussed. The Mental		
	Health Director has actually been		
	supportive, but I agree with you		
	Molly. It's really beyond being		:
	acceptable.		
	o Lisa: I think one of the problems		
	with these positions is that maybe		
	the requirements are too strict. I		
	think sometimes it's the wording		
	and the requirements that limit us.		
	o Lori: This hiring issue is such a		
	crisis because this county only		
	has one Patients' Rights advocate.		
	That is totally insufficient. Look		
	at the number of people suffering		
	for that duration. That's just not		
	acceptable.		
	 Susan: CSW's are easier to hire 		

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	than anyone else. The reason for		
	the vacancy is that they were not		
	to be hired until the Family		
	Service Coordinator was hired,		
	and could support their own staff.		
	The CSW's in essence are pretty		
	easy to hire. We probably won't		
	hire another Patients' Rights		
	Advocate until we get a		
	description made up and approved		
	by the county. That's going to		
	take a while, but we'll at least		
	have people on the ground. It's all		
	we can do with county constraints		
	at the moment.		
	o Lori: That's when I come back to		
	Molly's comment. If the county		
	system is so, whatever, then let's		
	contract it until we can build it.		
	o Lauren: I think that your solution		
	is very sound and well thought		
	out idea. I don't think that we		
	should just let this moment go. I		
	think as CPAW we should		
	actually draft a document and let		
	the Commission know that we		
	consider this very important and		
	that it needs further investigation,		
	and urge Cynthia Belon to take it		
	to BOS and let them know that		
	this is how we as stakeholders		

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	feel about this. Kathi: This sounds like a system transformation issue which is what MHSA is for. It's not just that people can't get hired. I know from experience that people are turned down for not having qualifications, who are clearly qualified. HR is the issue, and it needs to be addressed. We could address it as a system transformation and what MHSA is designed to do. Lori: I want to make sure that Lauren's recommendation is not lost; that we actually pen the letter and that it goes out, because I just think we're doing way too much damage. Warren: This sounds like a good agenda item for the Steering Committee meeting. Cynthia does have on her calendar to visit with CPAW at the June meeting. That might be a good way for Steering to sort out some of the topics for dialogue.		
	Prevention and Early Intervention: • Lori: I'm really impressed with the CBO's and the County and what we have been working on for a number of years.		

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	Thank you to all of those places who are providing these services. • Maude: In this county we have a significant Islamic and Arabic population. We have an inordinate amount of people who are not claiming an ethnicity, but claiming other. I think we need to be sensitive about incorporating cities and income levels, as		REST ONSIBLE
	Innovation: • Susan: Are we trying to increase the Wellness Coaches to three year positions? • Warren: There is nothing in the statute that limits the time that an Innovation program can be in play. However, it might be appropriate to set a time frame for implementation. If you look at what the intent of Innovation is, it's really to have a new and different pattern of service address a prioritized need, and if it's successful, then you want to put a research element on it, and inform the system in terms of		
	replicability. To me that's a much larger time frame than three years. Susan: We've had a position to do		

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	outreach lately. I'd hate to see that go away. Warren: The point where Erin, Gerold, and I tackle getting the proposal up to OAC, that specificity needs to be recreated. We're looking at Innovation and what's here over the next three years. Kathi: I think there are two pieces going on on p. 43: Those are the already approved programs by the state, so they are in various stages of implementation. The Wellness Coaches, etc. need additional work not by us, but by the state. Susan: The Wellness Coaches were approved by the state. The county just can't do anything in a year. Kathi: We also have put into place a plan to address each of these in order. We will do what we can to get these moving and approved. Overcoming transportation barriers is probably our least fleshed out idea.		
	in the RDA process that is a glaring omission that isn't covered by CSS or PEI or even in Innovation?		

