



EMERGENCY MEDICAL CARE COMMITTEE

CONTRA COSTA COUNTY

Wednesday, September 14, 2022

4:00 – 5:30 p.m.

Zoom Virtual Meeting

Meeting ID: 894 0313 5654

Passcode: 223642

Agenda

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|-----------|--|
| 4:00 p.m. | 1. Introduction of Members and Guests |
| 4:03 | 2. Approval of Minutes from June 8, 2022 meeting |
| 4:05 | 3. Comments from the Public
Members of the public may speak up to 3 minutes each on matters either on or not on this agenda. |
| 4:08 | 4. Chair's Report
James Lambert, EMCC Chair |
| 4:13 | 5. Members' Reports |
| 4:15 | 6. Fire Chiefs' Report
Fire Executive Chief Representative |
| 4:25 | 7. EMCC Legislative Report
Emergency Nurses Association Representative |
| 4:30 | 8. Presentation: Education for EMS Providers on victims of intimate partner violence
Dr. Francis, Sutter Delta Medical Center |
| 4:50 | 9. Update on 2022-2024 Membership Term Appointments
Rachel Morris, Staff to EMCC, Contra Costa EMS Agency |
| 4:55 | 10. Quarterly Update on Alliance Ambulance Services
Chief Terence Carey, Contra Costa County Fire Protection District |
| 5:05 | 11. EMS Medical Director's Report
Senai Kidane, MD, Contra Costa EMS Medical Director |
| 5:15 | 12. EMS Director's Report
Marshall Bennett, Contra Costa EMS Director |
| 5:25 | 13. Agenda Items for next meeting: December 14, 2022 |
| 5:30 | 14. Adjournment |

*(I)-Informational / *(A)-Action

Reasonable accommodations can be made for persons with disabilities planning to attend the EMCC Meeting by contacting EMS Staff at least 24 hours in advance at (925) 608-5454.

Any disclosable public records related to an item on a regular meeting agenda and distributed by the County to a majority of members of the Emergency Medical Care Committee less than 96 hours prior to that meeting are available for public inspection at 777 Arnold Drive, Suite 110, Martinez, during normal business hours.



EMERGENCY MEDICAL CARE COMMITTEE CONTRA COSTA COUNTY

Meeting Minutes

June 8, 2022

Members Present Representing	
Executive Committee: Chair: James Lambert <i>Hospital Council Bay Area Division</i> David Lilienstein <i>Emergency Dept. Physicians (CC Receiving Hospital)</i> Marshall Bennett <i>EMS Agency Director</i> Archie Bowles <i>District II</i> Terence Carey <i>Contra Costa Fire Chiefs' Association</i> Jack Clapp <i>Public Provider Field Paramedic</i> Joseph Drago <i>Air Medical Transportation Provider</i> Senai Kidane <i>EMS Agency Medical Director</i> Jon King <i>Police Chiefs' Association</i> Denise Pangelinan <i>Communications Center Managers' Assoc.</i> Karin Schnaider <i>District III</i> Jason Vorhauer <i>Contra Costa Office of the Sheriff</i>	STAFF PRESENT Aaron Doyle <i>Contra Costa County EMS</i> Ben Keizer <i>Contra Costa County EMS</i> Rachel Morris <i>Contra Costa County EMS</i> Brandon Rowley <i>Contra Costa County EMS</i> OTHERS PRESENT Mae Lum <i>Alameda-Contra Costa Medical Association</i> Lance Maples <i>San Ramon Valley Fire Protection District</i> Ben Moser <i>California Highway Patrol</i> Chad Newland <i>American Medical Response</i> Scott Newlin <i>American Medical Response</i> Jill Ray <i>District 2</i> Rebecca Rozen <i>Hospital Council of Northern and Central California</i> Troy Vincent <i>American Medical Response</i>
Members Absent Representing	
Executive Committee: Kacey Hansen <i>Trauma Center (CC Contract)</i> Vice Chair: Ellen Leng <i>Alameda-Contra Costa Medical Association</i> Rea Anne Arcangel <i>American Heart Association</i> Joseph Gorton <i>Public Managers' Association</i> Angie Linsangan <i>District V</i> Michael Lyons <i>Private Provider Field Paramedic</i> CJ Price <i>Emergency Nurses Association</i> Jim Selover <i>Ambulance Providers (CC Contract)</i> Allan Tobias <i>District IV</i>	

Committee Chair Lambert called the meeting to order at 4:13 p.m.

