



Mental Health Commission

Contra Costa County Mental Health Commission has a dual mission: 1) To influence the County's Mental Health System to ensure the delivery of quality services which are effective, Efficient, culturally relevant and responsive to the needs and desires of the clients it serves with dignity and respect; and 2) to be the advocate with the Board of Supervisors, the Mental Health Division, and the community on behalf of all Contra Costa County residents who are in need of mental health services.

QUALITY OF CARE COMMITTEE

Mission: To assist Contra Costa County mental health consumers, family members and the general public in advocating for the highest quality mental health services and supports delivered with dignity and respect.

Wednesday, June 5, 2013 ♦ 10:30-12:00

MHA Offices, 1340 Arnold Drive, Ste. 200, Large Conference Room, Martinez

The Commission will provide reasonable accommodations for persons with disabilities planning to participate in Commission meetings who contact the Executive Assistant at least 48 hours prior to the meeting at 925-957-5140.

AGENDA

- 1. 10:30 Call to Order / Introductions**
- 2. 10:35 Public Comment**
Members of the public may comment on any item of public interest within the jurisdiction of the Mental Health Commission. In accordance with the Brown Act, if a member of the public addresses an item not on the Agenda, no response, discussion, or action on the item may occur. Time will be provided for Public Comment on items on the posted Agenda as they occur during the meeting.
- 3. 10:40 Announcements**
- 4. 10:45 Approval of the Minutes from May 1, 2013** **Action Item**
- 5. 10:50 Quality Improvement Work Plan Discussions**
Discuss recommendations for Transportation Plan
 - [1] Pilot the use of a shuttle to provide transportation to primary care appointments as well as community-based support services.
 - [2] Implement Transportation 101 Hotline for consumers
 - [3] Determine if common meeting locations are accessible by public transportation and promote the use of those locations that are more accessible.
 - [4] Place public transportation information in each of the county clinics.**Possible Action Item**
- 6. 11:05 Develop questions for Vic Montoya and Linda Arzio for discussion of Conservatorship program at July meeting.**
Suggested questions from the last meeting were:
 - 1) What are the qualities of leadership required and supplied by the Director of CCC Conservatorship?



- Invite Imo or Caroline to present the Cultural Competency Data.
 - Invite Caroline to discuss the Quality Improvement Work Plan, page 5, #12: Reduce suicides in Contra Costa County.
- 3) No date set:
- Continue discussion of how new electronic records system impacts consumer patient experience
 - Discuss a comprehensive centralized county information link for easier access by county staff, consumers and family members
 - Continue to address concerns regarding discharge planning (including transportation) and patient follow-up.
 - Invite John Muir's Chief Social Worker and Todd Paler from CCRMC.
- 4) February 2014:
- Evaluation of Annual Plan
 - See Quality Improvement Work Plan, page 9, #1: Quarterly report on timeliness to access mental health services in Contra Costa County.

11. 12:00 Adjourn Meeting

Any disclosable public records related to an open session item on a regular meeting agenda and distributed by the staff to a majority of the members of the Mental Health Commission less than 96 hours prior to that meeting are available for public inspection at 1340 Arnold Drive, Ste. 200, Martinez during normal business hours.