



# SUBSTANCE USE PROVIDER MONTHLY

July 2023

# NEWSFLASH

### **BROWN BAG Series: Streamlining with Smartcare! Brown Bag Super User Meetings**

**Purpose:** Learning sessions and Office House in preparation for the Electronic Health Record (EHR) Implementation  
Date: Tuesday, July 11, Tuesday, July 18 2023  
Time: 12:00 PM-1:00 PM  
**Who:** SmartCare/Streamline Super Users  
**Meeting Type:** Virtual  
<https://us02web.zoom.us/j/88482946746>  
**Contact:** [whitney@xpiohealth.com](mailto:whitney@xpiohealth.com)

### **MEDS Coalition**

**Purpose:** Prevent prescription drug-related overdoses, addiction, and crimes through community education and engagement, policy change, and advocacy.  
Date: Thursday, July 13, 2023  
Time: 9:00 AM – 11:00 AM  
**Who:** Open to the community and public at large  
**Meeting Type:** Virtual  
For Zoom address and password contact Mariella Sanding at [msanding@cccmedscoalition.org](mailto:msanding@cccmedscoalition.org) or [info@cccmedscoalition.org](mailto:info@cccmedscoalition.org)

### **SUD Latino Workgroup**

**Purpose:** Reduce SUD inequities of Latinos through policy change and advocacy.  
Date: Friday, July 14, 2023  
Time: 10:00 AM – 11:00 AM  
**Who:** Latino Behavioral Health Staff  
**Meeting Type:** Virtual  
**Address:** 443 152 1575  
**Contact:** [Fatima.MatalSol@cchealth.org](mailto:Fatima.MatalSol@cchealth.org)

### **Fiscal Meeting – Medi-Cal Claims, Invoices, Denials and CalOMS Reports**

**Purpose:** Denials and billing questions, and reporting  
Date: Friday, July 14, 2023  
Time: 12:00 PM-1:00 PM  
**Who:** Providers and County  
**Meeting Type:** Virtual  
**Address:** Zoom ID: 443 152 1575  
**Contact:** [Fatima.MatalSol@cchealth.org](mailto:Fatima.MatalSol@cchealth.org)

### **SUD Youth Treatment Providers**

**Purpose:** Collaboration, Networking, Compliance, and Identification of Program Needs  
Date: Tuesday, July 18, 2023  
Time: 11:00 AM to 12:00 PM  
**Who:** Providers and County  
**Meeting Type:** Virtual  
**Address:** Zoom link:  
<https://cchealth.zoom.us/j/9504178914>  
**Contact:** [Patricia.Rogers@cchealth.org](mailto:Patricia.Rogers@cchealth.org)

### **Recovery Housing Meeting**

**Purpose:** To collaborate and provide technical support to Recovery Residence owners and house managers.  
Date: Tuesday, July 18, 2023  
Time: 4:00 PM – 5:00 PM  
**Who:** Recovery Residence Owners and County  
**Meeting Type:** Virtual  
**Address:** 230 670 9453  
**Contact:** [Darren.Webb@cchealth.org](mailto:Darren.Webb@cchealth.org)

### **DMC-ODS System of Care Meeting**

**Purpose:** Relevant Policy/Information and Compliance System Collaboration  
Date: Thursday, July 20, 2023  
Time: 10:00 AM-12:00 NOON  
**Who:** Substance Use Disorder (SUD) Residential Treatment Providers  
**Meeting Type:** Virtual  
**Address:** Zoom ID: 443 152 1575  
**Contact:** [Mary.McLain@cchealth.org](mailto:Mary.McLain@cchealth.org)

### **DMC-ODS System of Care Meeting**

**Purpose:** Relevant Policy/Information and Compliance System Collaboration  
Date: Thursday, July 20, 2023  
Time: 10:00 AM-12:00 NOON  
**Who:** Substance Use Disorder (SUD) Residential Treatment Providers  
**Meeting Type:** Virtual  
**Address:** Zoom ID: 443 152 1575  
**Contact:** [Mary.McLain@cchealth.org](mailto:Mary.McLain@cchealth.org)

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### Alcohol and Other Drugs Advisory Board Meeting