1.	<i>Introduction of Members and Guests</i>
2.	<i>Approval of Minutes from March 9, 2022 meeting</i> Member Bennett proposed a change to the March 9, 2022 minutes regarding the highest number of received calls per day noted under the Quarterly Update on Alliance Ambulance Services agenda item. The March minutes state the reported number as 499 calls, but Bennett proposed the number based on Agency records should be 358 ambulance calls for the entire 911 system. Member Carey did not dispute the proposed change. Pending that correction, Chair Lambert asked for a motion to approve the March 9, 2022 meeting minutes. Member King motioned to approve the minutes from the March 9, 2022 meeting. Member Vorhauer seconded; none opposed. Motion passed. Pending correction, March 2022 minutes are approved.
3.	<i>Comments from the Public</i> No Comments
4.	<i>Chair's Report</i> EMCC Chair Lambert reported that in the 15 years that Kaiser Antioch has been open, the month of May 2022 has been the busiest month on record. The hospital averaged 215 patients per day, approximately 10 patients higher than normal, and those numbers are continuing to stay high. A drop in numbers was expected, but that hasn't occurred. The hospital COVID numbers are climbing again.
5.	<i>Members' Reports</i> No Report

6.	<p><i>Fire Chiefs' Report – Chief Terence Carey, Contra Costa County Fire Protection District (CCCYPD)</i></p> <p>- As of July 1, 2022 East Contra Costa County will be annexed by Contra Costa County Fire Protection District (CCCYPD), leading to the dissolution of East Contra Costa Fire Protection District (ECCYPD). As of June 1, 2022 fire station 55 in Oakley was opened; it will become station 95 as of July 1, 2022. Station 52 in Brentwood will become station 92. Both will be ALS stations. CCCYPD will also be re-opening fire station 4 after July 1, 2022. There is ongoing discussion with the city of Pinole regarding development of a contract for service provided by CCCYPD.</p>
7.	<p><i>EMCC Legislative Update</i></p> <p>ENA representative Member Price was absent but had passed along the update information to Staff Morris that the California chapter of ENA is working with several congress members advocating for tougher assault weapons laws, as well as increasing safety of healthcare workers, including first responders.</p>
8.	<p><i>Quarterly Update on Alliance Ambulance Services – Chief Terence Carey, Contra Costa County Fire Protection District (CCCYPD)</i></p> <p>- Member Carey echoed the experiences and comments at the hospital level made by Chair Lambert in the Chair's Report.</p>
9.	<p><i>EMS Medical Director's Report – Senai Kidane, MD, Contra Costa EMS Agency Medical Director</i></p> <p>- The LEMSA is in the final comment period for the proposed changes to the Field Treatment Guidelines for 2023. Public comment is open through June 15, 2022.</p> <p>-The LEMSA is continuing to pursue the ability to become an investigation site, looking at a bundle of care for cardiac arrest patients that achieve ROSC (return of spontaneous circulation).</p>
10.	<p><i>EMS Director's Report – Marshall Bennett, Contra Costa EMS Agency Director</i></p> <p>-The ambulance ordinance was on the June 7 Board of Supervisors agenda as a consent item and passed, so it will be adopted at a future Board of Supervisors meeting on June 21, 2022.</p> <p>- The LEMSA has received two proposals for consulting services for an EMS System evaluation to inform the next RFP for ambulance services. The consultants will be involved through contract negotiations.</p>
11.	<p><i>Proposed agenda item(s) for September 14, 2022</i></p> <p>No items.</p>
12.	<p><i>Adjournment at 4:21 pm</i></p>

