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# CONTRA COSTA HEALTH SERVICES

## COMPLAINT, INCIDENT, AND NOTIFICATION REPORT FORM

Type (Circle One):  C  I  N

Received Date: 04/05/17 Received Time: 12:39 Received By: AM Lead: AA

Incident Date: 4/5/17 Incident Time: ~12:35 Assigned to: CT Assigned Date: 4/5/2017

CASE NUMBER: 17-04-05 — 03

**COMPLAINANT / REPORTING PARTY:**

Name: CON FIRE DISPATCH  RP is from Facility  Anonymous

Organization: CON FIRE

Primary Phone Number: 925-941-3330 Secondary Phone Number: 925-933-1313

Email: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

**FACILITY / LOCATION OF INCIDENT:**

Name: FRESENIUS MEDICAL CARE CUPA Facility I.D.: 771336

Phone Number: (925)288-4218

Address: 4040 NELSON AVE Unit: \_\_\_\_\_

City: CONCORD State: CA Zip Code: 94520

Location Description: \_\_\_\_\_

**INITIAL INCIDENT DESCRIPTION:** FORMALDEHYDE SPILLED IN PRODUCTION AREA, UNKNOWN AMOUNT

**INCIDENT TYPE / DESCRIPTION:**

Community Warning System Level (Circle Highest Level): N/A 0 1 2 3

FACILITY	ISO / MCAR	TRANSPORTATION	MISCELLANEOUS
<input type="checkbox"/> Fire or Explosion <input checked="" type="checkbox"/> Spill or Release <input type="checkbox"/> Startup or Shutdown <input type="checkbox"/> Flaring <input type="checkbox"/> Upset	<input type="checkbox"/> Fatality (one or more) <input type="checkbox"/> > 24 hrs. Hospital, 3 or more people <input type="checkbox"/> Flammable Vapor Cloud > 5,000 lbs.	<input type="checkbox"/> Tank Truck <input type="checkbox"/> Railroad <input type="checkbox"/> On Water <input type="checkbox"/> Pipeline <input type="checkbox"/> Fuel Tank	<input type="checkbox"/> Storm Drain/Creek <input type="checkbox"/> Drug Lab <input type="checkbox"/> Disposal/Abandonment <input type="checkbox"/> Odor Complaint <input type="checkbox"/> Other:

Time Enroute to Scene: 12:40 Time Arrived On Scene: 12:59 Time Departed From Scene: 16:57

**REFERRED TO OTHER AGENCY:**

**DTSC STATE FUNDING (if applicable):** CLU/ERER Number: \_\_\_\_\_

**STORMWATER STATUS (if applicable):**  Actual Discharge  Potential Discharge



**AGENCIES ON SCENE OR NOTIFIED:**

<u>Agency Type</u>	<u>Agency</u>	<u>O/N</u>	<u>Contact Person</u>	<u>Phone Number</u>	<u>Case Number</u>
Fire Department	Contra Costa Fire	O	Chief Lutzow	925-941-3300	17033187
Law Enforcement					
Air District					
State OES	OES Warning Center	N	Thomas Dalton	800-852-7550	17-2605

**REPORT:**

AT APPROXIMATELY 1239 CCHS-HMP RECEIVED A PAGE FROM CONFIRE DISPATCH FOR A HAZARDOUS MATERIALS INCIDENT OCCURRING AT FRESINIUS MEDICAL CARE, 4040 NELSON AVENUE, CONCORD, CA. CONFIRE DISPATCH ADVISED CCHS-HMP THAT THE FACILITY IS BEING EVACUATED DUE TO A FORMALDEHYDE SPILL.

