

**MENTAL HEALTH EXECUTIVE COMMITTEE  
MONTHLY MEETING MINUTES  
April 27, 2021 - FINAL**

Agenda Item / Discussion	Action /Follow-Up
<p><b>I. Call to Order / Introductions</b> Chair, Cmsr. G. Wiseman, called the meeting to order @ 3:35 pm</p> <p><u>Members Present:</u> Chair, Graham Wiseman, District II Vice-Chair, Cmsr. B. Serwin, District II Cmsr. Laura Griffin, District V Cmsr. John Kincaid, District II Cmsr. Leslie May, District V</p> <p><u>Other Attendees:</u> Colleen Awad Angela Beck Jennifer Bruggeman Y’anad Burrell Vi Ibarra Dom Pruett (Supv. Andersen’s Office)</p>	<p>Meeting was held via Zoom platform</p>
<p><b>II. PUBLIC COMMENTS:</b></p> <ul style="list-style-type: none"> <li>(Y’anad Burrell) Just wanted to mention, I have been reading the minutes and want to thank everyone for all the hard work this Commission continues to do. I have been attending meetings as a public member for almost five years and have been following what has been happening. I wanted to mention, as I see the conversation around the selection of committee members, I know there has been by law changes coming up. If there would ever be a consideration (sometimes there are individuals like myself, who want to be more a part of the conversation, not really having the opportunity because of not being appointed but), if there is ever an advisory part of this Commission that can be built; for example, a normal part of the Community Planning Advisory Workgroup (CPAW), which is definitely an advisory voice, as well. I do not have language around what that might look like, but as I see that you are looking at different language around how members of the commission are selected, if that could be something in the near future (or the now).</li> </ul>	
<p><b>III. COMMISSIONERS COMMENTS:</b></p> <ul style="list-style-type: none"> <li>(Cmsr. Leslie May) I would like to share to (hopefully) put on next month’s agenda. I feel we need to re-open the discussion around the 10-acre farm in Knightsen, which was purchased by Bonita House in 2008 and has been sitting with some movement at one point. However, that property is sitting and available for imminent domain. We need that property in this county (East County) that could possibly be a site for the trailers that Antioch has. I do not know if any other cities in East County were able to obtain the trailers when they were donating to house the homeless. This could be used to be developed into an unhoused location, 10-acres where they could have work force training development and other services. For a company or organization to sit on acreage like that for 12 plus years and not develop it or do anything with it, and the excuse is the people in the neighborhood are opposing it in just the town of Knightsen. I would like this put on the agenda for next month.</li> <li>(Cmsr. Barbara Serwin) If I could just point you in the direction of Laura Rettagliata for the history of this, she was deeply involved in the purchase of that farm and the ensuing debacle of how it unfolded. How we lost control.</li> </ul>	

