



## Mental Health Commission

*Contra Costa County Mental Health Commission has a dual mission: 1) To influence the County's Mental Health System to ensure the delivery of quality services which are effective, Efficient, culturally relevant and responsive to the needs and desires of the clients it serves with dignity and respect; and 2) to be the advocate with the Board of Supervisors, the Mental Health Division, and the community on behalf of all Contra Costa County residents who are in need of mental health services.*

### QUALITY OF CARE COMMITTEE

*Mission: To assist Contra Costa County mental health consumers, family members and the general public in advocating for the highest quality mental health services and supports delivered with dignity and respect.*

**Thursday, August 21, 2014 ♦ 3:00-4:30**  
**1340 Arnold Drive, Ste. 200, Large Conference Room, Martinez**

*The Commission will provide reasonable accommodations for persons with disabilities planning to participate in Commission meetings who contact the Executive Assistant at least 48 hours prior to the meeting at 925-957-5140.*

### AGENDA

- I. 3:00 Call to Order / Introductions**
- II. 3:05 Public Comments**
- III. 3:10 Commissioner Comments**
- IV. 3:15 Announcements**  
Welcome new Committee member Peggy Black
- V. 3:20 Approval of the July 31, 2014 Minutes** *Action Item*
- VI. 3:25 Develop a Letter to be Sent to Crestwood President George Lytal** *Action Item*
  - 1) Document concerns
  - 2) Include photos
  - 3) Request response
  - 4) Plan for follow-up
    - Site visits
- VII. 4:00 Create September Agenda (Thursday, September 18<sup>th</sup>)**
  - 1) Fatima Matal Sol re: AOD Services for children/TAY (confirmed)
  - 2) Response received from Crestwood
- X. 4:15 Items to forward to the MHC**
  - 1) Approval of letter to Crestwood President George Lytal (Action)
- XI. 4:30 Adjourn Meeting**

