

# Contra Costa Health Plan/Board of Supervisors **Joint Conference Committee**

### March 10, 2023

## 9:30 AM - 11:30 AM Pacific Time (US and Canada)

Join Us In Person: 777 Arnold Drive | Martinez, CA | Paramount Conference Room

The public may attend this meeting in person at the above location.

The public also may attend this meeting remotely via Zoom or call-in. Login information and call-in information is provided below.

Join Zoom Meeting: https://cchealth.zoom.us/j/96580615399

Join Via Call-In: 1 646 518 9805 Meeting ID: 965 8061 5399

# **AGENDA**

Time Tab

1.0 Call to Order Supervisor Candace Anderson 9:30

1.1. Agenda JCC Committee 1.2. Approve December 9, 2022 Minutes JCC Committee 1.3. Public Comments Public 1.4. JCC Comments JCC Members

2.0 CEO Updates

Sharron Mackey, MHS, MPA, CEO 2.1. 2023 Roadmap

2.2. NCOA Audit Results

2.3. Single Plan Model (SPM) Deliverables

2.4. New Leadership Staff

3.0 Chief Medical Officer's Report Dr. Dennis Hsieh, MD, JD, CMO

3.1. Long Term Care Impact on UM/CM Operating Models

3.2. Impact of the Duals

3.3. Impact of Utilization Review Expanding

3.4. Cal-AIM Enhanced Care Management (ECM) Challenges

4.0 Quality Program Overview Elizabeth Hernandez, MS, CPHQ, Director of Quality

4.1. 2023 Quality Plan Update

Approval

4.2. Healthcare Effectiveness Data and Information Set (HEDIS) update

5.0 Focus Topics:

5.1. Redetermination Work Plan Suzanne Tsang, Member Services Director 5.2. Member Appeals & Grievances Analysis Suzanne Tsang, Member Services Director 5.3. Commercial Rate Development Process Sharron Mackey, MHS, MPA, CEO

Angela Choy, MBA, MS, COO

Patrick Godley, MBA, HSD/COO/CFO

6.0 COO's Report

6.1. Benefit Engine Redesign

7.0 Chief Executive Officer's Report-Legislative Updates Sharron Mackey, MHS, MPA, CEO

7.1. Early and Periodic Screening, Diagnostic, and Treatment (EPSDT)

• Transition to Medi-Cal Kids & Teens

7.2. Inclusion of Undocumented into Medi-Cal Managed Care Model

7.3. Design of CCHP's New Health Equity Office

8.0 Review & Approval of Progress Report Angela Choy, MBA, MS, COO

8.1. Medi-Cal Enrollment Trend Report

8.2. Operational Dashboard 8.3. Finance Report

8.4. Next Meeting Reminders

9.0 Adjournment Supervisor Candace Anderson

Next meeting is Friday, June 9, 2023

All meetings are normally scheduled on the 2nd Friday of the last month of the Quarter Materials distributed for the meeting are available for viewing at the Contra Costa Health Plan,

595 Center Ave, Suite 100, Martinez, CA

#### HOW TO PROVIDE PUBLIC COMMENT

Persons who wish to address the Contra Costa Health Plan/Board of Supervisors Joint Conference Committee (JCC) during public comment on matters within the jurisdiction of the JCC that are not on the agenda, or who wish to comment with respect to an item on the agenda, may comment in person, via Zoom, or via call-in. Those participating in person should come to the podium when called upon. Those participating via Zoom should indicate they wish to speak by using the "raise your hand" feature in the Zoom app.

All public comments will be limited to 2 minutes per speaker.

For assistance with remote access contact: email <a href="mailto:cynthia.choi@cchealth.org">cynthia.choi@cchealth.org</a> or direct message Cynthia Choi during the Zoom meeting.

Public comments may also be submitted before the meeting by email at cynthia.choi@cchealth.org or by voicemail at 925-313-6897. Comments submitted by email or voicemail will be included in the record of the meeting but will not be read or played aloud during the meeting.