1240 - HM4 RESPONDING TO SCENE - TA(1216) & CT(1225)

1243 - CCHS-HMP ON CALL TEAM DISPATCHED  
MK(1207), IW(1214), TH(1223) RESPONDING IN PERSONAL VEHICLES

1259 - HM4 ON SCENE - HM4 MET WITH CONFIRE BATTALION CHIEF (BC) LUTZOW AND FACILITY REPRESENTATIVE MR. RYAN WEBB. BC LUTZOW STATED THAT THE MANUFACTURING AREA OF THE FACILITY HAS BEEN EVACUATED AND NO INJURIES HAVE BEEN REPORTED. MR. WEBB STATED THAT APPROXIMATELY 1 GALLON OF 37% FORMALDEHYDE SPILLED IN A MANUFACTURING AREA WHILE TRANSFERRING THE FORMALDEHYDE. MR. WEBB STATED THAT THIS SPILL EXCEEDED THE FACILITY'S ABILITY TO RESPOND AND MITIGATE INTERNALLY. FACILITY PROVIDED A COPY OF FORMALDEHYDE SAFETY DATA SHEET.  
BASED ON REVIEW OF CERS INFORMATION FACILITY HANDLES FORMALDEHYDE IN ONE GALLON CONTAINERS.

CCHS-HMP DETERMINED THAT A HAZARDOUS MATERIALS ENTRY WILL BE REQUIRED TO EVALUATE AND MITIGATE THE SPILL OF FORMALDEHYDE.

1259 - HM1 RESPONDING - DWL(1205), XB(1217), AA(1208)

1305 - 1207 ON SCENE

1305 - JOINT INCIDENT COMMAND ESTABLISHED BETWEEN CONFIRE AND CCHS-HMP.

1310 - HM1 ON SCENE

1315 - MR. WEBB CONFIRMED HVAC IS SET TO PROVIDE POSITIVE PRESSURE TO VENTILATE FORMALDEHYDE OUT OPEN DOORS ON BOTH SIDES OF BUILDING.

1320 - 1214 ON SCENE

1445 - HM3 RESPONDING - JP(1212)

1500 - HM3 ON SCENE

1320 - CCHS-HMP AND CONFIRE PREPARE FOR HAZARDOUS MATERIALS ENTRY (SEE ICS FORMS 209 / 214)

1620 - NO READINGS ON DAGGER TUBE USED DURING INCIDENT (FORMALDEHYDE 0.2/a). DAGGER TUBE MEASURING RANGE .004 TO 0.5 PPM. BUILDING CLEARED FOR OCCUPANCY BY CONFIRE IC.

1625 - INCIDENT CONCLUDED  
FACILITY TOOK RESPONSIBILITY TO MANAGE AND DISPOSE OF SPILL CLEANUP DEBRIS, SPENT PPE, AND DECON WATER AS HAZARDOUS WASTE UNDER FACILITY EPA ID NUMBER. ALL CONTAINERS WERE CLOSED AND LABELED BY FACILITY.