EMCC Attendance 2020-2022

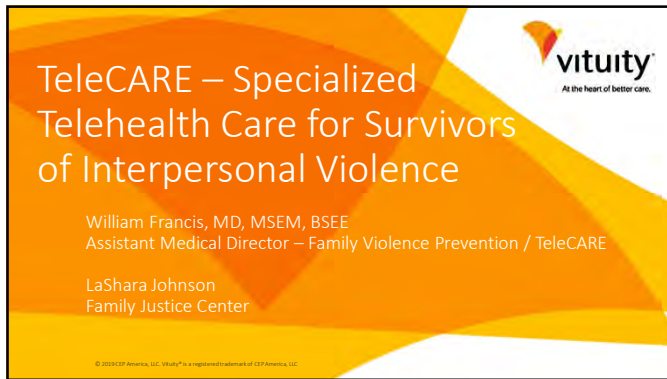
Seats	EMCC Members	12/9/2020	3/10/2021	6/9/2021	9/8/2021	10/6/2021*	12/8/2021	3/9/2022	6/8/2022	9/14/2022
B 1 Alameda Contra Costa Medical Association	Ellen Leng	Present	Present	Present	Present	Present	Present	Present	Absent	
B 2 American Heart Associaton	Rae Anne Arcangel	Present	Absent	Absent	Present	Present	Present	Absent	Absent	
B 3 American Red Cross	Vacant	Vacant	Vacant	Vacant	Vacant	Vacant	Vacant	Vacant	Vacant	
B 4 California Highway Patrol	Vacant	Vacant	Vacant	Vacant	Vacant	Vacant	Vacant	Vacant	Vacant	
B 5 Communications Center Managers' Association	Denise Pangelinan	Present	Absent	Present	Present	Absent	Present	Present	Present	
B 6 Contra Costa Fire Chiefs' Association	Terence Carey	Present	Present	Present	Present	Present	Present	Present	Present	
B 7 Contra Costa Police Chiefs' Association	Jon King	Present	Present	Present	Absent	Present	Present	Present	Present	
B 8 Emergency Nurses Association	CJ Price	Present	Absent	Present	Absent	Absent	Present	Absent	Absent	
B 9 Hospital Council, Bay Area Division	James Lambert	Present	Present	Absent	Present	Present	Present	Present	Present	
B 10 Public Managers' Association	Joseph Gorton	Present	Present	Present	Present	Absent	Present	Present	Absent	
B 11 Trauma Center (Contra Costa Contract)	Kacey Hansen	Absent	Absent	Absent	Present	Absent	Absent	Absent	Absent	
B 12 Contra Costa Office of the Sheriff	Jason Vorhauer	Present	Present	Absent	Absent	Present	Present	Absent	Present	
B 13 Contra Costa Health Services - Behavioral Health	Vacant	Vacant	Vacant	Vacant	Vacant	Vacant	Vacant	Vacant	Vacant	
C 1 Ambulance Providers (Contra Costa 9-1-1 Service Contract)	Jim Selover	Present	Absent	Present	Present	Present	Present	Present	Absent	
C 2 Air Medical Transportation Provider (Contra Costa Authorized)	Joseph Drago	Present	Present	Present	Absent	Absent	Present	Absent	Present	
C 3 EMS Training Institution	Vacant (Prev. Cameron Metzger)	Present	Present	Present	Vacant	Vacant	Vacant	Vacant	Vacant	
C 4 Private Provider Field Paramedic	Michael Lyons	Absent	Present	Absent	Absent	Present	Absent	Absent	Absent	
C 5 Public Provider Field Paramedic	Jack Clapp	Present	Present	Present	Present	Present	Present	Present	Present	
C 6 Emergency Department Physicians	David Lilienstein	Present	Absent	Absent	Present	Present	Present	Present	Present	
District I (Gioia)	Vacant	Vacant	Vacant	Vacant	Vacant	Vacant	Vacant	Vacant	Vacant	
District II (Andersen)	Archie Bowles	Present	Present	Present	Present	Present	Present	Present	Present	
District III (Burgis)	Karin Schnaider	Present	Present	Present	Present	Present	Present	Present	Present	
District IV (Mitchoff)	Allan Tobias	Present	Present	Present	Present	Present	Absent	Present	Absent	
District V (Glover)	Angie Linsangan	Vacant	Vacant	Vacant	Present	Absent	Absent	Absent	Absent	
E 1 Ex Officio	Marshall Bennett	Present	Present	Present	Present	Present	Present	Present	Present	
E 2 Ex Officio	Senai Kidane	Present	Present	Absent	Present	Present	Present	Present	Present	
	Quorum									

*Special Meeting

Advisory Body + Brown Act done

Meeting Attendance Requirements per the Bylaws:

- EMCC members shall attend EMCC meetings.
- A member who cannot attend a meeting must notify the Chair and may have one excused absence in a twelve month period.
- Whenever a member does not attend two regularly scheduled meetings, within a rolling twelve month period, complete their Brown Act requirements or fails to meet the criteria for sitting on the advisory body the EMS Agency shall notify the nominating agency/organization of the absences and request appropriate action.
- Members must complete the required Ethics and Brown Act training provided by the County within three months of appointment and submit the "Training Certification for Member of County Advisory Body" form to EMS staff prior to participating at any meeting.
- Members who do not complete the Ethics and Brown Act training within 3 months may not further participate until the requirement is fulfilled.
- Ethics and Brown Act training is recommended to be completed every two years while serving on a County Advisory Committee.



TeleCARE – Specialized Telehealth Care for Survivors of Interpersonal Violence

William Francis, MD, MSEM, BSEE
Assistant Medical Director – Family Violence Prevention / TeleCARE

LaShara Johnson
Family Justice Center

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EMS

Why are we here?

- Together, we have an opportunity to provide healthcare access to a marginalized population.
- Survivors of interpersonal violence who refuse transport (often out of fear, cost, security concerns) are completely alone without access to wraparound services.
- **Green Light Collaborative:** To provide every survivor of interpersonal violence with equal access to services (including healthcare) regardless of the healthcare access point they enter.
- **ASK:** To adopt a county protocol whereas every survivor of interpersonal violence receives the county standard discharge instructions / access.

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Emergency Medicine – Dr. Cynthia Price

- “We have this incredible privilege of being the witness to these unbelievable moments in peoples lives and some of those, many of those, are not so great.”
- “Everyone should try to change their corner...”