<p>It was intended to provide housing and treatment support for the severely mentally ill.</p> <ul style="list-style-type: none"> <li>• (Cmsr. Leslie May) Right, I recall she was, and I will speak with her, but I still think it should be open for a discussion. Including inviting both Supervisors Federal Glover and Diane Burgis to come and speak to this issue, because this ridiculous that we have such an urgency and there is available land and portables, but because it would cost too much money to run the utility infrastructure. I would like to have this put on the agenda.</li> <li>• (Cmsr. Laura Griffin) Two comments I would like to submit. First, I would like the Commission to open a discussion on the Mental Health Commission (MHC) having more of a presence on social media. People really don't know who we are and what we do. I think it would be a very powerful for our constituents. I'd like to ask the committee and the commission to consider developing a Facebook page, twitter... if it is approved, I would be happy to work with others to help maintain and update the sites. I really do think we need more presence that what we have. My second item has to do with stigma, and you all know it is a passion of mine. I noticed in 2004, the Contra Costa Health Services (CCHS) hosted a mental health conference to combat the stigma and discrimination of mental illness. I tried to go through the most current press release. I could not find anything. I found a lot of great stuff but couldn't find anything that had to do with the stigma of mental illness. That is another thing I would like to open the discussion for the committee and the commission to recommend that CCHS sponsor another one, or if we could sponsor one. More and more, as each day passes, the stigma of mental illness is still one of the main reasons people do not get help; and that is what we are here for. They fear the discrimination they encounter from the public. Mental health is a condition, like diabetes, and I just think we really need to be more aggressive with trying to get that point across to our constituents and, of course, it's a condition and definitely not a crime. Whatever we can do as a commission to make that a focus. I know we do a lot of work on our committees, but I think it needs to be a priority. It needs to be at the forefront, maybe that's a good topic for the Facebook page?</li> <li>• (Jennifer Bruggeman) The Behavioral Health Services (BHS) Office for Consumer Empowerment (OCE) is a team located in BHS administration and they do a lot of work around stigma and discrimination reduction. Commissioner Griffin, it might be nice to connect with them. Jennifer Tuipulotu is the supervisor of that program and I am sure she would be more than happy to come speak at one of your meetings. They do a lot of work including regular meetings open to the public and the community.</li> <li>• (Cmsr. Barbara Serwin) May is Mental Health Awareness month. Typically, we have attended the Board of Supervisors meeting on Tuesday with a presentation with the OCE. We should also consider something for noting it at our MHC meeting. If there is anything else anyone wants to do, May is just a few days away.</li> </ul>	
<p><b>IV. COMMITTEE CHAIR ANNOUNCEMENTS/COMMENTS:</b></p> <p>Commission Chair Graham Wiseman speaking on improving the meeting we have and fulfill his role as chair, he has been learning more about the requirements of the MHC and comparing it to what is happening in other counties.</p> <p>(Cmsr. Wiseman) I attended the California Behavioral Health Board Members Meeting just to get an idea of what other commissioners and their committees are doing throughout the counties. I looked at what our actual mandate was from the original goals, the law from 1968 that created these. Angela was helpful in looking up what recent laws that have affected how and what we are supposed to do. What I would like to do, perhaps put on next month's agenda, is putting on a retreat for commissioners so we can discuss more about our roles, responsibilities and not so much what we have evolved into, but what the intent has been and any</p>	

<p>new direction we have from the legislature on our responsibilities. Our primary responsibility is to advise the Board of Supervisors. Then the rest filters out from that. We do have specific role we are supposed to accomplish, one of them being delivering an annual report on how we are doing here in the county. Again, that is something I would like to put on next months agenda for us to calendar possibly after the summer, we can get together and work on that.</p> <p><b>Public Comment:</b></p> <ul style="list-style-type: none"> <li>• (Y'Anad Burrell) I really like the idea of the report. That would be great better inform and articulate that to the community would be just amazing. Also, LOVE the social media idea. Anything social media and lifting and would be happy to volunteer my time with that to help the commission out with public relations.</li> <li>• (Cmsr. L. May) I attended a workshop today and I really feel strongly it would be good for us to invite Dr Kenneth Hardy to speak soon at one of our commission meetings. There were two topics: Racial Trauma Training and Becoming and Being a Cross-Racial Ally. That type of atmosphere at this time, I think it is important to the commission and to the people we serve to have someone like him come in and, either speak at the commission, or hold a workshop for the commissioners. It would be good for him to hold a workshop for us, in order for us to understand and hear the entire speech and training that speaks to all of us because of our community and how it is changing and how to relate during this time of racial trauma that has happened. It is something I just found out today that is being added to the DSM (Diagnostic and Statistical Manual of Mental Disorders) as a diagnosis. Apparently it is taking place immediately. I feel it is a good idea to have this training. I will send the information to Angela. (Cmsr. Wiseman) Thank you Commissioner May. I would like to encourage you to get more information on that, perhaps that is something we should include in our retreat for training.</li> <li>• (Jennifer Bruggeman) Regarding Dr. Hardy, BHS has recently contracted with him and he will be doing some training. I believe one series for staff, but also a couple that will be open to all of our community partners. You will definitely be hearing about that in the upcoming year. There should be a couple and would encourage them and will ensure we pass that information along.</li> <li>• (Cmsr. J. Kincaid) As you mentioned, we have been making annual reports all along, this is not a new idea, I just was just reacting to some public comments. This has been ongoing and appreciate that you appreciate those reports. They are not easy to do and take some time, but they are mandated and on our website.</li> </ul>	
<p><b>V. APPROVE minutes from March 23, 2021 meeting:</b></p> <ul style="list-style-type: none"> <li>• L. May motioned to approve the minutes as written.</li> <li>• Seconded by B. Serwin</li> </ul> <p><b>Vote:</b> 5-0-0  <b>Ayes:</b> G. Wiseman (Chair), B. Serwin (Vice-Chair), L. Griffin, J. Kincaid, L. May  <b>Abstain:</b> none</p>	<p><a href="http://cchealth.org/mentalhealth/mhc/agendas-minutes.php">http://cchealth.org/mentalhealth/mhc/agendas-minutes.php</a></p>
<p><b>VI. DISCUSS proposed by-law change to Section 4.1 Mental Health Commission Recruitment proposed by Commissioner Candace Andersen, Supervisor District II, Contra Costa County Board of Supervisors</b></p> <p>With this, there were some attachments included with our agenda containing the original text and the language proposed by Supervisor Andersen had recommended as an adjustment to Section 4.1 of our by-laws which has to do with vacancies and recruitment. I would like to open that up for discussion for commissioners first to see what your thoughts are on these changes to the by-laws.</p>	

