



## Mental Health Commission

*Contra Costa County Mental Health Commission has a dual mission: 1) To influence the County's Mental Health System to ensure the delivery of quality services which are effective, Efficient, culturally relevant and responsive to the needs and desires of the clients it serves with dignity and respect; and 2) to be the advocate with the Board of Supervisors, the Mental Health Division, and the community on behalf of all Contra Costa County residents who are in need of mental health services.*

### QUALITY OF CARE COMMITTEE

*Mission: To assist Contra Costa County mental health consumers, family members and the general public in advocating for the highest quality mental health services and supports delivered with dignity and respect.*

**Thursday, October 16, 2014 ♦ 3:00-4:30**  
**1340 Arnold Drive, Ste. 112, Downstairs Conference Room, Martinez**

*The Commission will provide reasonable accommodations for persons with disabilities planning to participate in Commission meetings who contact the Executive Assistant at least 48 hours prior to the meeting at 925-957-5140.*

### AGENDA

- I. 3:00 Call to Order / Introductions**
- II. 3:03 Public Comments**
- III. 3:06 Commissioner Comments**
- IV. 3:09 Announcements**
- V. 3:15 Approval of the September 18, 2014 Minutes** *Action Item*
- VI. 3:20 Address Concerns Regarding 1420 Willow Pass Road, Concord (15 Minutes)**  
Concerns reported to the Committee: Now have 1 instead of 2 doctors (1 had quit)  
An extremely high no-show (50-60%)  
4 patients a day are being treated
- VII. 3:35 Addressing Mental Health Needs of Dually Diagnosed Clients (15 Minutes)**  
**Peggy Black, Mental Health Mental Health Commission**
- VIII. 3:50 Discussion of Integrated Services -- Physical Healthcare for Older Adults and Seniors (15 Minutes)**
- IX. 4:05 Draft Wording for Recognition of West County for Service Excellence (5 Minutes)**
- X. 4:10 Update on Crestwood Corrections (10 Minutes)**
- XI. 4:20 Create November Quality of Care Committee Agenda (Thursday, November 20<sup>th</sup>)**  
December: Respond to AOD Questions
- XII. 4:25 Items to forward to the October 23<sup>rd</sup> MHC (Thursday, October 23<sup>rd</sup>)**
- XIII. 4:30 Adjourn Meeting**