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TeleCARE Mission

To provide survivors of interpersonal violence access to healthcare and coordinated wraparound services as part of caring for the whole person.

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- Why
 - Emergency Departments care for victims of violence every shift.
 - Survivors of violence have unique barriers to care.
 - A comprehensive approach is required for success.
 - Children are particularly at risk (ACEs).
- Local research determined that many victims of interpersonal violence are unable to access the healthcare system at all.
- With funding through the CARESTAR Foundation, Contra Costa Regional Health Foundation and CalVCB we created a pilot project called TeleCARE which has grown from acute medical/trauma care to now including psychiatric care.
- FJC and STAND! Provides wraparound services to victims of interpersonal violence.
 - This partnership allows for the addition of healthcare to the service set.
 - Specialized healthcare
 - Patient centered
 - Solution oriented
 - Delivered at the patient's location for security
 - Coordinated

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TeleCARE Access



- For comprehensive post discharge crisis support services including:
 - Legal
 - Mental health
 - Wellness
 - Financial
 - TeleCARE- Urgent Care / Trauma Recovery Center
- Program Access -> Family Justice Center
 - Antioch: (925) 281-0970,
 - Concord: (925) 521-6366,
 - Richmond: (510) 974-7200,



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At the heart of better care.

Green Light

Family Violence Prevention and Intervention Collaborative

Clinician Champions Assigned / Identified:
John Muir Medical Center
Carbon Health
STATmed
Kaiser Permanente
Sutter Delta

Future Partners:
San Ramon Regional Medical Center
Contra Costa Regional Medical Center
County EMS / Fire



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**WHERE CAN I GO FROM HERE?
(PEOPLE WHO CAN HELP)**

STAND! STAND!
CRISIS LINE: 1 (888) 315-5355
Open 24hrs 7 Days a Week

STAND! is the primary provider of comprehensive intimate partner violence services in Contra Costa County - including its only Emergency Shelter for domestic violence survivors.

Community Violence Solutions provides support services to child and adult victims of sexual assault and human trafficking as well as their families.

CVS SOLUTIONS
CRISIS LINE: 1 (800) 670-7273
Open 24hrs 7 Days a Week

Free urgent telehealth services. Free telehealth urgent care and psychiatric services. ER, clinic, health services referrals available.


TeleCare
Contact the Family Justice Center
800-874-7300 (National)
925-939-4344 (Contra Costa)
925-980-5979 (Alameda)
Contact Closest Center

Serving families affected by domestic violence, sexual assault, child abuse, elder abuse, and human trafficking.


FAMILY JUSTICE CENTER
3 locations in Contra Costa
See website for hours
M - F, 9 am to 5 pm

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What would happen after an EMS referral to TeleCARE/Family Justice Center?



The diagram shows a central 'Victim' surrounded by concentric circles of support. The innermost circle is 'SAFE & SOUND'. The next ring includes 'Medical', 'Legal', 'Financial', 'Housing', 'Family Law', 'Mental Health', and 'Substance Use'. The outer ring includes 'Advocacy', 'Case Management', 'Crisis Intervention', 'Crisis Support', 'Crisis Planning', 'Crisis Response', 'Crisis Prevention', and 'Crisis Recovery'. The entire diagram is framed by 'HEALTH', 'LIFE', 'WELLNESS', 'EDUCATION & TRAINING', and 'COMMUNITY'.



TeleCARE
Free access to telehealth services for victims of interpersonal violence and violent crime.

Services provided:

- Treatment: medication, acute care
- Prescription refills
- STI, chlamydia, gonorrhea, syphilis, HIV, and other STDs
- Follow up after an emergency department visit
- Behavioral counseling, case management
- Adult, child, and adolescent services
- Psychiatric services

800-874-7300
Virtual access at STAND!, the Family Justice Center or by call center.

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Family Justice Center

- TeleCARE
 - Medical / Trauma / Psychiatric care – absolutely no charge to the patient
 - The patient is evaluated via telehealth.
 - Medication refills, minor injuries, low acuity presentations are managed definitively.
 - Capability: delivering R, laboratory tests, physical therapy, durable medical equipment
- For cases requiring an ED evaluation – patients arrive as an 'expected' patient.
 - In the background the FJC arranges for access to wraparound services.
 - Patients can then be discharged to TeleCARE for follow-up.
- Together the Family Justice Center / TeleCARE manage the case through the patient's recovery.

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ASK

- Appointment of a CCC EMS interpersonal violence champion / liaison to the Family Justice Center.
- Adopting a county wide protocol that all IPV survivors must receive the "Where can I go from here?" standard discharge instructions.
- Partner with the FJC:
 - Adopting best practices and opportunities for training / education.
 - This includes strangulation identification, risk assessment and treatment.
- The cost of this partnership requires only minimal time. The benefit is enormous.

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