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TOPIC	 Warren: The service gap is the need for inpatient children;'s beds. If we're going to solve that it's going to have to be an innovative approach. One piece of Innovation is getting new stuff on the table, which is where we look to the subcommittees to develop something to get to the Innovation Committee, and that's a good example of one. Mariana: I'd like to suggest we develop a more conscious and intentional process. I think the ongoing Innovation process should be more transparent and connected to the work that is ongoing. Warren: One of the biggest service gaps is the folks who recycle in a high cost manner. That's why the energy is mobilizing around Laura's Law. AOT by definition is not an innovative practice, so it can't be funded under Innovation. 		
	Lauren: The Women Embracing Life and Wellness program is being held out of Central County. That facility also has primary care downstairs. Since women participating in WIC also qualify for		

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	MediCal, could this position now be		
	covered through federally funded dollars?		
	(clarify)		
	o Erin: The services aren't provided		
	in our clinic, they are provided at		
	WIC.		
	 Lauren: Is there any way they can 		
	be provided at the clinic and then		
	billed through MediCal?		
	 Erin: A lot of the women who 		
	qualify for the program were		
	already at WIC, so to reduce		
	stigma around mental health that		
	was an easy access point. The		
	other piece is that a lot of women		
	are undocumented, and therefore		
	not eligible for MediCal. This		
	particular WIC is a stand-alone		
	clinic.		
	 Maude: I think there's a confusion in the 		
	definition of transportation. Knowledge		
	of prosthetic devices, specifically		
	wheelchairs is needed. It has to be all		
	encompassing. If there are universities		
	that have a transportation management		
	curriculum, they should be a part of this		
	so they can get their feet wet at an early		
	age in their academic and professional		
	careers so they'll know the power of		
	effective transportation.		
	• Susan: One of the things that came up in		

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	RDA was support for family partners.		
	How are we getting peers and family		
	members into services? The state is		
	saying we need to increase the number of		
	peer and family providers in the state by		
	over 30,000 in the next several years.		
	People want services by peers to do		
	certain things such as peer counseling,		
	independent living skills, etc.		
	Transportation has become a big black		
	hole, so it not only uses the money we		
	have for transportation, but the money		
	that we have for peer and family		
	providers to drive them around. We		
	thought of having a shuttle that runs and		
	piloting it in West County. We have the		
	position for that, but we don't have a van.		
	We need to pay attention to really solve		
	the issue of transportation, because we're		
	never going to have these peer and family		
	positions doing anything other than		
	driving, until we put attention and money		
	into teaching people how to utilize		
	transportation, and independent living		
	skills, etc.		
	o Molly: We actually do all of those		
	things at the clubhouse.		
	 Warren: Susan the CSW at the 		
	East County Clinic does do that.		
	 Susan: Yes my one pilot person 		
	has her own caseload.		

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	 Molly: I want to be sure that we don't get so structured about our Innovation process that we don't make it possible for anything innovative to truly emerge. For example there was a project that a group of people that I worked with in housing worked on for a long time, and then the process closed. We want to be able to not squash innovative ideas. Connie: When I first became a CSW in 1995 at the Pittsburg Clinic there was a pilot project for intensive case management in the community. I don't know what happened with that information because we had peers who 		
	had caseloads, and we were doing much more than just driving people around, we were teaching transportation and life skills. I don't know where that failed to translate into other clinic systems but it was very successful back then. • Maude: There might be something that we can do to help children or family members who have separation anxieties who have family members in the Marsh Creek Detention Center. There is no transportation from here to Marsh Creek Detention Facility for those who have family members there. • Susan: The bus company was planning on changing the bus line that comes here,		

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	which will be a problem since we do most of our stakeholder activity here. • Kathi: Innovation is something that has to have never been done before. It can't be an evidence-based practice, etc. The problem about talking about transportation only in Innovation is that it is way bigger than we have the allocated funding for. This discussion should be for every other component of the program, not just Innovation.		
	 Lauren: I understand these internships and scholarships. Wouldn't some of this money be better served for people who are paying off student loans, etc. If you give someone a scholarship they may or may not be with you for very long, but if you help pay off student loans you already have these people in your work force. Warren: All of the statewide WET programs have strings attached which means the individual needs to make a commitment to public mental health. What we determined at the statewide level was that we wanted to supplement that with 		