**Purpose:** Monthly Board Meeting

**Date:** Wednesday, July 26, 2023

**Time:** 4:00pm- 6:00pm

**Who:** Open to the community and public at large.

**Meeting Type:** Hybrid

**Address:** Zoom:

<https://cchealth.zoom.us/j/9504178914>

**Location:** 1220 Morello Ave,  
Martinez CA 94553 – Second  
Floor, Walker Conference Room

**Contact:** [Patricia.Rogers@cchealth.org](mailto:Patricia.Rogers@cchealth.org)

### Primary Prevention Providers Staff

**Purpose:** Network and  
Coordination

**Date:** Thursday, July 27, 2023

**Time:** 10:00 AM – 11:30 PM

**Who:** Education & Environmental  
Prevention Strategies Staff

**Meeting Type:** In Person

**Location:** TBD in Martinez, CA

**Contact:** [Jessica.Recinos@cchealth.org](mailto:Jessica.Recinos@cchealth.org)

### SUD Data Quality Workgroup

**Purpose:** Monitor, analyze and  
improve data collection

**Date:** Postponed until August-

**CANCELLED Postponed DUE to  
Streamline Implementation**

**Time:** 9:00 AM-10:30 AM

**Who:** Open to the community  
and public at large

**Meeting Type:** Virtual

**Address:** 413 463 0113

**Contact:** [Mark.Messerer@cchealth.org](mailto:Mark.Messerer@cchealth.org)

### DMC-ODS SUD Coordination of Care – RESIDENTIAL PROGRAMS

**Purpose:** Collaborative and  
coordinated approach to linking  
clients with appropriate services to  
address specific needs and to  
ensure clients are moving across  
the ASAM Levels of Care

**Date:** **CANCELLED Postponed**

**DUE to Streamline Implementation**

**Time:** 1:00 PM-4:00 PM

**Who:** Substance Use Disorder (SUD)  
Residential Treatment Providers

**Meeting Type:** Virtual

**Address:** Zoom ID: 443 152 1575

**Contact:** [Fatima.MataSol@cchealth.org](mailto:Fatima.MataSol@cchealth.org)

### DMC-ODS SUD Coordination of Care – OUTPATIENT PROGRAMS

**Purpose:** Collaborative and  
coordinated approach to linking  
clients with appropriate services to  
address specific needs and to  
ensure clients are moving across  
the ASAM Levels of Care

**Date:** **CANCELLED Postponed**

**DUE to Streamline Implementation**

**Time:** 9:00 AM-11:00 AM

**Who:** Substance Use Disorder (SUD)  
Outpatient Treatment Providers

**Meeting Type:** Virtual Meeting

**Address:** TBD

**Contact:** [Fatima.MataSol@cchealth.org](mailto:Fatima.MataSol@cchealth.org)

Let  
Us Know  
HOW WE ARE DOING

CLICK TO  
COMMENT

# QUALITY MATTERS!

## Releases of Information and CFR 42 Part2 Requirements.

During this period, multiple CFR 42 Part2 deficiencies were identified. Most commonly:

- 1) 22 CCR Section 51476(a); Intergovernmental Agreement PP Section 10 c ii; Alcohol and other Drugs Certification Standards Section G 2 D requires that there must be an ROI for an emergency contact. If the client refuses, it must be noted in the intake note.
- 2) 45 CFR Section 160 and section 164 A, E; 42 CFR: requires that the client signs a Release of Information for EACH interagency referral.

Unfortunately, there have been instances where counselors were communicating with organizations and individuals outside of their programs without a Release of Information.

Exceptions for communicating without a release are specific and limited. Sharing information without client consent, is illegal and can potentially result in consequences up to and including fines, loss of certification/licensure and jail time. If the client refuses to sign you cannot communicate. Releases of Information must be individualized. When unsure, please contact Marsha B

## Other Important Announcements

**Monthly Recovery Incentives** (RI) meetings will continue to be postponed allowing you extra time to focus on Streamline implementation and supporting your staff with the new system. We remain in active contact with DHCS for the latest information and will continue to provide direct support to RI providers individually. If you have any questions or need additional information about RI, please feel free to reach me at [Zachariah.Todd@cchealth.org](mailto:Zachariah.Todd@cchealth.org) or 925-335-3308

### Recovery Services Rollout

Brief counseling, recovery monitoring, care coordination and crisis intervention are now available to beneficiaries before, during or after treatment, as a stand-alone service. AODS has began to deliver RSS through the regional Adult Mental Health Clinics in San Pablo, Concord and Pittsburg as well as at Recovery Residences and at other community sites!!! RSS are an important component of a beneficiary's recovery process. The goal in Contra Costa is to reduce lapses before and in between treatment through RSS and as an After Care Option. Referrals can be made by contacting the Access Line. Please contact Zachariah Todd at [zachariah.todd@cchhealth.org](mailto:zachariah.todd@cchhealth.org) if you have any questions or need more information.

You may also contact RSS staff directly at:

- West County (510) 942–4732
- Central County (925) 521–5117
- East County (925) 431–2647



## WORTH REMINDING

### IMPORTANT EMAIL ADDRESSES

- [AODregistrations@cchealth.org](mailto:AODregistrations@cchealth.org) ..... Client Registrations
- [AODS@Shelterinc.org](mailto:AODS@Shelterinc.org)..... Applications for Recovery Housing Grants
- [AODSproviderdemands@cchealth.org](mailto:AODSproviderdemands@cchealth.org) ..... Demands for Payment
- [ASAMEModulesRequest@cchealth.org](mailto:ASAMEModulesRequest@cchealth.org) ..... ASAM E-Modules for Staff