1657 - HM1, HM3, AND HM4 DEPARTING SCENE

1709 - HM3 AND HM4 BACK AT OFFICE

1726 - HM1 BACK AT OFFICE

**Additional Required Items: Bill of Lading, Request for Invoice, and Site Safety Plan**

Report Prepared by: AA/CT *JA*

## ACTIVITY LOG (ICS 214)

<b>1. Incident Name:</b> NELSON INCIDENT		<b>2. Operational Period:</b> Date From: 4/5/2017 Time From: 1330		Date To: 4/5/2017 Time To: 1625
<b>3. Name:</b> CHRIS TOUGERON (1225)		<b>4. ICS Position:</b> HAZMAT GROUP SUP / ENTRY LEADER		<b>5. Home Agency (and Unit):</b> CCHS-HMP
<b>6. Resources Assigned:</b>				
Name		ICS Position		Home Agency (and Unit)
BC LUTZOW		INCIDENT COMMANDER		CONFIRE
ASST. DIR. KAUFMANN		INCIDENT COMMANDER		CCHS-HMP
HMS TOUGERON		HM GROUP SUPERVISOR / ENTRY LEADER		CCHS-HMP
BC GOETSCH / CAPT. WALKER		SAFETY OFFICER		CONFIRE
HMS ACKERMAN		TECH SPECIALIST / ASST SAFETY OFFICER		CCHS-HMP
HMS WILLIAMS		DECON LEADER		CCHS-HMP
LECOUNT HICKMAN ASUNCION BRYANT		ENTRY		CCHS-HMP
CARDER / TITROJNOPARAT / WELTZ		DECON		CONFIRE
<b>7. Activity Log:</b>				
Date/Time	Notable Activities			
1320	PREPARING FOR ENTRY - SETUP ZONES AND EQUIPMENT FOR HAZMAT ENTRY AND DECON			
1450	ENTRY BRIEFING #1 CONDUCTED - FACILITY PROVIDED HAND DRAWN MAP (SEE ATTACHED)			
1500	ENTRY #1 BEGINS. ENTRY TEAM 1 (1223 & 1205) ON AIR			
1501	ENTRY TEAM 1 ENTERS HOT ZONE			
1504	ENTRY TEAM 1 REPORTS AIR MONITORING READINGS AS (%LEL=0, OXYGEN IS NORMAL) NEAR THE MIXING ROOM AND THEY ARE ASSESSING THE SITUATION			
1510	ENTRY TEAM 1 REPORTS A SMALL AMOUNT OF A LIQUID SUBSTANCE UNDER TANK AND REPORTS AIR MONITORING READINGS AS (%LEL=0, OXYGEN IS NORMAL) IN MIXING ROOM. THEY WILL MITIGATE THE SPILL USING FORMALDEHYDE POLYMERIZER (SPILL-X-FP) AND CLOSE THE OPEN DRUMS			
1517	ENTRY TEAM 1 REPORTS THAT THEY ARE CLEANING THE UP SPILL/POLYMERIZER.			
1520	DECON TEAM (CON FIRE SEAN CARDER, CHALIT TIRTROJNOPARAT, TAYLOR WELTZ) GO ON AIR TO DELIVER DRAGER TUBES TO ENTRY TEAM 1 AT EDGE OF CRZ AND EXCLUSION ZONE.			
1522	DECON TEAM OFF AIR			
1525	ENTRY TEAM 1 REPORTS AIR IN SCBA: 2800&3000PSI			
1527	HAZ MAT GROUP SUP REQUESTED AN INCREASE IN WORK MISSION DURATION. APPROVED BY IC AND SAFETY			
1533	ENTRY TEAM 1 REPORTS EQUIPMENT MALFUNCTION WITH DAGER. ENTRY TEAM 1 PROCEEDING TO DECON.			
1535	ENTRY TEAM1 ENTERED DECON (DECON ON AIR)			
1538	ENTRY TEAM1 (1223) OFF AIR			
1540	ENTRY TEAM1 (1205) OFF AIR			
1542	DECON TEAM COMPLETED DECON (DECON OFF AIR)			
1547	ENTRY BRIEFING #2 CONDUCTED			
1554	ENTRY TEAM 2 (1216 & 1217) ON AIR			
1602	ENTRY TEAM 2 ENTERS HOT ZONE			
1606	ENTRY TEAM 2 REPORTS 20 PUMPS ON DRAGER TUBE, NO COLOR CHANGE			
<b>8. Prepared by:</b> Name: <u>C. TOUGERON</u> Position/Title: <u>GRP SUP/ENTRY LD</u> Signature: <u><i>CT</i></u>				
<b>ICS 214, Page 1</b>		Date/Time: <u>TRANSCRIBED 4/6/2017 @ 1600HRS</u>		





**Hazardous Materials Spill Report: Cal OES Control #:17-2605**  
Warning Center to: amanda.ackerman

04/05/2017 01:58 PM

Governor's Office of Emergency Services  
Hazardous Materials Spill Report

DATE: 04/05/2017 | RECEIVED BY Cal OES: Thomas Dalton | Cal OES  
CNTRL #:17-2605  
TIME: 1353 | RECEIVED BY OSPR: | NRC#:

1.a. PERSON NOTIFYING Cal OES

1. NAME: Matt Kaufmann | 2. AGENCY: Contra Costa County  
Hazmat  
3. PHONE #: 925-250-4116 | 4. EXT: | 5. PAGER #:

1.b. PERSON REPORTING SPILL (If different from above):

1. NAME: | 2. AGENCY:  
3. PHONE #: | 4. EXT: | 5. PAGER #:

2. SUBSTANCE TYPE:

a. SUBSTANCE: / b.QTY: / Amount / Measure / c. TYPE / d. OTHER / e.  
PIPELINE / f. Vessel Over => 300 tons

1. Formaldehyde / = / 1 / Gal(s) / CHEMICAL / / No / No

2.