**Commissioner Comment:**

- (Cmsr. L. May) I read this carefully and I am saying 'No' to this change. 4.1 in recruitment of new commissions is at the discretion of and to the extent requested by the Board of Supervisors. She wants to change the rules and we are discussing rules (laws and roles) from the State of California, Association of Local Behavioral Health Boards and Commissions (CALBHB/C), but also we have our committee over the MHC's. My feeling is absolutely not. Also, Section 4.2 a) to the extent possible? No, I do not like that language. It is still taking the responsibility away from the Commissioners and what our role is as an advisory role and assist the county and encourage applicants who will assist the county in compliance with the ethnic and demographics mandates. Absolutely not. This county has been well known (for years) as being non-racial diverse. It has been very segregated. I have a lot of research and history. I attended a meeting this weekend that blacks that did move in up until 1968, those purchasing homes were and had to sign agreements not to sell black people if you want to sell your home. The same was happening, especially in Antioch regarding the Asian community and indigenous people. These ethnicities were actually burned out. There are actual underground tunnels for Asian business owners on the waterfront were unable to come outside of their homes at dusk and used the tunnels to leave their businesses to get home safely. This county has a reputation, it is the same problem with the Supervisors, it is not diverse. The thought process is not diverse. It is my perspective the rules are being changed for a personal agenda. I say absolutely not.
- (Cmsr. J. Kincaid) I wonder how many of us went through this process to be selected where we were actually interviewed by members of the commission? I see Commissioner Serwin went through this process; however, I was interviewed by Supervisor Andersen's staff and the Supervisor. It looks to me, what is being proposed is the way commissioners are appointed, they are appointed by the supervisors of their own district. The old section basically states the commission will be involved and mandates the commission involved with the committee being formed and interviews conducted. I do not believe that has happened for the most part. I also think the Supervisor is protective of the authority of the supervisor's role as who appoints people in their district. I do not have any objection to realigning it to what is actually being done, but there is a valid discussion about what the best way to do it is. I do think her new language on 4.3 is (sort of) empty because the original language states the commission will recommend for appointment, persons who will assist the county in complying with ethnic and demographic mandates. In other words, increase diversity. The proposed new language basically states try to help encourage people. It just doesn't mean much and just removes any member of the commission from making a recommendation to the supervisor. Commissioner May has made some very valid points with some sad realities regarding the history, not just in this county, but across the country. What this seems is a different philosophy regarding who's role is what and the Supervisor is basically stating it is their role, 'I choose Commissioners, you can suggest names to me, but that is my job.'
- (Cmsr. B. Serwin) There is language to require attendance of one commission meeting and I just don't think that is adequate. A bit of history of perhaps why the commission hasn't been interviewing candidates is, there was a period (when I was coming on board, in fact) where Supervisor Mitchoff (when she was on the commissioner) had expressed concern about this very issue and made it very clear that she wanted to manage the appointment process. I recall this fell off afterwards. As you can see in our existing by-laws, she was in right to do so, in the sense that the law says, 'at the discretion of' and it is double-speak and very ambiguous. The main issue is we advise the Board of Supervisors. To that point, is there self-interest when you appoint the people

