



Contra Costa Health Plan/Board of Supervisors Joint Conference Committee

Monday July 31, 2023

1:00 PM – 3:00 PM Pacific Time (US and Canada)

Join us in person: District II Supervisor's office: 309 Diablo Road, Danville or

District III Supervisor's office 3361 Walnut Blvd, Suite 140, Brentwood

The public may attend this meeting in person at the above locations.

The public also may attend this meeting remotely via Zoom or call-in. Login information and call-in information is provided below.

Join Zoom Meeting: <https://cchealth.zoom.us/j/93004351649>

Join Via Call-In: +1 646 518 9805 Meeting ID: 930 0435 1649

AGENDA

| <u>Time</u> | <u>Tab</u> | |
|-------------|------------|--|
| 1:00 | 1.0 | Call to Order Supervisor Candace Andersen JCC Committee JCC Committee Public JCC Members |
| | | 1.1. Agenda 1.2. Approve March 10, 2023 Minutes 1.3. Public Comments 1.4. JCC Comments |
| | 2.0 | CEO Updates Sharron Mackey, MHS, MPA, CEO |
| | | 2.1. 2023 Roadmap Updates 2.2. Single Plan Model (SPM) Deliverables 2.3. New Leadership Staff |
| | 3.0 | Chief Medical Officer's Report Sharron Mackey, MHS, MPA, CEO |
| | | 3.1. Farewell to Dr. Hsieh (Accomplishments) 3.2. Welcome Dr. Irene Lo 3.3. Cal-Aim Updates 3.4. DMHC Behavioral Health Audit |
| | | Sharron Mackey & Dr. Nicolás E. Barceló |
| | 4.0 | Quality Program Overview Elizabeth Hernandez, MS, CPHQ, Quality Director |
| | | 4.1 Timely Access / Satisfaction Surveys |
| | 5.0 | Focus Topics: Dr. Joseph Cardinalli, PharmD, Pharmacy Director Dr. Nicolás E. Barceló, Medical Director Patricia Munoz-Zuniga, RNC, PHN, MSN, CNL, Advice Nurse Director |
| | | 5.1 Pharmacy Update 5.2 Member Appeals & Grievances Analysis 5.3 Advice Nurse |
| | 6.0 | Chief Executive Officer's Report-Legislative Updates Sharron Mackey, MHS, MPA, CEO |
| | | 6.1 Managed Care Organization Taxes |
| | 7.0 | Review and Approval of Progress Report Angela Choy, MS, MBA, PMP, COO |
| | | 7.1 Operational Dashboard 7.2 Enrollment Trend 7.3 Next Meeting Reminders |
| | 8.0 | Adjournment Supervisor Candace Andersen |

Next meeting is Friday, September 8, 2023

All meetings are normally scheduled on the 2nd Friday of the last month of the Quarter
Materials distributed for the meeting are available for viewing at the Contra Costa Health Plan,
595 Center Ave, Suite 100, Martinez, CA

HOW TO PROVIDE PUBLIC COMMENT

Persons who wish to address the Contra Costa Health Plan/Board of Supervisors Joint Conference Committee (JCC) during public comment on matters within the jurisdiction of the JCC that are not on the agenda, or who wish to comment with respect to an item on the agenda, may comment in person, via Zoom, or via call-in. Those participating in person should come to the podium when called upon. Those participating via Zoom should indicate they wish to speak by using the “raise your hand” feature in the Zoom app.

All public comments will be limited to 2 minutes per speaker.

For assistance with remote access contact: email cynthia.choi@cchealth.org or direct message Cynthia Choi during the Zoom meeting.

Public comments may also be submitted before the meeting by email at cynthia.choi@cchealth.org or by voicemail at 925-313-6897. Comments submitted by email or voicemail will be included in the record of the meeting but will not be read or played aloud during the meeting.