



## Mental Health Commission

*Contra Costa County Mental Health Commission has a dual mission: 1) To influence the County's Mental Health System to ensure the delivery of quality services which are effective, Efficient, culturally relevant and responsive to the needs and desires of the clients it serves with dignity and respect; and 2) to be the advocate with the Board of Supervisors, the Mental Health Division, and the community on behalf of all Contra Costa County residents who are in need of mental health services.*

### QUALITY OF CARE COMMITTEE

*Mission: To assist Contra Costa County mental health consumers, family members and the general public in advocating for the highest quality mental health services and supports delivered with dignity and respect.*

**Wednesday, April 23, 2014 ♦ 10:30-12:00**  
**1340 Arnold Drive, Ste. 112, Downstairs Conference Room, Martinez**

*The Commission will provide reasonable accommodations for persons with disabilities planning to participate in Commission meetings who contact the Executive Assistant at least 48 hours prior to the meeting at 925-957-5140.*

### AGENDA

- I. 10:30 Call to Order / Introductions**
- II. 10:35 Public Comments**
- III. 10:40 Commissioner Comments**
- IV. 10:45 Announcements**
- V. 10:50 Approval of the March 19, 2014 Minutes** *Action Item*
- VI. 10:55 Patients' Rights Advocacy** *Possible Action Item*  
Discuss next steps.
- VII. 11:10 Using 2013 Quality Improvement Plan Evaluation and 2014 Quality Improvement Work Plan, develop questions for May meeting discussion with Health Services Planner Priscilla Olivas.**
- VIII. 11:50 Create May Agenda**
  - 1) Transportation Accessibility Update – Susan Medlin
  - 2) Discussion of 2014 Quality Improvement Work Plan – Mike Pekunis or Priscilla Olivas
  - 3) Patients' Right Advocacy
- IX. 11:55 Items to forward to the MHC**
- X. 12:00 Adjourn Meeting**

*Any disclosable public records related to an open session item on a regular meeting agenda and distributed by the staff to a majority of the members of the Mental Health Commission less than 96 hours prior to that meeting are available for public inspection at 1340 Arnold Drive, Ste. 200, Martinez during normal business hours.*

#### **MENTAL HEALTH COMMISSION VACANCIES:**

***District II (Candace Andersen) -- Consumer Representative; District III (Mary Nejedly-Piepho) – Consumer Representative; District V (Federal Glover) – Family Member (Application pending)***  
***For more information, contact MHC Executive Assistant Karen Shuler at 925-957-5140***