3.

g. DESCRIPTION: Caller stated that they have a release of 1 Gal(s) of  
Formaldehyde due to human error which resulted in the release impacting a  
concrete floor, no waterways were impacted, release is contained and is no  
longer releasing, reporting party is conducting cleanup.

h. CONTAINED: Yes | i. WATER INVOLVED: No

j. WATERWAY: | k. DRINKING WATER IMPACTED: No

l. KNOWN IMPACT: None

3.a. INCIDENT LOCATION: 4040 Nelson Ave

b. CITY: Concord | c. COUNTY: Contra Costa County | d. ZIP:  
94520

4. INCIDENT DESCRIPTION:

a. DATE: 4/5/2017 | b. TIME(Military): 1235 | c. SITE:  
Merchant/Business | d. CAUSE: Human Error

e. INJURIES: No | f. FATALITY: No | g. EVACUATIONS: Yes | h.  
CLEANUP BY: Reporting Party

e. INJURIES #: | f. FATALS #: | g. EVACS #: 50

5. SUSPECTED RESPONSIBLE PARTY:

a. NAME: Unknown | b. AGENCY:

c. PHONE#: | d. EXT:

e. MAIL ADDRESS:

f. CITY: | g. STATE: CA | h. ZIP:

6. NOTIFICATION INFORMATION:

- a. ON SCENE: Fire Dept., Other | b. OTHER ON SCENE: Co Hazmat  
c. OTHER NOTIFIED:  
d. ADMIN. AGENCY: Contra Costa County Health Services Department  
e. SEC. AGENCY:  
f. ADDITIONAL COUNTY: g. ADMIN. AGENCY:  
h. NOTIFICATION LIST: DOG Unit: | RWQCB Unit: 2

AA/CUPA, DFG-OSPR, DTSC, RWQCB, US EPA, USFWS, Co/Hlth

CONFIDENTIAL REMARKS:

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Created by Warning Center on 4/5/2017 1:53:13 PM Last  
Modified by Warning Center on 4/5/2017 1:58:45 PM

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California State Warning Center  
Governor's Office Emergency Services  
Phone: (916) 845-8911  
Warning.Center@oes.ca.gov

Link to Spill Report:

[https://urldefense.proofpoint.com/v2/url?u=http-3A\\_w3.calema.ca.gov\\_operation\\_al\\_malhaz.nsf\\_SpillAllDocs\\_F2B0BF0A72294531882580F90072BC55-3FOpenDocument&d=DwIBAg&c=RpR9LiQNIoG08A8CMgA1NQ&r=e5vJh6SeoUcrup0GYehIUtmxmEmdMpookISsnMLiiz4&m=3A10S6B20L7BIA8kbraSpVhQeqqFlQbYTQH3Zaq1R4I&s=yX0ZS7guVICwemXvhMdT3ayaBZVbfylMa2tsRyrb8B4&e=](https://urldefense.proofpoint.com/v2/url?u=http-3A_w3.calema.ca.gov_operation_al_malhaz.nsf_SpillAllDocs_F2B0BF0A72294531882580F90072BC55-3FOpenDocument&d=DwIBAg&c=RpR9LiQNIoG08A8CMgA1NQ&r=e5vJh6SeoUcrup0GYehIUtmxmEmdMpookISsnMLiiz4&m=3A10S6B20L7BIA8kbraSpVhQeqqFlQbYTQH3Zaq1R4I&s=yX0ZS7guVICwemXvhMdT3ayaBZVbfylMa2tsRyrb8B4&e=)