who are to advise you? And is that appropriate? Is that what is actually being said here or not? At the same time (and I am not suggesting this, but) if we flipped it around and the commissioners appointed all the commissioners, what would that mean? It could become cliquy. Diversity could be restricted by existing commissioners blocking out different points of views.

- (Cmsr. G. Wiseman) I had a discussion with Supervisor Andersen on this. As you alluded to, one of the supervisors felt they were challenged in their authority to appoint someone to the mental health commission based on the requirement in the by-laws. I hope you have had an opportunity to review some of the attachments and looked at what Los Angeles County and Napa County does. Napa county has a clause that candidates for appointment would meet at least two MH commissioners for an interview and then those MH commissioners would advise the supervisor. Those appointed to the mental health commission are appointed by a supervisor, they are appointed by the Board of Supervisors and that is supposed to eliminate some of that 'clubbiness' or exclusion that could be formed someone was just arbitrarily appointed. There is a bit of a check in, but not as much a separate party evaluating the applicants. I, actually, prefer what I read in Napa's by-laws that called for two mental health commissioners to meet and report back to the supervisor. I felt that was a non-impugning authority or judgment of a supervisor by giving some community input. That is my position on this. I do know I have given an opportunity for all commissioners to speak. Commissioner Griffin, did you wish to speak on this?
- (Cmsr. L. Griffin) I totally agree with Commissioner May and the other commissioners. I do not like the new revision that was put forth to us and definitely feel we should work more as a team and the wording is totally stripping the commission of any kind of input. It really upset me, actually. Commissioner Wiseman, I really like your suggestion regarding the Napa version and, to me, is more of a teamwork effort. That is my feeling. When I read this, I really did not like that at all.

**Public Comment:**

- (Y'Anad Burrell) I wanted to share my own experience applying to this commission and the lack of diversity I have seen. Over three years ago, when I did apply (I am in John Gioia's District), I put in the application, did the process. Zero response from Mr. Gioia's office for four or five months. Each month I would check in and would receive a response such as "he's getting to it, he's getting to it" and, keep in mind, I had been attending these meetings a public person and actually showing up in Concord, giving comments because I want to be a part of and to understand what does it mean to be a commissioner? I would attend and give feedback. A year went by with zero response from Mr. Gioia's office. I show up one day, at the regular monthly meeting and I see person (a white woman) who was appointed to the seat. I thought 'Wait, what happened?' never received a response from Mr. Gioia's office, not that they were moving in another directions, nothing. That speaks volumes to diversity. I am not speaking against this particular woman chosen, but it was very inappropriate and dismissive of Mr. Gioia's office not to even acknowledge the application, but then to show up month after month and then one day you see someone chosen for this seat... hugely upsetting. Three years fast forward, I am still committed. Why? Because this is the work. This is what I do. I am a part of this conversation and I bring this work back to the community. So yes, it was important to be selected but it didn't relieve me from continuing to show up and be a part. But I am VERY concerned about the selection process, the response and the diversity of the commission.
- (Cmsr. L. May) Thank you, Ms. Burrell. When we look at the commissioner, there are only two minorities, me and one other commissioner. That is not reflective of this county, not at all. All the new commissioners, none of color.