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	of the local folks get into loan		
	assumption programs, because		
	there is one statewide specifically		
	for that. You use this as a means		
	of investment to have a workforce		
	reflect the culture of the folks that		
	you serve. I think it's working.		
	o Ben: We have hired two of our		
	former interns. This is really a		
	great opportunity to spot talent.		
	We've helped two other people		
	who represented underserved		
	communities apply for county		
	jobs. I don't think they would		
	have done that had they not been		
	in an internship program. I think		
	it's a great opportunity for very		
	minimal dollars.		
	Mariana: I'm just trying to understand the		
	math on p. 49.		
	 Warren: That's a Caroline 		
	question. I'm going to review my		
	notes and go back to Caroline and		
	ask her to explain why that is.		
	o Mariana: I felt really disconnected		
	from all the WET decision-		
	making, etc. when the WET task		
	force went away. I would ask that		
	this body be more engaged in		
	that. Where is the CBO interest		
	and voice? Maybe we could		

TOPIC	Information/Conclusions	ACTION/RECOMMENDATION	PARTY RESPONSIBLE
	delineate in the plan which pieces		
	apply to and benefit CBO's.		
	S 4 4 = W4		
	Capital Facilities and Information Technology:		
	• Kathi: We had a very robust conversation		
	when we had Cap Facilities/IT group		
	here at CPAW. I'm concerned that we		
	don't have a vendor signed for EMR after		
	spending so much money. It feels like it		
	went into a black hole. If all we paid for		
	was almost a million for administrative		
	support over a period of time, then that's		
	wasted money. We're the only county		
	that doesn't have EMR. Is there anything		
	we can do about it?		
	o Warren: The first step that's		
	happened is that we have		
	visibility. I would hope that in the		
	very near future we don't let this		
	fall off the discussion about		
	where those costs are going. My		
	suggestion is that might be a good		
	agenda item that the Steering		
	Committee may want to put in		
	place and have the person		
	responsible for that program to		
	come in and dialogue.		
	o Kathi: In our first meetings we		
	talked about the fact that it looked		
	like MHSA funds would be used		
	to pay for the entire EMR system		

			RESPONSIBLE
	and all the IT support. Are the		
	other divisions putting money in		
	1 0		
	roadblock the other divisions?		
0	Warren: The whole county health		
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	•	 Warren: The whole county health system has already been made electronic through the Epic system. Where they're having a problem is where they're trying to bring the mental health piece into the electronic world. Mental Health has a billing demand that Epic does not address. As of January, there is a penalty for mental health not being in compliance with the requirement to have an EMR with DHCS, so now they have to. The issue is they haven't yet gotten the contract with NetPro. We haven't worked out what the scope of work and price tag is. Kathi: I agree we should have someone in here to talk. 	roadblock the other divisions? Warren: The whole county health system has already been made electronic through the Epic system. Where they're having a problem is where they're trying to bring the mental health piece into the electronic world. Mental Health has a billing demand that Epic does not address. As of January, there is a penalty for mental health not being in compliance with the requirement to have an EMR with DHCS, so now they have to. The issue is they haven't yet gotten the contract with NetPro. We haven't worked out what the scope of work and price tag is. When that's visible everyone needs to be aware what the scope of work and price tag is. Kathi: I agree we should have someone in here to talk. Doug: Can we put into the contract if the vendor doesn't deliver within a certain time

