



The Contra Costa County Mental Health Commission has a dual mission: 1) To influence the County's Mental Health System to ensure the delivery of quality services which are effective, efficient, culturally relevant and responsive to the needs and desires of the clients it serves with dignity and respect; and 2) to be the advocate with the Board of Supervisors, the Mental Health Division, and the community on behalf of all Contra Costa County residents who are in need of mental health services.

**QUALITY OF CARE
CONSUMER WORKFORCE SUPPORTIVE SERVICES TASK FORCE
Wednesday ♦ January 4, 2012 ♦ 12:00 noon-1:00 p.m.
Concord Police Dept. Community Room, 1350 Galindo St., Concord**

AGENDA

The Commission will provide reasonable accommodations for persons with disabilities planning to participate in Commission meetings who contact the Executive Assistant at least 48 hours prior to the meeting at 925-957-5140.

1. 12:00 **CALL TO ORDER / INTRODUCTIONS**
2. 12:05 **PUBLIC COMMENT**
The public may comment on any item of public interest within the jurisdiction of the Mental Health Commission. In the interest of time and equal opportunity, speakers are requested to observe a 3-minute maximum time limit (subject to change at the discretion of the Chair). In accordance with the Brown Act, if a member of the public addresses an item not on the posted agenda, no response, discussion, or action on the item may occur. Time will be provided for Public Comment on items on the posted Agenda as they occur during the meeting.
3. 12:10 **ANNOUNCEMENTS**
4. 12:15 **APPROVAL OF THE MINUTES FROM DECEMBER 7, 2011.** *Action Item*
5. 12:20 **FUTURE AND DURATION OF TASK FORCE** *Action Item*
7. 12:45 **2011 REPORT / 2012 FOCUS GOALS AND ACTION PLAN** *Action Item*
Proposed 2012 Goals (voted on at December meeting):
 1. Reframe Task Force to attract more consumer involvement
 - a. Address workplace safety.
 - b. Obtaining work in and outside of mental health
 - c. What do providers need
 2. Develop and distribute a survey to collect data regarding existing consumer training, hiring, retention and experiences within paid and non-paid employment.
 3. Analyze surveys from consumers to determine consumer workplace supportive services needs.
8. 1:00 **ADJOURN MEETING**
The next scheduled monthly meeting will be Wednesday, February 1, 2012 from 12:00 noon-1:00 at the Concord Police Dept. Community Room, 1350 Galindo, Concord.