<p>We should be reviewing and ensuring there are no conflicts of interest, as well motivation and commitment and then recommend to supervisors for a second interview and appointment. That is what the by-laws state, the recruitment of commission members. Everyone should have the handout; it states it clearly. Also, January 20, 2021 there is the Executive Order from the President of the United States that speaks to race equity and support of underserved communities, which we are. I still say no. I do not agree with this and will vote and fight against it.</p> <ul style="list-style-type: none"> <li>• (Cmsr. J. Kincaid) I want to expand on the point made by Cmsr. Serwin is that the old language really does need revision, not just for the reasons discussed here but because it is internally inconsistent. It starts out by saying at the discretion of and to the extent requested by the board, the commission shall be involved. This means the Board can ask for help or not ask for help and then it describes this whole procedure. It is poorly written in the first place. We do need to change it. I think we should take a look at standing statutes and ensure it is consistent with the intent of the law and regulations that pertain to this.</li> <li>• (Cmsr. B. Serwin) Quickly, the whole issue of the commission riding with three to four member seats unfilled has been a big problem for us for years now. We do not get enough work done. As much as we've checked in and nudged/pushed along, we just don't get the response from the supervisors, in most cases, when it comes time to have these positions filled. We are really at the mercy of the Board of Supervisors. There is nothing we can do to move the seats to be filled faster. It is hard to sit there and do nothing when we know there are applications received and there is no communication with these applicants and good people are likely falling by the wayside and we can't afford that. Whatever is in place, there needs to be intrinsic motivation to fill these seats. The commission is the most direct motivator that has the intrinsic motivation to get these seats filled.</li> </ul>	
<p><b>VII. DISCUSS potential by-law change on excused absences from MHC meetings due to unforeseen, extraordinary circumstances, Commissioner Leslie May, District V</b></p> <p>As I stated, on January 20, 2021, an Executive Order for advancing racial equity and support for underserved communities through the federal government was issued by President Joseph R. Biden, Jr. and was submitted in the handouts. Of particular importance is the definitions section below:</p> <p>Sec. 2. Definitions. For purposes of this order: (a) The term "equity" means the consistent and systematic fair, just, and impartial treatment of all individuals, including individuals who belong to underserved communities that have been denied such treatment, such as Black, Latino, and Indigenous and Native American persons, Asian Americans and Pacific Islanders and other persons of color; members of religious minorities; lesbian, gay, bisexual, transgender, and queer (LGBTQ+) persons; persons with disabilities; persons who live in rural areas; and persons otherwise adversely affected by persistent poverty or inequality.</p> <p>(b) The term "underserved communities" refers to populations sharing a particular characteristic, as well as geographic communities, that have been systematically denied a full opportunity to participate in aspects of economic, social, and civic life, as exemplified by the list in the preceding definition of "equity."</p> <p>Additionally, Equity Justice has become a major movement in our nation. When the insurrection occurred on January 6<sup>th</sup>, it affected me personally and it affected my family. It was so compelling that my adult children were shook up and my adult grandchildren were just shaken to the core. We felt we all need to get together (mind you, during COVID) and be in the same house in case somebody tries to attack to all fight together. I am probably one of the very few people that do not own a gun. We just did not know what to do because there had been threats in our</p>	

community. There was a meeting we had that day, and I was not going to attend with the cultural climate and actions at the capital that day. I missed that meeting. During this time, there was discussion regarding missing meetings, a certain number, you are automatically off a committee or could be asked to resign, up to going to the Board of Supervisors to ask to remove the commissioner. Language and times have changed. One of the only two commissioners of color, this would affect in this way. I am not stating it didn't affect anyone else. I am certain it did but may not in the same frame of mind to sit in a meeting and be present to speak on the subject matter. I was not in that frame of mind. There are a lot of different issues of polarization and terror. I do not feel it is fair that there should be one cut rule and believe we need to have a bit more leniency due to unforeseen circumstances including racial injustice, illness (such as COVID). I contracted COVID and was quite ill and was still at the meetings. Others had family that were sick and dying. We need to use discretion and common sense when deciding the rules for absences.

I am respectfully submitting this proposal to be considered and provisions made regarding unforeseen absences.