TOPIC	Information/Conclusions	ACTION/RECOMMENDATION	PARTY RESPONSIBLE
TOPIC	The other comment is that this is starting to look like a black hole situation. If certain performance criteria aren't met by a certain date, then we should tell them the money doesn't go to them. Warren: I wish I could speak knowledgeably to this, but this is outside of my purview. You want to talk to our project officer for this particular endeavor, who would be Steve Hahn-Smith. Susan: One of the biggest problems was the county was insisting we use EPIC, and EPIC said they weren't going to do it. There was a piece in the IT portion that was approved by CPAW that was supposed to go toward a kiosk system in the Adult clinics. It was cut out of the budget because the medical doctor said it would take too much time. That money was then spent on something else, when it should have been saved and put back into the budget for	ACTION/RECOMMENDATION	
	something else. • Teresa: I asked Cynthia about the		
	\$849,000 for administrative support. That's a lot of money set aside without		

TOPIC	Information/Conclusions	ACTION/RECOMMENDATION	PARTY RESPONSIBLE
	knowing what it's going to. I asked about the 6 million and was told it's there, but how do we know? It's unacceptable and the story has shifted over and over again. Someone needs to address this. I want to know what the county's doing with the 6 million. • Jennifer: There were also supposed to be computers that were to be set up. • Susan: We ordered computers for each clinic so CSW's could teach consumers how to utilize them and they all disappeared.		
5. Break	and they an disappeared.		
6. The Budget	 Mariana: Staff raises and cost of living adjustments need to be built in. I'd like to make a request that there's something in the planning regarding cost of doing business adjustments for the contract agencies. I think the county's been terrible about supporting CBO's. CBO's always contribute additional millions of dollars. I think that there's an equity issue to be addressed, and I would like to see that addressed in the plan. In light of the economic recovery, is there a general expectation that the funds will start to grow again, given the increased tax revenues that are now being seen at the state level? Warren: P 53-54 highlights 		

TOPIC	Information/Conclusions	ACTION/RECOMMENDATION	PARTY RESPONSIBLE
TOPIC	estimated funding. There's no rhyme or reason that correlates to the economy. Every two or three months they send out projections of revenue that tend to be pretty close, so they do have some validity. The problem with inflated projections is that it compromises your ability to plan. • Molly: At some point CPAW approved the notion that if there was an increase in funding from the state we would spend 30% on housing. Is what we're getting projected to be more than what we were getting in previous years? • Warren: It's projected to be less than last year. Much of these next three years are fairly consistent give or take what was projected in 11/12. • Molly: Did we spend in fact spend the amount that was a 30% increase that we thought we were getting for housing, such that that now gets rolled over into the oncoming years? • Lori: I'm tracking this too because I'm looking at the	ACTION/RECOMMENDATION	PARTY RESPONSIBLE
	housing budget over many years, and that was one of the documents that we had on		

TOPIC	Information/Conclusions	ACTION/RECOMMENDATION	PARTY RESPONSIBLE
	Monday when we met with Vic		
	and Warren and Jenny and Sandy,		
	and I want to highlight for you		
	that we have traditionally been		
	somewhere around that 9.1		
	million for housing, and this plan		
	is showing that that's going to get		
	cut in half.		
	 Warren: Are you referring to the 		
	permanent housing through		
	CalHFA?		
	 Lori: This will be the CSS 		
	housing.		
	 Warren: Yes, but there's CalFHA. 		
	That 9 million sounds familiar,		
	because that was what was		
	approved and allocated for		
	permanent supportive housing.		
	 Lori: But if you look at several 		
	years it's typically been at 9.1,		
	and we're looking at about half.		
	 Warren: But the 4.8 is a different 		
	pot than the 9, so you're talking		
	apples and oranges here.		
	 Lori: I think that we in CPAW 		
	Steering need this document so		
	we can see this over time.		
	 Lauren: The California Franchise Tax 		
	Board know how many millionaires are		
	going to pay the 1% tax. This pot of		
	money has been growing. Since it's not		

