



Mental Health Commission

Contra Costa County Mental Health Commission has a dual mission: 1) To influence the County's Mental Health System to ensure the delivery of quality services which are effective, Efficient, culturally relevant and responsive to the needs and desires of the clients it serves with dignity and respect; and 2) to be the advocate with the Board of Supervisors, the Mental Health Division, and the community on behalf of all Contra Costa County residents who are in need of mental health services.

QUALITY OF CARE COMMITTEE

Wednesday, February 6, 2013 ♦ 10:30-12:00

Concord Police Department Community Room, 1350 Galindo, Concord

The Commission will provide reasonable accommodations for persons with disabilities planning to participate in Commission meetings who contact the Executive Assistant at least 48 hours prior to the meeting at 925-957-5140.

AGENDA

- 1. 10:30 Call to Order / Introductions**
- 2. 10:35 Public Comment**
Members of the public may comment on any item of public interest within the jurisdiction of the Mental Health Commission. In accordance with the Brown Act, if a member of the public addresses an item not on the Agenda, no response, discussion, or action on the item may occur. Time will be provided for Public Comment on items on the posted Agenda as they occur during the meeting.
- 3. 10:40 Announcements**
- 4. 10:45 Approval of the Minutes from January 9, 2013** *Action Item*
- 5. 10:50 Discuss a comprehensive centralized county information link for easier access by county staff, consumers and family members** *Possible Action Item*
- 6. 11:00 Update on Report on Site Visit to Napa State Hospital** *Possible Action Item*
Continue to discuss recommendations to the Mental Health Commission
 - 1) Discussion with UR Program Manager Joyce Fults regarding how evaluations are done at Napa State Hospital.
 - 2) Next steps.
Invite Margo McCandless to answer questions regarding Napa State Hospital before deciding on final recommendations to the MHC.
- 7. 11:25 Hear Consumer Satisfaction Results Presentation from Angela Pride, MPA, Health Services Planner/Evaluator**
- 8. 11:35 2013 Proposed Committee Goals** *Action Item*



The Committee proposes to address the following goals with consideration of the entire lifecycle of consumers including Children, TAY, Adult and Older Adult

- 1) Develop an action plan whereby Contra Costa adult consumers can receive free dental services.
- 2) Evaluate gaps in medical, psychiatric, social and cultural services.
- 3) Establish partnerships within systems of care to help facilitate complex capability, including addressing integrated systems of care.
- 4) Advocate for physical accessibility of services.
- 5) Address oversight and accountability of out-of-county placements and receive information from community advocates as available.
- 6) Evaluate discharge planning for county mental health clients.

9. 11:40 **Discuss concerns raised by a member of the public regarding problems with County Conservatorship System** *Possible Action Item*

10. 11:55 **Future Agenda Items:**
Continue discussion of how new electronic records system impacts consumer patient experience

11. 12:00 **Adjourn Meeting**

Any disclosable public records related to an open session item on a regular meeting agenda and distributed by the staff to a majority of the members of the Mental Health Commission less than 96 hours prior to that meeting are available for public inspection at 1340 Arnold Drive, Ste. 200, Martinez during normal business hours.