



Mental Health Commission

Contra Costa County Mental Health Commission has a dual mission: 1) To influence the County's Mental Health System to ensure the delivery of quality services which are effective, Efficient, culturally relevant and responsive to the needs and desires of the clients it serves with dignity and respect; and 2) to be the advocate with the Board of Supervisors, the Mental Health Division, and the community on behalf of all Contra Costa County residents who are in need of mental health services.

QUALITY OF CARE COMMITTEE

Wednesday, December 5, 2012 ♦ 10:30-12:00

Concord Police Department Community Room, 1350 Galindo, Concord

The Commission will provide reasonable accommodations for persons with disabilities planning to participate in Commission meetings who contact the Executive Assistant at least 48 hours prior to the meeting at 925-957-5140.

AGENDA

- 1. 10:30 Call to Order / Introductions**
- 2. 10:35 Public Comment**
Members of the public may comment on any item of public interest within the jurisdiction of the Mental Health Commission. In accordance with the Brown Act, if a member of the public addresses an item not on the Agenda, no response, discussion, or action on the item may occur. Time will be provided for Public Comment on items on the posted Agenda as they occur during the meeting.
- 3. 10:40 Announcements**
- 4. 10:45 Approval of the Minutes from November 7, 2012** *Action Item*
- 5. 10:50 Discussion of how new electronic records system impacts consumer patient experience** *Possible Action Item*
- 6. 11:05 Update on Report on Site Visit to Napa State Hospital** *Possible Action Item*
Continue to discuss recommendations to the Mental Health Commission
 - 1) Discussion on information received by Michele Mudgett, Executive Director of CA Office of Patients' Rights at November meeting.
 - 2) Discussion of additional information received.
- 7. 11:35 Updates on 2012 Committee Goals**
 - 1) Developing an action plan for mental health consumers who reside in Contra Costa County to receive affordable and possibly free dental care.
 - Receive report from Karen Pratt.
 - 2) Continuing to collaborate with the Mental Health Administration Research and Evaluation Team to:
 - Update from Erin or Mike on a gap analysis on the availability and accessibility of psychiatric services.



- 8. 11:55** **Vote on 2013 Committee Goals** *Action Item*
- 1) Develop an action plan whereby Contra Costa adult consumers can receive free dental services.
 - 2) Evaluate gaps in medical, psychiatric and cultural services.
 - 3) Establish partnerships within systems of care to help facilitate complex capability, including addressing integrated systems of care.
 - 4) Advocate for physical accessibility of services.
 - 5) Address oversight and accountability of out-of-county placements.
- 9. 12:00** **Adjourn Meeting.**

Any disclosable public records related to an open session item on a regular meeting agenda and distributed by the staff to a majority of the members of the Mental Health Commission less than 96 hours prior to that meeting are available for public inspection at 1340 Arnold Drive, Ste. 200, Martinez during normal business hours.