TOPIC	Information/Conclusions	ACTION/RECOMMENDATION	PARTY RESPONSIBLE
	growing on our level, is the state taking		
	off a larger chunk? Why has the		
	Franchise Tax Board projected that a		
	larger number of people will be putting in to this?		
	Warren: The percentages are		
	constant, which means that if		
	there's an increase it's		
	proportionate. You may be saying		
	that there's an increase in the		
	number of millionaires, but		
	there's a difference in the amount		
	of capital gains people are going		
	to pay. Depending on what the		
	financial situation is, that's a		
	variable amount. If someone from		
	the state sends down a projection,		
	you know it's going to be the		
	most conservative. This is crystal		
	ball projection stuff and that's		
	why I focus on what is actually		
	being spent, and what we are		
	actually getting in.		
7. Evaluating the Plan	 Mariana: I have a gratitude for the way 		
	that this is laid out, so thank you.		
	 Molly: As a contractor, I hope we will 		
	know very soon what the plan is for the		
	monthly report, so we can plan how to		
	satisfy it.		
	o Warren: We finish the beta testing		
	May 12 th and 13 th . We will report		

ТОРІС	Information/Conclusions	ACTION/RECOMMENDATION	PARTY RESPONSIBLE
	back to the MHSA Finance Committee and do an after action in terms of what worked, what didn't work, etc. Then that will be shared with all of the programs. Molly: I meant the financial reporting.		
8. Appendices and Plan Construction	 Lauren: We have Nevin House being in Central County, when it's actually in West County. Lori: Aging and Older Adult met and Recovery Services was reported to be in Walnut Creek, when it's actually in Concord. Warren: As you can see there is a lot of detail in all of this, and we need a lot of hands to make sure that it's right. Lisa: A5 – program in different county Molly: When you say West, Central, and East, are you referring to where it's physically located or where it serves? Warren: Where it serves. Molly: Some places are located in one part of the county, but serve clients in more than one. Teresa: D1 – What is the process for the county auditor to certify the financials, and what do they use? Warren: They start with the financial staff who put these 		

TOPIC	Information/Conclusions	ACTION/RECOMMENDATION	PARTY RESPONSIBLE
	numbers together, then their managers review it and vett it,		
	then those managers' report to		
	that office and say whether or not		
	it's correct.		
	o Teresa: If someone did a public		
	records request of the auditor, would we be able to get whatever		
	information you're getting?		
	Warren: That I don't know.		
	o Teresa: We used to get more		
	detail so I'm just wondering how		
	we can access more detail.		
	 Warren: What I might suggest is 		
	using our new tools as a means to		
	boring in on specific issues.		
	• Susan: C3 – I haven't heard family		
	members referred to as consumers.		
	o Warren: There are a lot of		
	programs that serve an identified client consumer and their family.		
	For example, Project First Hope.		
	Send some suggested wording.		
	 Doug: In this context, consumers 		
	is how I understand it. The word		
	Behavioral Health is left out.		
	 Kathi: That clarification would be 		
	confusing if they were receiving		
	services from another agency.		
9. Review of Meeting	Announcements:		
	Roberto: This month, Social Inclusion		

TOPIC	Information/Conclusions	ACTION/RECOMMENDATION	PARTY RESPONSIBLE
	 will be meeting Thursday, 5/29 from 10-12 at 2425 Bisso. Lisa: Kimberly and I are working on a NAMI walk. If anyone wants to be part of our team, or donate, please contact us. Hillary: We are having our first monthly Friends and Family Dinner. All are welcome. 5:30-6pm at all three centers. We are also having a NAMI walk team. The annual BBQ is 6/27 with Putnam Clubhouse, Crestwood, and NAMI. I can email Warren flyers. Lisa: The WREACH Committee meets the 4th Thursday of each month from 1-2:30pm. Kimberly: We would like to get family members and providers on the WREACH Speaker's Bureau. Kathi: The Innovation Committee will not meet next month, but twice in June, on 6/2 and 6/23. 		
10. Next CPAW, Steering,	 Meeting Review: Did an awesome job putting detail together. Ice cream was awesome. I liked that I could talk as much as I wanted to. CPAW: 6/5/14 3-6pm 		
Membership Meetings	CPAW Steering: 6/19 3-5pmCPAW Membership: 6/16 3-5pm		