**Commissioner Comment:**

- (Cmsr. B. Serwin) I am not sure what the exact language is, if it is not in there yet, but I do like, from the agenda 'Discuss potential by-law change on excused absences from meetings due to unforeseen extraordinary circumstances' I like that phrase because it is general, and many things fit under that umbrella. The fact is unforeseen extraordinary circumstances could be anything. Whoever decides whether or not it is a legitimate excuse, listing a large variety of what is covered under this is not good by-law language. We need to be careful in constructing general, non-ambiguous and fair language.
- (Cmsr. G. Wiseman) I too believe the more general and less specific language, the better it is for this. Is it just and is it necessary? If it passes those two, then we can have further discussion on it. I feel it is just and necessary we include some language for unforeseen circumstances and not be specific. Commissioner May, we have to be careful when look at other members of the mental health commission and assume we know more than we do about them. I, myself, am an immigrant. When I was five years old, the Nigerian rebel forces came into compound at the point of a gun forced us to pack our belongings into a truck and forced to leave the country. That was a traumatic event for a five-year-old boy, especially with two little sisters. So, when we use words like 'insurrection' it can be triggering for people because of their life experience. My intent is to remind us all, just because someone look a certain way, does not mean they are who you think they might be. (Cmsr. L. May) Excuse me, but I used that term, as it is the language the media and political representatives used in describing the attack on the capital that day. I feel it was something worse than that. However, this is the language that has been used to describe that incident that day. I did not mean to offend anyone, and I understand people do have experiences regardless of their appearance.
- (Cmsr. G. Wiseman) Thank you. Do we have language that is simplified? Would someone like to put forth something to vote on?
- (Cmsr. J. Kincaid) I wanted to review the history. Commissioner Serwin identified the issue that we had people on the commission that were not attending and were not attending for a long time and often through no fault of their own and we needed some mechanism to address that to encourage those wanting to be on the commission to be participatory. That was the impetus. It is a valid concern. I do not have specific language to offer. We have several drafts of language we have looked at but have not approved any yet. I feel it is a good idea to table this for further work. Unless someone has language to offer here and now.
- (Cmsr. B. Serwin) I volunteer to work on language with Commissioner May for our next meeting. (Cmsr. G. Wiseman) Cmsrs Serwin and May, are you both in

<p>agreement with that? Both stated yes. The discussion will be continued after the language has been defined to commit to the by-laws.</p>	
<p><b>VIII. RECEIVE update on the second county-wide Crisis Intervention Rapid Improvement Event (RIE), Commissioner Barbara Serwin</b></p> <p>We are in the middle of the second RIE. We are taking the learning, concepts prototype ideas developed in the first event and developing further, building on those and performing more testing. For presentation to the leadership team lead by Anna Roth and Dr. Suzanne Tavano, etc. at the end of this week. That is the process and what is more interesting is the learning process about how the mobile crisis response team (MCRT) works and how it works with law enforcement. There are some interesting statistics. They miss 80% of their phone calls because they are away (out in the field or outside of their operational hours). 50% of their calls right now coming into MCRT are from law enforcement. That number has been shooting up as Concord has reached the decision that it will not go out on mental health related calls without MCRT. There are a lot of fights among the various agencies of officers who now feel it is a real liability to try to engage in a situation where they may be called upon to respond in the moment and they do not want to be liable if the situation were to have a negative outcome.</p> <p>It came out to the community as a non-police response project/proposal that we would suddenly have a system that was all non-police response. Hearing from other groups around the bay area and looking at programs in other parts of the country while looking at our own reality here in the bay area, it is not really a situation of all non-police response. It is a combination of collaborative response and introducing/maximizing the number of non-police responses. That is the direction right now. The other things going on in terms of the system we are thinking of implementing will involve increasing the size of the MCRT, expanding the operational hours. The funding for an additional MCRT team has just been approved. We will have another team coming on in the near future. It is likely we will have a central hub to call in directly, law enforcement can call in or the access line can call in and act like traffic control and assess, hand hold and wait until MCRT meets with them and stay with the call until it is resolved and follow up if that is applicable. That is model we are heading toward and being tested.</p> <p><b>Questions and Comments:</b></p> <ul style="list-style-type: none"> <li>• (Cmsr. L. May) Speaking on language changes, it is impossible to think police are not going to respond. What I think the change in the language is ‘non-lethal response’ as opposed to non-police response. The county is large and needs 17 police departments, it is going to take a buy in of all the police departments, law enforcement. The language of response is really irritating hearing from different groups and on television. I think it needs to be changed to non-lethal response. (RESPONSE: Cmsr. B. Serwin) I know the team that has the name, responsible for just looking at what the MCRT is doing, they started off as ‘non-police response team’ and now it is the ‘collaborative response team’ and are aware there is a language issue and deciding what is the best phrase and I will share that feedback.</li> </ul>	
<p><b>IX. RECEIVE update on Hume Center site visit test, Commissioners Barbara Serwin and Laura Griffin, Quality of Care Committee</b></p> <p>(Cmsr. Griffin) On Friday, we conducted our HUME interviews. They went very well. Commissioner Serwin, myself and Commissioner May and supported by Angela Beck. We interviewed a total of eight (8) members: The Program Director, two staff members and five clients (one did not show). This was a test run, and as a result we are going to be editing our client survey and the site visit packet a bit, but not too much. We did decide we will try to stay away from scheduling our site visits</p>	



<p>on Monday and Fridays, due to the internet traffic we experienced through Zoom. We had some internet connection problems at the end of the day on Friday.</p> <p>Our debrief on Friday afternoon directly after the last interview and will be working on the final report. Overall, a very good experience and looking forward to the site visits coming up. Commissioner Serwin can you help give the timeline on what is next with site visits.</p> <p>(Cmsr. May) I wanted to add, that due to some new information I received from someone in the county and someone at the HUME center, I have said we need to remove them from our official list of places to visit. Apparently, Bay Area Community Services (BACS) is losing...their contracts are not going to be renewed in this county. HUME is trying to take over their contracts. I think when we do our actual site visits that they are not part of it. This also needs to be investigated, because if this is true and they are working with the county, that could be grounds for a lot of legal issue is HUME is working with CCCBHS to get these contracts that BACS is losing.</p> <p>(Cmsr. Serwin) I just want to say that Leslie May and Laura Griffin have been so instrumental in working with me, and of course Angela, in getting this project off the ground. It has taken us over a year. I was so happy on Friday and how the day went, the quality of the questionnaire, and the positivity of the staff and client responded. It felt like we nailed in and just have to see how well the rest of the process of writing the report goes. We have a template to help guide commissioner in writing the report and therefore, getting it done more easily and quickly and see how it goes.</p> <p><b>Questions and Comments:</b></p> <ul style="list-style-type: none"> <li>• (Cmsr. J. Kincaid) I just wanted to commend you. This is something we have discussed and there was a big delay with COVID and the pandemic and to see this concrete process with the great questionnaire and format that is going to work is impressive.</li> </ul>	
<p><b>X. DETERMINE May 2021 Mental Health Commission Meeting Agenda</b></p> <ul style="list-style-type: none"> <li>• <b>“Get to know your Commissioner” (CMSs Graham Wiseman and Leslie May)</b></li> <li>• <b>RECEIVE update on Crisis Intervention Rapid Improvement Event (RIE), Commissioner Barbara Serwin</b></li> <li>• <b>RECEIVE update on Hume site visit test and work on building a site list, Commissioner Laura Griffin and Commissioner Barbara Serwin, Quality of Care Committee</b></li> <li>• <b>VOTE on by-laws changes:</b> <ul style="list-style-type: none"> <li>✓ <b>Mandatory committee membership</b></li> <li>✓ <b>By-law change in how period of absences is defined</b></li> <li>✓ <b>Potential by-law on excused absence from MHC meeting due to unforeseen, extraordinary circumstances</b></li> </ul> </li> <li>• <b>Behavioral Health Services Director’s Report</b></li> <li>• <b>Acknowledge ‘May is Mental Health Awareness Month’</b></li> </ul> <p>Agenda items agreed/approved.</p>	
<p><b>XI. Adjourned meeting at 5:02 pm</b></p>	